Air conditioner
User manual & Installation Manual

AR40H**C1*M*SA

- Thank you for purchasing this Samsung air conditioner.
- Before operating this unit, please read this manual carefully and retain it for future reference.

SAMSUNG

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Safety Precautions

Read Safety Precautions Before Operation and Installation

Incorrect installation due to ignoring instructions can cause serious damage or injury.

The seriousness of potential damage or injuries is classified as either a **WARNING** or **CAUTION**.

⚠ WARNING

This symbol indicates the possibility of personnel injury or loss of life.

⚠ CAUTION

This symbol indicates the possibility of property damage or serious consequences.

⚠ WARNING

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision(European Union countries).

This appliance is not intended for use by persons(including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

⚠ WARNINGS FOR PRODUCT USE

- If an abnormal situation arises (like a burning smell), immediately turn off the unit and disconnect the power. Call your dealer for instructions to avoid electric shock, fire or injury.
- **Do not** insert fingers, rods or other objects into the air inlet or outlet. This may cause injury, since the fan may be rotating at high speeds.
- **Do not** use flammable sprays such as hair spray, lacquer or paint near the unit. This may cause fire or combustion.
- **Do not** operate the air conditioner in places near or around combustible gases. Emitted gas may collect around the unit and cause explosion.
- **Do not** operate your air conditioner in a wet room such as a bathroom or laundry room. Too much exposure to water can cause electrical components to short circuit.
- **Do not** expose your body directly to cool air for a prolonged period of time.
- **Do not** allow children to play with the air conditioner. Children must be supervised around the unit at all times.
- If the air conditioner is used together with burners or other heating devices, thoroughly ventilate the room to avoid oxygen deficiency.
- In certain functional environments, such as kitchens, server rooms, etc., the use of specially designed air-conditioning units is highly recommended.

CLEANING AND MAINTENANCE WARNINGS

- Turn off the device and disconnect the power before cleaning. Failure to do so can cause electrical shock.
- **Do not** clean the air conditioner with excessive amounts of water.
- **Do not** clean the air conditioner with combustible cleaning agents. Combustible cleaning agents can cause fire or deformation.

⚠ CAUTION

- Turn off the air conditioner and disconnect the power if you are not going to use it for a long time.
- Turn off and unplug the unit during storms.
- Make sure that water condensation can drain unhindered from the unit.
- **Do not** operate the air conditioner with wet hands. This may cause electric shock.
- **Do not** use device for any other purpose than its intended use.
- **Do not** climb onto or place objects on top of the outdoor unit.
- **Do not** allow the air conditioner to operate for long periods of time with doors or windows open, or if the humidity is very high.

⚠ ELECTRICAL WARNINGS

- Only use the specified power cord. If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Keep power plug clean. Remove any dust or grime that accumulates on or around the plug. Dirty plugs can cause fire or electric shock.
- **Do not** pull power cord to unplug unit. Hold the plug firmly and pull it from the outlet. Pulling directly on the cord can damage it, which can lead to fire or electric shock.
- **Do not** modify the length of the power supply cord or use an extension cord to power the unit.
- **Do not** share the electrical outlet with other appliances. Improper or insufficient power supply can cause fire or electrical shock.
- The product must be properly grounded at the time of installation, or electrical shock may occur.
- For all electrical work, follow all local and national wiring standards, regulations, and the Installation Manual. Connect cables tightly, and clamp them securely to prevent external forces from damaging the terminal. Improper electrical connections can overheat and cause fire, and may also cause shock. All electrical connections must be made according to the Electrical Connection Diagram located on the panels of the indoor and outdoor units.
- All wiring must be properly arranged to ensure that the control board cover can close properly. If the control board cover is not closed properly, it can lead to corrosion and cause the connection points on the terminal to heat up, catch fire, or cause electrical shock.
- If connecting power to fixed wiring, an all-pole disconnection device which has at least 3mm clearances in all poles, and have a leakage current that may exceed 10mA, the residual current device(RCD) having a rated residual operating current not exceeding 30mA, and disconnection must be incorporated in the fixed wiring in accordance with the wiring rules.

TAKE NOTE OF FUSE SPECIFICATIONS

The air conditioner's circuit board (PCB) is designed with a fuse to provide overcurrent protection. The specifications of the fuse are printed on the circuit board ,such as :
T3.15AL/250VAC, T5AL/250VAC, T3.15A/250VAC, T5A/250VAC, T20A/250VAC, T30A/250VAC,etc.
NOTE: For the units using R32 or R290 refrigerant , only the blast-proof ceramic fuse can be used.

UV-C lamp(Applicable to the unit contains an UV-C lamp only)

This appliance contains a UV-C lamp. Read the maintenance instructions before opening the appliance.
1. Do not operate UV-C lamps outside of the appliance.
2. Appliances that are obviously damaged must not be operated.
3. Unintended use of the appliance or damage to the housing may result in the escape of dangerous UV-C radiation. UV-C radiation may, even in small doses, cause harm to the eyes and skin.

4. Before opening doors and access panels bearing the ULTRAVIOLET RADIATION hazard symbol for the conducting USER MAINTENANCE, it is recommended to disconnect the power.
5. The UV-C lamp can not be cleaned, repaired and replaced.
6. UV-C BARRIERS bearing the ULTRAVIOLET RADIATION hazard symbol should not be removed.

⚠ **WARNING** This appliance contains an UV emitter. Do not stare at the light source.

⚠ WARNINGS FOR PRODUCT INSTALLATION

1. Installation must be performed by an authorized dealer or specialist. Defective installation can cause water leakage, electrical shock, or fire.
2. Installation must be performed according to the installation instructions. Improper installation can cause water leakage, electrical shock, or fire.
   In Australia, installation must be performed by a licensed electrician in compliance with AS/NZS 3000 wiring regulations and local safety codes.
3. Contact an authorized service technician for repair or maintenance of this unit. This appliance shall be installed in accordance with national wiring regulations.
4. Only use the included accessories, parts, and specified parts for installation. Using non-standard parts can cause water leakage, electrical shock, fire, and can cause the unit to fail.
5. Install the unit in a firm location that can support the unit's weight. If the chosen location cannot support the unit's weight, or the installation is not done properly, the unit may drop and cause serious injury and damage.
6. Install drainage piping according to the instructions in this manual. Improper drainage may cause water damage to your home and property.
7. For units that have an auxiliary electric heater, **do not** install the unit within 1 meter (3 feet) of any combustible materials.
8. **Do not** install the unit in a location that may be exposed to combustible gas leaks. If combustible gas accumulates around the unit, it may cause fire.
9. Do not turn on the power until all work has been completed.
10. When moving or relocating the air conditioner, consult experienced service technicians for disconnection and reinstallation of the unit.
11. How to install the appliance to its support, please read the information for details in "indoor unit installation" and "outdoor unit installation" sections .

Note about Fluorinated Gasses(Not applicable to the unit using R290 Refrigerant)

1. This air-conditioning unit contains fluorinated greenhouse gasses. For specific information on the type of gas and the amount, please refer to the relevant label on the unit itself or the "Owner's Manual - Product Fiche " in the packaging of the outdoor unit. (European Union products only).
2. Installation, service, maintenance and repair of this unit must be performed by a certified technician.
3. Product uninstallation and recycling must be performed by a certified technician.
4. For equipment that contains fluorinated greenhouse gases in quantities of 5 tonnes of CO_2 equivalent or more, but of less than 50 tonnes of CO_2 equivalent, If the system has a leak-detection system installed, it must be checked for leaks at least every 24 months.
5. When the unit is checked for leaks, proper record-keeping of all checks is strongly recommended.

⚠ WARNING for Using R32/R290 Refrigerant

- When flammable refrigerant are employed, appliance shall be stored in a well -ventilated area where the room size corresponds to the room area as specifiec for operation.
  For R32 frigerant models:
  Appliance shall be installed, operated and stored in a room with a floor area larger than 4m^2.
  For R290 refrigerant models, appliance shall be installed, operated and stored in a room with a floor area larger than:
  <=2.6kW units: 17.33m^2
  >2.6kW and <=3.5kW units: 25.4m^2
  >3.5kW and <=5.2kW units: 34.67m^2
  >5.3kW and <=7.1kW units: 47.33m^2
- Reusable mechanical connectors and flared joints are not allowed indoors. (**EN** Standard Requirements).
- Mechanical connectors used indoors shall have a rate of not more than 3g/year at 25% of the maximum allowable pressure. When mechanical connectors are reused indoors, sealing parts shall be renewed. When flared joints are reused indoors, the flare part shall be re-fabricated. (**UL** Standard Requirements)
- When mechanical connectors are reused indoors, sealing parts shall be renewed. When flared joints are reused indoors, the flare part shall be re-fabricated. (**IEC** Standard Requirements)
- Mechanical connectors used indoors shall comply with ISO 14903.



Correct Disposal of This Product
(Waste Electrical & Electronic Equipment)

(Applicable in countries with separate collection systems)
This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.
Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.
Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.



Correct disposal of batteries in this product

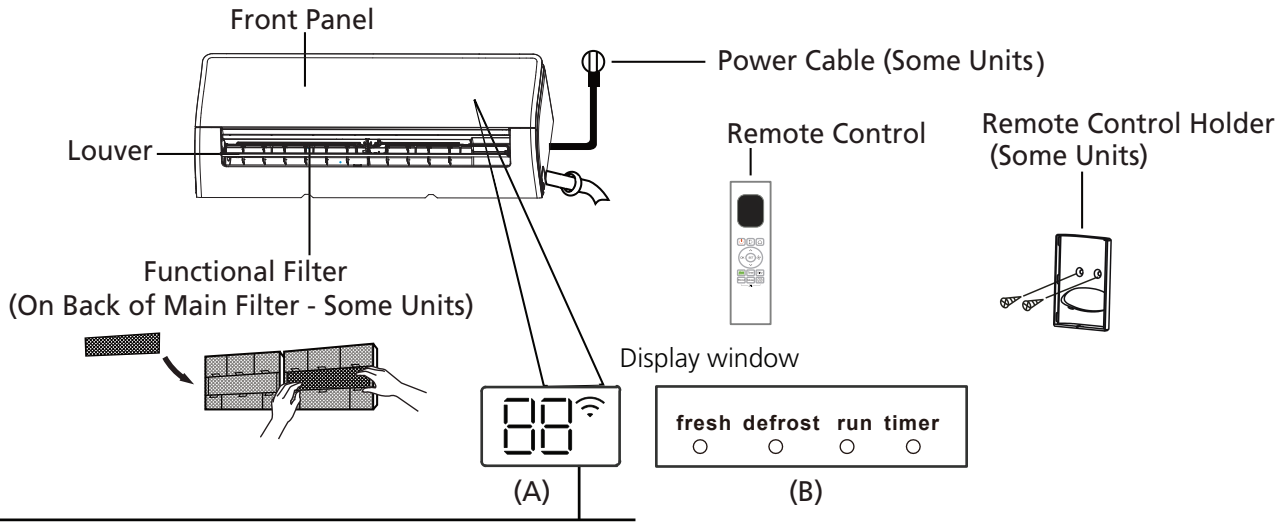
This marking on the battery, manual or packaging indicates that the batteries in this product should not be disposed of with other household waste at the end of their working life. Where marked, the chemical symbols Hg, Cd or Pb indicate that the battery contains mercury, cadmium or lead above the reference levels in EC Directive 2006/66.

Unit Specifications and Features

Indoor unit display

NOTE: Different models have different front panels and display windows. Not all the display codes describing below are available for the air conditioner you purchased. Please check the indoor display window of the unit you purchased.

Illustrations in this manual are for explanatory purposes. The actual shape of your indoor unit may be slightly different. The actual shape shall prevail.



"**fresh**" when Fresh and UV-C lamp(if any)feature is activated(some units)

"**defrost**" when defrost feature is activated.

"**run**" when the unit is on.

"**timer**" when TIMER is set.

" " when Wireless Control feature is activated(some units)

Display Code Meanings

" " Displays temperature, operation feature and error codes:

" " for 3 seconds when:
- TIMER ON is set (if the unit is OFF, " " remains on when TIMER ON is set)
- FRESH, UV-C lamp, SWING, TURBO, ECO,or SILENCE feature is turned on

" " for 3 seconds when:
- TIMER OFF is set
- FRESH, UV-C lamp, SWING, TURBO, ECO,or SILENCE feature is turned off

" " when defrosting(cooling & heating units only)

" " when 8℃ heating feature is turned on(some units)

" " when Active Clean feature is turned on(For Inverter split type)
when unit is self-cleaning(For Fixed-speed type)

Operating temperature

When your air conditioner is used outside of the following temperature ranges, certain safety protection features may activate and cause the unit to disable.

Inverter Split Type

	COOL mode	HEAT mode	DRY mode
Room Temperature	16°C - 32°C (60°F - 90°F)	0°C - 30°C (32°F - 86°F)	10°C - 32°C (50°F - 90°F)
Outdoor Temperature	0°C - 50°C (32°F - 122°F)	-15°C - 24°C (5°F - 75°F)	0°C - 50°C (32°F - 122°F)
	-15°C - 50°C (5°F - 122°F) (For models with low temp. cooling systems.)		
	0°C - 52°C (32°F - 126°F) (For special tropical models)		0°C - 52°C (32°F - 126°F) (For special tropical models)

FOR OUTDOOR UNITS WITH AUXILIARY ELECTRIC HEATER

When outside temperature is below 0°C (32°F), we strongly recommend keeping the unit plugged in at all time to ensure smooth ongoing performance.

Fixed-speed Type

	COOL mode	HEAT mode	DRY mode
Room Temperature	16°C-32°C (60°F-90°F)	0°C-30°C (32°F-86°F)	10°C-32°C (50°F-90°F)
Outdoor Temperature	18°C-43°C (64°F-109°F)	-7°C-24°C (19°F-75°F)	11°C-43°C (52°F-109°F)
	-7°C-43°C (19°F-109°F) (For models with low-temp cooling systems)		18°C-43°C (64°F-109°F)
	18°C-52°C (64°F-126°F) (For special tropical models)		18°C-52°C (64°F-126°F) (For special tropical models)

NOTE: Room relative humidity less than 80%. If the air conditioner operates in excess of this figure, the surface of the air conditioner may attract condensation. Please sets the vertical air flow louver to its maximum angle (vertically to the floor), and set HIGH fan mode.

To further optimize the performance of your unit, do the following:

- Keep doors and windows closed.
- Limit energy usage by using TIMER ON and TIMER OFF functions.
- Do not block air inlets or outlets.
- Regularly inspect and clean air filters.

A guide on using the infrared remote is not included in this literature package. Not all the functions are available for the air conditioner, please check the indoor display and remote control of the unit you purchased.

Other features

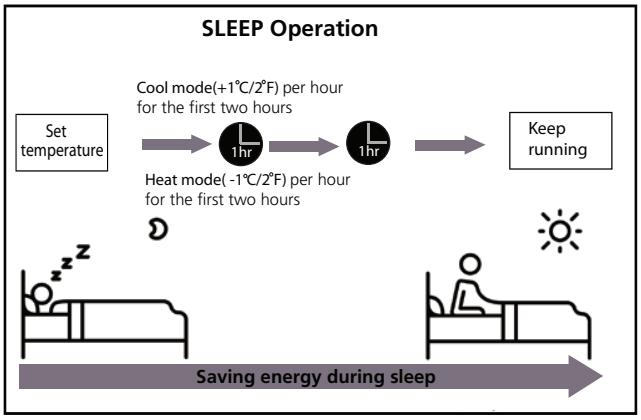
- **Auto-Restart(some units)**
  If the unit loses power, it will automatically restart with the prior settings once power has been restored.
- **Anti-mildew (some units)**
  When turning off the unit from COOL, AUTO (COOL), or DRY modes, the air conditioner will continue operate at very low power to dry up condensed water and prevent mildew growth.
- **Wireless Control (some units)**
  Wireless control allows you to control your air conditioner using your mobile phone and a wireless connection.
  For the USB device access, replacement, maintenance operations must be carried out by professional staff.
- **Louver Angle Memory(some units)**
  When turning on your unit, the louver will automatically resume its former angle.
- **Active Clean function(some units)**

-- The Active Clean Technology washes away dust when it adheres to the heat exchanger by automatically freezing and then rapidly thawing the frost. A "pi-pi" sound will be heard.
The Active clean operation is used to produce more condensed water to improve the cleaning effect, and the cold air will blow out. After cleaning, the internal wind wheel then keeps operating with hot air to blow-dry the evaporator, thus keeping the inside clean.

-- When this function is turned on, the indoor unit display window appears "CL " , after 20 to 130 minutes, the unit will turn off automatically and cancel Active Clean function.

-- For some units, the system will start high-temperature cleaning process, and the temperature of air outlet is very high.
Please keep away from it. And this would lead to the rising of the room temperature .

- **Breeze Away (some units)**
  This feature avoids direct air flow blowing on the body and make you feel indulging in silky coolness.
- **Refrigerant Leakage Detection (some units)**
  The indoor unit will automatically display "EL0C"or flash LEDS (model dependent) when it detects refrigerant leakage.
- **Sleep Operation**
  The SLEEP function is used to decrease energy use while you sleep (and don't need the same temperature settings to stay comfortable). This function can only be activated via remote control. And the Sleep function is not available in FAN or DRY mode.
  Press the **SLEEP** button when you are ready to go to sleep. When in COOL mode, the unit will increase the temperature by 1°C (2°F) after 1 hour, and will increase an additional 1°C (2°F) after another hour. When in HEAT mode, the unit will decrease the temperature by 1°C (2°F) after 1 hour, and will decrease an additional 1°C (2°F) after another hour.
  The sleep feature will stop after 8 hours and the system will keep running with final situation.



NOTE:

For multi-split air condtioners, the following functions are not available:
Active clean function, Silence feature, Breeze away function, Refrigerant leakage detection function and Eco feature.

• Setting angle of airFlow

Setting up and down airflow

While the unit is on, use the SWING/DIRECT button on the remote control to set the direction of airflow. Please refer to the Remote Control Manual for details.

NOTE ON LOUVER ANGLES

When using COOL or DRY mode, do not set louver at too vertical an angle for long periods of time. This can cause water to condense on the louver blade, which will drop on your floor or furnishings.

When using COOL or HEAT mode, setting the louver at too small an angle can reduce the performance of the unit due to restricted air flow.

NOTE: According to the relative standards requirement, please sets the vertical air flow louver to its maximum angle under heating capacity test.

Setting left and rignt airflow

The left and right airflow must be set manually Grip the deflector rod (See **Fig.B**) and manually adjust it to your preferred direction.

For some units, the left and right airflow can be set by remote control. please refer to the Remote Control Manual for details.

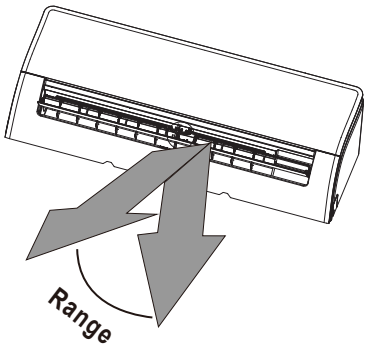
Manual operation(without remote)

⚠ CAUTION

The manual button is intended for testing purposes and emergency operation only. Please do not use this function unless the remote control is lost and it is absolutely necessary. To restore regular operation, use the remote control to activate the unit. Unit must be turned off before manual operation.

To operate your unit manually:

1. Lift the front panel of the indoor unit.
   Note: For some units, there is a supporting rod located on the left or right side. Please use it to prop up the panel.
2. Locate the **MANUAL CONTROL button** on the right-hand side of the unit.
3. Press the **MANUAL CONTROL button** one time to activate FORCED AUTO mode.
4. Press the **MANUAL CONTROL button** again to activate FORCED COOLING mode.
5. Press the **MANUAL CONTROL button** a third time to turn the unit off.
6. Release the supporting rod(some units), close the front panel.



NOTE: Do not move louver by hand. This will cause the louver to become out of sync. If this occurs, turn off the unit and unplug it for a few seconds, then restart the unit. This will reset the louver.

Fig. A

⚠ CAUTION

Do not put your fingers in or near the blower and suction side of the unit. The high-speed fan inside the unit may cause injury.

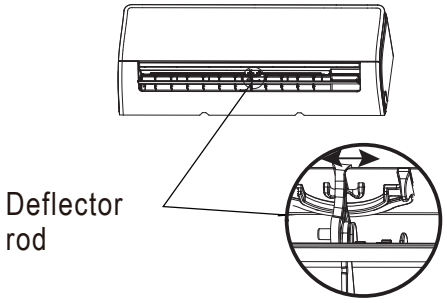
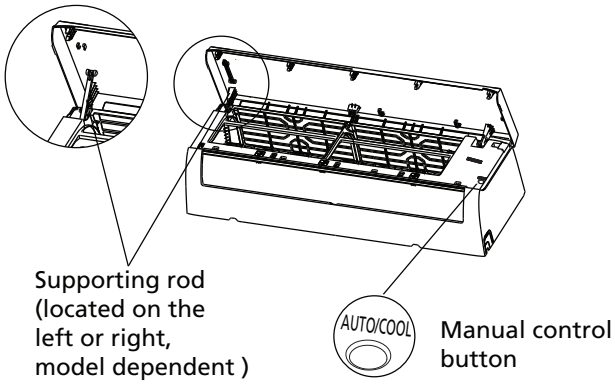


Fig. B



Care and Maintenance

Cleaning Your Indoor Unit

⚠ BEFORE CLEANING OR MAINTENANCE

ALWAYS TURN OFF YOUR AIR CONDITIONER SYSTEM AND DISCONNECT ITS POWER SUPPLY BEFORE CLEANING OR MAINTENANCE.

⚠ CAUTION

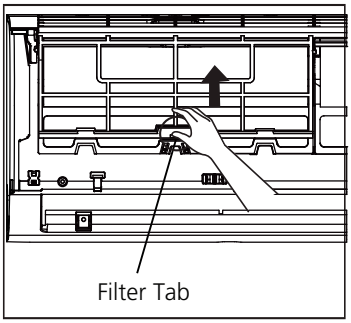
Only use a soft, dry cloth to wipe the unit clean. If the unit is especially dirty, you can use a cloth soaked in warm water to wipe it clean.

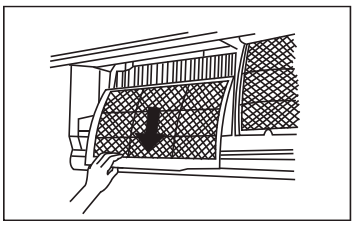
- **Do not** use chemicals or chemically treated cloths to clean the unit
- **Do not** use benzene, paint thinner, polishing powder or other solvents to clean the unit. They can cause the plastic surface to crack or deform.
- **Do not** use water hotter than 40°C (104°F) to clean the front panel. This can cause the panel to deform or become discolored.

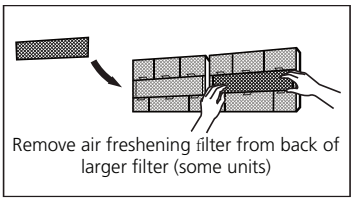
Cleaning Your Air Filter

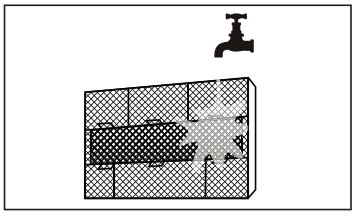
A clogged air conditioner can reduce the cooling efficiency of your unit, and can also be bad for your health. Make sure to clean the filter once every two weeks.

1. Lift the front panel of the indoor unit.
2. First press the tab on the end of filter to loosen the buckle, lift it up, then pull it towards yourself.
3. Now pull the filter out.
4. If your filter has a small air freshening filter, unclip it from the larger filter. Clean this air freshening filter with a hand-held vacuum.
5. Clean the large air filter with warm, soapy water. Be sure to use a mild detergent.
6. Rinse the filter with fresh water, then shake off excess water.
7. Dry it in a cool, dry place, and refrain from exposing it to direct sunlight.
8. When dry, re-clip the air freshening filter to the larger filter, then slide it back into the indoor unit.
9. Close the front panel of the indoor unit.









⚠ CAUTION

Do not touch air freshening (Plasma) filter for at least 10 minutes after turning off the unit.

⚠ CAUTION

- Before changing the filter or cleaning, turn off the unit and disconnect its power supply.
- When removing filter, do not touch metal parts in the unit. The sharp metal edges can cut you.
- Do not use water to clean the inside of the indoor unit. This can destroy insulation and cause electrical shock.
- Do not expose filter to direct sunlight when drying. This can shrink the filter.

Air Filter Reminders (Optional)

Air Filter Cleaning Reminder

After 240 hours of use, the display window on the indoor unit will flash "CL." This is a reminder to clean your filter. After 15 seconds, the unit will revert to its previous display.

To reset the reminder, press the **LED** button on your remote control 4 times, or press the **MANUAL CONTROL** button 3 times. If you don't reset the reminder, the "CL" indicator will flash again when you restart the unit.

Air Filter Replacement Reminder

After 2,880 hours of use, the display window on the indoor unit will flash "nF." This is a reminder to replace your filter. After 15 seconds, the unit will revert to its previous display.

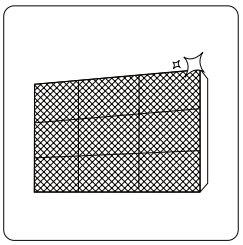
To reset the reminder, press the **LED** button on your remote control 4 times, or press the **MANUAL CONTROL** button 3 times. If you don't reset the reminder, the "nF" indicator will flash again when you restart the unit.

⚠ CAUTION

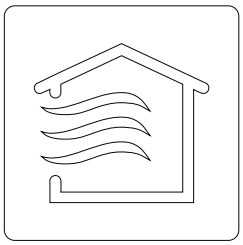
- Any maintenance and cleaning of outdoor unit should be performed by an authorized dealer or a licensed service provider.
- Any unit repairs should be performed by an authorized dealer or a licensed service provider.

Maintenance – Long Periods of Non-Use

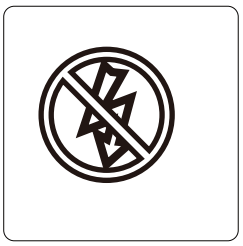
If you plan not to use your air conditioner for an extended period of time, do the following:



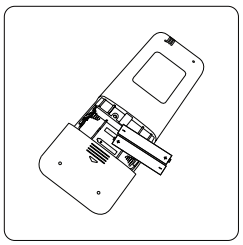
Clean all filters



Turn on FAN function until unit dries out completely



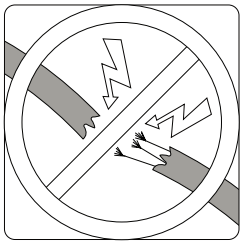
Turn off the unit and disconnect the power



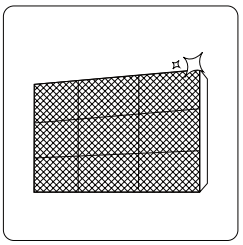
Remove batteries from remote control

Maintenance – Pre-Season Inspection

After long periods of non-use, or before periods of frequent use, do the following:



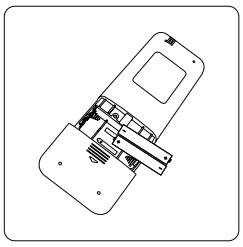
Check for damaged wires



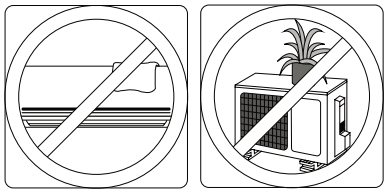
Clean all filters



Check for leaks



Replace batteries



Make sure nothing is blocking all air inlets and outlets

Troubleshooting

⚠ SAFETY PRECAUTIONS

If ANY of the following conditions occurs, turn off your unit immediately!

- The power cord is damaged or abnormally warm
- You smell a burning odor
- The unit emits loud or abnormal sounds
- A power fuse blows or the circuit breaker frequently trips
- Water or other objects fall into or out of the unit

DO NOT ATTEMPT TO FIX THESE YOURSELF! CONTACT AN AUTHORIZED SERVICE PROVIDER IMMEDIATELY!

Common Issues

The following problems are not a malfunction and in most situations will not require repairs.

Issue	Possible Causes
Unit does not turn on when pressing ON/OFF button	The Unit has a 3-minute protection feature that prevents the unit from overloading. The unit cannot be restarted within three minutes of being turned off.
The unit changes from COOL/HEAT mode to FAN mode	The unit may change its setting to prevent frost from forming on the unit. Once the temperature increases, the unit will start operating in the previously selected mode again.
	The set temperature has been reached, at which point the unit turns off the compressor. The unit will continue operating when the temperature fluctuates again.
The indoor unit emits white mist	In humid regions, a large temperature difference between the room's air and the conditioned air can cause white mist.
Both the indoor and outdoor units emit white mist	When the unit restarts in HEAT mode after defrosting, white mist may be emitted due to moisture generated from the defrosting process.
The indoor unit makes noises	A rushing air sound may occur when the louver resets its position.
	A squeaking sound may occur after running the unit in HEAT mode due to expansion and contraction of the unit's plastic parts.
Both the indoor unit and outdoor unit make noises	Low hissing sound during operation: This is normal and is caused by refrigerant gas flowing through both indoor and outdoor units.
	Low hissing sound when the system starts, has just stopped running, or is defrosting: This noise is normal and is caused by the refrigerant gas stopping or changing direction.
	Squeaking sound: Normal expansion and contraction of plastic and metal parts caused by temperature changes during operation can cause squeaking noises.

Issue	Possible Causes
The outdoor unit makes noises	The unit will make different sounds based on its current operating mode.
Dust is emitted from either the indoor or outdoor unit	The unit may accumulate dust during extended periods of non-use, which will be emitted when the unit is turned on. This can be mitigated by covering the unit during long periods of inactivity.
The unit emits a bad odor	The unit may absorb odors from the environment (such as furniture, cooking, cigarettes, etc.) which will be emitted during operations.
	The unit's filters have become moldy and should be cleaned.
The fan of the outdoor unit does not operate	During operation, the fan speed is controlled to optimize product operation.
Operation is erratic, unpredictable, or unit is unresponsive	Interference from cell phone towers and remote boosters may cause the unit to malfunction. In this case, try the following: • Disconnect the power, then reconnect. • Press ON/OFF button on remote control to restart operation.

NOTE: If problem persists, contact a local dealer or your nearest customer service center. Provide them with a detailed description of the unit malfunction as well as your model number.

Troubleshooting

When troubles occur, please check the following points before contacting a repair company.

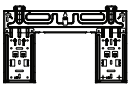
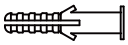
Problem	Possible Causes	Solution
Poor Cooling Performance	Temperature setting may be higher than ambient room temperature	Lower the temperature setting
	The heat exchanger on the indoor or outdoor unit is dirty	Clean the affected heat exchanger
	The air filter is dirty	Remove the filter and clean it according to instructions
	The air inlet or outlet of either unit is blocked	Turn the unit off, remove the obstruction and turn it back on
	Doors and windows are open	Make sure that all doors and windows are closed while operating the unit
	Excessive heat is generated by sunlight	Close windows and curtains during periods of high heat or bright sunshine
	Too many sources of heat in the room (people, computers, electronics, etc.)	Reduce amount of heat sources
	Low refrigerant due to leak or long-term use	Check for leaks, re-seal if necessary and top off refrigerant
	SILENCE function is activated (optional function)	SILENCE function can lower product performance by reducing operating frequency. Turn off SILENCE function.

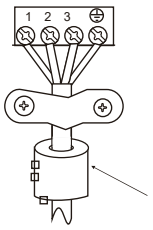
Problem	Possible Causes	Solution
The unit is not working	Power failure	Wait for the power to be restored
	The power is turned off	Turn on the power
	The fuse is burned out	Replace the fuse
	Remote control batteries are dead	Replace batteries
	The Unit's 3-minute protection has been activated	Wait three minutes after restarting the unit
	Timer is activated	Turn timer off
The unit starts and stops frequently	There's too much or too little refrigerant in the system	Check for leaks and recharge the system with refrigerant.
	Incompressible gas or moisture has entered the system.	Evacuate and recharge the system with refrigerant
	The compressor is broken	Replace the compressor
	The voltage is too high or too low	Install a manostat to regulate the voltage
Poor heating performance	The outdoor temperature is extremely low	Use auxiliary heating device
	Cold air is entering through doors and windows	Make sure that all doors and windows are closed during use
	Low refrigerant due to leak or long-term use	Check for leaks, re-seal if necessary and top off refrigerant
Indicator lamps continue flashing **Error code appears and begins with the letters as the following in the window display of indoor unit:** • **E(x), P(x), F(x)** • **EH(xx), EL(xx), EC(xx)** • **PH(xx), PL(xx), PC(xx)**	The unit may stop operation or continue to run safely. If the indicator lamps continue to flash or error codes appear, wait for about 10 minutes. The problem may resolve itself. If not, disconnect the power, then connect it again. Turn the unit on. If the problem persists, disconnect the power and contact your nearest customer service center.	

NOTE: If your problem persists after performing the checks and diagnostics above, turn off your unit immediately and contact an authorized service center.

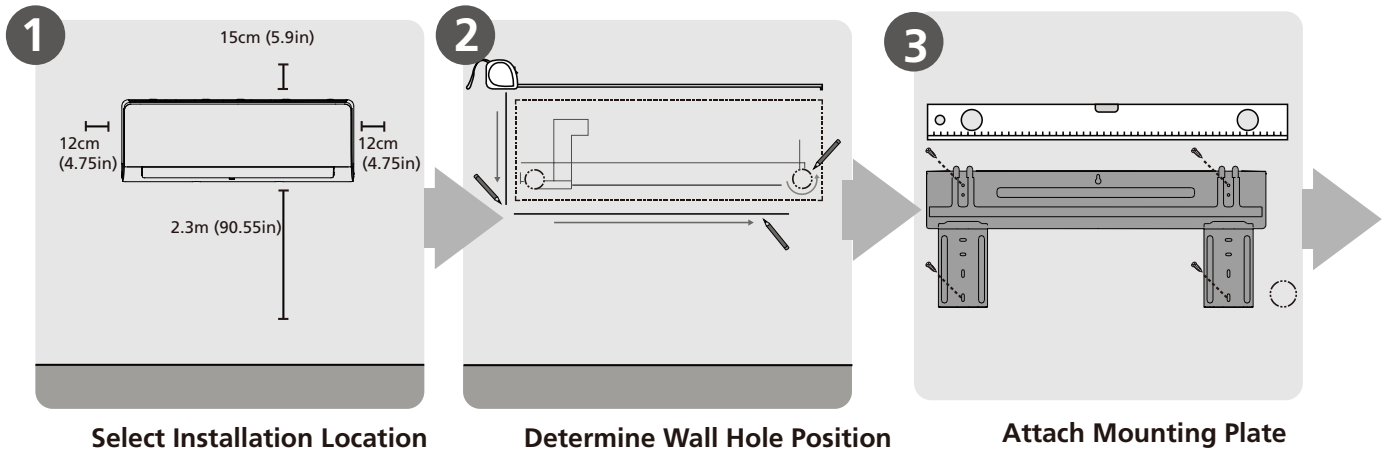
Accessories

The air conditioning system comes with the following accessories. Use all of the installation parts and accessories to install the air conditioner. Improper installation may result in water leakage, electrical shock and fire, or cause the equipment to fail. The items are not included with the air conditioner must be purchased separately.

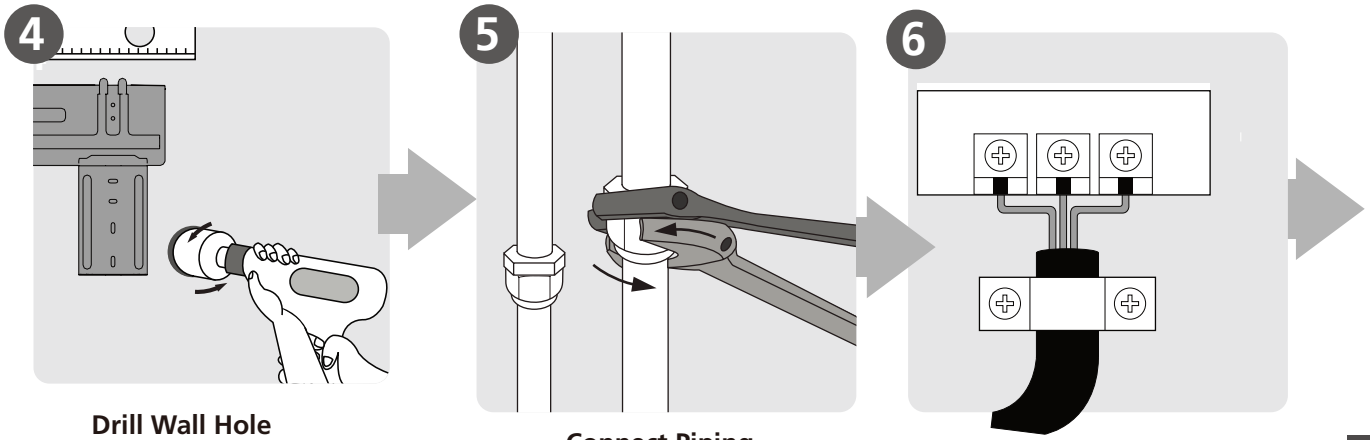
Name of Accessories	Q'ty(pc)	Shape	Name of Accessories	Q'ty(pc)	Shape
Manual	2~3		**Remote controller**	1	
Drain joint (for cooling & heating models)	1		**Battery**	2	
Seal (for cooling & heating models)	1		**Remote controller holder(optional)**	1	
Mounting plate	1		**Fixing screw for remote controller holder (optional)**	2	
Anchor	5~8 (depending on models)		**Small Filter** (Need to be installed on the back of main air filter by the authorized technician while installing the machine)	1~2 (depending on models)	
Mounting plate fixing screw	5~8 (depending on models)		**Drain Hose**	1	
Rubber leg	4		**Copper nut (optional)** (Used to connect the connecting pipes between indoor and outdoor units.)	2	

Name	Shape		Quantity(PC)
Connecting pipe assembly	**Liquid side**	**Φ6.35(1/4in)**	Parts you must purchase separately. Consult the dealer about the proper pipe size of the unit you purchased.
		Φ9.52(3/8in)	
	Gas side	**Φ9.52(3/8in)**	
		Φ12.7(1/2in)	
		Φ16(5/8in)	
		Φ19(3/4in)	
Magnetic ring and belt (if supplied ,please refer to the wiring diagram to install it on the connective cable.)	  Pass the belt through the hole of the Magnetic ring to fix it on the cable		Varies by model

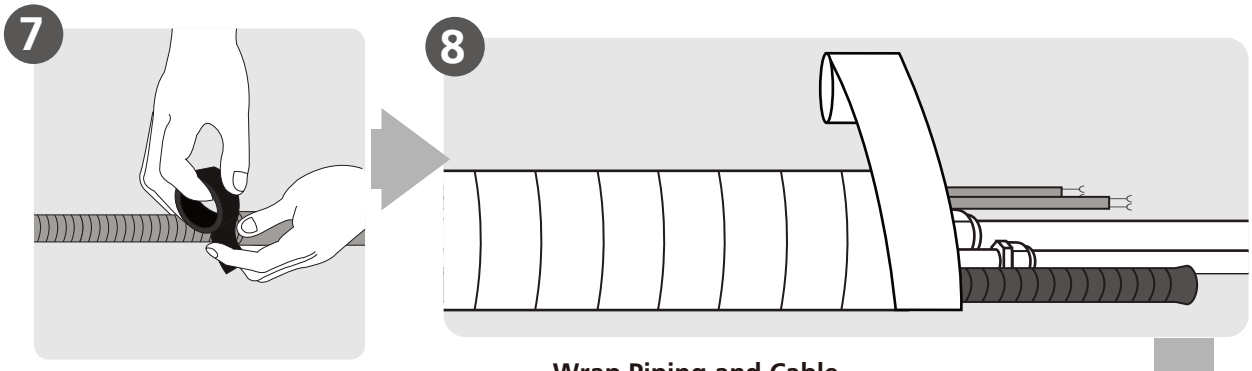
Installation Summary - Indoor Unit



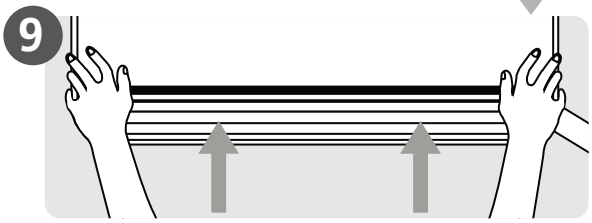
Select Installation Location | Determine Wall Hole Position | Attach Mounting Plate



Drill Wall Hole | Connect Piping | Connect Wiring



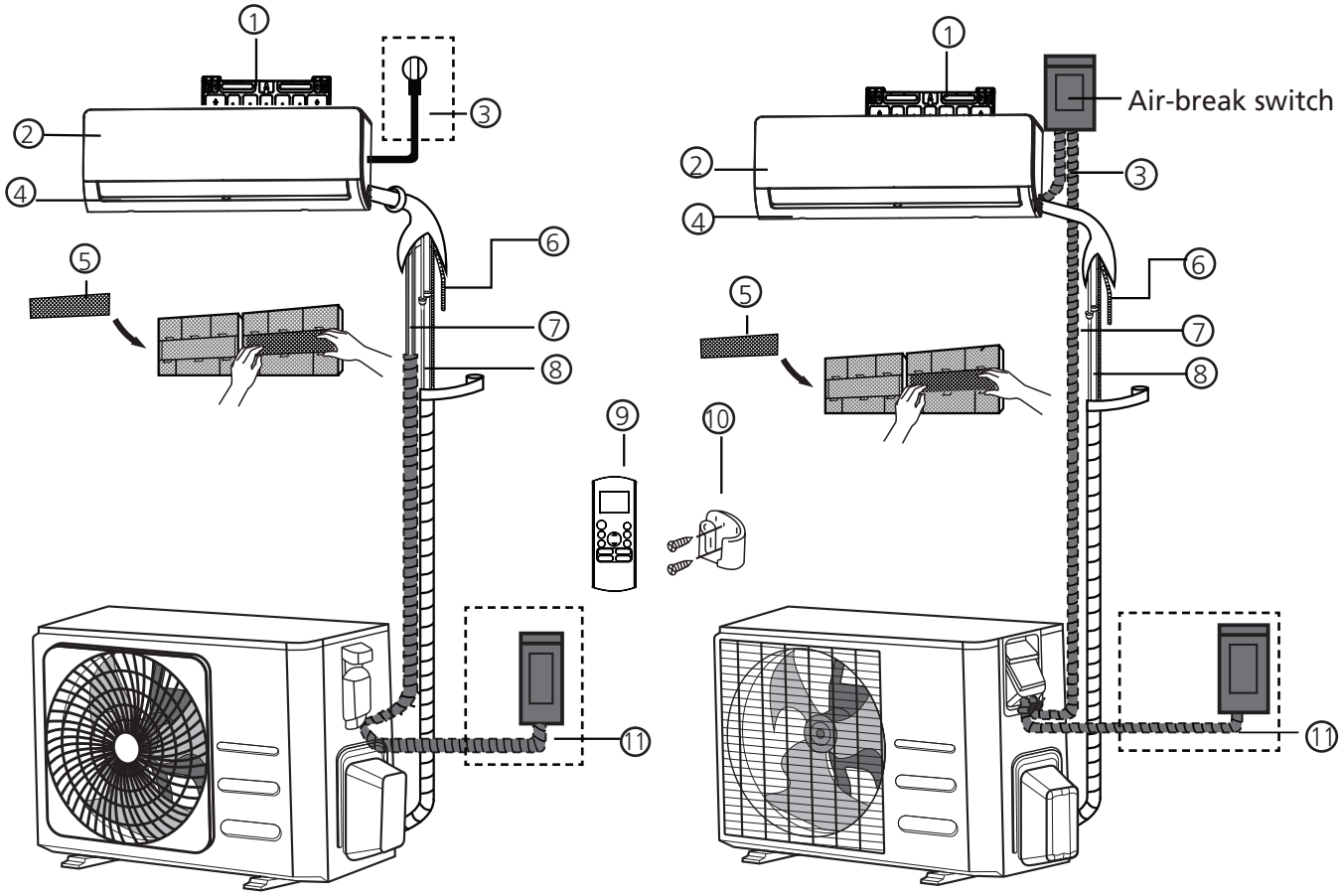
Prepare Drain Hose | Wrap Piping and Cable



Mount Indoor Unit

Unit Parts

NOTE: The installation must be performed in accordance with the requirement of local and national standards. The installation may be slightly different in different areas.



(**1**) (**2**)

① Wall Mounting Plate
② Front Panel
③ Power Cable (Some Units)
④ Louver
⑤ Functional Filter (On Back of Main Filter - Some Units)
⑥ Drainage Pipe
⑦ Signal Cable
⑧ Refrigerant Piping
⑨ Remote Controller
⑩ Remote controller Holder (Some Units)
⑪ Outdoor Unit Power Cable (Some Units)

NOTE ON ILLUSTRATIONS

Illustrations in this manual are for explanatory purposes. The actual shape of your indoor unit may be slightly different. The actual shape shall prevail.

Indoor Unit Installation

Installation Instructions – Indoor unit

PRIOR TO INSTALLATION

Before installing the indoor unit, refer to the label on the product box to make sure that the model number of the indoor unit matches the model number of the outdoor unit.

Step 1: Select installation location

Before installing the indoor unit, you must choose an appropriate location. The following are standards that will help you choose an appropriate location for the unit.

Proper installation locations meet the following standards:

- ☑ Good air circulation
- ☑ Convenient drainage
- ☑ Noise from the unit will not disturb other people
- ☑ Firm and solid—the location will not vibrate
- ☑ Strong enough to support the weight of the unit
- ☑ A location at least one meter from all other electrical devices (e.g., TV, radio, computer)

DO NOT install unit in the following locations:

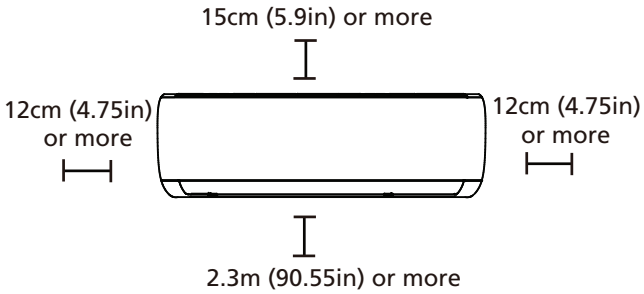
- ⊘ Near any source of heat, steam, or combustible gas
- ⊘ Near flammable items such as curtains or clothing
- ⊘ Near any obstacle that might block air circulation
- ⊘ Near the doorway
- ⊘ In a location subject to direct sunlight

NOTE ABOUT WALL HOLE:

If there is no fixed refrigerant piping:

While choosing a location, be aware that you should leave ample room for a wall hole (see **Drill wall hole for connective piping** step) for the signal cable and refrigerant piping that connect the indoor and outdoor units. The default position for all piping is the right side of the indoor unit (while facing the unit). However, the unit can accommodate piping to both the left and right.

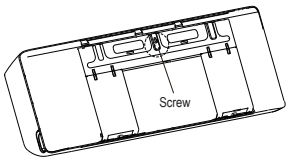
Refer to the following diagram to ensure proper distance from walls and ceiling:



Step 2: Attach mounting plate to wall

The mounting plate is the device on which you will mount the indoor unit.

- Remove the screw that attaches the mounting plate to the back of the indoor unit.



- Secure the mounting plate to the wall with the screws provided. Make sure that mounting plate is flat against the wall.

NOTE FOR CONCRETE OR BRICK WALLS:

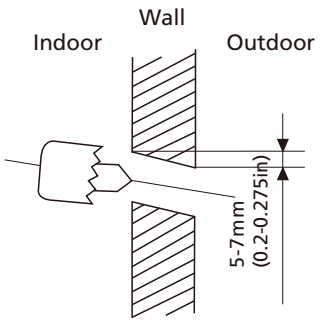
If the wall is made of brick, concrete, or similar material, drill 5mm-diameter (0.2in-diameter) holes in the wall and insert the sleeve anchors provided. Then secure the mounting plate to the wall by tightening the screws directly into the clip anchors.

Step 3: Drill wall hole for connective piping

1. Determine the location of the wall hole based on the position of the mounting plate. Refer to **Mounting Plate Dimensions.**
2. Using a 65mm (2.5in) or 90mm(3.54in) (depending on models)core drill, drill a hole in the wall. Make sure that the hole is drilled at a slight downward angle, so that the outdoor end of the hole is lower than the indoor end by about 5mm to 7mm (0.2-0.275in). This will ensure proper water drainage.
3. Place the protective wall cuff in the hole. This protects the edges of the hole and will help seal it when you finish the installation process.

⚠ CAUTION

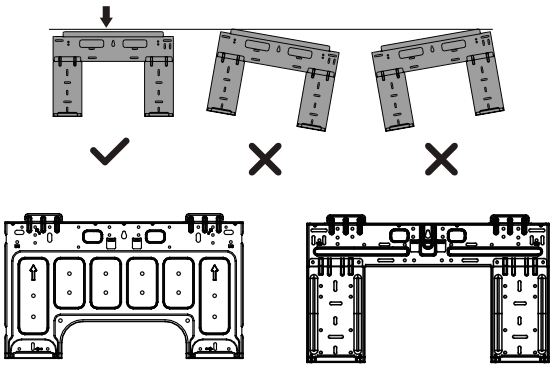
When drilling the wall hole, make sure to avoid wires, plumbing, and other sensitive components.



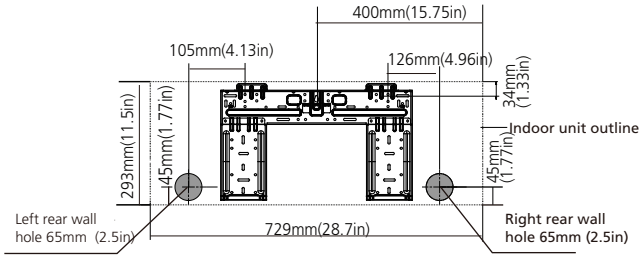
MOUNTING PLATE DIMENSIONS

Different models have different mounting plates. For the different customization requirements, the shape of the mounting plate and the dimensions of the indoor unit may be slightly different.
See Type A and Type B for example:

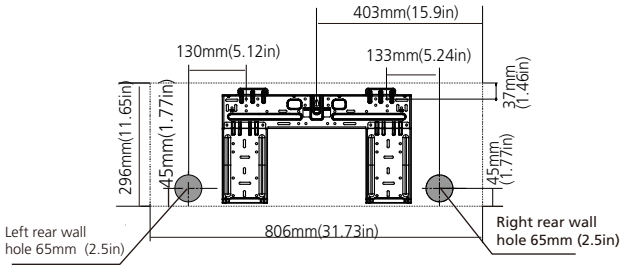
Correct orientation of Mounting Plate



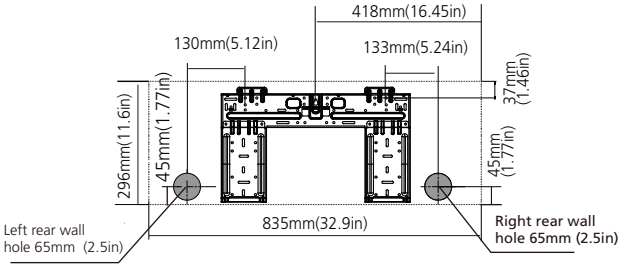
Type A **Type B**



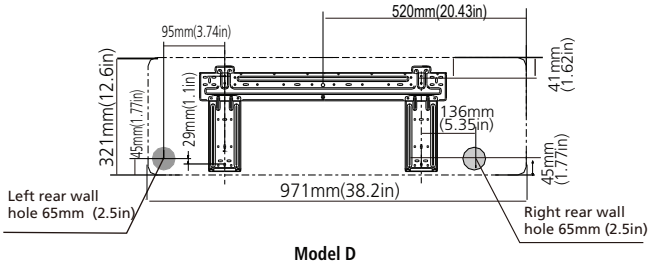
Model A



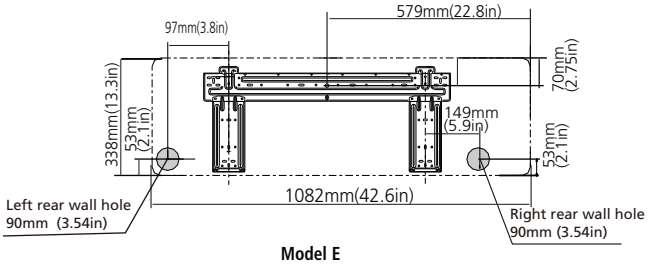
Model B



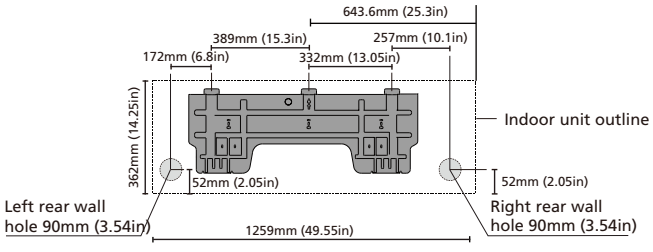
Model C



Model D



Model E



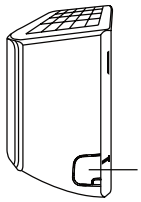
Model F

NOTE: When the gas side connective pipe is Φ 16mm(5/8in) or more, the wall hole should be 90mm(3.54in).

Step 4: Prepare refrigerant piping

The refrigerant piping is inside an insulating sleeve attached to the back of the unit. You must prepare the piping before passing it through the hole in the wall.

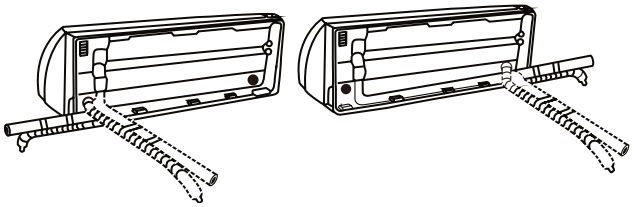
1. Based on the position of the wall hole relative to the mounting plate, choose the side from which the piping will exit the unit.
2. If the wall hole is behind the unit, keep the knock-out panel in place. If the wall hole is to the side of the indoor unit, remove the plastic knock-out panel from that side of the unit. This will create a slot through which your piping can exit the unit. Use needle nose pliers if the plastic panel is too difficult to remove by hand. Groove has been made in the knock-out panel in order to cut it conveniently. The size of the slot is determined by the diameter of piping.



3. If existing connective piping is already embedded in the wall, proceed directly to the **Connect Drain Hose** step. If there is no embedded piping, connect the indoor unit's refrigerant piping to the connective piping that will join the indoor and outdoor units. Refer to the **Refrigerant Piping Connection** section of this manual for detailed instructions.

NOTE ON PIPING ANGLE

Refrigerant piping can exit the indoor unit from four different angles:Left-hand side,Right-hand side, Left rear, Right rear.



⚠ CAUTION

Be extremely careful not to dent or damage the piping while bending them away from the unit. Any dents in the piping will affect the unit's performance.

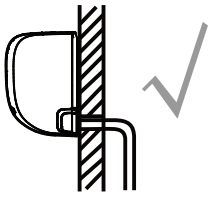
Step 5: Connect drain hose

By default, the drain hose is attached to the left-hand side of unit (when you're facing the back of the unit). However, it can also be attached to the right-hand side. To ensure proper drainage, attach the drain hose on the same side that your refrigerant piping exits the unit. Attach drain hose extension (purchased separately) to the end of drain hose.

- Wrap the connection point firmly with Teflon tape to ensure a good seal and to prevent leaks.
- For the portion of the drain hose that will remain indoors, wrap it with foam pipe insulation to prevent condensation.
- Remove the air filter and pour a small amount of water into the drain pan to make sure that water flows from the unit smoothly.

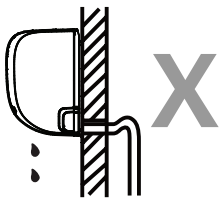
NOTE ON DRAIN HOSE PLACEMENT

Make sure to arrange the drain hose according to the following figures.



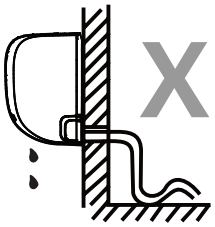
CORRECT

Make sure there are no kinks or dent in drain hose to ensure proper drainage.



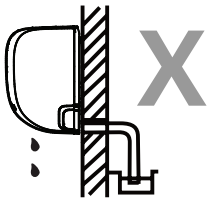
NOT CORRECT

Kinks in the drain hose will create water traps.



NOT CORRECT

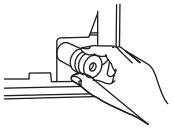
Kinks in the drain hose will create water traps.



NOT CORRECT

Do not place the end of the drain hose in water or in containers that collect water. This will prevent proper drainage.

PLUG THE UNUSED DRAIN HOLE



To prevent unwanted leaks you must plug the unused drain hole with the rubber plug provided.

BEFORE PERFORMING ANY ELECTRICAL WORK, READ THESE REGULATIONS

1. All wiring must comply with local and national electrical codes, regulations and must be installed by a licensed electrician.
2. All electrical connections must be made according to the Electrical Connection Diagram located on the panels of the indoor and outdoor units.
3. If there is a serious safety issue with the power supply, stop work immediately. Explain your reasoning to the client, and refuse to install the unit until the safety issue is properly resolved.
4. Power voltage should be within 90-110% of rated voltage. Insufficient power supply can cause malfunction, electrical shock, or fire.
5. If connecting power to fixed wiring, a surge protector and main power switch should be installed.
6. If connecting power to fixed wiring, a switch or circuit breaker that disconnects all poles and has a contact separation of at least 1/8in (3mm) must be incorporated in the fixed wiring. The qualified technician must use an approved circuit breaker or switch.
7. Only connect the unit to an individual branch circuit outlet. Do not connect another appliance to that outlet.
8. Make sure to properly ground the air conditioner.
9. Every wire must be firmly connected. Loose wiring can cause the terminal to overheat, resulting in product malfunction and possible fire.
10. Do not let wires touch or rest against refrigerant tubing, the compressor, or any moving parts within the unit.
11. If the unit has an auxiliary electric heater, it must be installed at least 1 meter (40in) away from any combustible materials.
12. To avoid getting an electric shock, never touch the electrical components soon after the power supply has been turned off. After turning off the power, always wait 10 minutes or more before you touch the electrical components.

⚠ WARNING

BEFORE PERFORMING ANY ELECTRICAL OR WIRING WORK, TURN OFF THE MAIN POWER TO THE SYSTEM.

Step 6: Connect signal and power cables

The signal cable enables communication between the indoor and outdoor units. You must first choose the right cable size before preparing it for connection.

Cable Types

- **Indoor Power Cable** (if applicable):
- H05VV-F or H05V2V2-F
- **Outdoor Power Cable:** H07RN-F or H05RN-F
- **Signal Cable:** H07RN-F

Minimum Cross-Sectional Area of Power and Signal Cables (For reference)

Rated Current of Appliance (A)	Nominal Cross-Sectional Area (mm²)
> 3 and ≤ 6	0.75
> 6 and ≤ 10	1
> 10 and ≤ 16	1.5
> 16 and ≤ 25	2.5
> 25 and ≤ 32	4
> 32 and ≤ 40	6

CHOOSE THE RIGHT CABLE SIZE

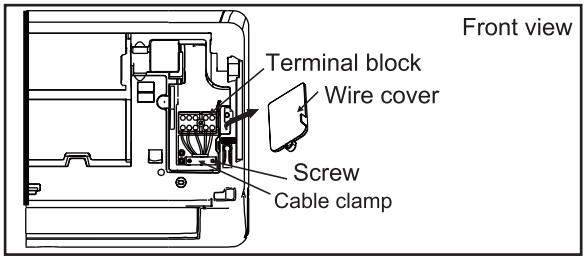
The size of the power supply cable, signal cable, fuse, and switch needed is determined by the maximum current of the unit. The maximum current is indicated on the nameplate located on the side panel of the unit.

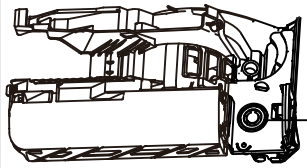
NOTE: In North America, please choose the right cable size according to the Minimum Circuit Ampacity indicated on the nameplate of the unit.

⚠ WARNING

ALL WIRING MUST BE PERFORMED STRICTLY IN ACCORDANCE WITH THE WIRING DIAGRAM LOCATED ON THE BACK OF THE INDOOR UNIT'S FRONT PANEL .

1. Open front panel of the indoor unit.
2. Using a screwdriver, open the wire box cover on the right side of the unit. This will reveal the terminal block.





NOTE:

- For the units with conduit tube to connect the cable, remove the big plastic konck-out panel to create a slot through which the conduit tube can be installed.
- For the units with five-core cable, remove the middle small plactic knock-out panel to create a slot through which the cable can exit.
- Use needle nose pliers if the plastic panel is too difficult to remove by hand.

3. Unscrew the cable clamp below the terminal block and place it to the side.
4. Facing the back of the unit, remove the plastic panel on the bottom left-hand side.
5. Feed the signal wire through this slot, from the back of the unit to the front.
6. Facing the front of the unit, connect the wire according to the indoor unit's wiring diagram, connect the u-lug and firmly screw each wire to its corresponding terminal.

⚠ CAUTION

DO NOT MIX UP LIVE AND NULL WIRES

This is dangerous, and can cause the air conditioning unit to malfunction.

7. After checking to make sure every connection is secure, use the cable clamp to fasten the signal cable to the unit. Screw the cable clamp down tightly.
8. Replace the wire cover on the front of the unit, and the plastic panel on the back.

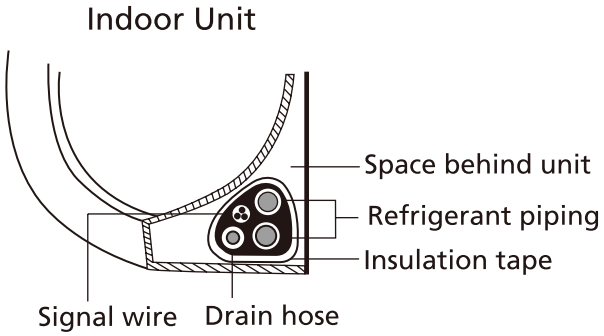
⚠ NOTE ABOUT WIRING

THE WIRING CONNECTION PROCESS MAY DIFFER SLIGHTLY BETWEEN UNITS AND REGIONS.

Step 7: Wrap piping and cables

Before passing the piping, drain hose, and the signal cable through the wall hole, you must bundle them together to save space, protect them, and insulate them

1. Bundle the drain hose, refrigerant pipes, and signal cable as shown below:



DRAIN HOSE MUST BE ON BOTTOM

Make sure that the drain hose is at the bottom of the bundle. Putting the drain hose at the top of the bundle can cause the drain pan to overflow, which can lead to fire or water damage.

DO NOT INTERTWINE SIGNAL CABLE WITH OTHER WIRES

While bundling these items together, do not intertwine or cross the signal cable with any other wiring.

2. Using adhesive vinyl tape, attach the drain hose to the underside of the refrigerant pipes.
3. Using insulation tape, wrap the signal wire, refrigerant pipes, and drain hose tightly together. Double-check that all items are bundled.

DO NOT WRAP ENDS OF PIPING

When wrapping the bundle, keep the ends of the piping unwrapped. You need to access them to test for leaks at the end of the installation process (refer to **Electrical Checks and Leak Checks** section of this manual).

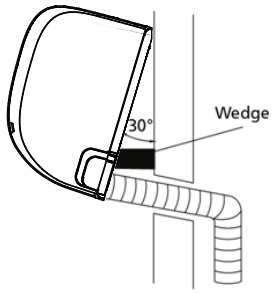
Step 8: Mount indoor unit

If you installed new connective piping to the outdoor unit, do the following:

1. If you have already passed the refrigerant piping through the hole in the wall, proceed to Step 4.
2. Otherwise, double-check that the ends of the refrigerant pipes are sealed to prevent dirt or foreign materials from entering the pipes.
3. Slowly pass the wrapped bundle of refrigerant pipes, drain hose, and signal wire through the hole in the wall.
4. Hook the top of the indoor unit on the upper hook of the mounting plate.
5. Check that unit is hooked firmly on mounting by applying slight pressure to the left and right-hand sides of the unit. The unit should not jiggle or shift.
6. Using even pressure, push down on the bottom half of the unit. Keep pushing down until the unit snaps onto the hooks along the bottom of the mounting plate.
7. Again, check that the unit is firmly mounted by applying slight pressure to the left and the right-hand sides of the unit.

If refrigerant piping is already embedded in the wall, do the following:

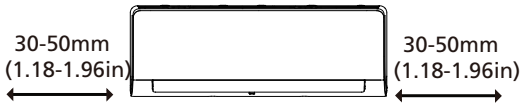
1. Hook the top of the indoor unit on the upper hook of the mounting plate.
2. Use a bracket or wedge to prop up the unit, giving you enough room to connect the refrigerant piping, signal cable, and drain hose.



3. Connect drain hose and refrigerant piping (refer to **Refrigerant Piping Connection** section of this manual for instructions).
4. Keep pipe connection point exposed to perform the leak test (refer to **Electrical Checks and Leak Checks** section of this manual).
5. After the leak test, wrap the connection point with insulation tape.
6. Remove the bracket or wedge that is propping up the unit.
7. Using even pressure, push down on the bottom half of the unit. Keep pushing down until the unit snaps onto the hooks along the bottom of the mounting plate.

UNIT IS ADJUSTABLE

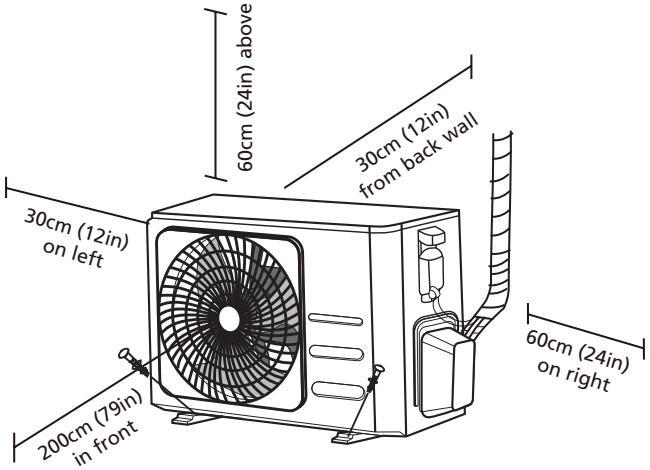
Keep in mind that the hooks on the mounting plate are smaller than the holes on the back of the unit. If you find that you don't have ample room to connect embedded pipes to the indoor unit, the unit can be adjusted left or right by about 30-50mm (1.18-1.96in), depending on the model.



Move to left or right

Outdoor Unit Installation

Install the unit by following local codes and regulations , there may be differ slightly between different regions.



Installation Instructions – Outdoor unit

Step 1: Select installation location

Before installing the outdoor unit, you must choose an appropriate location. The following are standards that will help you choose an appropriate location for the unit.

Proper installation locations meet the following standards:

- ☑ Meets all spatial requirements shown in Installation Space Requirements above.
- ☑ Good air circulation and ventilation
- ☑ Firm and solid—the location can support the unit and will not vibrate
- ☑ Noise from the unit will not disturb others
- ☑ Protected from prolonged periods of direct sunlight or rain
- ☑ Where snowfall is anticipated, take appropriate measures to prevent ice buildup and coil damage.

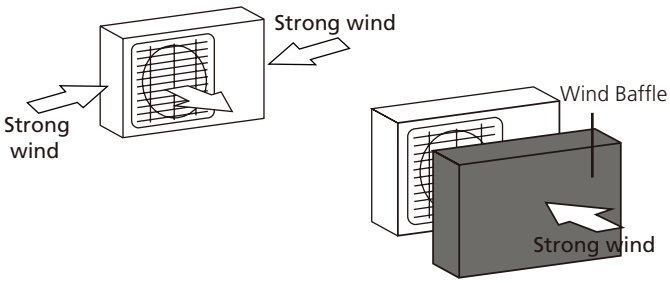
DO NOT install unit in the following locations:

- ⊘ Near an obstacle that will block air inlets and outlets
- ⊘ Near a public street, crowded areas, or where noise from the unit will disturb others
- ⊘ Near animals or plants that will be harmed by hot air discharge
- ⊘ Near any source of combustible gas
- ⊘ In a location that is exposed to large amounts of dust
- ⊘ In a location exposed to a excessive amounts of salty air

SPECIAL CONSIDERATIONS FOR EXTREME WEATHER

If the unit is exposed to heavy wind:

Install unit so that air outlet fan is at a 90° angle to the direction of the wind. If needed, build a barrier in front of the unit to protect it from extremely heavy winds.
See Figures below**.**



If the unit is frequently exposed to heavy rain or snow:

Build a shelter above the unit to protect it from the rain or snow. Be careful not to obstruct air flow around the unit.

If the unit is frequently exposed to salty air (seaside):

Use outdoor unit that is specially designed to resist corrosion.

Step 2: Install drain joint(Heat pump unit only)

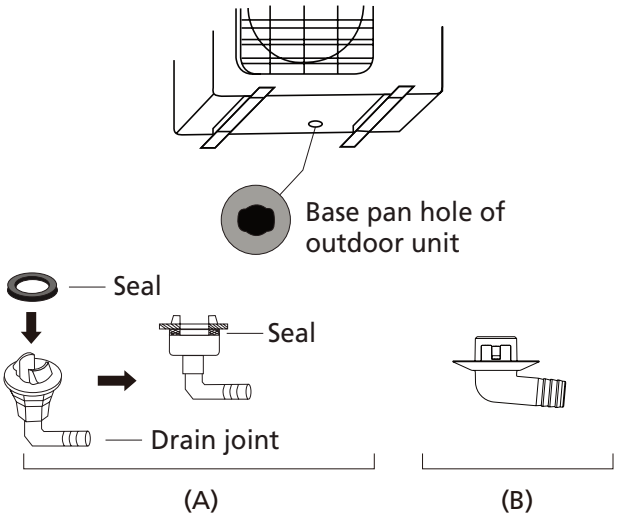
Before bolting the outdoor unit in place, you must install the drain joint at the bottom of the unit. Note that there are two different types of drain joints depending on the type of outdoor unit.

If the drain joint comes with a rubber seal (see **Fig. A**), do the following:

1. Fit the rubber seal on the end of the drain joint that will connect to the outdoor unit.
2. Insert the drain joint into the hole in the base pan of the unit.
3. Rotate the drain joint 90° until it clicks in place facing the front of the unit.
4. Connect a drain hose extension (not included) to the drain joint to redirect water from the unit during heating mode.

If the drain joint doesn't come with a rubber seal (see **Fig. B**), do the following:

1. Insert the drain joint into the hole in the base pan of the unit. The drain joint will click in place.
2. Connect a drain hose extension (not included) to the drain joint to redirect water from the unit during heating mode.



IN COLD CLIMATES

In cold climates, make sure that the drain hose is as vertical as possible to ensure swift water drainage. If water drains too slowly, it can freeze in the hose and flood the unit.

Step 3: Anchor outdoor unit

The outdoor unit can be anchored to the ground or to a wall-mounted bracket with bolt(M10). Prepare the installation base of the unit according to the dimensions below.

If you will install the unit on the ground or on a concrete mounting platform, do the following:

1. Mark the positions for four expansion bolts based on dimensions chart.
2. Pre-drill holes for expansion bolts.
3. Place a nut on the end of each expansion bolt.
4. Hammer expansion bolts into the pre-drilled holes.
5. Remove the nuts from expansion bolts, and place outdoor unit on bolts.
6. Put washer on each expansion bolt, then replace the nuts.
7. Using a wrench, tighten each nut until snug.

⚠ WARNING

WHEN DRILLING INTO CONCRETE, EYE PROTECTION IS RECOMMENDED AT ALL TIMES.

If you will install the unit on a wall-mounted bracket , do the following:

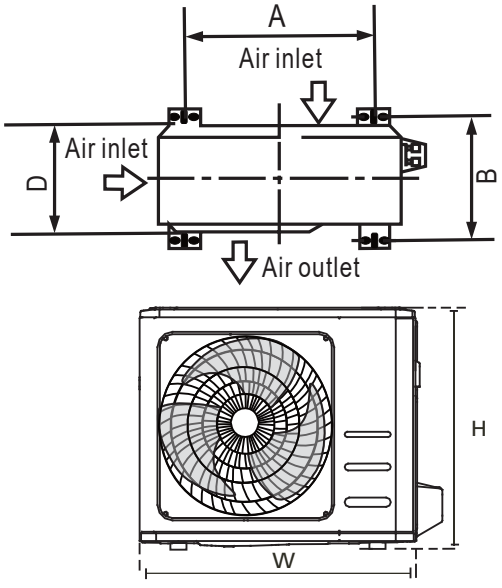
⚠ CAUTION

Make sure that the wall is made of solid brick, concrete, or of similarly strong material. **The wall must be able to support at least four times the weight of the unit.**

1. Mark the position of bracket holes based on dimensions chart.
2. Pre-drill the holes for the expansion bolts.
3. Place a washer and nut on the end of each expansion bolt.
4. Thread expansion bolts through holes in mounting brackets, put mounting brackets in position, and hammer expansion bolts into the wall.
5. Check that the mounting brackets are level.
6. Carefully lift unit and place its mounting feet on brackets.
7. Bolt the unit firmly to the brackets.
8. If allowed, install the unit with rubber gaskets to reduce vibrations and noise.

UNIT MOUNTING DIMENSIONS

The following is a list of different outdoor unit sizes and the distance between their mounting feet. Prepare the installation base of the unit according to the dimensions below.



Outdoor Unit Dimensions (mm) W x H x D	Mounting Dimensions Distance A (mm)	Distance B (mm)
668x469x252 (26.3"x 18.5"x 9.9")	430 (16.9")	231 (9.1")
680x542x248 (26.7"x 21.3"x 9.8")	452 (17.8")	230 (9.05")
681x434x285 (26.8"x 17.1"x 11.2")	460 (18.1")	292 (11.5")
700x550x270 (27.5"x 21.6"x 10.6")	450 (17.7")	260 (10.2")
700x550x275 (27.5"x 21.6"x 10.8")	450 (17.7")	260 (10.2")
720x495x270 (28.3"x 19.5"x 10.6")	452 (17.8")	255 (10.0")
728x555x300 (28.7"x 21.8"x 11.8")	452 (17.8")	302(11.9")
765x555x303 (30.1"x 21.8"x 11.9")	452 (17.8")	286(11.3")
770x555x300 (30.3"x 21.8"x 11.8")	487 (19.2")	298 (11.7")
805x554x330 (31.7"x 21.8"x 12.9")	511 (20.1")	317 (12.5")
800x554x333 (31.5"x 21.8"x 13.1")	514 (20.2")	340 (13.4")
845x702x363 (33.3"x 27.6"x 14.3")	540 (21.3")	350 (13.8")
890x673x342 (35.0"x 26.5"x 13.5")	663 (26.1")	354 (13.9")
946x810x420 (37.2"x 31.9"x 16.5")	673 (26.5")	403 (15.9")
946x810x410 (37.2"x 31.9"x 16.14")	673 (26.5")	403 (15.9")
980x975x410 (38.58"x 38.39"x 16.14")	616 (24.25")	397 (15.63")
980x975x415 (38.58"x 38.39"x 16.34")	616 (24.25")	397 (15.63")

Step 4: Connect signal and power cables

The outside unit's terminal block is protected by an electrical wiring cover on the side of the unit. A comprehensive wiring diagram is printed on the inside of the wiring cover.

⚠ WARNING

BEFORE PERFORMING ANY ELECTRICAL OR WIRING WORK, TURN OFF THE MAIN POWER TO THE SYSTEM.

1. Prepare the cable for connection:

USE THE RIGHT CABLE

Please choose the right cable refer to " **Cable types**" in page 25.

CHOOSE THE RIGHT CABLE SIZE

The size of the power supply cable, signal cable, fuse, and switch needed is determined by the maximum current of the unit. The maximum current is indicated on the nameplate located on the side panel of the unit.

NOTE: In North America, please choose the right cable size according to the Minimum Circuit Ampacity indicated on the nameplate of the unit.

a. Using wire strippers, strip the rubber jacket from both ends of cable to reveal about 40mm (1.57in) of the wires inside.
b. Strip the insulation from the ends of the wires.
c. Using a wire crimper, crimp u-lugs on the ends of the wires.

PAY ATTENTION TO LIVE WIRE

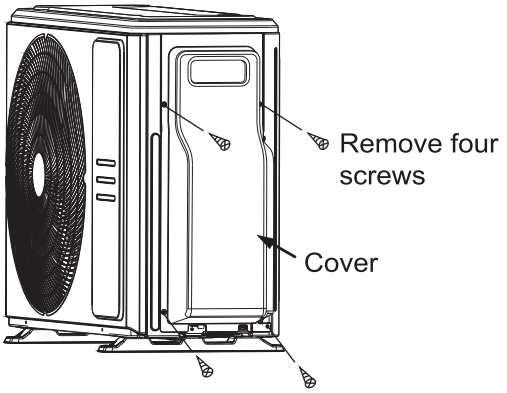
While crimping wires, make sure you clearly distinguish the Live ("L") Wire from other wires.

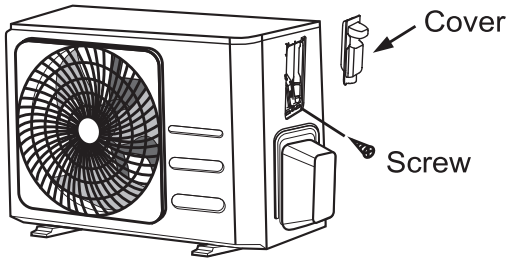
⚠ WARNING

ALL WIRING WORK MUST BE PERFORMED STRICTLY IN ACCORDANCE WITH THE WIRING DIAGRAM LOCATED INSIDE OF WIRE COVER OF THE OUTDOOR UNIT .

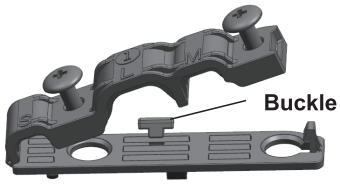
2. Unscrew the electrical wiring cover and remove it.
3. Unscrew the cable clamp below the terminal block and place it to the side.
4. Connect the wire according to the wiring diagram, and firmly screw the u-lug of each wire to its corresponding terminal.
5. After checking to make sure every connection is secure, loop the wires around to prevent rain water from flowing into the terminal.
6. Using the cable clamp, fasten the cable to the unit. Screw the cable clamp down tightly.
7. Insulate unused wires with PVC electrical tape. Arrange them so that they do not touch any electrical or metal parts.
8. Replace the wire cover on the side of the unit, and screw it in place.

NOTE: The unit you purchased may be slightly different. The illustrations below are for explanatory purposes. The actual shape shall prevail.

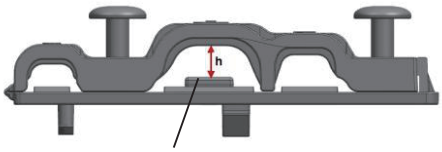




NOTE: If the cable clamp looks like the following, please select the appropriate through-hole according to the diameter of the wire.



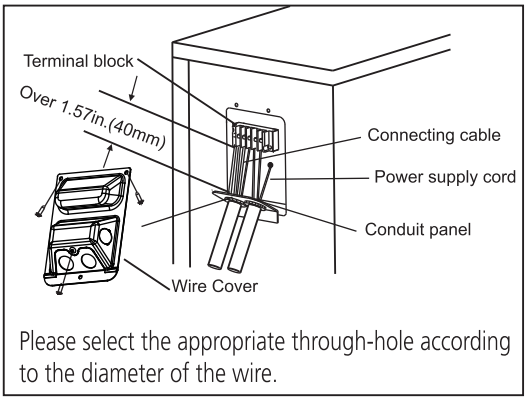
Three size hole: Small, Large, Medium



When the calbe is not fasten enough, use the buckle to prop it up , so it can be clamped tightly.

In North America

1. Remove the wire cover from the unit by loosening the 3 screws.
2. Dismount caps on the conduit panel.
3. Temperarily mount the conduit tubes(not included) on the conduit panel.
4. Properly connect both the power supply and low voltage lines to the corresponding terminals on the terminal block.
5. Ground the unit in accordance with local codes.
6. Be sure to size each wire allowing several inches longer than the required length for wiring.
7. Use lock nuts to secure the conduit tubes.



Please select the appropriate through-hole according to the diameter of the wire.

Refrigerant Piping Connection

When connecting refrigerant piping, **do not** let substances or gases other than the specified refrigerant enter the unit. The presence of other gases or substances will lower the unit's capacity, and can cause abnormally high pressure in the refrigeration cycle. This can cause explosion and injury.

Note on Pipe Length

The length of refrigerant piping will affect the performance and energy efficiency of the unit. Nominal efficiency is tested on units with a pipe length of 5 meters (16.5ft). A minimum pipe run of 3 metres is required to minimise vibration & excessive noise. For the R290 refrigerant models, no refrigerant can be added and the maximum length of refrigerant pipe should not exceed 5 meters(16.5ft).

Refer to the table below for specifications on the maximum length and drop height of piping.

Maximum Length and Drop Height of Refrigerant Piping per Unit Model

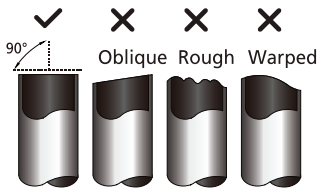
Model	Capacity (kW)	Max. Length (m)	Max. Drop Height (m)
R410A,R32 Inverter Split Air Conditioner	＜4.4	25 (82ft)	10 (33ft)
	≥4.4 and ＜7.0	30 (98.5ft)	20 (66ft)
	≥7.0 and ＜10.6	50 (164ft)	25 (82ft)
	≥10.6 and ＜17.6	65 (213ft)	30 (98.5ft)

Connection Instructions – Refrigerant Piping

Step 1: Cut pipes

When preparing refrigerant pipes, take extra care to cut and flare them properly. This will ensure efficient operation and minimize the need for future maintenance.

1. Measure the distance between the indoor and outdoor units.
2. Using a pipe cutter, cut the pipe a little longer than the measured distance.
3. Make sure that the pipe is cut at a perfect 90° angle.



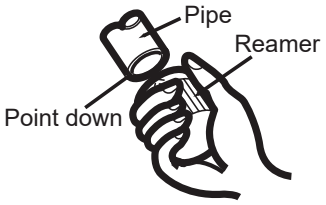
⊘ DO NOT DEFORM PIPE WHILE CUTTING

Be extra careful not to damage, dent, or deform the pipe while cutting. This will drastically reduce the heating efficiency of the unit.

Step 2: Remove burrs

Burrs can affect the air-tight seal of refrigerant piping connection. They must be completely removed.

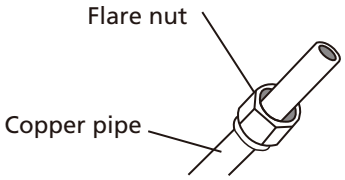
1. Hold the pipe at a downward angle to prevent burrs from falling into the pipe.
2. Using a reamer or deburring tool, remove all burrs from the cut section of the pipe.



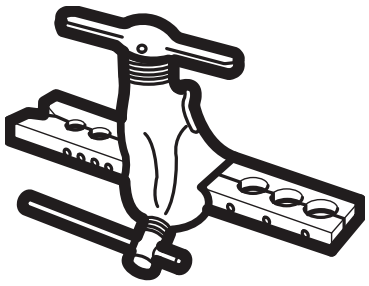
Step 3: Flare pipe ends

Proper flaring is essential to achieve an airtight seal.

1. After removing burrs from cut pipe, seal the ends with PVC tape to prevent foreign materials from entering the pipe.
2. Sheath the pipe with insulating material.
3. Place flare nuts on both ends of pipe. Make sure they are facing in the right direction, because you can't put them on or change their direction after flaring.

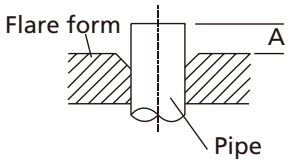


4. Remove PVC tape from ends of pipe when ready to perform flaring work.
5. Clamp flare form on the end of the pipe. The end of the pipe must extend beyond the edge of the flare form in accordance with the dimensions shown in the table below.



PIPING EXTENSION BEYOND FLARE FORM

Outer Diameter of Pipe (mm)	A (mm)	
	Min.	Max.
Ø 6.35 (Ø 0.25")	0.7 (0.0275")	1.3 (0.05")
Ø 9.52 (Ø 0.375")	1.0 (0.04")	1.6 (0.063")
Ø12.7 (Ø 0.5")	1.0 (0.04")	1.8 (0.07")
Ø 16 (Ø 0.63")	2.0 (0.078")	2.2 (0.086")
Ø 19 (Ø 0.75")	2.0 (0.078")	2.4 (0.094")



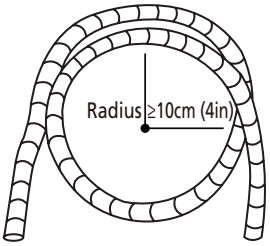
6. Place flaring tool onto the form.
7. Turn the handle of the flaring tool clockwise until the pipe is fully flared.
8. Remove the flaring tool and flare form, then inspect the end of the pipe for cracks and even flaring.

Step 4: Connect pipes

When connecting refrigerant pipes, be careful not to use excessive torque or to deform the piping in any way. You should first connect the low-pressure pipe, then the high-pressure pipe.

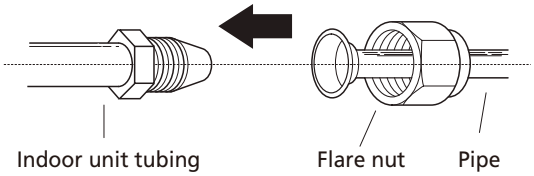
MINIMUM BEND RADIUS

When bending connective refrigerant piping, the minimum bending radius is 10cm.

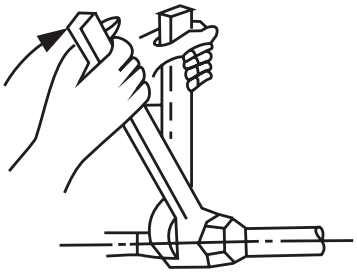


Instructions for Connecting Piping to Indoor Unit

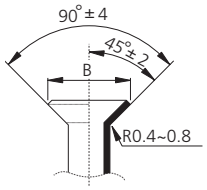
1. Align the center of the two pipes that you will connect.



2. Tighten the flare nut as tightly as possible by hand.
3. Using a spanner, grip the nut on the unit tubing.
4. While firmly gripping the nut on the unit tubing, use a torque wrench to tighten the flare nut according to the torque values in the **Torque Requirements** table below. Loosen the flaring nut slightly, then tighten again.



TORQUE REQUIREMENTS

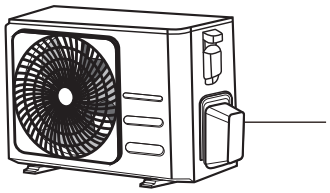
Outer Diameter of Pipe (mm)	Tightening Torque (N•m)	Flare dimension(B) (mm)	Flare shape
Ø 6.35 (Ø 0.25″)	18~20(180~200kgf.cm)	8.4~8.7 (0.33~0.34″)	
Ø 9.52 (Ø 0.375″)	32~39(320~390kgf.cm)	13.2~13.5 (0.52~0.53″)	
Ø 12.7 (Ø 0.5″)	49~59(490~590kgf.cm)	16.2~16.5 (0.64~0.65″)	
Ø 16 (Ø 0.63″)	57~71(570~710kgf.cm)	19.2~19.7 (0.76~0.78″)	
Ø 19 (Ø 0.75″)	67~101(670~1010kgf.cm)	23.2~23.7 (0.91~0.93″)	

⊘ DO NOT USE EXCESSIVE TORQUE

Excessive force can break the nut or damage the refrigerant piping. You must not exceed torque requirements shown in the table above.

Instructions for Connecting Piping to Outdoor Unit

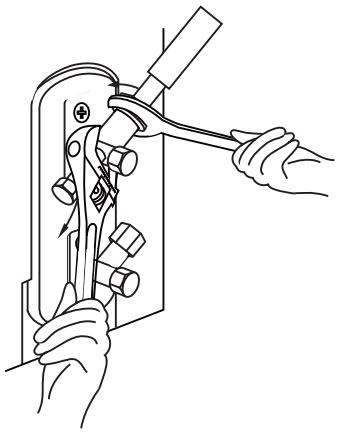
1. Unscrew the cover from the packed valve on the side of the outdoor unit.
2. Remove protective caps from ends of valves.
3. Align flared pipe end with each valve, and tighten the flare nut as tightly as possible by hand.
4. Using a spanner, grip the body of the valve. Do not grip the nut that seals the service valve.



5. While firmly gripping the body of the valve, use a torque wrench to tighten the flare nut according to the correct torque values.
6. Loosen the flaring nut slightly, then tighten again.
7. Repeat Steps 3 to 6 for the remaining pipe.

! USE SPANNER TO GRIP MAIN BODY OF VALVE

Torque from tightening the flare nut can snap off other parts of valve.



Air Evacuation

Preparations and Precautions

Air and foreign matter in the refrigerant circuit can cause abnormal rises in pressure, which can damage the air conditioner, reduce its efficiency, and cause injury. Use a vacuum pump and manifold gauge to evacuate the refrigerant circuit, removing any non-condensable gas and moisture from the system.

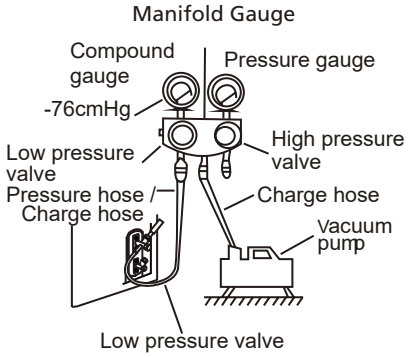
Evacuation should be performed upon initial installation and when unit is relocated.

BEFORE PERFORMING EVACUATION

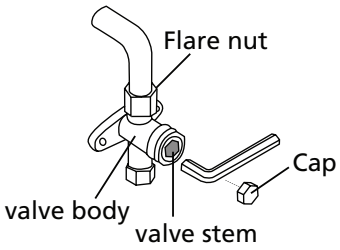
- ☑ Check to make sure the connective pipes between the indoor and outdoor units are connected properly .
- ☑ Check to make sure all wiring is connected properly.

Evacuation Instructions

1. Connect the charge hose of the manifold gauge to service port on the outdoor unit's low pressure valve.
2. Connect another charge hose from the manifold gauge to the vacuum pump.
3. Open the Low Pressure side of the manifold gauge. Keep the High Pressure side closed.
4. Turn on the vacuum pump to evacuate the system.
5. Run the vacuum for at least 15 minutes, or until the Compound Meter reads -76cmHG (-10^5Pa).



6. Close the Low Pressure side of the manifold gauge, and turn off the vacuum pump.
7. Wait for 5 minutes, then check that there has been no change in system pressure.
8. If there is a change in system pressure, refer to Gas Leak Check section for information on how to check for leaks. If there is no change in system pressure, unscrew the cap
9. from the packed valve (high pressure valve). Insert hexagonal wrench into the packed valve (high pressure valve) and open the valve by turning the wrench in a 1/4 counterclockwise turn. Listen for gas to exit the system, then close the valve after 5 seconds.
10. Watch the Pressure Gauge for one minute to make sure that there is no change in pressure. The Pressure Gauge should read slightly higher than atmospheric pressure.
11. Remove the charge hose from the service port.



12. Using hexagonal wrench, fully open both the high pressure and low pressure valves.
13. Tighten valve caps on all three valves (service port, high pressure, low pressure) by hand. You may tighten it further using a torque wrench if needed.

! OPEN VALVE STEMS GENTLY

When opening valve stems, turn the hexagonal wrench until it hits against the stopper. Do not try to force the valve to open further.

Note on Adding Refrigerant

Some systems require additional charging depending on pipe lengths. The standard pipe length varies according to local regulations. The refrigerant should be charged from the service port on the outdoor unit's low pressure valve. For the R290 refrigerant models, no refrigerant can be added. The additional refrigerant to be charged can be calculated using the following formula:

ADDITIONAL REFRIGERANT PER PIPE LENGTH

Connective Pipe Length (m)	Air Purging Method	Additional Refrigerant	
⩽ Standard pipe length	Vacuum Pump	N/A	
> Standard pipe length	Vacuum Pump	Liquid Side: Ø 6.35 (Ø 0.25") **R32:** (Pipe length – standard length) x 12g/m (Pipe length – standard length) x 0.13oZ/ft **R410A:** (Pipe length – standard length) x 15g/m (Pipe length – standard length) x 0.16oZ/ft **R22:** (Pipe length – standard length) x 20g/m (Pipe length – standard length) x 0.21oZ/ft	Liquid Side: Ø 9.52 (Ø 0.375") **R32:** (Pipe length – standard length) x 24g/m (Pipe length – standard length) x 0.26oZ/ft **R410A:** (Pipe length – standard length) x 30g/m (Pipe length – standard length) x 0.32oZ/ft **R22:** (Pipe length – standard length) x 40g/m (Pipe length – standard length) x 0.42oZ/ft

⚠ **CAUTION** **DO NOT** mix refrigerant types.
Always wear work gloves and goggles when handling refrigerant.

Electrical and Gas Leak Checks

Before Test Run

Only perform test run after you have completed the following steps:

- **Electrical Safety Checks** – Confirm that the unit's electrical system is safe and operating properly
- **Gas Leak Checks**– Check all flare nut connections and confirm that the system is not leaking
- Confirm that gas and liquid (high and low pressure) valves are fully open

Electrical Safety Checks

After installation, confirm that all electrical wiring is installed in accordance with local and national regulations, and according to the Installation Manual.

BEFORE TEST RUN

Check Grounding Work

Measure grounding resistance by visual detection and with grounding resistance tester. Grounding resistance must be less than 0.1Ω.

Note: This may not be required for some locations in North America.

DURING TEST RUN

Check for Electrical Leakage

During the **Test Run,** use an electroprobe and multimeter to perform a comprehensive electrical leakage test.

If electrical leakage is detected, turn off the unit immediately and call a licensed electrician to find and resolve the cause of the leakage.

Note: This may not be required for some locations in North America.

⚠ WARNING – RISK OF ELECTRIC SHOCK

ALL WIRING MUST COMPLY WITH LOCAL AND NATIONAL ELECTRICAL CODES, AND MUST BE INSTALLED BY A LICENSED ELECTRICIAN.

Gas Leak Checks

There are two different methods to check for gas leaks.

Soap and Water Method

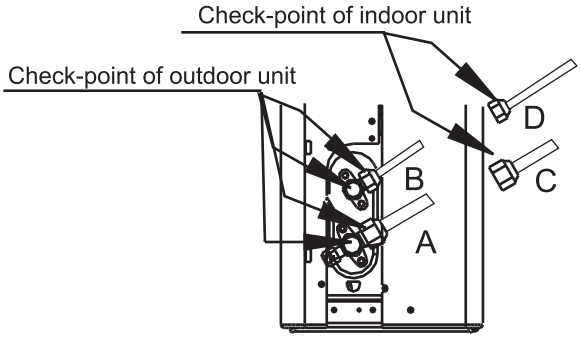
Using a soft brush, apply soapy water or liquid detergent to all pipe connection points on the indoor unit and outdoor unit. The presence of bubbles indicates a leak.

Leak Detector Method

If using leak detector, refer to the device's operation manual for proper usage instructions.

AFTER PERFORMING GAS LEAK CHECKS

After confirming that the all pipe connection points DO NOT leak, replace the valve cover on the outside unit.



A: Low pressure stop valve
B: High pressure stop valve
C& D: Indoor unit flare nuts

Test Run

Test Run Instructions

You should perform the **Test Run** for at least 30 minutes.

1. Connect power to the unit.
2. Press the **ON/OFF** button on the remote controller to turn it on.
3. Press the **MODE** button to scroll through the following functions, one at a time:

- COOL – Select lowest possible temperature
- HEAT – Select highest possible temperature

4. Let each function run for 5 minutes, and perform the following checks:

List of Checks to Perform	PASS/FAIL	
No electrical leakage		
Unit is properly grounded		
All electrical terminals properly covered		
Indoor and outdoor units are solidly installed		
All pipe connection points do not leak	Outdoor (2):	Indoor (2):
Water drains properly from drain hose		
All piping is properly insulated		
Unit performs COOL function properly		
Unit performs HEAT function properly		
Indoor unit louvers rotate properly		
Indoor unit responds to remote controller		

DOUBLE-CHECK PIPE CONNECTIONS

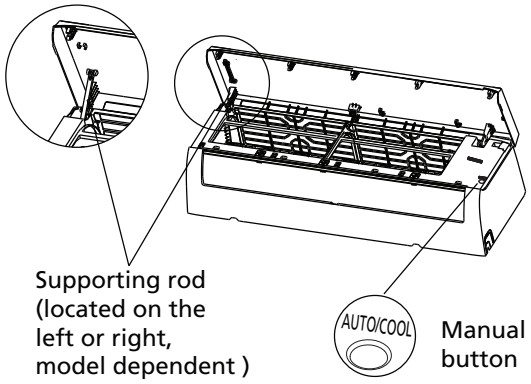
During operation, the pressure of the refrigerant circuit will increase. This may reveal leaks that were not present during your initial leak check. Take time during the Test Run to double-check that all refrigerant pipe connection points do not have leaks. Refer to **Gas Leak Check** section for instructions.

5. After the Test Run is successfully completed, and you confirm that all checks points in List of Checks to Perform have PASSED, do the following:
   a. Using remote control, return unit to normal operating temperature.
   b. Using insulation tape, wrap the indoor refrigerant pipe connections that you left uncovered during the indoor unit installation process.

IF AMBIENT TEMPERATURE IS BELOW 16°C (60°F)

You can't use the remote controller to turn on the COOL function when the ambient temperature is below 16°C. In this instance, you can use the **MANUAL CONTROL** button to test the COOL function.

1. Lift the front panel of the indoor unit.
   NOTE: For some units, there is a supporting rod located on the left or right side. Please use it to prop up the panel.
2. The **MANUAL CONTROL** button is located on the right-hand side of the unit. Press it 2 times to select the COOL function.
3. Perform Test Run as normal.



Supporting rod (located on the left or right, model dependent)

Manual control button

Packing and unpacking the unit

Instructions for packing and unpacking the unit:

Unpacking:
Indoor unit:
1.Cut the sealing tape on the carton with a knife, one cut on the left, one cut in the middle and one cut on the right.
2.Use the vice to take out the sealing nails on the top of the carton.
3.Open the carton.
4.Take out the middle support plate if it is included.
5.Take out the accessory package, and take out the connecting wire if it is included.
6.Lift the machine out of the carton and lay it flat.
7.Remove the left and right package foam or the upper and lower packaging foam, untie the packaging bag.

Outdoor Unit
1.Cut the packing belt.
2.Take the unit out of the carton.
3.Remove the foam from the unit.
4.Remove the packaging bag from the unit.

Packing:
Indoor unit:
1.Put the indoor unit into the packing bag.
2.Attach the left and right package foam or the upper and lower packaging foam to the unit.
3.Put the unit into the carton, then put accessory package in.
4.Close the carton and seal it with the tape.
5.Using the packing belt if necessary.

Outdoor unit:
1.Put the outdoor unit into the packing bag.
2.Put the bottom foam into the box.
3.Put the unit into the carton, then put the upper packaging foam on the unit.
4.Close the carton and seal it with the tape.
5.Using the packing belt if necessary.

NOTE: Please keep all packaging items if you may need in the future.

REMOTE CONTROLLER

OWNER'S MANUAL

IMPORTANT NOTE:

Read this manual carefully before installing or operating your new air conditioning unit. Make sure to save this manual for future reference.

CONTENTS

Remote Controller Specifications 02

Handling the Remote Controller 03

Buttons and Functions 04

Remote Screen Indicators 05

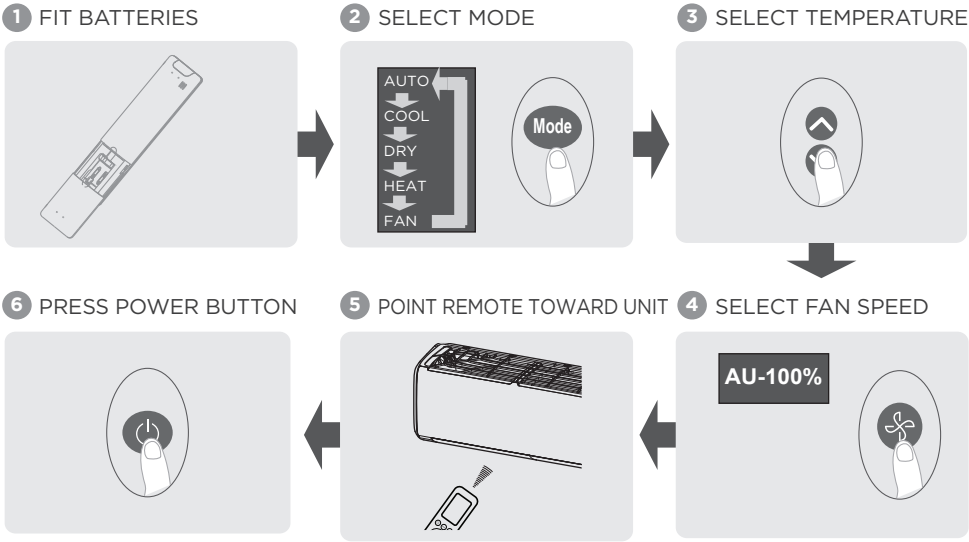
How to Use Basic Functions 06

How to Use Advanced Functions 09

Remote Controller Specifications

Model	RG10B3(S2S)/BGEF, RG10B3(S2S)/BGCEF
Rated Voltage	3.0V (Dry batteries R03/LR03×2)
Signal Receiving Range	8m
Environment	-5°C~60°C

Quick Start Guide



NOT SURE WHAT A FUNCTION DOES?

Refer to the How to Use Basic Functions and How to Use Advanced Functions sections of this manual for a detailed description of how to use your air conditioner.

SPECIAL NOTE

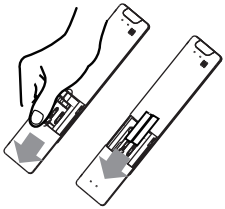
- Button designs on your unit may differ slightly from the example shown.
- If the indoor unit does not have a particular function, pressing the corresponding button on the remote control will have no effect.
- When there are wide differences between “Remote controller Manual” and “OWNER’S MANUAL” on function description, the description of “OWNER’S MANUAL” shall prevail.

Handling the Remote Controller

Inserting and Replacing Batteries

The remote control requires 2 batteries. These may or may not be provided with your model. Put the batteries in the remote control before use.

1. Slide the back cover of the remote control downward, exposing the battery compartment.
2. Insert the batteries, paying attention to matching up the (+) and (-) ends of the batteries with the symbols inside the battery compartment.
3. Slide the battery cover back into place.



Remote Control

- Direct sunlight can interfere with the infrared signal receiver.
- There must be a clear line of sight between the remote and the appliance.
- If the signals from the remote control happen to control another appliance, move the appliance to another location or contact customer service.

Battery Disposal

- Do not dispose of batteries as unsorted municipal waste. Refer to local laws for proper disposal of batteries.
- Batteries may have a chemical symbol under the disposal icon. This chemical symbol means that the battery contains a heavy metal that exceeds a certain concentration.
  An example is Pb: Lead (>0.004%).
- Appliances and used batteries must be treated in a specialized facility for reuse, recycling and recovery. By ensuring correct disposal, you will help avoid possible negative consequences for the environment and human health.



Battery Performance

For optimal product performance:

- Do not mix old and new batteries, or batteries of different types.
- Do not leave batteries in the remote control if you don't plan on using the device for more than 2 months.

Notes for Using Remote Control

The device could comply with the local national regulations.

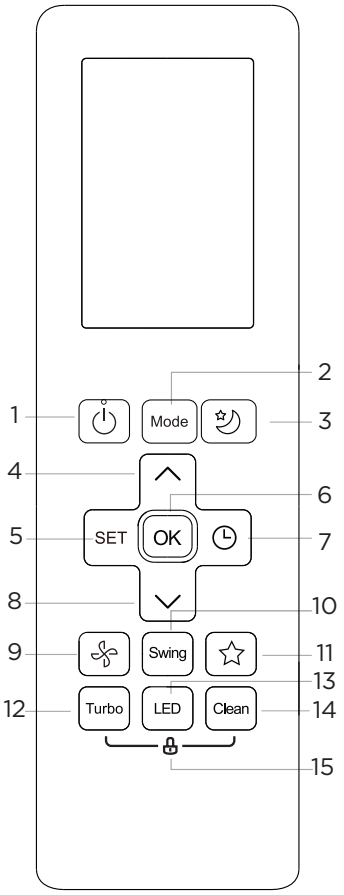
- In Canada, it should comply with CAN ICES (B)/NMB (B).
- In the USA, this device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
  (1) This device may not cause harmful interference, and
  (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.
These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- Changes or modifications not approved by the party responsible for compliance could void user's authority to operate the equipment.

Buttons and Functions

Before you begin using your new air conditioner, make sure to familiarize yourself with the remote controller. The following content is a brief introduction of the remote controller. For instructions on how to operate your air conditioner, refer to this manual of How to Use Basic Functions section.



	Description
1	⏻ : Power button.
2	**Mode**: Auto > Cool > Dry > Heat > Fan NOTE: Auto and Heat mode are not supported by the cooling only appliance.
3	**Sleep:** Used to save energy during sleeping hours.
4	**Temp Up**: Increases temperature in 1°C increments. Max. temperature is 30°C.
5	**SET:** Follow Me > AP mode* [*]: Model dependent Press the SET button repeatedly until the Wi-Fi light is turned on. When the Wi-Fi light flashes on the remote control, press the OK button toward the air conditioner.
6	**OK**: Used to confirm the selected functions.
7	**Timer**: Set timer to turn unit on or off.
8	**Temp Down:** Decreases temperature in 1°C increments. Min. temperature is 16°C.
9	**Fan Speed**: AU > 20% >40% > 60% > 80% > 100%.
10	**Swing**: The horizontal louver will swing up and down automatically when pressing Swing button. Press again to make it stop.
11	**SHORTCUT**: Used to restore the current settings or resume previous settings.
12	**Turbo:** Enables unit to reach preset temperature in shortest possible time.
13	**LED:** Turns LED display & air conditioner buzzer on and off.
14	**Clean:** Used to start/stop the Clean function.
15	**Lock:** Long press both Turbo and Clean buttons simultaneously for 5 seconds to lock the keyboard. Press together these two buttons again for 2 seconds to unlock the keyboard.

Remote Screen Indicators

Information is displayed when the remote controller is power up.



Active Clean | Sleep mode | Follow me | Wireless* control | Low battery (If flashes)

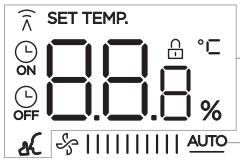
[*]: Model dependent



MODE display: Displays the current mode

AUTO | COOL | DRY | HEAT | FAN

Note: AUTO and HEAT mode are not available for cooling only appliance.



Transmission Indicator | Timer ON | Timer OFF | Lock feature | Silent feature

Temperature/Timer/Fan speed display

Displays the set temperature by default, fan speed, or timer setting when using TIMER ON/OFF functions.

FAN SPEED

AUTO					
AUTO	20%	40%	60%	80%	100%

NOTE: The fan speed can not be adjusted in AUTO or DRY mode.



Horizontal louver swing display

Turbo feature

Note: While using the remote controller, only relevant function indicator will be shown. The indicators above are for reference only.

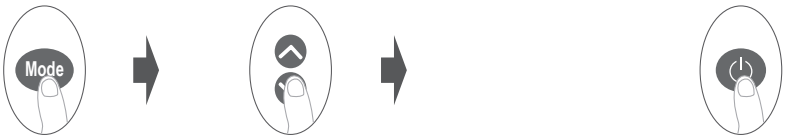
How to Use Basic Functions

NOTE

Before operation, please ensure that the unit is plugged in and the power is available.

AUTO mode

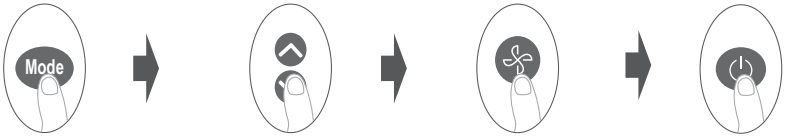
Select AUTO mode → Set your desired temperature → Turn on the air conditioner



Note: In AUTO mode, fan speed cannot be set.

COOL or HEAT mode

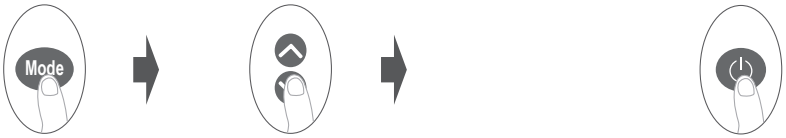
Select COOL/ HEAT mode → Set the temperature → Set the FAN speed → Turn on the air conditioner



Note: Heat mode is only applicable to the Cooling & Heating models only.

DRY mode

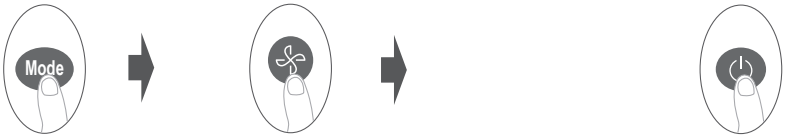
Select DRY mode → Set your desired temperature → Turn on the air conditioner



Note: In DRY mode, fan speed cannot be set since it has already been automatically controlled.

FAN mode

Select FAN mode → Set the FAN speed → Turn on the air conditioner



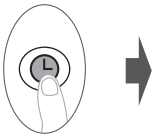
Note: In FAN mode, you can't set the temperature. As a result, no temperature is displayed on the remote's screen.

Setting the TIMER

TIMER ON/OFF - Set the amount of time after which the unit will automatically turn on/off.

TIMER ON setting

Press TIMER button to initiate the time ON sequence.

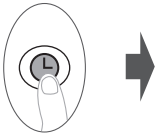


Press Temp. up or down buttons to set the length of time after which you would like the unit to turn ON. Wait for 1 second to activate time to turn on the unit.



TIMER OFF setting

Press TIMER button to initiate the time OFF sequence.



Press Temp. up or down buttons to set the length of time after which you would like the unit to turn OFF. Wait for 1 second to activate time to turn off the unit.

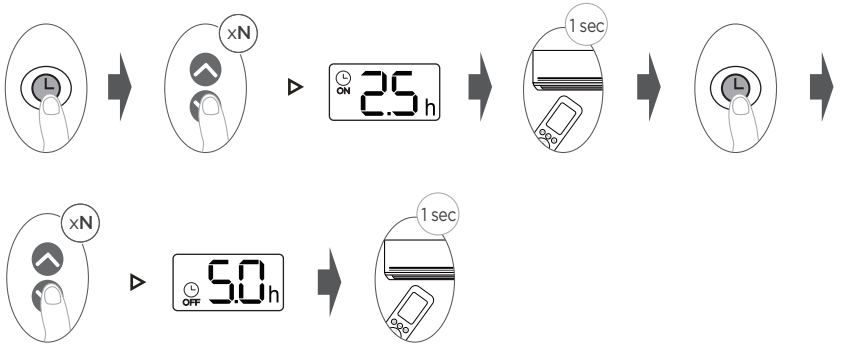


Note:

1. When setting the TIMER ON or TIMER OFF, the time will increase in 30-minute increments with each press, up to 10 hours. After 10 hours and up to 24, it will increase in 1-hour increments (For example, press 5 times to get 2.5h and press 10 times to get 5h). The timer will revert to 0.0 after 24.
2. Cancel either function by setting the timer to 0.0h.

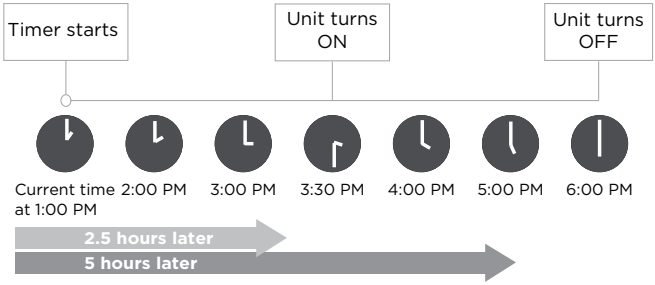
TIMER ON & OFF setting (example)

Keep in mind that the time periods you set for both functions refer to hours after the current time.



Note: " x N " means you can press multiple times until it is set to the time you need.

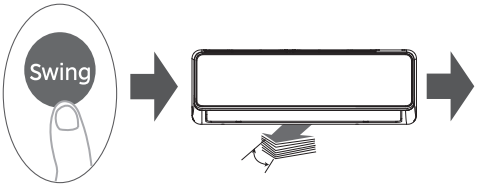
Example: If current time is 1:00 PM, after setting the timer as above steps, the unit will turn on 2.5h later (3:30 PM) and turn off at 6:00 PM.



How to Use Advanced Functions

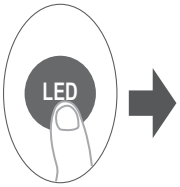
Swing function

Press Swing button



The horizontal louver will swing up and down automatically when pressing Swing button. Press again to make it stop.

LED display



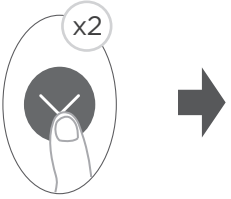
Press this button to turn on and turn off the display on the indoor unit.



Press this button for more than 5 seconds (some units)

After keeping pressing this button for more than 5 seconds, the indoor unit will display the actual room temperature. Pressing the button for more than 5 seconds again will revert back to display the setting temperature.

FP function

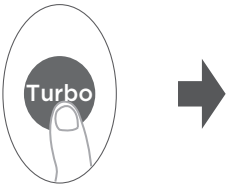


The unit will operate at high fan speed (while compressor on) with temperature automatically set to 8°C.

Note: This function is for heat pump air conditioner only.

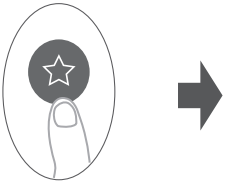
Press this button 2 times during one second under HEAT mode with setting temperature of 16°C to activate FP function. The indoor unit will display " FP " on the display window.

Turbo function



When you select Turbo feature in COOL mode, the unit will blow cool air with strongest wind setting to jump-start the cooling process.
When you select Turbo feature in HEAT mode, the unit will blow heat air with strongest wind setting to jump-start the heating process (some units).
For units with electric heat elements, the electric heater will activate and jump-start the heating process.

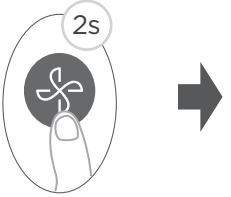
SHORTCUT function



Push this button when remote controller is on, the system will automatically revert back to the previous settings including operating mode, setting temperature, fan speed level and sleep feature (if activated).

If pushing more than 2 seconds, the system will automatically restore the current operation settings including operating mode, setting temperature, fan speed level and sleep feature (if activated).

Silent function



Long press Fan button for more than 2 seconds to activate/ disable silent function (some units).

Due to low frequency operation of compressor, it may result in insufficient cooling capacity.

Clean function



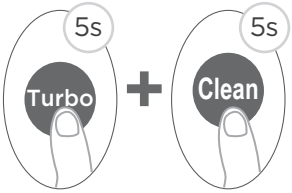
Press this button to active the clean function.
The Active Clean Technology washes away dust, mold, and grease that may cause odors when it adheres to the heat exchanger by automatically freezing and then rapidly thawing the frost. When this function is turned on, the indoor unit display window appears “CL”, after 22 to 160 (model dependent) minutes, the unit will turn off automatically and cancel CLEAN function.

Sleep function



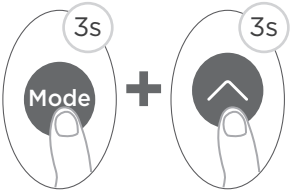
The SLEEP function is used to decrease energy while you sleep (and don’t need the same temperature settings to stay comfortable). This function can only by activated via remote control. For the details, please see “sleep operation ” in “ USER’S MANUAL ”.
Note: The SLEEP function is not available in FAN or DRY mode.

Lock function



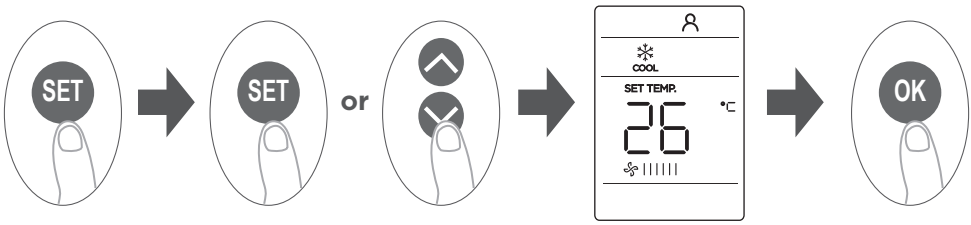
Press together Clean button and Turbo button at the same time more than 5 seconds to activate Lock function. All buttons will not response except pressing these two buttons for 2 seconds again to disable locking.

ON/OFF Wireless module



Hold the Mode and “ ^ ” button for 3 seconds to turn Wireless module ON/OFF. (Model dependent)
The display screen of remote controller will display ON/OF for 3 seconds.

SET function



- Press the SET button to enter the function setting, then press SET button or TEMP ∨ or ∧ TEMP button to select the desired function. The selected symbol will flash on the display area, press the OK button to confirm.
- Press the SET button to scroll through operation functions as follows:
  Follow Me ( ) > AP mode*( )
  [*]: Model dependent.
- To cancel the follow me function, just perform the same procedures as above. But the AP function cannot be canceled in this way.

Follow Me function

The Follow Me function enables the remote control to measure the temperature at its current location and send this signal to the air conditioner in 3-minute intervals. When using AUTO, COOL or HEAT modes, measuring ambient temperature from the remote control (instead of from the indoor unit itself) will enable the air conditioner to optimize the temperature around you and ensure maximum comfort.

NOTE: Press and hold Turbo button for 7 seconds to start/stop the memory feature of the Follow Me function.

- If the memory feature is activated, “On” displays for 3 seconds on the screen.
- If the memory feature is stopped, “OF” displays for 3 seconds on the screen.

AP function (some units)

Use the SET button to choose AP (Access Point) mode to enable wireless configuration. If this function is not available on this unit, it might be possible to enter AP mode by pressing the LED button 7 times in 10 seconds.

NOTE: To exit the AP function:

- Press the Power button on the remote control.
- The network configuration is not sucessful in 7 minutes.

SmartThings app

Use the SmartThings app on your smartphone to control the air conditioner via the wireless Internet.

To remotely control the air conditioner, you need to connect your smartphone to the air conditioner. If already connected, skip to "Step 6. Controlling the air conditioner with your smartphone".

Step 1. Checking the requirements for connection

Before connecting your smartphone with the air conditioner, make sure that the following requirements are met:

- Wi-Fi access point: 2.4 GHz Wi-Fi access point only
- The air conditioner and your smartphone must be within the coverage of the same Wi-Fi access point and connected to it. After the connection, you can control the air conditioner from any place via various wireless networks such as Wi-Fi, 3G, LTE and 5G.
- The supporting software version of the SmartThings app is subject to change according to the OS supporting policy the manufacturer provides. In addition, as for the SmartThings app or the functions that the app supports, the new application update policy on the existing OS version can be suspended due to usability or security reasons.
- The SmartThings app is subject to change without notice to improve usability or performance. As the mobile phone OS version is updated every year, the SmartThings is also updated continually according to the latest OS.
- If you have enquiries regarding the items mentioned above, please contact us on st.service@samsung.com.

Step 2. Connecting your smartphone to the Wi-Fi network

1. Turn on the Wi-Fi access point.
2. Tap **Settings** → **Wi-Fi** on your smartphone.
3. Tap the **Wi-Fi** switch to activate it, and then select the 2.4 GHz Wi-Fi access point to connect to.
4. If needed, enter the password for the access point.
5. Tap **Advanced**.
6. Tap the **Switch to mobile data** switch to deactivate it.

Step3. Installing the SmartThings app

If the SmartThings app is not installed on your smartphone, follow the procedure below. If installed, skip to "Step 4. Configuring the SmartThings app".

1. Launch **Play Store** or **App Store**.
2. Tap the search field, and then search for "SmartThings".
3. Tap **INSTALL** for the found SmartThings app item.
4. Select **Agree**.

Step 4. Configuring the SmartThings app

After the SmartThings app is installed, follow the procedure below to configure it. If already configured, skip to "Step 5. Connecting your smartphone to the air conditioner".

1. Launch the **SmartThings** app.
2. When you see pop-up windows asking for location, Wi-Fi, Bluetooth permissions, tap **Start**.
3. Tap **Sign In**.
4. Sign in to your **Samsung account**.
   - If you have no Samsung account, create your Samsung account.
5. Consent to **TERMS AND CONDITIONS**.
6. When you see a pop-up window asking for access permission to location information, tap **ALLOW**.

Step 5. Connecting your smartphone to the air conditioner

1 Plug in the power cord of the air conditioner, and then turn on the power.

2 Launch the **SmartThings** app.

3 Tap **Add device** on the home screen of the SmartThings app.

4 Tap **Samsung Air conditioner** > **Room air conditioner**.

5 Press "**SET**" button multiple times and then you will see wireless logo on the panel of remote controller, then Press "**OK**". If this function is not available on this unit, you can press "**LED**" button continuously more than 7 times quickly in 10 seconds and then AC panel will show "**AP**".

To notify that registration of the selected air conditioner to your Samsung account is in progress, the **AP** appears on the remote control display. When the connection is finished, the **AP** disappears. A new device card for the selected air conditioner is added to the home screen of the SmartThings app.

Step 6. Controlling the air conditioner with your smartphone

1 Launch the **SmartThings** app.

2 On the home screen of the SmartThings app, tap the device card for the air conditioner, which was added when you proceeded with "Step 5. Connecting your smartphone to the air conditioner" .

⚠ WARNING

- RF exposure warning statement – for keeping 20cm distance when installing this module.
- Warning that this module should not be installed and operating simultaneously with other radio without additional evaluation or FCC filing.

Specifications

Wi-Fi	
Frequency Range	Transmitter Power (Max)
2412 - 2472 MHz	20 dBm

Open Source Announcement

The software included in this product contains open source software. You may obtain the complete corresponding source code for a period of three years after the last shipment of this product by contacting our support team via http://opensource.samsung.com (Please use the “Inquiry” menu.)

It is also possible to obtain the complete corresponding source code in a physical medium such as a CD-ROM; a minimal charge will be required.

The following URL http://opensource.samsung.com/opensource/STDK_ESP32_AR40HMNEU_0/seq/0 leads to the open source license information as related to this product. This offer is valid to anyone in receipt of this information.

Security updates information

Security updates are provided to strengthen the security of your device and protect your personal information. For more information on security updates, visit https://security.samsungda.com.

* The website supports only some languages.

SAFETY MANUAL

IMPORTANT NOTE:

Read this manual carefully before installing or operating your new air conditioning unit. Make sure to save this manual for future reference.



A2L

WARNING: FLAMMABLE MATERIAL

Safety Precautions

Read Safety Precautions Before Operation and Installation

Incorrect installation due to ignoring instructions can cause serious damage or injury.

⚠ WARNING

- When flammable refrigerant are employed, appliance shall be stored in a well - ventilated area where the room size corresponds to the room area as specifiec for operation.
- Appliance shall be installed, operated and stored in a room with a floor area larger than xm^2 (see the Owner's Manual for the Min. floor area).
- Reusable mechanical connectors and flared joints are not allowed indoors.
- This unit is equipped with a leak detection system for safety. For leak detection to be effective, the unit must be electrically powered at all times after installation, other than when servicing.
- Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.
- The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater).
- Do not pierce or burn.
- Be aware that refrigerants might not contain an odour.

Explanation of symbols displayed on the indoor unit or outdoor unit

	**WARNING**	This symbol shows that this appliance used a flammable refrigerant. If the refrigerant is leaked and exposed to an external ignition source, there is a risk of fire.
	**CAUTION**	This symbol shows that the operation manual should be read carefully.
	**CAUTION**	This symbol shows that a service personnel should be handling this equipment with reference to the installation manual.
	**CAUTION**	
	**CAUTION**	This symbol shows that information is available such as the operating manual or installation manual.

1. Installation (Space)
   - That the installation of pipe-work shall be kept to a minimum.
   - That pipe-work shall be protected from physical damage.
   - Where refrigerant pipes shall be compliance with national gas regulations.
   - That mechanical connections shall be accessible for maintenance purposes.
   - In cases that require mechanical ventilation, ventilation openings shall be kept clear of obstruction.
   - When disposing of the product is used, be based on national regulations, properly processed.

2. Servicing
   - Any person who is involved with working on or breaking into a refrigerant circuit should hold a current valid certificate from an industry-accredited assessment authority, which authorises their competence to handle refrigerants safely in accordance with an industry recognised assessment specification.
3. Maintenance and repair requiring the assistance of other skilled personnel shall be carried out under the supervision of the person competent in the use of flammable refrigerants.
4. Be more careful that foreign matter(oil, water,etc) does not enter the piping. Also, when storing the piping, securely seal the opening by pinching, taping, etc.
5. All working procedure that affects safety means shall only be carried by competent persons.
6. Appliance shall be stored in a well -ventilated area where the room size corresponds to the room area as specifiec for operation.
7. The appliance shall be stored so as to prevent mechanical damage from occurring.
8. For ducted products,the ducts connected to an appliance shall not contain a potential ignition source;
9. When connected via an air duct system to one or more rooms, the supply and return air shall be directly ducted to the space. Open areas such as false ceilings shall not be used as a return air duct;
10. Avoid excessive vibration or pulsation to refrigerating piping
11. Joints shall be tested with detection equipment with a capability of 5 g/year of refrigerant or better, with the equipment in standstill and under operation or under a pressure of at least these standstill or operation conditions after installation. Detachable joints shall NOT be used in the indoor side of the unit (brazed, welded joint could be used).
12. When a FLAMMABLE REFRIGERANT is used, the requirements for installation space of appliance and /or ventilation requirements are determined according to
    -- the mass charge amount(M) used in the appliance,
    -- the installation location,
    -- the type of ventilation of the location or of the appliance.
13. servicing shall be performed only as recommended by the manufacturer.
14. When a FLAMMABLE REFRIGERANT is used, see the following requirements for installation
    --- that protection devices, piping, and fittings shall be protected as far as possible against adverse environmental effects, for example, the danger of water collecting and freezing in relief pipes or the accumulation of dirt and debris;
    -- that precautions shall be taken to avoid excessive vibration or pulsation to refrigerating piping;
    -- that piping in refrigeration systems shall be so designed and installed to minimize the likelihood of hydraulic shock damaging the system;
    -- that provision shall be made for expansion and contraction of long runs of piping;

-- that solenoid valves shall be correctly positioned in the piping to avoid hydraulic shock and shall not block in liquid refrigerant unless adequate relief is provided;
-- Steel pipes and components shall be protected against corrosion with a rustproof coating before applying any insulation
-- field-made refrigerant joints indoors shall be tightness tested. The test method shall have a sensitivity of 5 grams per year of refrigerant or better under a pressure of at least 0,25 times the maximum allowable pressure. No leak shall be detected;
-- Electrical components that can arc or spark, which are not considered ignition sources due to compliance with 22.116.1 points b), c), d), or f) shall only be replaced with parts specified by the appliance manufacturer. Replacement with other parts may result in the ignition of refrigerant in the event of a leak;

15. Unventilated areas
-- For appliances containing flammable refrigerants is installed in an unventilated area, please make sure that it will not stagnate so as to create a fire or explosion hazard for any refrigerant leak.

16. Qualification of workers
Any maintenance, service and repair operations must be required qualification of the working personnel. Every working procedure that affects safety means shall only be carried out by competent persons that joined the training and achieved competence should be documented by a certificate. The training of these procedures is carried out by national training organisations or manufacturers that are accredited to teach the relevant national competency standards that may be set in legislation. All training shall follow the ANNEX HH requirements of IEC 60335-2-40:2022 Edition.
Examples for such working procedures are:
• breaking into the refrigerating circuit;
• opening of sealed components;
• opening of ventilated enclosures.

Information on servicing

1. Checks to the area

Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimised. For repair to the refrigerating system, the following precautions shall be complied with prior to conducting work on the system.

2. Work procedure

Works shall be undertaken under a controlled procedure so as to minimise the risk of a flammable gas or vapour being present while the work is being performed.

3. General work area

All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out. work in confined sapces shall be avoided.

4. Checking for presence of refrigerant

The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres. Ensure that the leak detection equipment being used is suitable for use with flammable refrigerants, i.e. no sparking, adequately sealed or intrinsically safe.

5. Presence of fire extinguisher

If any hot work is to be conducted on the refrigeration equipment or any associated parts, appropriate fire extinguishing equipment shall be available to hand. Have a dry power or CO2 fire extinguisher adjacent to the charging area.

6. No ignition sources

No person carrying out work in relation to a REFRIGERATING SYSTEM which involves exposing any pipe work shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion. All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which refrigerant can possibly be released to the surrounding space. Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks. “No Smoking” signs shall be displayed.

7. Ventilated area

Ensure that the area is in the open or that it it adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out. The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.

8. Checks to the refrigerating equipment

Where electrical components are being changed, they shall be fit for the purpose and to the correct specification. At all times the manufacturer’s maintenance and service guidelines shall be followed. If in doubt consult the manufacturer’s technical department for assistance. The following checks shall be applied to installations using FLAMMABLE REFRIGERANTS:

- the refrigerant charge is in accordance with the room size within which the refrigerant containing parts are installed;
- the ventilation machinery and outlets are operating adequately and are not obstructed;
- if an indirect refrigerating circuit is being used, the secondary circuits shall be checked for the presence of refrigerant;
- marking to the equipment continues to be visible and legible, marking and signs that are illegible shall be corrected;

- refrigerating pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are suitably protected against being so corroded.

9. Checks to electrical devices

Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures. If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with. If the fault cannot be corrected immediately but it is necessary to continue operation, and adequate temporary solution shall be used. This shall be reported to the owner of the equipment so all parties are advised.

Initial safety checks shall include:

- that capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking
- that there no live electrical components and wiring are exposed while charging, recovering or purging the system;
- that there is continuity of earth bonding.

10. Sealed electrical components

Sealed electrical components shall not be repaired.

11. Cabling

Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

12. Detection of flammable refrigerants

Under no circumstances shall potential sources of ignition be used in the searching for or detection of refrigerant leaks. A halide torch(or any other detector using a naked flame) shall not be used.

The following leak detection methods are deemed acceptable for refrigerant systems. Electronic leak detectors may be used to detect refrigerant leaks but, in the case of FLAMMABLE REFRIGERANTS, the sensitivity may not be adequate, or may need re-calibration. (Detection equipment shall be calibrated in a refrigerant-free area.) Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used. Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed, and the appropriate percentage of gas (25 % maximum) is confirmed.

Leak detection fluids are also suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.

NOTE Examples of leak detection fluids are

- bubble method,
- fluorescent method agents.

If a leak is suspected, all naked flames shall be removed/extinguished.

If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak. See the following instructions of removal of refrigerant.

13. Refrigerant removal and circuit evacuation

When breaking into the refrigerant circuit to make repairs - or for any other purpose conventional procedures shall be used. However, for flammable refrigerants it is important that best practice be followed, since flammability is a consideration.
The following procedure shall be adhered to:

- safely remove refrigerant following local and national regulations;
- evacuate;
- purge the circuit with inert gas (optional for A2L);
- evacuate (optional for A2L);
- continuously flush or purge with inert gas when using flame to open circuit; and
- open the circuit

The refrigerant charge shall be recovered into the correct recovery cylinders. The manufacturer shall specify the inert gases that can be used. Compressed air or oxygen shall not be used for purging refrigerant systems.
NOTE An example of an inert gas is dry nitrogen.
Purging of the refrigerant circuit shall be achieved by breaking the vacuum in the system with inert gas and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum. This process shall be repeated until no refrigerant is within the system. The system shall be vented down to atmospheric pressure to enable work to take place.
Ensure that the outlet of the vacuum pump is not close to any potential ignition sources and that ventilation is available.

14. Charging procedures

In addition to conventional charging procedures, the following requirements shall be followed:

- Ensure that contamination of different refrigerants does not occur when using charging equipment. Hoses or lines shall be as short as possible to minimise the amount of refrigerant contained in them.
- Cylinders shall be kept in an appropriate position according to the instructions.
- Ensure that the refrigerating system is earthed prior to charging the system with refrigerant.
- Label the system when charging is complete (if not already labelled).
- Extreme care shall be taken not to overfill the refrigerating system.

Prior to recharging the system, it shall be pressure-tested with the appropriate purging gas. The system shall be leak-tested on completion of charging but prior to commissioning. A follow up leak test shall be carried out prior to leaving the site.

15. Decommissioning

Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended good practice that all refrigerants are recovered safely. Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is requiredprior to re-use of recovered refrigerant. It is essential that electrical power is available before the task is commenced.
a) Become familiar with the equipment and its operation.
b) Isolate system electrically
c) Before attempting the procedure ensure that:

- mechanical handling equipment is available, if required, for handling refrigerant cylinders;
- all personal protetive equipment is available and being used correctly;
- the recovery process is supervised at all times by a competent person;
- recovery equipment and cylinders conform to the appropriate standards.

d) Pump down refrigerant system, if possible.
e) If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.
f) Make sure that cylinder is situated on the scales before recovery takes place.
g)Start the recovery machine and operate in accordance with instructions.
h)Do not overfill cylinders (no more than 80 % volume liquid charge)
i) Do not exceed the maximum working pressure of the cylinder, even temporarily.
j) When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.
k) Recovered refrigerant shall not be charged into another refrigerating system unless it has been cleaned and checked.

16. Labelling

Equipment shall be labelled stating that it has been de-commissioned and emptied of refrigerant. The label shall be dated and signed. For appliances containing **flammable refrigerants**, ensure that there are labels on the equipment stating the equipment contains **flammable refrigerant**.

17. Recovery

When removing refrigerant from a system, either for servicing or decommissioning, it is required to follow good practice so that all refrigerants are removed safely. When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed. Ensure that the correct number of cylinders for holding the total system charge is available. All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e. special cylinders for the recovery of refrigerant). Cylinders shall be complete with pressure-relief valve and associated shut-off valves in good working order. Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs.
The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of the flammable refrigerant. Consult manufacturer if in doubt. In addition, a set of calibrated weighing scales shall be available and in good working order. Hoses shall be complete with leak-free disconnect couplings and in good condition.
The recovered refrigerant shall be processed according to local legislation in the correct recovery cylinder, and the relevant waste transfer note arranged. Do not mix refrigerants in recovery units and especially not in cylinders.
If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that **flammable refrigerant** does not remain within the lubricant. The compressor body shall not be heated by an open flame or other ignition sources to accelerate this process. Draining of oil from a system shall be carried out safely

18. Transportation, marking and storage for units

1. Transport of equipment containing flammable refrigerants
   Compliance with the transport regulations
2. Marking of equipment using signs
   Compliance with local regulations
3. Disposal of equipment using flammable refrigerants
   Compliance with national regulations
4. Storage of equipment/appliances
   The storage of equipment should be in accordance with the manufacturer's instructions.
5. Storage of packed (unsold) equipment
   Storage package protection should be constructed such that mechanical damage to the equipment inside the package will not cause a leak of the refrigerant charge.
   The maximum number of pieces of equipment permitted to be stored together will be determined by local regulations.

The design and specifications are subject to change without prior notice for product improvement. Consult with the sales agency or manufacturer for details. Any updates to the manual will be uploaded to the service website, please check for the latest version.

SAFETY MANUAL-R32(IEC2022)