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OWNER'S MANUAL

VACUUM CLEANER



Before beginning installation, read these instructions carefully. This will simplify installation and ensure that the product is installed correctly and safely. Leave these instructions near the product after installation for future reference.

ENGLISH

A9L-AIR / A9L-STORM



MFL71935420
Rev.00_062526

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TABLE OF CONTENTS

This manual may contain images or content that may be different from the model you purchased.

This manual is subject to revision by the manufacturer.

SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USE.....	3
WARNING	3
CAUTION	10

INSTALLATION

Product Overview.....	13
Installing the Charging Station	17
Storing the Accessories	18

OPERATION

Getting Started	20
Charging the Battery	22
Using the Mop Nozzle	25
Using the Nozzles and Tools.....	28

MAINTENANCE

Cleaning the Appliance	31
Cleaning the Nozzles	40

TROUBLESHOOTING

Before Calling for Service.....	44
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SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USE

The following safety guidelines are intended to prevent unforeseen risks or damage from unsafe or incorrect operation of the appliance. The guidelines are separated into '**WARNING**' and '**CAUTION**' as described below.

Safety Messages



This symbol is displayed to indicate matters and operations that can cause risk. Read the part with this symbol carefully and follow the instructions in order to avoid risk.



WARNING

This indicates that the failure to follow the instructions can cause serious injury or death.



CAUTION

This indicates that the failure to follow the instructions can cause the minor injury or damage to the product.

WARNING



WARNING

- To reduce the risk of explosion, fire, death, electric shock, injury or scalding to persons when using this product, follow basic precautions, including the following:

Technical Safety

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person

responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

- Do not allow the appliance to be used as a toy. Close attention is necessary when used by or near children.
- Do not allow children to play with or hang on the appliance.
- Do not use the appliance with damaged power cord or plug. The cord must be replaced. If the appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to an LG Electronics service centre.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Place the cords from other appliances out of the area to be cleaned.

Battery

- Never use the battery, adapter, and the charging station from other appliances with this appliance. Use only the battery and the charging station provided by LG Electronics.
- Never use the battery, adapter, and the charging station from this appliance with other appliances.
- Use appliances only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.
- Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- Unplug the power cord and remove the battery if the appliance will not be used for an extended period of time.
- Do not use modified or damaged batteries.
- Do not disassemble, remove or short-circuit the battery.
- When disposing of the battery or the appliance, remove the battery from the appliance and safely dispose of it.

- Do not use a battery pack or appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- Have specifically designated battery packs replaced when it is no longer able to hold a charge.
- Refer to the **Charging the Battery** section instructions for the method of replacing the battery.
- When disposing of this appliance, follow regulations for disposal of rechargeable lithium-ion batteries.
- Follow all local ordinances and regulations when handling or disposing of the battery.
- Prevent unintentional starting. Ensure the switch is in the off position before connecting to the battery pack, picking up or carrying the appliance. Carrying the appliance with your finger on the switch or energizing an appliance that has the switch on invites accidents.
- Disconnect the battery pack from the appliance before making any adjustments, changing accessories, cleaning, servicing, or storing appliance.
- When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
- Under abusive conditions, liquid may be ejected from the battery. If this happens, avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
- If the appliance is to be stored unused for a long period, the batteries should be removed.
- Before removing the battery, you must turn off this appliance.
- When fitting the battery into the product body, insert it completely until it clicks.
- Do not modify or attempt to repair the appliance or the battery pack (as applicable) except as indicated in the instructions for use and care.

Battery Specifications

- **Battery Model Name:** EAC633822**
- **Type:** Rechargeable Lithium-ion Battery
- **Rated Capacity:** 2400 mAh

Installation

- To avoid an electrical shock or fire, do not install, charge or store the appliance where it may be exposed to water, rainfall or high humidity.
- Install, charge and store the appliance in a well-ventilated place.
- Avoid operating the appliance in areas where there is a risk of leakage of flammable gas, industrial oil or metallic dust.
- Do not store or install the appliance, power cord or plug near heating devices or open flames.
- Install the charging station on a firm, level surface.
- Install the device so that it does not tip over.
- Do not use or store the appliance at temperatures below 5 °C or above 38 °C.
- Do not store or install the appliance where it is exposed to temperatures below freezing or exposed to outdoor weather conditions.
- When installing or moving the appliance, be careful not to pinch, crush, or damage the power cord or plug.

Operation

- This appliance is exclusively for use with the LG Electronics CordZero Vacuum Cleaner. Do not use it for other appliances or other purposes.
- Read all instructions before using the appliance, and save these instructions.
- Use only as described in this manual. Use only manufacturer's recommended attachment.

- This appliance is designed for normal indoor domestic use only. It is not to be used for any non-residential, commercial, or industrial application.
- Do not use or store the appliance in any outdoor location, garage environment or on wet surfaces.
- This appliance is equipped with a double insulated power cord. The power plug must be plugged into an appropriate outlet socket that is installed in accordance with all local codes and ordinances.
- This product should only be used with a 220 - 240 V~ 50/60 Hz outlet. Make sure to check the power specifications of the place where you intend to use the appliance.
- Do not handle the power cord, plug, or appliance controls with wet hands.
- Wipe any moisture or dirt off the cord or plug with a dry cloth.
- Unplug the power cord using the plug, not the cord. Pulling on the cord can damage it and result in electric shock or fire.
- Never attempt to operate this appliance if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts, including a damaged cord or plug. Take it to an authorized LG Electronics service centre or dealer for assistance.
- Do not apply excessive force to the power cord to bend it, or place it under a heavy object as this will damage it.
- Do not use multiple-outlet adapters with this appliance. Make sure to use a power socket with a capacity of 10 A.
- Do not plug the appliance into a damaged or loose outlet.
- Make sure to unplug the power cord when the appliance is not to be used for an extended period of time.
- Do not damage, alter, excessively bend, twist, pull, pinch or heat the power cord.
- Before using the appliance, remove any wire or string on the floor.
- Avoid touching the prongs of the power plug with your finger(s) when unplugging the power cord.
- Do not cover the power cord with a rug or carpeting.

- Push the power plug firmly into the wall outlet so that it is not loose.
- If the product has been submerged, contact an LG Electronics service centre or dealer for instructions before resuming use.
- If the product makes a strange noise or emits an odour or smoke, discontinue use and contact an LG Electronics customer information centre.
- Only qualified technicians or service personnel from LG Electronics may disassemble, repair or modify the appliance.
- Never insert a sharp metallic object such as a pin, nail or knife in a hole or gap in the appliance or the charging station.
- Do not vacuum liquids with this appliance. Make sure that no water, beverage or detergent gets inside the appliance or the charging station.
- Do not allow the appliance to sweep up blades, thumb tacks, sawdust, sharp objects, or hot or cold ashes.
- Do not allow children to use the appliance.
- Do not let children or pets get close to the appliance when using, charging or storing.
- Do not insert the nozzle or tools in your mouth.
- Keep clothing and hair, fingers, or other parts of the body away from openings and moving parts.
- Do not operate the appliance with the suction inlet or outlet blocked.
- Do not use the appliance without the dust bin and filters in place.
- Do not use in an enclosed space where vapors are present from paint thinner, mothproofing substances, flammable dust or other explosive or toxic materials.
- Make sure that the filter is installed before use.
- Do not touch the charging terminals on the appliance or the charging station, or insert an electrified object inside the appliance or the station.
- Always store the appliance on the charging station when it is not in use.
- Do not lean the appliance on walls, chairs or tables.

- If the earth leakage breaker is tripped when the product is put on the charging station, immediately remove the appliance from the charging station. Contact an LG Electronics customer service centre.
- Use extra care when cleaning on stairs.
- Do not use or store a heating device or flammable substance(ether, benzene, alcohol, chemicals, combustible sprays, insecticide, air freshener or cosmetics) in close proximity to the appliance.
- Do not attempt to clean up a liquid substance (water, beverage), odourous substances (candy, chocolate, pet excrement), metallic objects (blades, pins), flammable substances, burning/smoking(cigarettes, matches, or hot ashes), surfactants, or glass shards with this appliance.
- In the event of a gas leak(natural gas, propane gas, etc.), do not operate this or any other appliance. Open a window or door to ventilate the area immediately.
- Do not hold the charging station upside down.
- Do not expose the appliance, and the battery in particular, to heat, a heating device or direct sunlight.
- Do not keep the appliance or its battery inside a vehicle which is exposed to direct sunlight.
- Never allow any water, beverage or detergent to get inside the battery.
- Do not apply physical impacts to the battery.

Maintenance

- Make sure to unplug the power cord when cleaning or maintaining the charging station.
- Do not wash the inlet port or the dust bin with water or detergent.
- Do not use detergents, polishes or air fresheners to clean the dust bin.
- Do not spray or use water, inflammable materials such as gasoline or thinners, or surfactants such as detergent or bath soap near the appliance.

- Do not apply or spray a flammable substance (gasoline or thinner) or surfactants (detergent or bath soap) on the appliance.
- Wash hands after handling nozzles. The nozzles contain carbon fiber, and contact may cause minor skin irritation.

Disposal

- Keep packing materials out of the reach of children. Packaging materials can pose a suffocation risk for children.
- Destroy the carton, plastic bag, and other packing materials after the appliance is unpacked. Children might use them for play. Cartons covered with rugs, bedspreads, or plastic sheets can become airtight chambers.
- Dispose of this appliance according to local, state, and regional laws and regulations.
- Contact your local city council or the related government authority before disposing of this appliance.

Mop Nozzle

- Do not vacuum sharp objects (glass pieces, wire, blades, pins, etc.) with the mop nozzle attached. When cleaning the mop pads after mopping, you could be injured by a sharp object embedded in the mop.

CAUTION

CAUTION

- To reduce the risk of injury to persons, malfunction, or damage to the product or property when using the appliance, follow basic safety precautions, including the following:
-

Operation

- Do not open the door of the product using excessive force.

- Do not carry the product with the Vacuum Cleaner, nozzles, or accessories inside; it may cause injury or product damage.
- When opening and closing the product door, be careful not to get your fingers caught.
- Remove all the protective plastic from the Vacuum Cleaner before use. Otherwise, it may cause abnormal noise during the dust emptying operation.
- Keep the area around the charging station clean. A strong air stream can be emitted from the exhaust on the back of the product, causing dust to accumulate on the floor.
- This appliance has a built-in safety device to prevent damage from overheating. If the appliance becomes overheated after extended use, it may automatically turn off. If this occurs, leave the appliance in a cool, well-ventilated area for about an hour before turning on the power again.
- Do not subject the product to shocks or drop it.
- Do not install wet or damp filters.
- Always use a soft cloth to clean the appliance. Do not clean the product with a volatile or organic solvent (thinner or acetone).
- Remain aware of your surroundings while using the appliance to avoid colliding with people or animals.
- Do not kick or apply force to the appliance.
- Do not put any object other than the appliance, especially a metallic or magnetic object, on the charging station.
- Do not clean the same spot repeatedly for an extended period of time. Doing so may damage the carpet or flooring surface.
- Keep fingers away from pinch points when assembling the appliance or the charging station.
- Do not let a child or a pet hang onto the charging station.
- Follow all applicable state and local codes and regulations when installing the mounting station.
- Do not apply force or any impact to the Cyclonic Mesh Filter.
- Do not remove the battery during operation.

Mop Nozzle

- Do not use the mop nozzle for any purpose(for example, polishing a car, cleaning windows) other than domestic floor cleaning.
- Do not use the mop nozzle to vacuum up liquids(water, beverage).
- When using the mop nozzle, always attach the mop pads.
- Do not clean a coated, rough or delicate floating floor and carpets with the mop nozzle.
- Do not use the mop nozzle to clean the same spot repeatedly for an extended period of time. The water injection at the mop nozzle may cause water to get into the dust inlet and damage the appliance.
- Do not step on the mop nozzle.
- Wet floors can pose a slip hazard. Allow floors to dry completely before allowing anyone to walk on them.
- Do not store the appliance by attaching the water tank filled with water to the mop nozzle.

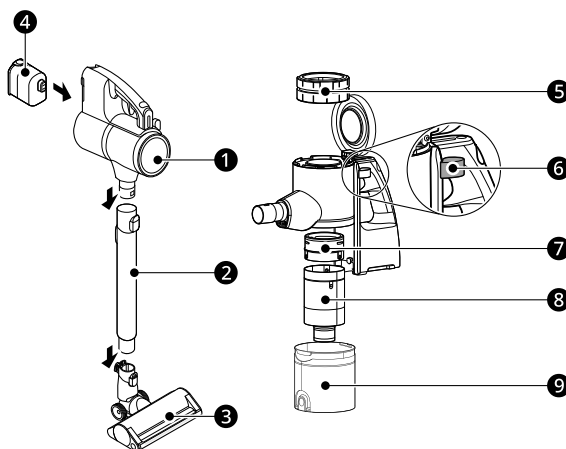
INSTALLATION

Product Overview

The images in this guide may be different from the actual components and accessories, which are subject to change by the manufacturer without prior notice for product improvement purposes.

Front View

Vacuum Cleaner

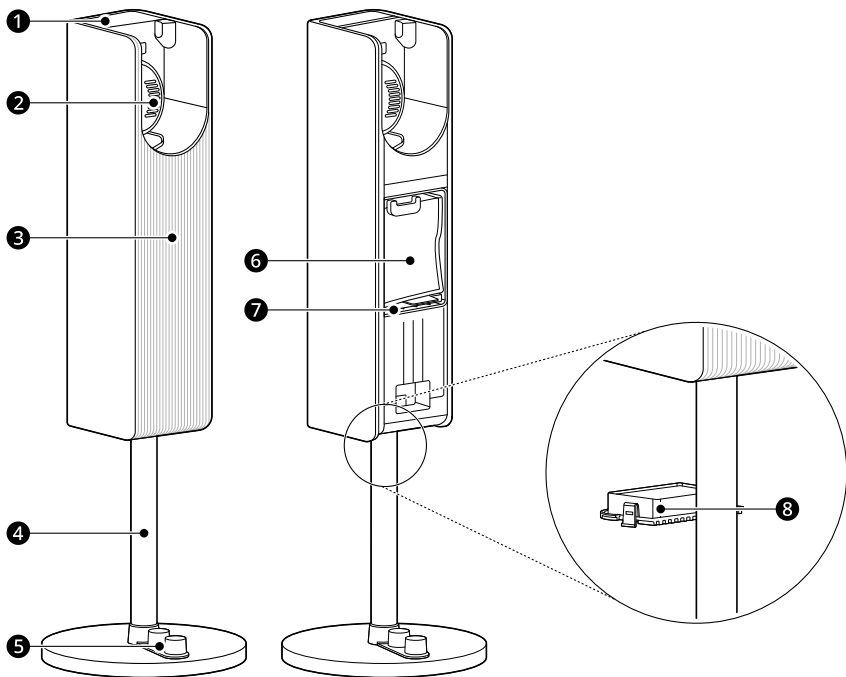


- ❶ Product Body
- ❷ Extension Pipe
- ❸ Nozzle
- ❹ Battery
- ❺ Exhaust Filter
- ❻ Kompressor Lever
- ❼ Micro Filter
- ❽ Cyclonic Mesh Filter
- ❾ Dust Bin

NOTE

- Use the vacuum cleaner only with the provided charging station. Using a charging station other than the one designed to be used with the vacuum cleaner, as improper sealing of the chagring station may result and dust not being emptied from vacuum cleaner.

Charging Station



- ❶ Control Panel
- ❷ Vacuum Cleaner Mounting Unit
- ❸ Front Cover
- ❹ Stand Pipe
- ❺ Accessory Holder
- ❻ Dust Bag (Expendable)
- ❼ Motor Protection Filter (Expendable)
- ❽ Exhaust Filter (Expendable)

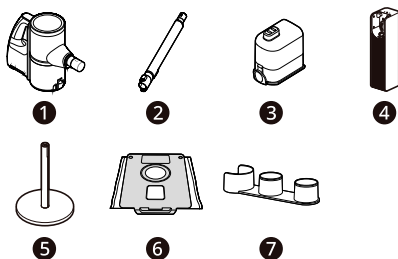
NOTE

- Use the charging station only with the provided vacuum cleaner. Using a vacuum cleaner other than the one designed to be used with the charging station may result in improper sealing of the product and failure to empty dust from the vacuum cleaner.
-

Accessories

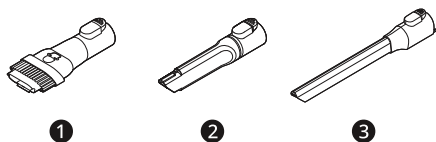
*1 This accessory is only available on some models.

Included Accessories



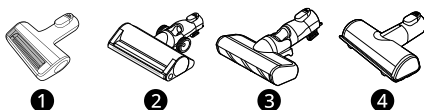
- ❶ Product Body
- ❷ Extension Pipe
- ❸ Battery
- ❹ Charging Station
- ❺ Stand Pipe
- ❻ Dust Bag (Expendable)
- ❼ Accessory Holder

Basic Accessories



- ❶ Combination Tool
- ❷ Crevice Tool*1
- ❸ LED Crevice*1

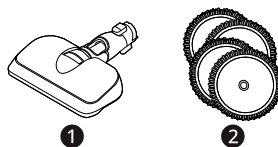
Nozzles



- ❶ Pet Nozzle*1
- ❷ Dual Floor Max Nozzle

- ❸ Slim Floor nozzle*1
- ❹ Bedding Nozzle*1

Mop kit



- ❶ Mop Nozzle*1
- ❷ Mop*1

NOTE

- The mop pads, batteries, exhaust filter and the Micro filter will eventually need to be replaced. Contact an LG Electronics customer service centre.

Specifications

Appliance

Model	A9L-AIR / A9L-STORM	
Dimensions (Width X Depth X Height)	265 mm X 305 mm x 1120 mm	
Weight	Approximately 2.88 kg	
Battery Run Time (Using one battery)	Using with the Nozzle Up to 6 minutes in Turbo Mode Up to 13 minutes in Power Mode Up to 20 minutes in Normal Mode Up to 35 minutes in Eco Mode	Without any Nozzle Up to 7 minutes in Turbo Mode Up to 15 minutes in Power Mode Up to 30 minutes in Normal Mode Up to 60 minutes in Eco Mode

- Dimensions are given for the assembled product body, extension pipe and nozzle.
- Suction power is an average of suction power with IEC 62885-2, 5.8 standard tested by an independent test lab. Individually measured data would be different from a lab test result.
- Battery run time is the result of using a fully charged battery according to the LG Electronics test standard. Results may be different depending on actual use environment and period of use.
- Recommended maximum run time when using the mop nozzle is 80 minutes. Otherwise, the motor may overheat.

Charging Station

The provided charging station is different by the purchased models.

Model	VDS-STC**
Input	220-240V~ 50/60 Hz
Output	28.3 V=== / 1.15 A
Power Consumption	1200 W (Cleaning) 0.4 A (Charging)

Installing the Charging Station

⚠ CAUTION

- Do not allow children or pets to hang onto the charging station. They could be injured or cause damage to the appliance.
- Take care not to drop the product parts while unpacking them to avoid appliance damage or personal injury.

NOTE

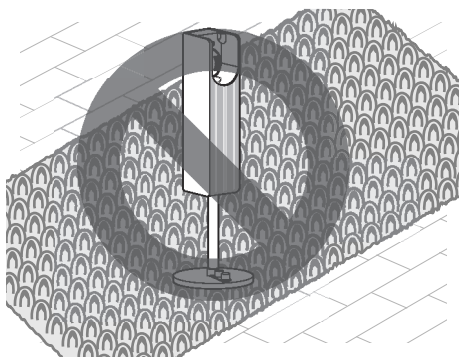
- The cost of a service call to install or reinstall the charging station is not covered under the warranty.

Installation

Follow the steps below to install the charging station on a hard and level floor.

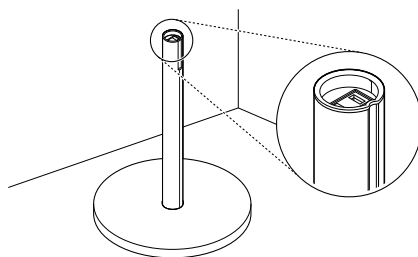
⚠ CAUTION

- Do not install on carpeted floors or rugs. The product may fall, causing injury or damage.

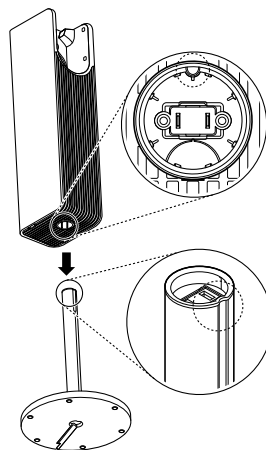


- 1 Place the stand pipe on a solid, flat surface.

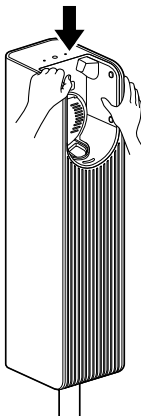
- Ensure that the grooved section at the top of the stand pipe is facing towards the front.



- 2 Align the groove found on the connection point at the bottom of the charging station body with the groove located at the top of the stand pipe, and insert it.



- 3 Push the charging station body down onto the stand pipe firmly until a distinct 'click' sound is heard to ensure it is assembled correctly.



- 4 Plug the power plug into the outlet.

! WARNING

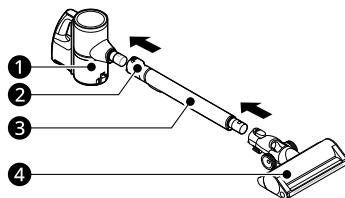
- Carefully read and follow the guidelines in order to prevent property damage or personal injury.
- Do not lean against the product or place a heavy object on top of it.
- Manage and supervise children or pets to prevent them from knocking into or climbing on the product.
- If you prefer not to install this kit immediately, ensure that you keep it out of the reach of children.
- Do not use this kit for purposes other than the installation of the charging station.
- Wear gloves and protective clothing in order to prevent personal injury.

Storing the Accessories

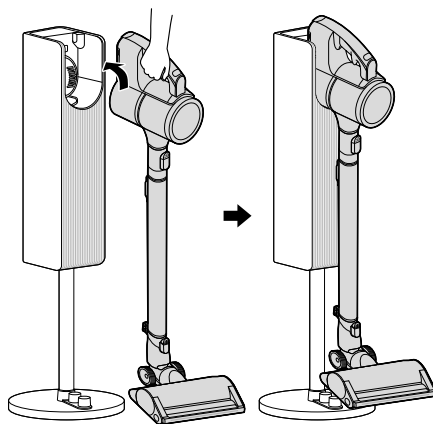
Assembling and Storing the Appliance

Follow these steps to safely assemble the appliance.

- 1 Firmly attach the extension pipe ③, nozzle ④, or tool onto the product body ①.
 - To detach the extension pipe, press the extension pipe release button ②.



- 2 Put the product body on the charging station.
 - If the vacuum cleaner fits properly inside the charging station, the alarm will sound. Wait several seconds and if the alarm does not sound, reinsert the vacuum cleaner, making sure that the nozzle is horizontal.

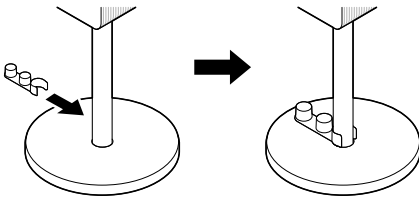


Storing the Tools

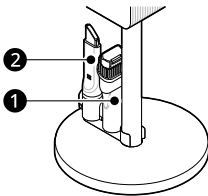
The components may differ depending on the vacuum cleaner model.

Using the accessory holder

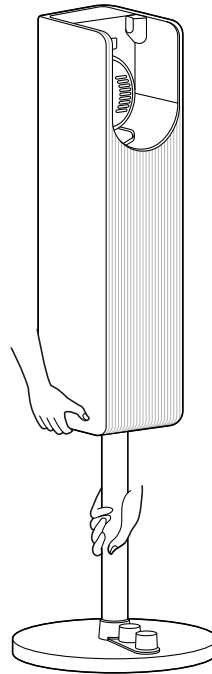
- 1 Install the accessory holder on lower of charging station pipe.



- 2 Insert the combination tool ❶ and the crevice tool ❷ into the accessory holder for storage.



- To carry the product, grab the charging station pipe.



NOTE

- Before moving the product, unplug it and remove the vacuum cleaner, nozzles, and accessories.

OPERATION

Getting Started

Before Using the Appliance

- Support the bottom of the appliance when cleaning an elevated surface.
- To avoid scratches on polished floors, keep tools and the brushes and rollers of the nozzles free from hair, grit, sand, or abrasive objects.
- Make sure that the exhaust filter, micro filter and the dust bin are properly assembled before using the appliance.
- Close the dust bin cover properly before using the appliance. If the dust bin cover is left open, the suction strength may deteriorate and affect the cleaning results.
- Store the appliance in the charging station or place it flat on the floor when not in use. Leaning the appliance against a wall or chair can result in product damage or personal injury if the appliance falls.
- Environmental conditions such as temperature and humidity may cause static electricity to accumulate on the appliance. Please contact LG Electronics customer information centre if the problem persists.
- Make sure to remove any foreign object such as a sock or stocking before using the appliance. Any foreign object on the inlet port or extension pipe will prevent the appliance from functioning properly.
- Please use the product at normal room temperatures as the battery runtime may deteriorate severely if used at temperatures lower than 5 °C or higher than 38 °C for an extended period of time.
- The battery runtime is dependent on the surface type and the suction power.
- Follow manufacturer's recommendations when cleaning flooring, carpets, and rugs.
- Refer to the **Specifications** section for battery runtime details.

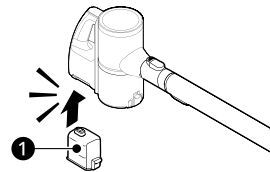
Assembling Attachments

Nozzles and tools can be attached to either the product body or the end of the extension pipe.

⚠ CAUTION

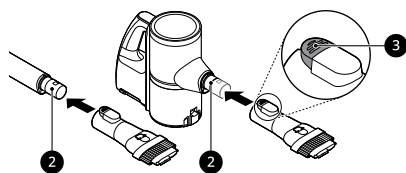
- Running the appliance for a long period of time with a tool connected may cause the motor to overheat.
- This appliance has a built-in safety device to prevent overheating. If the appliance becomes overheated after extended use, it may automatically turn off. If this occurs, leave the appliance in a cool, well-ventilated area for about an hour before turning on the power again.
- Do not use the Kompressor lever while the appliance is running. Doing so may cause product damage.

- 1 Insert the fully charged battery ① into the cavity at the bottom of the handle on the product body and push the battery until it clicks.
 - If it is not properly inserted, the battery may fall out, causing product to malfunction or personal injury.



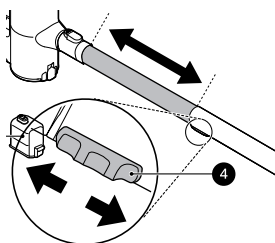
- 2 Attach the nozzles, tools, or extension pipe by sliding them onto the inlet ② on the body until they click into place. The nozzles and tools can also be attached to the end of the extension pipe ②.

- Detach the accessories by pressing the release button ③.



- 3 Adjust the extension pipe by pressing the length adjustment button ④ on the back of the pipe and sliding until it clicks into place at the desired length.

- The extension pipe extends in four steps.

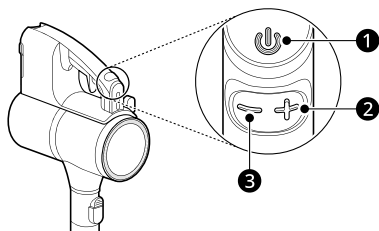


- 4 Press the **Power** button to activate the **Normal** mode.

- To turn off the appliance, press the **Power** button again.

Adjusting the Suction Power

Adjust the suction power using the suction power adjustment button on the handle.



1 Power Button

- Press the **Power** button to turn the appliance on or off.

- Press the **Power** button to activate **Normal** mode.

2 Suction Power Up (+) Button

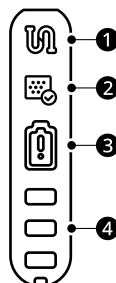
- Press the + button to increase the suction power. (**Eco**→**Normal**→**Power**→**Turbo**)

3 Suction Power Down (-) Button

- Press the - button to decrease the suction power. (**Turbo**→**Power**→**Normal**→**Eco**)

Display

The handle of the appliance displays indicators for clogged objects, filter cleaning alerts, battery management, and the remaining battery charge.



1 Clogged Objects Indicator

- This indicator lights up when the interior of the product body, Fixed pipe, inlets, nozzle, exhaust filter, pre-filter, or cyclonic mesh filter is clogged with foreign objects.
- If clogging persists, the motor will cycle and the appliance will shut off. Remove the foreign objects and clean the exhaust filter, micro filter and cyclonic mesh filter following the steps in the **Removing Foreign Objects** section.

2 Filter Cleaning Cycle Alarm Indicator

- This indicator lights up when the appliance is used for a certain period of time. Clean the exhaust filter, pre-filter and cyclonic mesh filter if necessary.

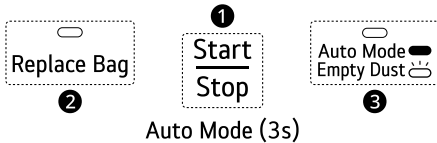
3 Battery Management Icon

- Genuine Battery Certification Notification: If the battery is not genuine, the icon will flash a red light.
- Battery Life Expiration Replacement Notification: When the battery has reached the end of its life and needs to be replaced, the icon will display a solid red light.

④ Battery Level Indicator

- The remaining battery level is displayed in 3 stages according to the remaining battery power.
- The battery level indicator blinks when the battery needs to be charged.
- As the product is charging, bars light up on the battery level indicator to indicate the level of charge.
- The battery level indicator light down when the battery is fully charged.

Control Panel(Charging Station)



① Start/Stop button

- When you press the **Start/Stop** button, the dustbin cover opens after about 3 seconds and the dust emptying operation begins.
- Press the **Start/Stop** button for 3 seconds to change mode.
(Manual mode ↔ Auto mode)

[Manual Mode]

- When you purchase the product, the manual dust emptying mode is set by default.
- When the vacuum cleaner is properly installed, Press the **Start/Stop** button to start dust removal operation.

[Auto Mode]

- When the vacuum cleaner is properly installed onto the Charging Station, it will automatically start emptying the dust.

- Press the **Start/Stop** button, If you want to cancel dust removal due to activities such as receiving a call while the product is operating.
 - When the dust removal operation is cancelled, the product returns to the charging status.
 - During the period when operation is canceled and dust removal is stopped, pressing the **Start/Stop** button will not resume the operation.
 - If the dust removal operation is cancelled, the dust bin may not be emptied completely and dust will remain on the duct suction area.
 - Complete the dust removal operation before using the vacuum cleaner.

② Replace Bag Indicator

- Indicates when to replace the dust bag.
 - If the indicator light turns red, replace the dust bag to maintain product performance and operation.

③ Auto Emptying Indicator

- Lights to indicate that the automatic dust emptying mode is on.
 - Automatic dust emptying mode automatically starts the operation every time the vacuum cleaner is mounted correctly onto the product.

Charging the Battery

Before Charging the Battery

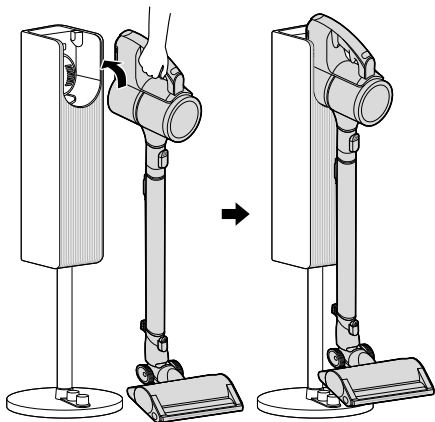
- Make sure that the charging station is connected to the power outlet.
- Fully charging a single battery usually takes 4 hours.
- The battery will not be charged if the indoor temperature is below 5 °C. Only charge the battery when indoor temperatures are between 5 °C and 38 °C.
- The battery will eventually need to be replaced. Due to the battery characteristics, runtime is shortened after using the appliance repeatedly for an extended period without charging or if the battery is charged when its hot from use.

- The last bar on the battery indicator begins to flash when the battery needs to be recharged. Continuing to run the unit until it turns off when the last bar is flashing will also reduce its life span. Use the appliance with a fully charged battery.

Charging the Vacuum Cleaner

Storing the appliance on the charging station automatically recharges the battery.

- 1 Press the **Power** button to turn the appliance off.
- 2 Put the product body on the charging station.
 - Make the extension pipe its shortest length before placing the vacuum onto the charger.
 - The appliance cannot be loaded onto the charging station if either the combination tool or the crevice tool is inserted. Use the charging station only after removing the combination tool or the crevice tool, if either happens to be fitted
 - When the vacuum is properly placed on the charging station, the battery charge level is displayed on the status display with the beep sound. If you don't hear a beep, reload the appliance on the charging station.
 - When the charging is complete, the status display turns off.



⚠ WARNING

- Make sure to securely fit the product body onto the charging station. If the appliance falls off the charging station, it could cause injuries, property damage or product damage.

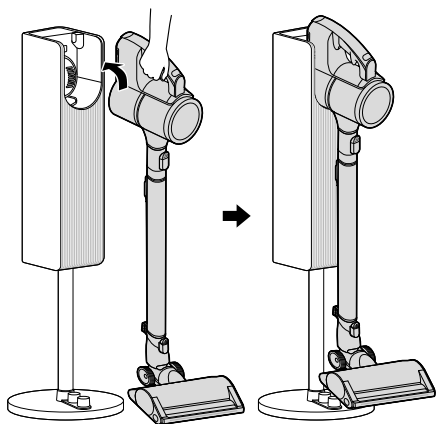
Emptying the Vacuum's Dust Bin

Using the Auto Mode

When the automatic dust removal mode is set, the dust removal operation starts automatically whenever the vacuum cleaner is properly inserted into the product.

- 1 Press the charging station **Start/Stop** button for 3 seconds to change from the Manual mode to the Auto mode.
- 2 Inserting the vacuum cleaner onto the Charging Station.
 - After adjusting the length of the telescopic pipe of the vacuum cleaner to the shortest length, attach it to the Charging Station.
 - If the vacuum cleaner pipe is connected to a combination tool or a crevice tool, the vacuum cleaner won't fit inside the Charging Station. Fit it without any combination tool or crevice tool.
 - If the vacuum cleaner is fitted properly inside the Charging Station, the Chime will sound. If the Chime does not sound, reinsert the vacuum cleaner, making sure that the floor nozzle sits flat on the floor.
 - Before starting the dust removal operation, press the Kompressor lever on the vacuum

cleaner down 2 or 3 times to aid in the dust extraction operation.



- 3** When the dust emptying operation is complete, the auto mode LED stops blinking, and the vacuum cleaner starts charging.

Using the Manual Mode

- 1** Insert the vacuum cleaner into the Charging Station.
- 2** Press the **Start/Stop** button. The empty dust LED flashes white, and the dust emptying operation begins after about 3 seconds.

NOTE

- Do not try to remove the vacuum from the Charging Station once the operation starts.

- 3** When the dust emptying operation is complete, the empty dust LED stops blinking, and the vacuum cleaner starts charging.

⚠ WARNING

- Do not wash the vacuum cleaner body or the inlet with water. If water enters the built-in motor, it can cause electric shock or fire.

⚠ CAUTION

- Do not forcibly remove the vacuum cleaner during the dust removal operation. Because the vacuum cleaner is mounted, the product may break or fall, causing injury or product damage.
 - Remove the vacuum cleaner after the dust removal is completed.
- Do not put foreign objects such as hands, garbage, or toys in the dust suction area of the Charging Station. Doing so will cause damage to both the cleaner and the Station.
- Do not push, pull, or lean on the product; it may fall, causing injury or damage.
- Do not put objects like smartphones on the product's control panel. The product may malfunction due to vibration, or the object may fall to the floor, causing injury or damage.
- If the power suddenly turns off while emptying the dust bin, the dust removal operation will stop with the dust bin cover of the vacuum cleaner open. Do not attempt to remove the cleaner at this time. When power is restored, the unit should self reset to the stand by position. Causes for power loss include a power outage, a turned off power strip, an unplugged power cord, and a tripped circuit breaker.
 - When the product settings are initialized after the power is supplied again, separate the vacuum cleaner.
- After the power comes back on, only then should you remove the cleaner from the Charging Station.

NOTE

- The sound of the high-performance motor may be louder than any existing wireless vacuum cleaner. It is normal to hear sounds such as the vacuum cleaner, dust bin cover opening, product operating unit, and suction.

- It is normal to hear a 'clicking' sound as the vacuum bin opens, closes and engages with the charging station during dust removal operation.
- For best results in areas with extra hair or pet dander, empty the vacuum dust bin more often during cleaning.
- Replace the dust bag every month to maintain the dust removal performance. The replacement cycle may vary depending on the environment, and may be especially short in conditions with a lot of dust or pet hair.
- The dust bin may not be emptied completely under certain conditions (very full, contains long hairs, etc.). If this happens, press **Start/Stop** button to repeat the removal process.
- The cleaners dust bin, Kompressor lever, Cyclonic and Micro filters must also be manually cleaned regularly, as the Auto clean mode cannot clean these parts.

Using the Wet Mop Pads

Press the **Power** button. You can use the only mop mode and not turn on the dust suction function.

- Press the **+** button to turn on the dust suction function.
- Press the **—** button once while pressing the **+** button once to turn off the dust suction function.

CAUTION

- Do not assemble or disassemble the nozzle while the appliance is turned on. Doing so may result in injury.
- Set the water adjustment button to the **STOP** position when not using the appliance for an extended period of time. Failure to do so may result in product failure.
- Do not let the appliance stand on the floor while the wet mop pads are attached. Doing so may result in damage or swelling to wood flooring.
- Do not use on PVC or PU mat for infants or children. Friction can cause the motor to overheat.
- If you use the mop nozzle for a long time with the suction off, the motor may overheat (recommended duration of use: 80 minutes). When the motor overheats, the overheating prevention function is activated and the appliance is automatically turned off. Use the appliance after cooling the heat for about one hour in a cool, well-ventilated place.

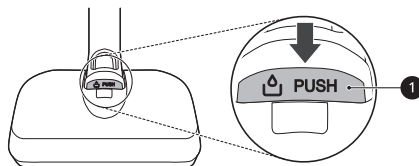
Using the Mop Nozzle

Before Using the Mop Nozzle

- The mop pads only rotate at one speed regardless of what suction power setting the product body is set to.
- To prevent product damage, the mop attachment plate will automatically stop if there are foreign objects stuck in the plate or if it is subjected to a strong impact. Turn the appliance off immediately and remove the foreign objects or obstructions before resuming use.
- If you hear a noise while mopping, the mop pad may have dropped off the mop attachment plate. Turn off the product immediately and reattach the mop to the attachment plate before resuming use.
- Do not use a soiled mop pad to clean floors. Using soiled mop pads or pads containing debris can damage flooring. Always check the pads after each use.
- Use only authorized LG Electronics mop pads.
- Empty the dust bin and clean the exhaust filter and the micro filter after using the mop nozzle.

Filling the Water Tank

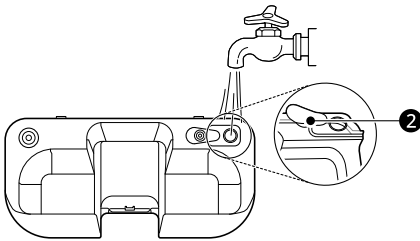
- 1 Press the **PUSH** button ❶ to remove the water tank from the mop nozzle.



- 2 Open the water inlet cap ❷ of the water tank and fill the tank with water.

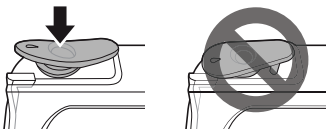
26 OPERATION

- Only put purified water in the water tank. Do not put other liquids or hot water in it.



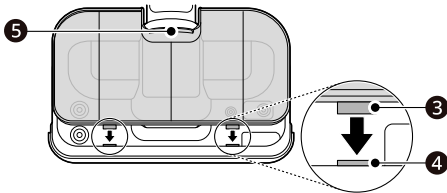
3 Close the water inlet cap tightly.

- If the water inlet cap is not closed properly, water may leak.



4 Attach the water tank to the mop nozzle again.

- Insert the 2 tabs ③ at the front of the water tank into the slots ④ on the top of the mop nozzle. Press down at the centre ⑤ to lock the tank in place.

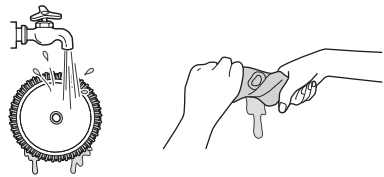


Attaching the Mop Pads

1 Wet both sides of the mop pads with water then squeeze out any excess water before attaching the pads.

- Do not attach pads while they are dripping wet.

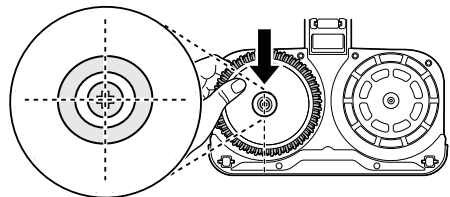
- Attaching and using mop pads while they are dry may affect the cleaning results.



2 Place the mop nozzle upside down on the floor.

3 Align and attach the centre of the mop pad with the centre of the mop attachment plate.

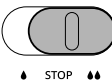
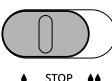
- Attach the Velcro on the mop pad to the mop plate. Attaching the mop pad upside down or improperly may affect the cleaning results.

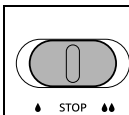


4 Assemble the mop nozzle to the appliance.

Adjusting the Amount of Water

Slide the water adjustment slider button to adjust the amount of water released onto the mop pad to either **High Mode** or **Low Mode**.

	High Mode : Slide the slider button to clean ingrained dirt or supply a large amount of water.
	Low Mode : Slide the slider button to supply a small amount of water for cleaning wood or other flooring that can be damaged by too much water.



STOP : Position the slide button in the centre. This stops the supply of water so you can go over areas that are already wet.

⚠ WARNING

- To avoid injury, do not attach the mop pad while the mop attachment plate is rotating.
- Do not insert your hand between the rotating mop plates. Doing so may result in injury. Never use the Mop nozzle without fitting the damp mop pads as this will damage the flooring.

⚠ CAUTION

- Do not let the appliance stand on the floor while the wet mop pads are attached. Doing so may result in damage or swelling to wood flooring. Always check with the flooring manufacturer or supplier for wet mopping suitability.

Using with the Mop Nozzle

- 1 Attach the water tank and mop pads to the mop nozzle.
- 2 Slide the water adjustment slider button to adjust the amount of water released onto the mop pad to either **High Mode** or **Low Mode**.
- 3 Press the **Power** button to start cleaning.

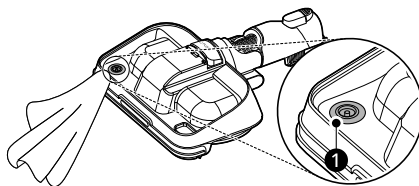
Drying the Water Tank and Mop Pads

Drying the Water Tank

When cleaning is completed, make sure to empty the water tank and dry it before storing the mop nozzle.

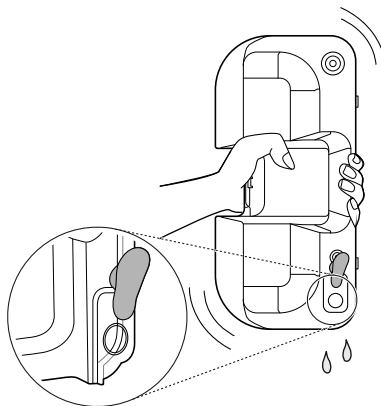
⚠ CAUTION

- Turn the water inlet caps to make sure they remain open when storing the water tank. If caps are closed and not properly dried, it may cause odour.
- Do not remove the water inlet caps from the water tank. Caps may tear.
- Do not add detergent, vinegar or baking soda to the water tank when washing. It is not easily removed in the water tank, which may soil the floor.
- After cleaning, wipe off any remaining water on the water supply inlet ❶ on the mop nozzle with a soft cloth. The water could drip onto the floor and damage it.



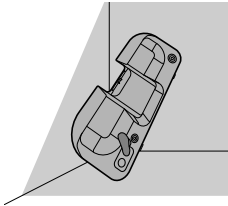
- Do not pull or stretch the rubber gasket on the water supply inlet. Doing so may tear or damage it.

- 1 Open the water inlet cap on the side of the water tank and empty the water tank. Shake the water tank to remove the remaining water.



- 2 Leave the water inlet cap open and allow the water tank to dry in a well-ventilated area out of direct sunlight for at least 24 hours.

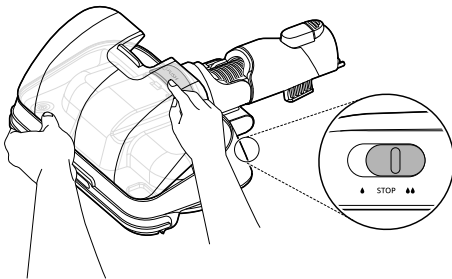
- Keep the water tank after water is completely empty and dry. Moisture or residual water in the tank may cause odour.



NOTE

- If the water supply pipe inside the mop nozzle is filled with water, water may not come out properly when the mop nozzle is used. If water does not come out properly, follow the steps below.

- 1 Attach a wet mop to the mop nozzle where the water tank is separated and set the amount of water to **High Mode**.



- 2 Place the mop nozzle on the floor, turn on the power, and let it run for about 1 minute.

Drying the Mop Pads

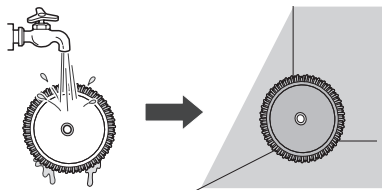
After using the mop pads, hand wash them and allow them to dry before storing them.

CAUTION

- Do not use as follows, as it may become deformed.
 - Do not use bleach or fabric softener when washing the mop pads.
 - Do not dry the pads in a clothes dryer.
 - Do not boil the mop pad.
 - Mop pads are a consumable item and should be replaced when they wear or no longer clean.

- 1 Separate the mop pads from the mop attachment plate.

- 2 Hand wash the pads with a neutral detergent.
 - Storing mop pads in a damp state can result in an unpleasant odour. Set the pads in a well-ventilated area out of direct sunlight for at least 24 hours or until completely dry.



Using the Nozzles and Tools

Before Using the Nozzles and Tools

Some accessories are only available on some models.

Specialized attachments can help you clean more effectively. Tools and nozzles can be attached to the product body or the extension pipe.

- Adjust the suction power if the inlet gets stuck on the floor, carpet, or bedding.
- Each Nozzle is equipped with a motor and may make a sound when operating.

⚠ CAUTION

- Do not use the Multi-Surface Nozzle or Slim Hard Floor Nozzle on PVC or polyurethane mats for infants and children. The mat may stick to the nozzle, making it difficult to operate, causing damage to the mat or static electricity on the appliance. Clean mats using the crevice tool.

Dual Floor Max Nozzle

Use this nozzle to clean carpets, rugs or hard floor surfaces.

Slim Hard Floor Nozzle

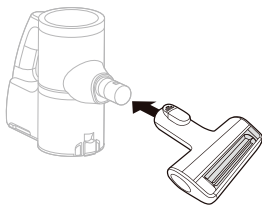
Use this nozzle to clean hard floor surfaces.

Pet Nozzle

Use this nozzle for soft surfaces and pet hair removal.

NOTE

- Always check the nozzle brushes and rollers for embedded debris which, when not removed from the brush, can damage the Floor during operation.



⚠ CAUTION

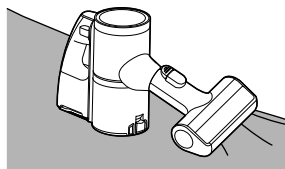
- Do not use the nozzle on the surfaces listed below. Do not use it to clean coated or lacquered floors especially, as repeated use can wear down the coating.
 - Clothing, bedding
 - Leather sofas, cushions

- Carpet
- Vinyl flooring, tiles, marble

Bedding Nozzle

This nozzle lets you clean sheets and bedding more effectively. It removes dust in bedding using strong suction and a punching motion.

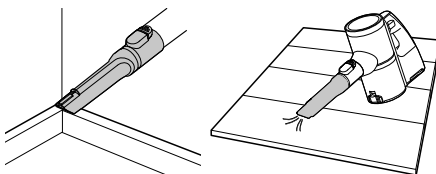
- Lower the suction level when vacuuming bedding such as duvet covers to avoid the thin fabric getting sucked into the nozzle.



Crevice Tool

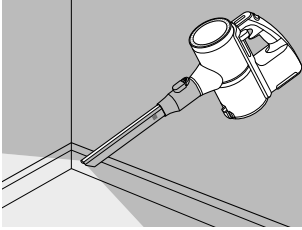
Use this tool to remove dust from corners or narrow spaces.

- Use it for areas with static electricity such as mats.
- Use the **Turbo** mode to clean pet hair out of furniture, mats, or tight areas like corners.



LED Crevice Tool

- Use this tool to remove dust from dark corners and dark narrow spaces.

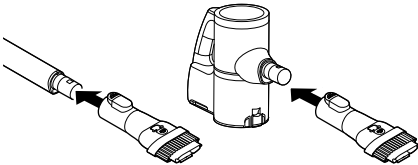


Combination Tool

Can be used in either crevice mode or brush mode for cleaning corners or small gaps where dust and dirt gather.

- **Crevice Mode**

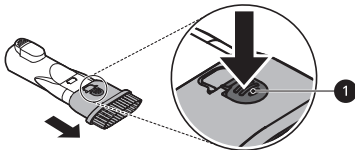
Use the tool in the crevice mode to clean flat surfaces such as sofas or mattresses.



- **Brush Mode**

Use the tool in the brush mode to clean delicate surfaces such as frames or furniture.

- To convert modes, press the adjustment button **1** and push forward.



MAINTENANCE

Cleaning the Appliance

Before Cleaning the Appliance

To maintain the optimum suction power, the dust bin filter, the exhaust filter and the micro-filter should be cleaned regularly and washed under running water at least once a month.

- Turn off the power before cleaning the appliance.
- The frequency of cleaning varies depending on the usage environment and usage time. In a dusty environment, clean frequently.
- Replace the dust bag when the dust bag replacement indicator light turns red.
- Replace the dust bag every month to maintain the dust removal performance.
- Clean the motor protection filter and the exhaust filter every 3 months or if the dust removal function seems weaker.
- Disconnect the power plug from the outlet before cleaning the product.
- If the product smells, replace the dust bag and clean the filter.
- The frequency of cleaning varies depending on the usage environment and usage time. In a dusty environment, clean frequently.
- Fine dust may remain on the dust bin cover due to static electricity generated during the dust removal operation; periodically clean the dust bin cover.

WARNING

- Never wash the nozzle, rotating brush or product body with water. Water could reach the motor and cause electric shock or fire.
- Do not use the cleaner without any of the filter fitted as this will allow foreign objects to enter the motor. Doing so may cause electric shock, fire or product damage.
- Do not allow foreign objects to enter the motor. Doing so may cause electric shock, fire or product damage.

- Do not insert fingers or sharp objects into the motor. Doing so could cause product damage, personal injury or electric shock.

CAUTION

- Do not apply force or allow impacts to the dust bin filter. Doing so could deform the filter, compromise product performance, or cause the product to malfunction.
- If the Kompressor lever does not return to the top, remove the dust bin filter from the dust bin and clean it. A clogged or dirty filter may cause poor product performance.

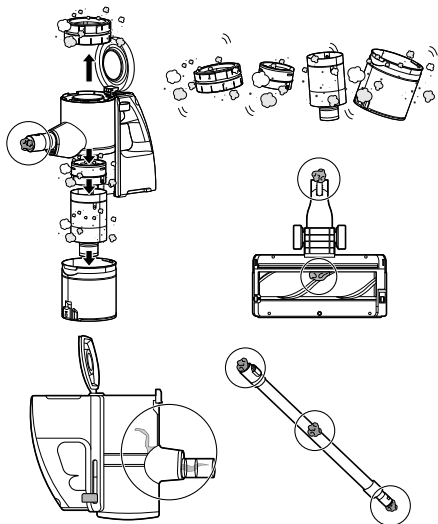
Removing Foreign Objects

If the appliance is clogged with foreign objects, the suction power changes, the motor cycles repeatedly, and the foreign objects clogging alarm icon blinks.

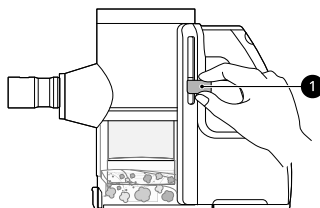
If clogging persists, the appliance will turn off automatically to prevent damage. Separate the battery from the product body and remove the foreign objects before resuming use of the appliance.

- Check the inside of the product body, above the Kompressor working plate, the Fixed pipe, inlets, exhaust filter, micro filter and cyclonic mesh filter for foreign objects.
- If the inlets are not completely blocked, the foreign objects clogging alarm indicator may not light up.

- If the sound of the appliance becomes loud or the cleaning performance is poor, check for foreign objects.



the cyclonic mesh filter and use a soft brush to clean it.

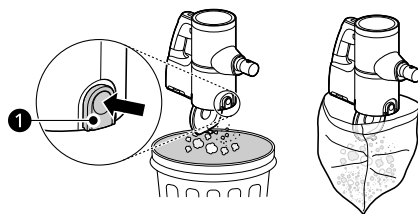


- 3 Press the dust bin cover release button (2) to open the dust bin cover. Shake the dust bin to empty it.
 - Be careful as dust or foreign objects may spill out when opening the dust bin. Empty the dust bin into a wastebasket or where dust and foreign objects can be easily removed.
 - The dust bin can be wrapped in a plastic bag to contain the dust when emptying the dust bin.

Cleaning the Dust Bin

Empty and clean the dust bin after every use.

- If the dust bin is completely full of dust or the filter is clogged, the suction power may be reduced.



⚠ CAUTION

- Do not use the appliance without the cyclonic mesh filter installed. Doing so could damage the appliance.

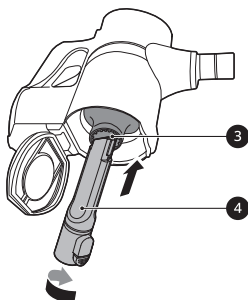
- 1 Remove the battery from the product body before cleaning the dust bin.

- 2 Push down the Kompressor lever (1) several times to collect and compact the dust from the outside of the cyclonic mesh filter and the interior walls of the dust bin.
 - Foreign objects which become lodged in the cyclonic mesh filter may be difficult to dislodge with the Kompressor lever. Remove

⚠ WARNING

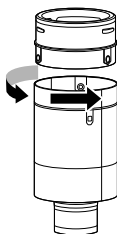
- If the Kompressor lever does not slide down smoothly, foreign objects may be trapped between the dust bin and the cyclonic mesh filter. Clean the dust bin and cyclonic mesh filter to avoid product damage.
- Do not force the Kompressor lever down if foreign objects are caught around the working plate of the Kompressor system. Doing so may cause product damage. Never hit the main body of the unit or its filters against a hard surface to remove debris or blockages with or without the telescopic pipe attached. Doing so can severely damage the unit.

- 4** Insert the crevice tool **4** into the cyclonic mesh filter **3** and turn it counterclockwise to remove the filter.

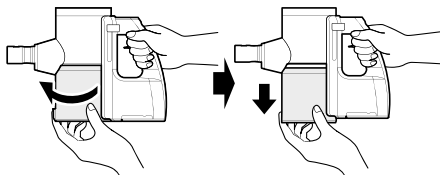


- 5** Remove the micro filter from the Cyclonic Mesh Filter.

- When separating the Cyclonic Mesh Filter, the micro filter is separated in an assembled state. If it was not separated together with the Cyclonic Mesh Filter, check the inside of the vacuum cleaner and take out the micro filter.



- 6** Grab the dustbin and turn it to the left to separate the dustbin.



- 7** Remove dust from the dust bin, Cyclonic Mesh Filter, and micro filter using a cleaning brush,

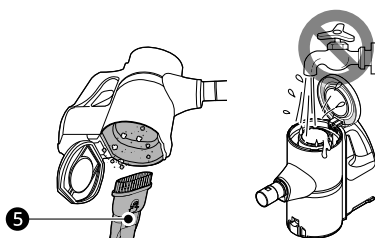
etc., and wash them with water at least once a month.

- If any stains remain, soak in lukewarm water (about 40 degrees) for 30 minutes and then wash with a brush.
- To avoid odor and the malfunction of the motor, allow the cyclonic mesh filter to dry completely in a well-ventilated area out of direct sunlight for at least 24 hours before reassembling.



- 8** Use the combination tool **5** to clean out dust or foreign objects inside the dust bin.

- Do not wash the product body or motor with water.

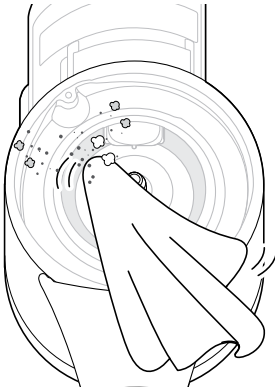


- 9** Turn the product body over again and shake it while pressing down the lever to remove the dust.

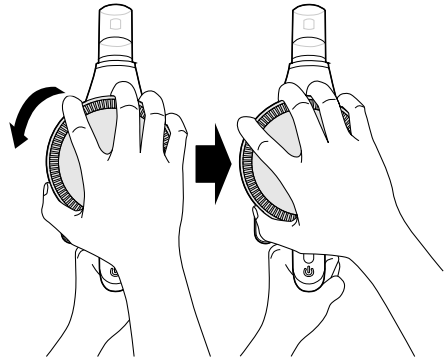
- 10** Turn the product body over, lift the Kompressor lever up, and clean the inside of the working plate with a damp paper towel.

34 MAINTENANCE

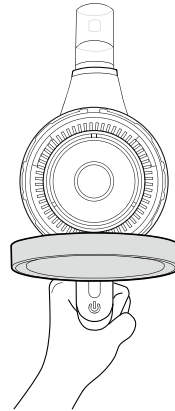
- Do not push the Kompressor lever down hard. The working plate may be damaged.



- 2 Grasp the exhaust filter cover and turn it to the left to open the cover.



- 3 Lift the open cover.



Cleaning the Filters

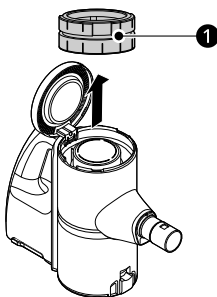
Clean the exhaust filter regularly and wash them in running water at least once a month to maintain the optimum suction power of the appliance.

Allow them to dry in the sun before re installing them.

- The frequency of cleaning depends on where and how often you use the product. Clean the filters more frequently if the appliance is used regularly or in areas with a lot of dust.
- Filters are consumables. Please purchase more filters from an authorized service centre.

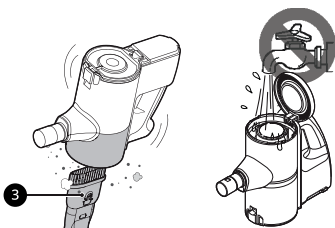
- 1 Remove the battery from the product body.

- 4** Lift out the exhaust filter **1** from the product body.



- 5** Use the combination tool **3** to clean any dust off the motor.

- Do not wash the motor with water.



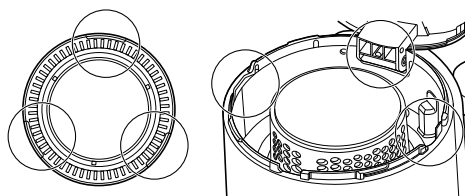
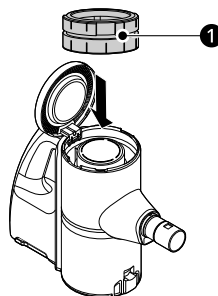
- 6** Clean the exhaust filter by brushing the dust off it regularly and wash it in running water at least once a month.

- Do not remove the sponge filter attached to the exhaust filter when washing the exhaust filter. Otherwise, the sponge filter may be lost or damaged.
- To avoid odor and the malfunction of the motor, allow the exhaust filter to dry completely in a well-ventilated area out of direct sunlight for at least 24 hours before reassembling.

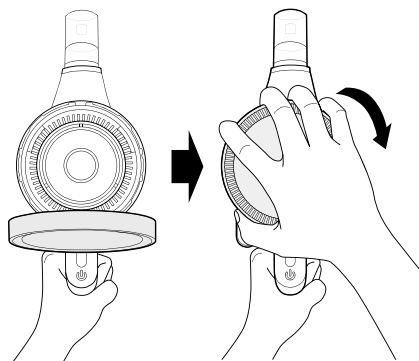


- 7** Assemble a completely dry exhaust filter **1** to the product.

- When assembling the exhaust filter, assemble it according to the groove.



- 8** Close the exhaust filter cover, press down and turn it to the right to lock the cover.

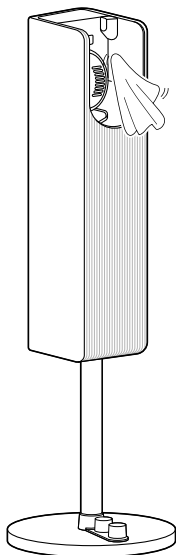


CAUTION

- Do not use the appliance without the exhaust filter installed. Doing so could result in product damage.

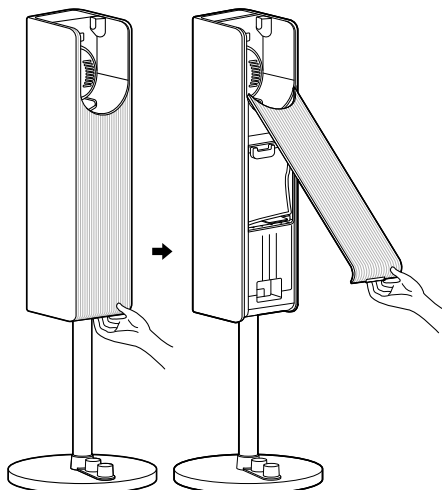
Cleaning the Product Body

- 1 Disconnect the power plug from the outlet.
- 2 Wipe the control panel using a soft cloth.
 - Product may malfunction if there is dust on the control panel.

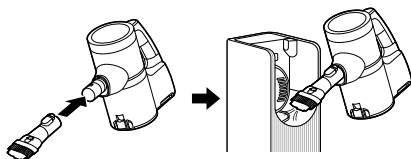


Changing the Dust Bag

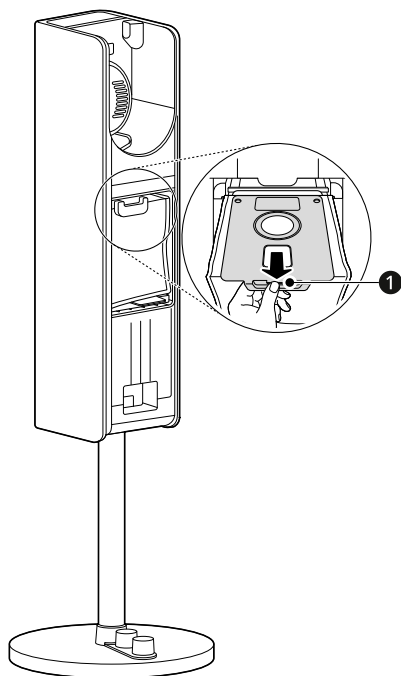
- 1 Remove the front cover of the charging station.



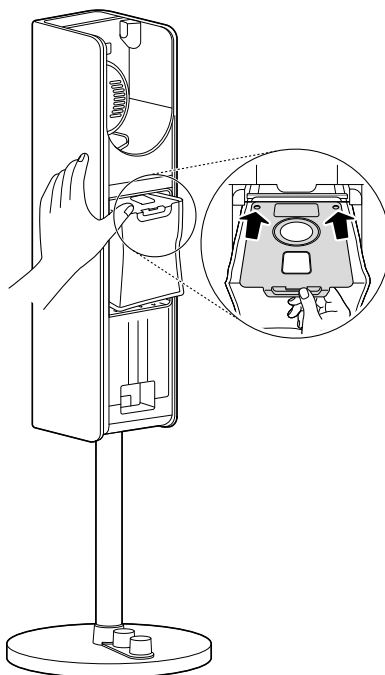
- 3 Clean the dust around the dust suction area using a vacuum cleaner.



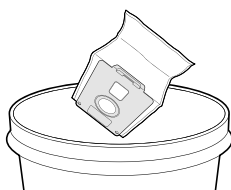
- 2 Pull out the dust bag lever ❶ to remove the dust bag.



- If the bag is not inserted properly, dust will escape from the top of the bag.



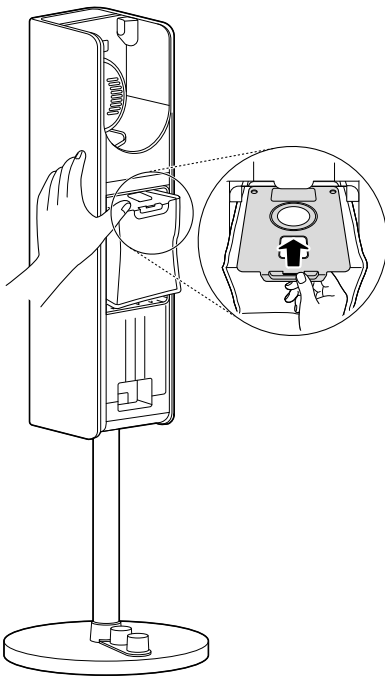
- 3 Throw away the dust bag.



- 4 Prepare a new dust bag.
- To avoid odors, do not reuse the dust bags.

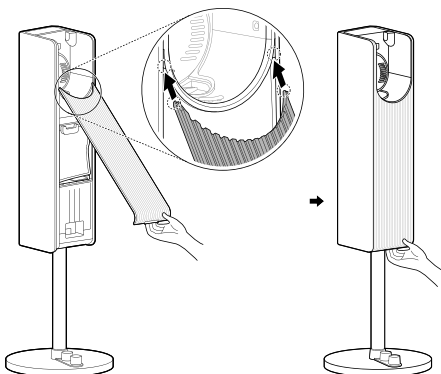
- 5 Place the end of the dust bag on the rail inside the product.
- Make sure that the dust bag is level, with both sides sitting properly on the rails.

- 6** Slide the dust bag in along the rails of the product until it is completely inserted.



- 7** Reassemble the front cover of the charging station.

- When assembling the front cover, align it with the groove of the charging station.



NOTE

- Dispose of the used dust bag and be sure to put a new dust bag in its place.
- Replace the dust bag once every 3 months. There placement cycle may vary depending on the environment.
- Replace the dust bag if it smells, even if it is not full.
- The motor protection filter will eventually need to be replaced. Contact an LG Electronics customer service centre.

Cleaning the Filters

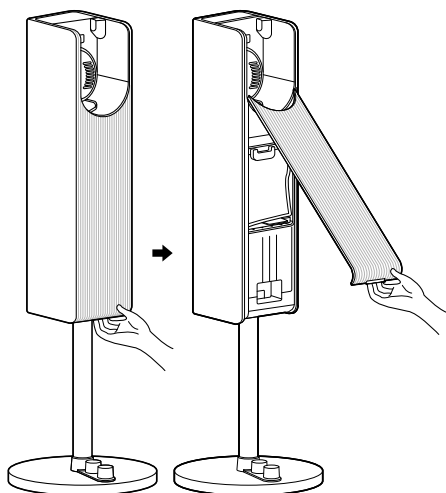
clean the motor protection filter and the exhaust filter every 3 months or sooner if the dust emptying function seems weaker.

- Clean the filters more frequently if the appliance is used regularly or in areas with a lot of dust.

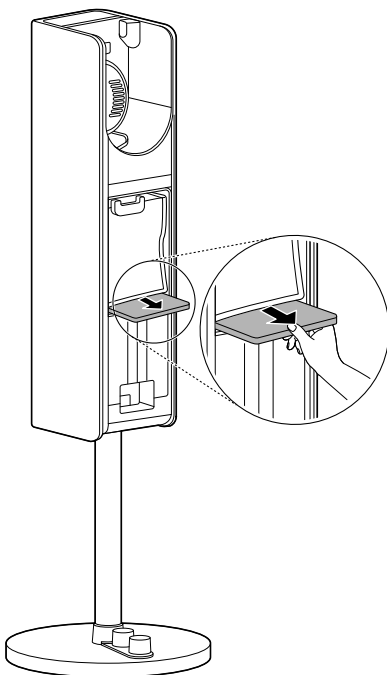
CAUTION

- Do not use the appliance without the exhaust filter and the motor protection (Micro) filter installed. Doing so will result in product damage.

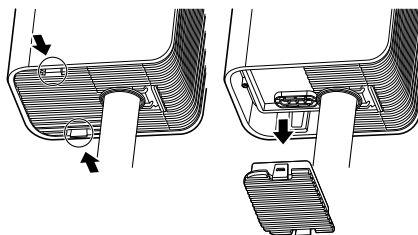
- 1 Remove the front cover of the charging station.



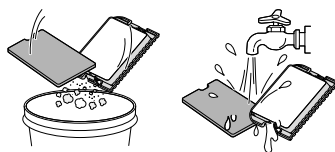
- 2 Hold the product with one hand and take out the motor protection filter with the other hand.



- 3 Press both hooks and separate the exhaust filter cover at the bottom of the charging station downward.

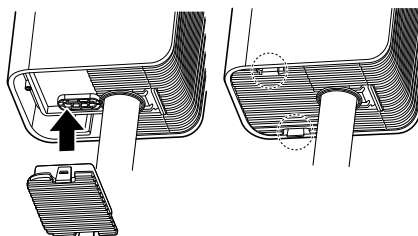


- 4 Remove dust from the motor protection filter and exhaust filter once every 3 months and wash it using room temperature water.



- To avoid odor and the malfunction of the motor, allow the motor protection filter and the exhaust filter to dry completely in a well-ventilated area out of direct sunlight for at least 24 hours before reassembling.

- 5 Push the motor protection filter and exhaust filter back into their original positions.
 - Make sure that the filters are in place before using the product.
 - Push the exhaust filter hook all the way in until it clicks.



Cleaning the Nozzles

Clean the nozzle and rotating brush regularly.

⚠ CAUTION

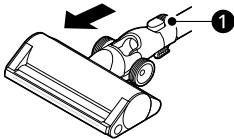
- Always separate the nozzle from the product body or remove the battery before cleaning. If the nozzle starts to operate during cleaning, it could cause an injury.
- Keep fingers away from pinch points when assembling the nozzle on the appliance or the rotating brush on the nozzle.
- Do not use the rotating brush as a wet mop. It may cause product damage.
- Do not rinse or submerge the rotating brush or nozzle in water. It may cause product damage.

Cleaning the Dual Floor Max Nozzle

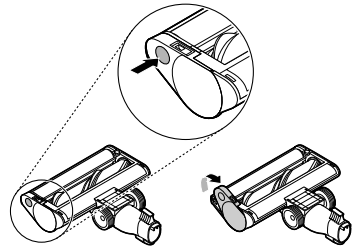
Clean the brush and roller heads before each use.

- If the brush contains foreign objects, the brush may not spin or a noise may occur during operation. This could also damage the flooring.

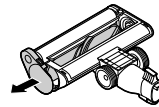
- 1 Press the nozzle release button ❶ to remove the nozzle from the extension pipe or product body.



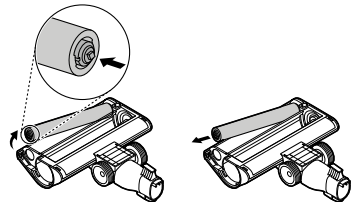
- 2 Turn the nozzle upside down. Press the button on the nozzle and turn the cover lock clockwise.



- 3 Pull the brush cover forward and pull the main brush out.

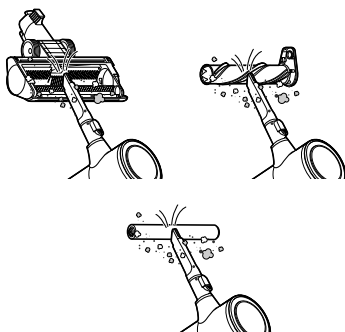


- 4 With the left button of the sub-brush pressed, pull the sub-brush out.



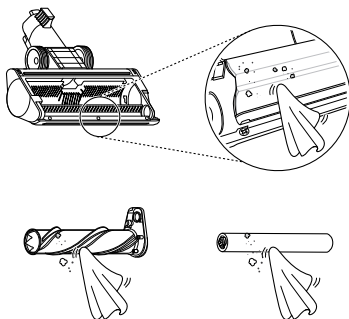
- 5 Attach the crevice tool to the product body and use the vacuum to remove foreign objects and

dust from the main brush, sub-brush and the bottom of the nozzle.



- 6** Use a damp towel or cloth to remove any remaining foreign objects and dust from both the brush and the bottom of the nozzle.

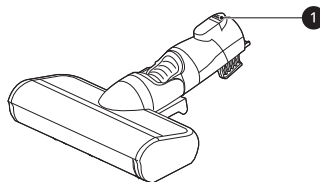
- Carefully use a tweezers to remove foreign objects from the nozzle rollers.
- Do not rinse or submerge the rotating brush or nozzle in water.
- Use a wet towel or cloth to clean both the rotating brush and nozzle.



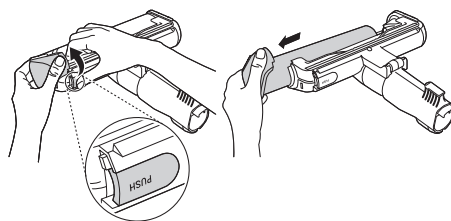
- 7** Slide the brushes back into the nozzle and rotate the cover back into place. Turn the cover lock clockwise to lock the cover.

Cleaning the Slim Hard Floor Nozzle

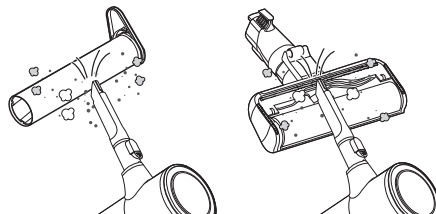
- 1** Press the nozzle release button **1** to remove the nozzle from the extension pipe or product body.



- 2** Turn the nozzle upside down and remove the rotating brush while holding down the **PUSH** button on the nozzle.

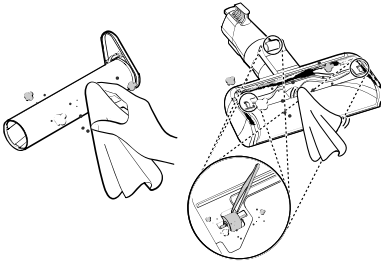


- 3** Attach the crevice tool to the product body and use the vacuum to remove foreign objects and dust from the brush and the bottom of the nozzle.



- 4** Use a damp towel or cloth to remove any remaining foreign objects and dust from the brush and the bottom of the nozzle. Remove foreign objects, debris and hair from all Rollers of the nozzles using tweezers.

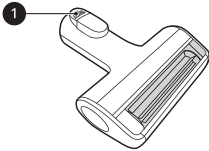
- Use a wet towel or cloth to clean the rotating brush and nozzle.



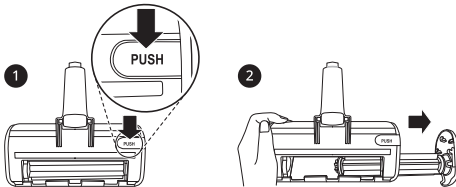
- Slide the brush back into the nozzle until it clicks into place.

Cleaning the Pet Nozzle

- Press the nozzle release button ❶ to remove the nozzle from the extension pipe or product body.

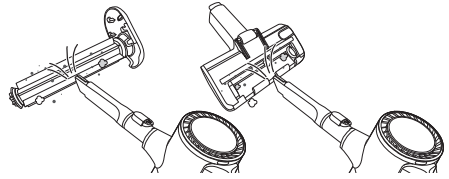


- Hold down the **PUSH** button on the nozzle while removing the rotating brush.

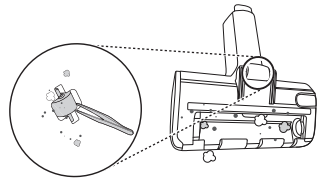


- Attach the crevice tool to the product body and use the vacuum to remove foreign objects and

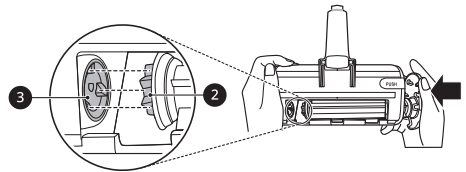
dust from the brush and the bottom of the nozzle.



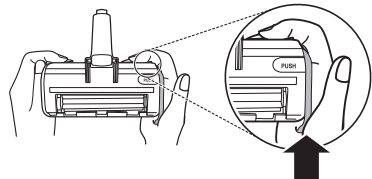
- Use a damp towel or cloth to remove any remaining foreign objects and dust from the brush and the bottom of the nozzle. Remove foreign objects, debris and hair from all nozzle rollers using tweezers.



- Insert the left side of the brush ❷ into the groove ❸ inside the nozzle.



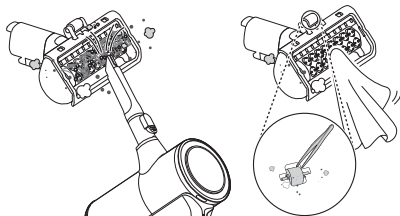
- Press the brush cover until it clicks to lock the brush in place.



Cleaning the Bedding Nozzle

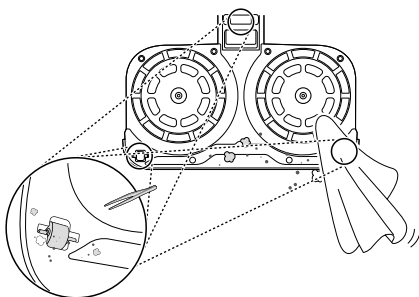
- Press the nozzle release button to remove the nozzle from the extension pipe or product body and turn the nozzle upside down.

- 2 Attach the crevice tool to the product body and use the vacuum to remove foreign objects and dust from the bottom of the nozzle. Use a damp towel or cloth to remove any remaining foreign objects and dust from the bottom of the nozzle. Remove foreign objects, debris and hair from all Rollers of the nozzles using tweezers.



Cleaning the Mop Nozzle

- 1 Press the nozzle release button to remove the mop nozzle from the extension pipe and turn the nozzle upside down.
- 2 Use a damp towel or cloth to remove any remaining foreign objects and dust from the bottom of the mop nozzle. Remove foreign objects, debris and hair from all nozzle rollers using tweezers.



TROUBLESHOOTING

Before Calling for Service

Operation

Symptoms	Possible Cause & Solution
The appliance does not operate.	Battery is fully discharged. • Charge the battery.
	Appliance is turned off. • Press the Power button to turn on the appliance.
Suction power is too weak.	Dust bin is full of dust. • Empty the dust bin.
	Filters are clogged. • Clean the micro filter and the exhaust filter.
	Inlet is clogged. • Remove any foreign objects from inside the product body or the extension pipe.
	Foreign object is on rotating brush, or in inlet port. • Remove any foreign objects (thread, hair) from the rotating brush or the inlet port.
The product body does not appear to be charging.	Power cord is unplugged. • Plug the power cord securely into the outlet.
	Foreign object is on the charging terminals. • Remove dirt or foreign objects from the charging terminals with a dry cloth.
Hot air is coming from the product body.	Motor is cooling. • If the appliance is running normally, the hot air is a result of the motor cooling and is not a sign of malfunction.
A strange odour is coming from the appliance.	Appliance was purchased within the last 3 months. • The cleaner may emit a smell of rubber for about 3 months after purchase.
	Dust bin is full of dust. • The dust in the bin may cause some odour. Empty the bin and clean it.
	Foreign object is on the filter. • The filter may emit an odour if it has not been cleaned for some time. Clean the micro filter and exhaust filter regularly.

Symptoms	Possible Cause & Solution
A strange odour is coming from the appliance.	Micro filter, Exhaust filter or the Cyclonic Mesh Filter were installed while damp or wet. Wash the filters with running water. To avoid odour, allow the filters to dry completely in a well-ventilated area out of direct sunlight for at least 24 hours before reassembling.
The appliance makes too much noise.	Vacuum cleaner is running in Turbo mode. The motor may be louder at the higher suction power settings. This is normal.
The appliance turns off unexpectedly or by itself after the motor speed fluctuates repeatedly.	Battery is not fully charged. The battery must be fully charged before cleaning. If the problem persists when the battery is fully charged and the pipes and attachments are clear from obstructions, contact an LG customer information centre for service.
	Foreign object is in the product body, extension pipe, inlet port or nozzle. Remove any foreign objects from the product body, extension pipe, inlet port or nozzle.
	Filters are clogged. Clean the micro filter and the exhaust filter.
The rotating brush does not rotate.	Brush is improperly installed. Remove the brush, clean it if necessary and attach it again.
	Foreign object is on rotating brush. Remove any foreign objects from the rotating brush.

Operation (Charging Station)

Symptoms	Possible Cause & Solution
Dust emptying doesn't work.	The power plug is not connected. Connect the power plug to an outlet.
	The charging station body and the stand pipe are not assembled correctly. Check that the charging station body and the pipe are properly assembled. A 'click' sound is heard when fastened correctly.
	The Vacuum Cleaner is not properly inserted into the product. Remove the Vacuum Cleaner and reinsert it. If it is installed properly, a beep will sound.

Symptoms	Possible Cause & Solution
Dust emptying doesn't work.	It is set to automatic or manual dust emptying mode. - When you purchase the product, the manual dust emptying mode is set by default. After inserting the Vacuum Cleaner into the product, pressing the Start/Stop button starts the dust emptying operation. - When it is in automatic dust emptying mode, the dust emptying operation starts automatically whenever the vacuum cleaner is properly inserted into the product.
Product setting initialization doesn't work even after the power plug is plugged in again.	The internal motor of the product is not operating properly . Disconnect the power plug from the outlet and contact an LG Electronics Service Centre.
The power supply has been cut off.	The power supply has been cut off. - Check whether the power plug is connected correctly to the outlet. - If using a multi-outlet strip, make sure the strip is turned on. - Check if the breaker is tripped or there is a power outage.
It won't charge.	It is not plugged in. Plug it into an outlet.
	The charging station body and the stand pipe are not assembled correctly. Check that the charging station body and the pipe are properly assembled. A 'click' sound is heard when fastened correctly.
	There is a foreign object on the charging terminals. After unplugging from the outlet, wipe off any foreign matter from the charging terminal with a dry cloth.
	The room temperature was 5 °C or less during charging. Charging may not work if the temperature where you are charging is 5 °C or less. Before use, fully charge the vacuum cleaner at a temperature above 5 °C.
	The vacuum cleaner is not properly inserted into the product. When the vacuum cleaner is properly inserted into the product, a beep sounds. If the beep does not sound, reinsert the vacuum cleaner.
The product has a strange smell.	The product is purchased within 3 months. The odors from manufacturing the product should be gone within 3 months.

Symptoms	Possible Cause & Solution
The product has a strange smell.	The Vacuum Cleaner smells. • After cleaning with the mop nozzle, the wet dust may emit an odor. After finishing cleaning, remove the damp dust from the mop nozzle before storing the vacuum. • The micro filter, exhaust filter, or large dust separator may smell after washing if it isn't dried completely. After washing with water, dry them thoroughly in well-ventilated shade for at least 24 hours before using them again.
	The dust bag smells. • If you clean foreign matter that smells (such as pet excrement) with an vacuum cleaner, the vacuum may smell even if you do not have a full dust bag. Replace the new dust bag even if it isn't full. • If you have not replaced the dust bag for a long time, it may smell. Replace it with a new dust bag even if it isn't full.
Two icons [Replace Bag and Empty Dust] flash simultaneously.	The motor that closes the dust bin cover of the vacuum cleaner does not operate normally. • Disconnect the power plug from the outlet and contact an LG Electronics Service Centre.
During the dust emptying operation, the Replace Bag LED is displayed in red.	The dust bag is full. • Throw away the used dust bag and replace it with a new dust bag.
The Replace Bag LED is displayed in red for about 10 seconds.	The dust bag is full. • Throw away the used dust bag and replace it with a new dust bag.

Mop Nozzle

Symptoms	Possible Cause & Solution
The mop pad attachment plate does not rotate.	Mop pads are improperly installed. • Remove the mop pads, clean them if necessary and attach them again.
	Mop nozzle is pressed too hard against the floor. • The mop attachment plate stops automatically to protect the product. This is not a failure. Attach the mop pads securely to the mop attachment plate and press the power button to resume use.
	Foreign object is between mop attachment plate and mop pads. • Remove foreign objects from the mop nozzle attachment plate and press the power button to resume use.

Symptoms	Possible Cause & Solution
There is no water coming out of the mop nozzle.	Water tank is empty. Fill the water tank. Remove the battery or detach the nozzle before filling the water tank.
	Water tank is improperly attached to mop nozzle. Properly attach the water tank to the mop nozzle. Remove the battery or detach the nozzle before properly securing the water tank to the nozzle.
	Water supply adjustment button is set to STOP. Press the High or Low water adjustment button all the way down. The water will not come out if the button is set to STOP.
	The water outlet was clogged by hard water scale or other foreign substances. Use a sharp pin to remove the blockage.
There is moisture in the water tank.	Water tank is not allowed to dry completely after use. Empty the water tank, set it out of direct sunlight, and allow it to dry completely after use.
A strange odour is coming from the appliance.	Foreign object is on the dust inlet of the mop nozzle. Wet dust in the mop nozzle may result in odour. Make sure to wipe the dust inlet of the mop nozzle with a wet wipe after each use.
Mop pads make the floor dirty.	Mop pads are not cleaned properly after use. Clean the mop pads thoroughly after each use. Using soiled mop pads may make the floor dirtier.
The appliance makes too much noise.	This is the sound generated when the pump at the inlet of the mop is operating. This is normal.
	The mop pads were improperly attached on the plates. Align and attach the centre of the mop pad with the centre of the mop attachment plate.

Memo

Memo

Memo

