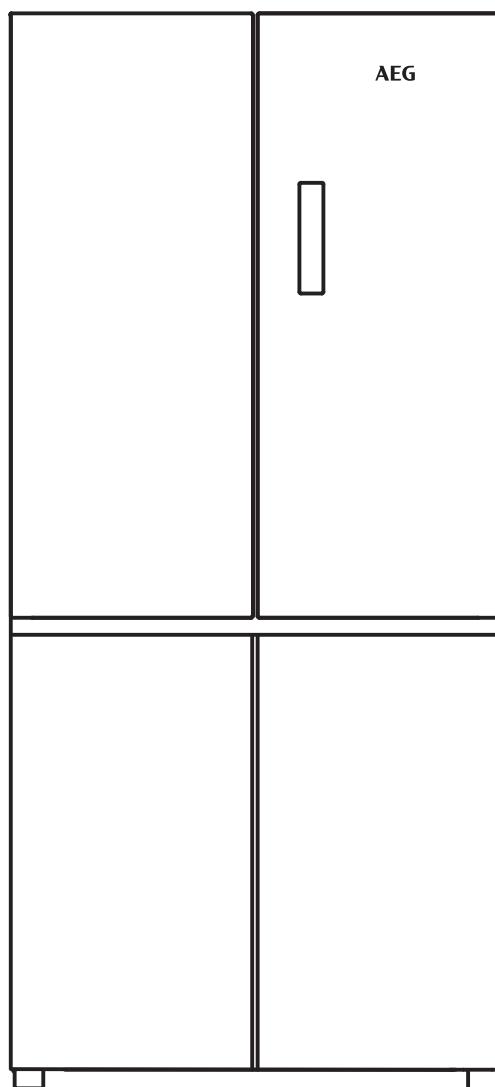


► AQE5300BA

EN User Manual  
Fridge Freezer

# USER MANUAL



**AEG**

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## FOR PERFECT RESULTS

Thank you for choosing this AEG product. We have created it to give you impeccable performance for many years, with innovative technologies that help make life simpler – features you might not find on ordinary appliances. Please spend a few minutes reading to get the very best from it.

Visit our website to:



Get usage advice, brochures, trouble shooter, service and repair information:  
[www.aeg.com/support](http://www.aeg.com/support)



Register your product for better service:  
[www.registeraeg.com](http://www.registeraeg.com)



Buy Accessories, Consumables and Original spare parts for your appliance:  
[www.aeg.com/shop](http://www.aeg.com/shop)

## CUSTOMER CARE AND SERVICE

Always use original spare parts.

When contacting our Authorised Service Centre, ensure that you have the following data available: Model, PNC, Serial Number.

The information can be found on the rating plate.

 Warning / Caution-Safety information

 General information and tips

 Environmental information

Subject to change without notice.

## 1. SAFETY INFORMATION

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible for any injuries or damage that are the result

of incorrect installation or usage. Always keep the instructions in a safe and accessible location for future reference.

## **1.1 Children and vulnerable people safety**

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Keep all packaging away from children and dispose of it appropriately.

## **1.2 General Safety**

- This appliance is for storing food and beverages only.
- This appliance is designed for single household domestic use in an indoor environment.
- This appliance may be used in, offices, hotel guest rooms, bed & breakfast guest rooms, farm guest houses and other similar accommodation where such use does not exceed (average) domestic usage levels.
- To avoid contamination of food respect the following instructions:
  - do not open the door for long periods;
  - clean regularly surfaces that can come in contact with food and accessible drainage systems;
  - store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
- **WARNING:** Keep ventilation openings, in the appliance enclosure or in the slot-in structure, clear of obstruction.

- **WARNING:** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- **WARNING:** Do not damage the refrigerant circuit.
- **WARNING:** Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Do not use water spray and steam to clean the appliance.
- Clean the appliance with a moist soft cloth. Only use neutral detergents. Do not use abrasive products, abrasive cleaning pads, solvents or metal objects.
- When the appliance is empty for long period, switch it off, defrost, clean, dry and leave the door open to prevent mould from developing within the appliance.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its Authorised Service Centre or similarly qualified persons in order to avoid a hazard.

## 2. SAFETY INSTRUCTIONS

### 2.1 Installation



#### **WARNING!**

Only a qualified person must install this appliance.

- Remove all the packaging.
- Do not install or use a damaged appliance.
- Follow the installation instructions supplied with the appliance.
- Always take care when moving the appliance as it is heavy. Always use safety gloves and enclosed footwear.
- Make sure the air can circulate around the appliance.

- At first installation or after reversing the door wait at least 4 hours before connecting the appliance to the power supply. This is to allow the oil to flow back in the compressor.
- Before carrying out any operations on the appliance (e.g. reversing the door), remove the plug from the power socket.
- Do not install the appliance close to radiators or cookers, ovens, or hobs, unless otherwise specified in the installation instructions.
- Do not expose the appliance to the rain.
- Do not install the appliance where there is direct sunlight.
- Do not install this appliance in areas that are too humid or too cold.

- When you move the appliance, lift it by the front edge to avoid scratching the floor.
- The appliance contains a bag of desiccant. This is not a toy. This is not food. Please dispose of it immediately.

## 2.2 Electrical connection



### WARNING!

Risk of fire and electric shock.



### WARNING!

When positioning the appliance, ensure the supply cord is not trapped or damaged.



### WARNING!

Do not use multi-plug adapters and extension cables.



### WARNING!

WARNING: Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

- The appliance must be earthed.
- Make sure that the parameters on the rating plate are compatible with the electrical ratings of the mains power supply.
- Always use a correctly installed shockproof socket.
- Make sure not to cause damage to the electrical components (e.g. mains plug, mains cable, compressor). Contact the Authorised Service Centre or an electrician to change the electrical components.
- The mains cable must stay below the level of the mains plug.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.

## 2.3 Use



### WARNING!

Risk of injury, burns, electric shock or fire.



### Risk of fire / flammable materials

The appliance contains flammable gas, isobutane (R600a), a natural gas with a high level of environmental compatibility. Be careful not to cause damage to the refrigerant circuit containing isobutane.

- Do not change the specification of this appliance.
- Do not put electrical appliances (e.g. ice cream makers) in the appliance unless they are stated applicable by the manufacturer.
- If damage occurs to the refrigerant circuit, make sure that there are no flames and sources of ignition in the room. Ventilate the room.
- Do not let hot items to touch the plastic parts of the appliance.
- Do not put soft drinks in the freezer compartment. This will create pressure on the drink container.
- Do not store flammable gas and liquid in the appliance.
- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.
- Do not touch the compressor or the condenser. They are hot.
- Do not remove or touch items from the freezer compartment if your hands are wet or damp.
- Do not freeze again food that has been thawed.
- Follow the storage instructions on the packaging of frozen food.
- Wrap the food in any food contact material before putting it in the freezer compartment.
- Do not allow food to come in contact with the inner walls of the appliance compartments.

## 2.4 Internal lighting



### WARNING!

Risk of electric shock.

- Concerning the lamp(s) inside this product and spare part lamps sold separately: These lamps are intended to withstand extreme physical conditions in household appliances, such as temperature, vibration, humidity, or are intended to signal information about the operational status of the appliance. They are not intended to be used in other applications and are not suitable for household room illumination.
- The replacement of lighting components such as the surface light source panel, top running lights, and freezer compartment ceiling lights should be performed by the manufacturer or its authorized after-sales service professionals.

## 2.5 Care and cleaning



### WARNING!

Risk of injury or damage to the appliance.

- Before maintenance, deactivate the appliance and disconnect the mains plug from the mains socket.
- This appliance contains hydrocarbons in the cooling unit. Only a qualified person must do the maintenance and the recharging of the unit.

- Regularly examine the drain of the appliance and if necessary, clean it. If the drain is blocked, defrosted water collects in the bottom of the appliance.

## 2.6 Service

- To repair the appliance contact the Authorised Service Centre. Use original spare parts only.
- Please note that self-repair or non-professional repair can have safety consequences and might void the guarantee.

## 2.7 Disposal



### WARNING!

Risk of injury or suffocation.

- Disconnect the appliance from the mains supply.
- Cut off the mains cable and discard it.
- Remove the door to prevent children and pets to be closed inside of the appliance.
- The refrigerant circuit and the insulation materials of this appliance are ozone-friendly.
- The insulation foam contains flammable gas. Contact your municipal authority for information on how to discard the appliance correctly.
- Do not cause damage to the part of the cooling unit that is near the heat exchanger.

## 3. INSTALLATION



### WARNING!

Refer to Safety chapters.



### WARNING!

Refer to installation instruction document to install your appliance.



### WARNING!

Fix the appliance in accordance with installation instruction document to avoid a risk of instability of the appliance.

## 3.1 Transportation

Do not carry the refrigerator horizontally or by laying it down.

Do not carry the refrigerator by holding the door or handle; the refrigerator shall be carried by lifting the bottom.

This unit should never be moved alone, two people are required to safely lift or move your unit.

## 3.2 Location

To ensure appliance's best functionality, you should not install the appliance in a place with direct sunlight. Do not install the appliance close to radiators or cookers, ovens, or hobs, unless otherwise specified in the installation instructions.

This appliance should be installed in a dry, well ventilated indoor position.

This appliance is intended to be used at ambient temperature ranging from 10°C to 43°C.

This product should not be placed near automatic aerosol systems (e.g., insecticide devices), as the spray may cause long-term damage to the refrigerator's external plastic parts.



The correct operation of the appliance can only be guaranteed within the specified temperature range.



If you have any doubts regarding where to install the appliance, please turn to the vendor, to our customer service or to the nearest Authorised Service Centre.



It must be possible to disconnect the appliance from the mains power supply. The plug must therefore be easily accessible after installation.

## 3.3 Electrical Connection



### CAUTION!

Any electrical work required to install this appliance should be carried out by a qualified electrician or competent person.

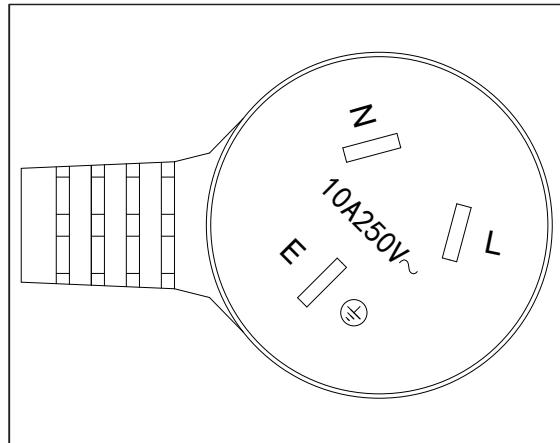


### WARNING!

This appliance must be earthed.

The manufacturer declines any liability should these safety measures not be observed.

The wires in the mains lead are coloured in accordance with the following code:



### Wiring Configuration:

- Live (L): Brown wire
- Neutral (N): Blue wire
- Earth (E): Yellow-green wire

The total length of the power cord is 2.4 meters, and it is located at the top.



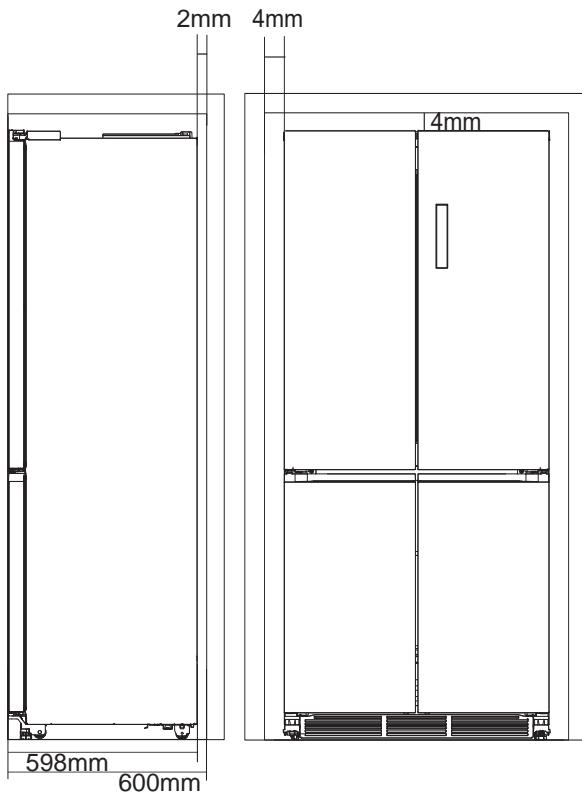
### WARNING!

A cut off plug inserted into a 13 amp socket is a serious safety (shock) hazard. Ensure that it is disposed of safely.

## 3.4 Ventilation requirements

### Refrigerator Door Flush with Cabinets

To achieve a flush refrigerator door with the cabinets, a side clearance of 4mm must be maintained on both the left and right sides of the unit. The stationary appliance can also refer to this installation dimension.



### 3.5 Precautions before installation

#### Installation Location

Do not install the refrigerator in direct sunlight or next to heat-generating appliances such as stoves, ovens, or dishwashers.

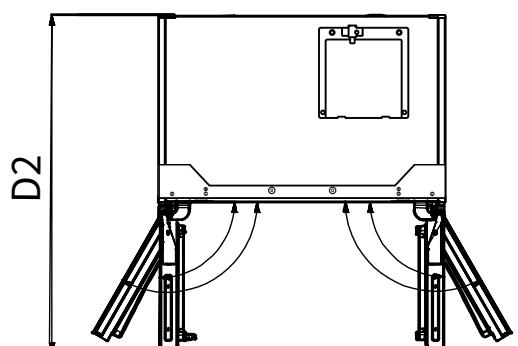
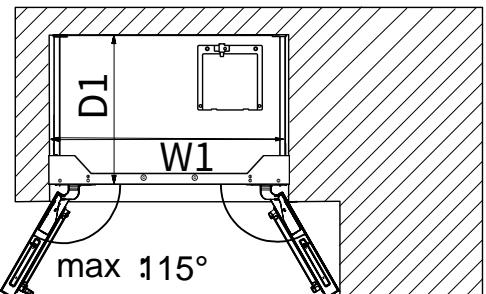
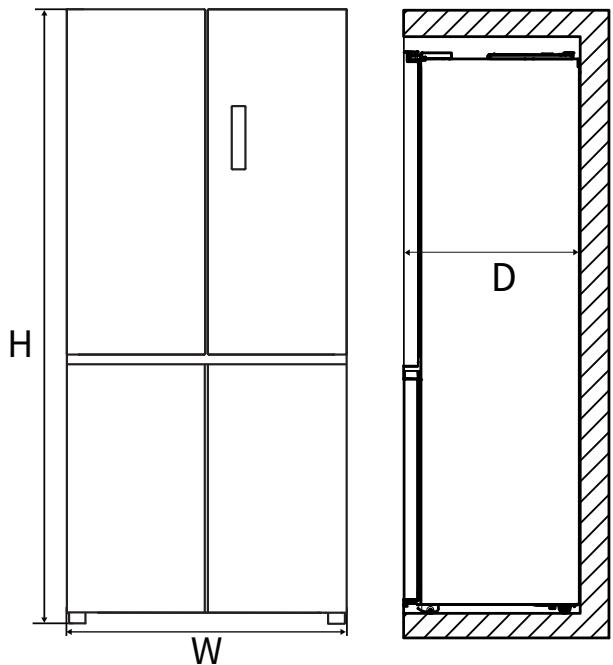
#### Power Installation

Ensure easy access to the power plug when installing the refrigerator. To prevent the refrigerator from accidentally losing power, plug it into a dedicated outlet. Do not plug any other appliances into the outlet used by the refrigerator, and do not use extension cords or multi-socket adapters, as they may fall from the wall outlet under the weight of several power cords. Refer to the nameplate on the refrigerator for power requirements. The refrigerator must be properly grounded.

### 3.6 Parts list

1. Bottom Air Inlet/Outlet Grille	3. Flat Head Cross Screw (M5*8)
Quantity 1	Quantity 4
2. Refrigerator Fixing Connection Plate	4. Countersunk Cross Self-tapping Screw (M4*16)
Quantity 2	Quantity 4

### 3.7 Product dimensions



Total width(w)	mm	914
Total depth(D)	mm	598
Cabinet height(H)	mm	1930
Cabinet width(w1)	mm	908
Cabinet depth(D1)	mm	538
Depth when door is opened 90°(D2)	mm	1019

### 3.8 Installing the refrigerator

This refrigerating appliance is intended to be used as a slot-in appliance or freestanding appliance. Select a good location to place your appliance where it is flat and easy to use. Avoid placing the unit near heat sources, direct sunlight or moisture.

#### Refrigerator + Cabinet Body dimensions

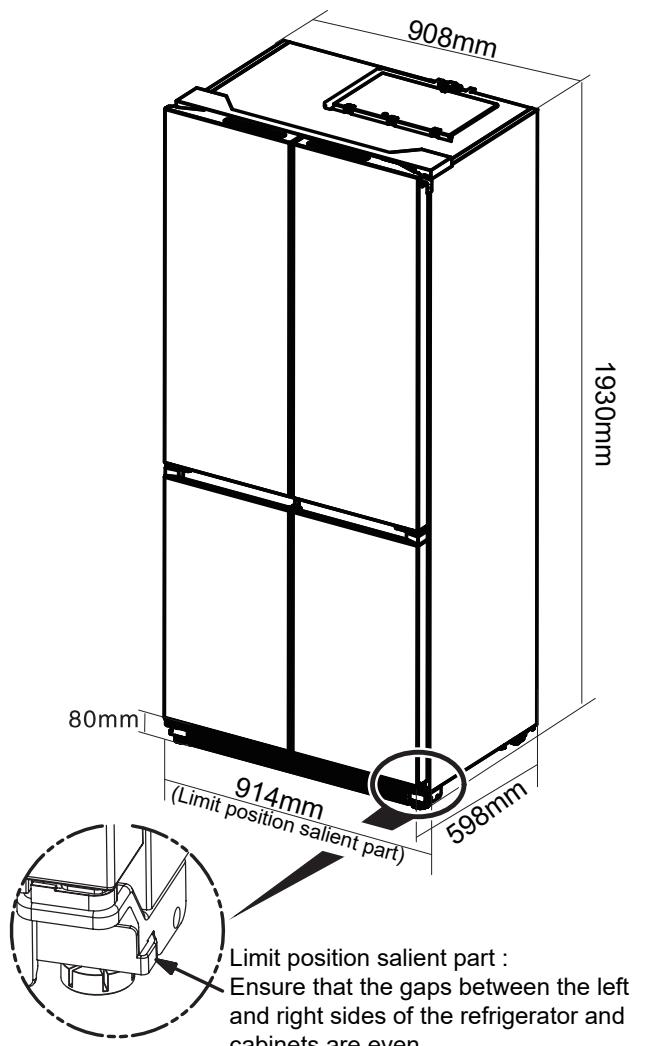
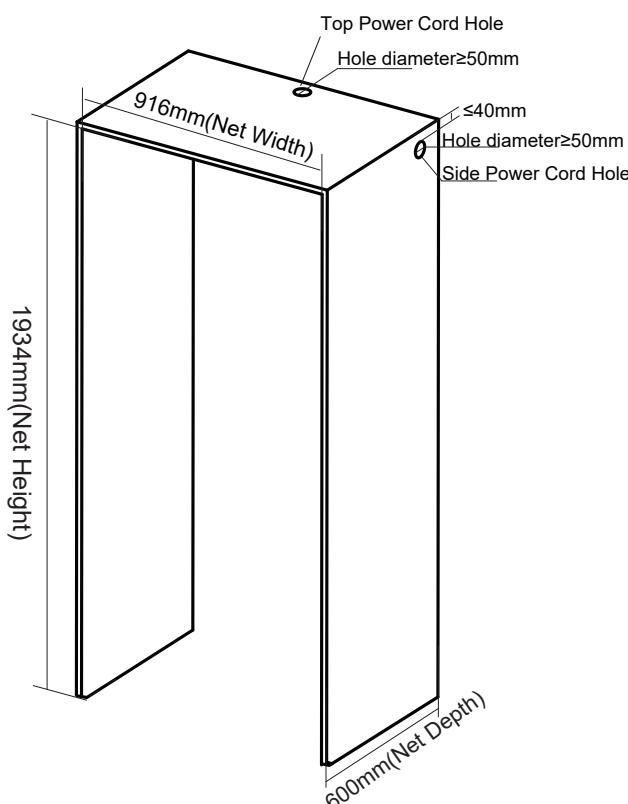
##### Cabinet Cutout Dimensions(mm)

A - Cabinet Width 916

B - Cabinet Depth 600

C - Cabinet Height 1934

Cutout Dimensions (WxDxH) 916x600x1934



The above figures are a guideline for installation purposes. The actual dimensions of the unit may vary slightly.

To ensure that your unit works at peak efficiency please maintain sufficient space around your unit as outlined on the next page.

To ensure the refrigerator works properly, please follow the installation steps and requirements provided.



## WARNING!

To avoid a hazard due to instability of the appliance, it must be fixed in accordance with the instructions, follow the installation requirements in the manual.

The refrigerator illustrations in the installation steps are for reference only; please refer to the actual product you purchased.

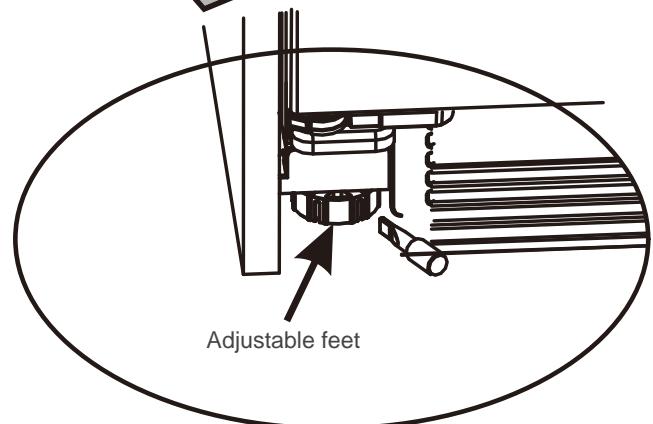
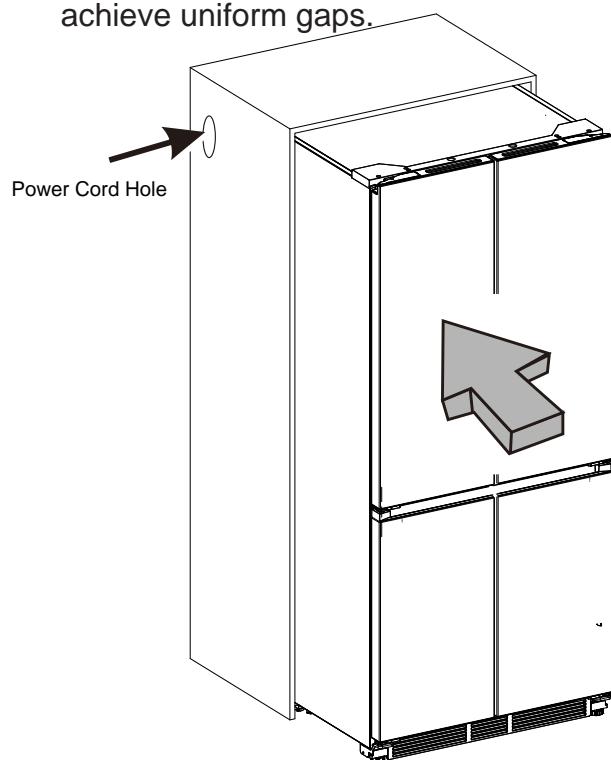
1. Before pushing the refrigerator into the cabinet, pull the power cord through the power cord hole on the side panel or top panel to provide separate power on/off.
2. Push the refrigerator parallel into the cabinet;

3. Adjust the alignment and gap between the refrigerator and the cabinet:

- 1) There are two adjustable feet on both sides of the front bottom of the refrigerator. Insert a flathead screwdriver into the groove of the adjustable foot and rotate clockwise to raise the front of the refrigerator, or counterclockwise to lower it.

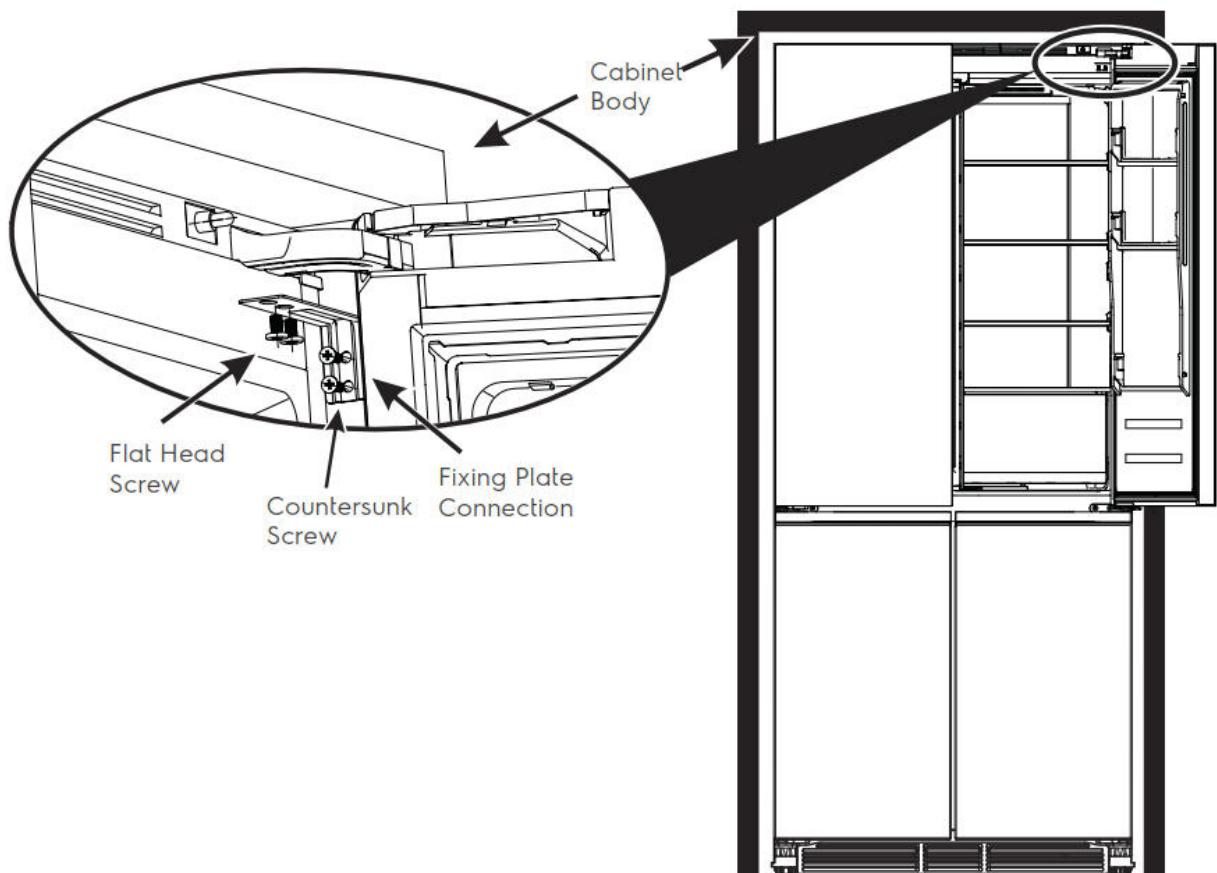
By adjusting the two feet, achieve a smooth alignment between the refrigerator door and cabinet surface, and even gaps between the left and right sides of the refrigerator and the cabinet.

- 2) If the gaps between the refrigerator and the cabinet on the left and right sides are uneven, slightly move the refrigerator to achieve uniform gaps.

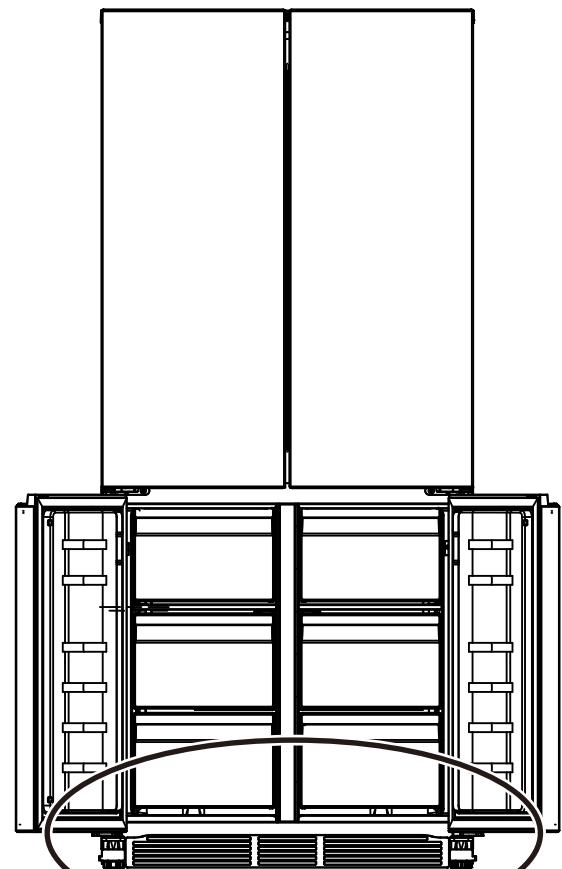


\*The appearance and specifications of the actual product may differ depending on the model.

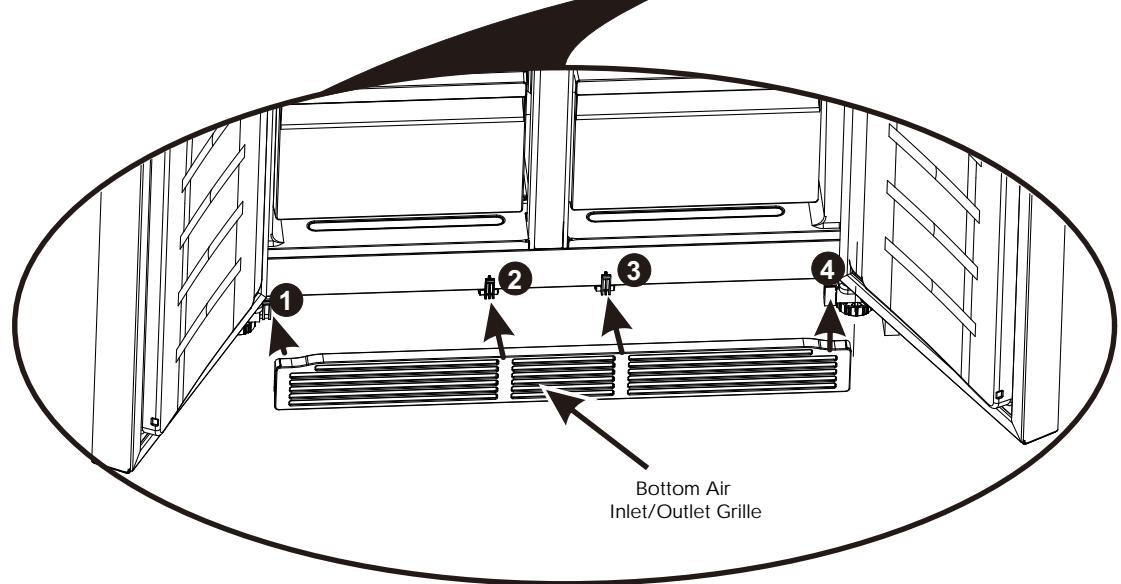
4. Fixing the Refrigerator and the Cabinet. The left and right upper hinge plates of the refrigerator have threaded holes. Use flat head cross screws to pre-fix (without tightening) the refrigerator fixing connection plate to the upper hinge plate. Use countersunk cross self-tapping screws to fix the refrigerator connection plate to the cabinet body, then tighten the flat head cross screws. The fixing method for the refrigerator fixing connection plates on both sides is the same.



5. Installation of Bottom Air Inlet/Outlet Grille (During this operation, both sides of the refrigerator doors/drawers must be open) There are 4 fixing clips on the bottom air inlet/outlet grille. Align them with the 4 fixing clips on the refrigerator, then push the air inlet/outlet grille down into place to complete the installation.

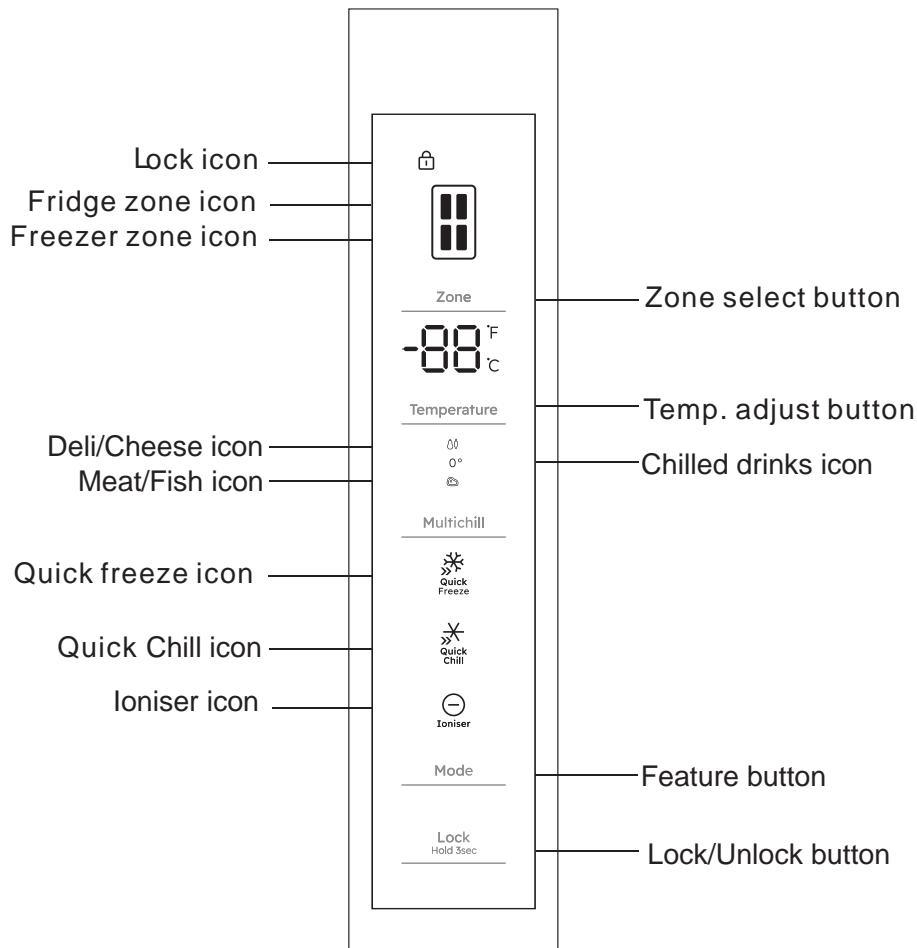


Warning: Do not block the Bottom Air Inlet/Outlet Grille.



※The appearance and specifications of the actual product may differ depending on the model.

## 4. CONTROL PANEL



Note: Product illustrations demonstrate various features but may not be completely in line with current products.

### 4.1 Function setting of the LED display

Note: Upon startup for the first time, the screen will display respective set temperature values (the temperature of the fridge section is set to 4°C, the temperature of the freezer is set to -18°C, and the Variable temperature drawer will run at -2°C, the Meat/Fish icon turn on.), Ioniser function activated.

The display will turn off after 20 seconds of inactivity, while the display will wake up if the button is touched again.

Feature Selection - each press of the "Mode" button will cycle through the operating modes.



**Ioniser**

**Ioniser Mode** - Press and hold the "Mode" button for 3 seconds to turn the ioniser function on/off. When the ioniser function is activated, the Ioniser icon will light up. The ION FRESHERAIR eliminates up to 99.8% of bacteria(according to the test report # WA-24-090&WA-24-091 by CCT)in the refrigerator. It releases negative ions into the air which break down proteins on the bacteria surface to deliver more hygienic food storage conditions. When the ioniser function is turned off, the Ioniser icon will turn off, exiting the Ioniser mode.



**QUICK FREEZE**

**Quick Freeze mode** - When the super freezer mode is selected, the compressor will operate continuously to freeze foods faster, and keep them fresh. The super freezer mode will automatically turn off either after 24 hours of operation, or when the freezer reaches -28°C. The super freezer icon will turn off, and the freezer will continue to operate at the normal set temperature.



**QUICK CHILL**

**Quick Chill Icon** - When the Quick Chill mode is selected, the fridge compartment reaches the set temperature in the shortest period, in order to keep the food as fresh as possible. Under this mode, the set temperature of the fridge compartment locks on 2°C. The program runs 150mins then exits automatically, the Quick Chill icon goes out, which represent the Quick Chill function is disable, the set temperature returns to the last one before the Quick Chill mode operates.



**Set Temperature**

-18°C	-15°C
-19°C	-16°C
-20°C	-17°C
-21°C	
-22°C	
-23°C	

**Freezer compartment settings** - the default temperature of the freezer is -18°C. To change the temperature press the "Zone" button, when the freezer zone icon is flash, then press "Temperature" to adjust the freezer zone temperatures.

The freezer zone temperature setting range: -15°C~ -23°C.



**Set Temperature**

5°C	8°C
4°C	7°C
3°C	6°C
2°C	

**Fridge compartment settings** - the default temperature of the refrigerator is 4°C. To change the temperature press the "Zone" button, when the fridge zone icon is flash, then press "Temperature" to adjust the fridge zone temperature.

The fridge zone temperature setting range: 2°C~8°C.

## MultiChill

Enjoy precise and versatile food storage with the Multichill compartment Tailor this dedicated fridge space to your specific needs by choosing from three customisable temperature settings. ExtraChill at -2°C keeps meat and fish fresher without freezing. Set it to 0°C for perfectly chilled drinks, or 3°C to store deli meats and cheese at an optimal temperature.

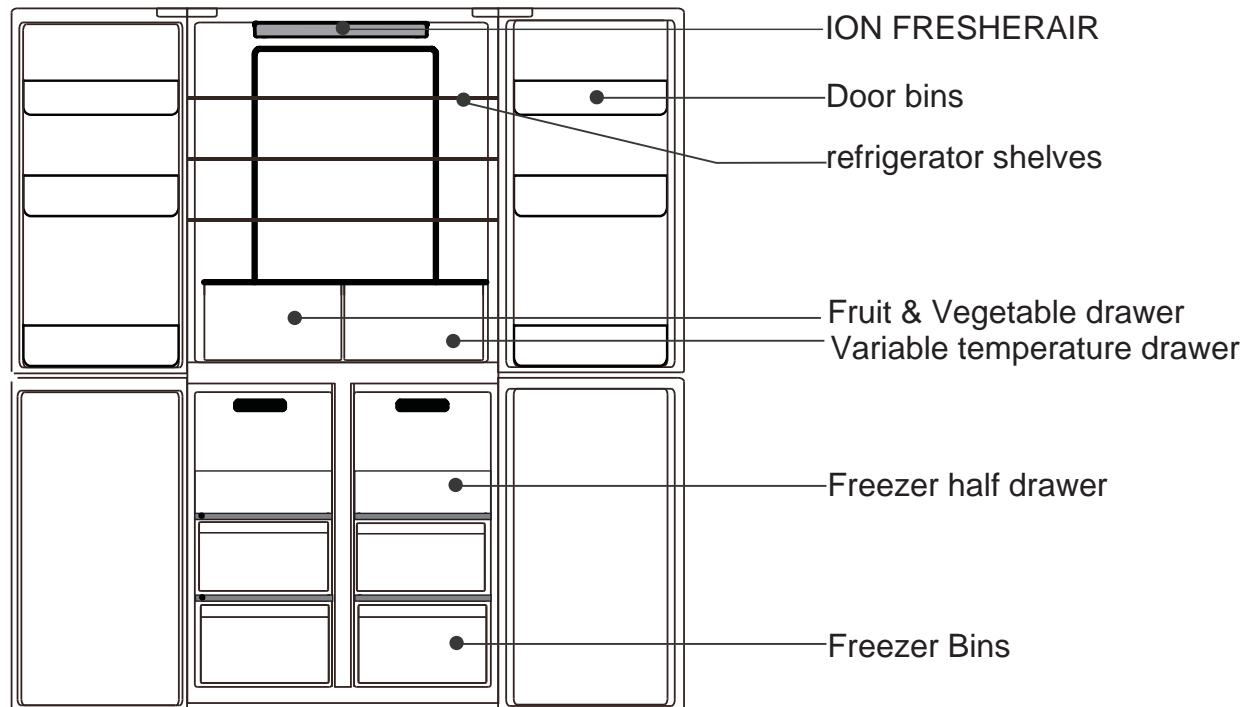
### 4.2 Door open alarm

Open door alarm -When the refrigerator door is open for above 2 min, the buzzer will alarm to remind users to close the door. After the door is closed, the alarm sound will stop automatically.

Long press "Zone" button and "Multichill" button for 3 seconds, you can turn on or off the door open alarm sound.

## 5. DAILY USE

### 5.1 Refrigerator features

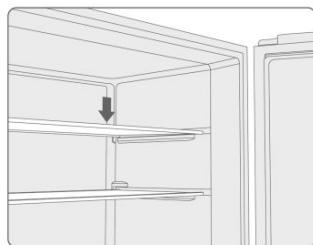


## 5.2 Glass shelf removal and installation

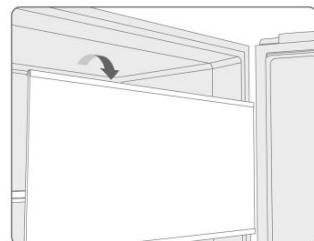


Handle the tempered glass shelf with care to avoid personal injury or property damage.

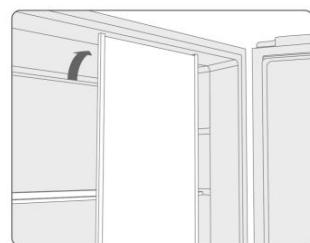
The shelf may break suddenly if scratched, engraved, or exposed to rapid temperature changes. Before cleaning, allow the glass shelf to stabilize at room temperature. Do not clean in a dishwasher.



Step 1: When the refrigerator door is fully open, press down on the front edge of the glass shelf to release the rear clips from their slots.



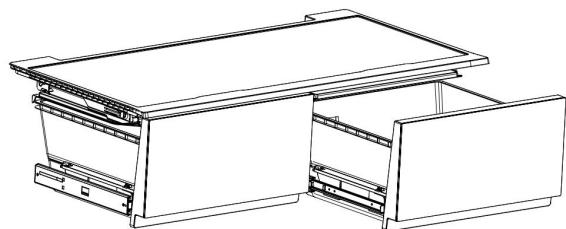
Step 2: While pulling the glass shelf forward, rotate it downward so that both ends hang in the gap between the cabinet and the door.



Step 3: Keeping it steady in the vertical position, rotate the glass shelf to complete removal.

## 5.3 Removing the refrigerator drawer

1. Pull the drawer out until it stops.
2. Lift the front slightly and slide the drawer out.



## 5.4 Refrigerator door

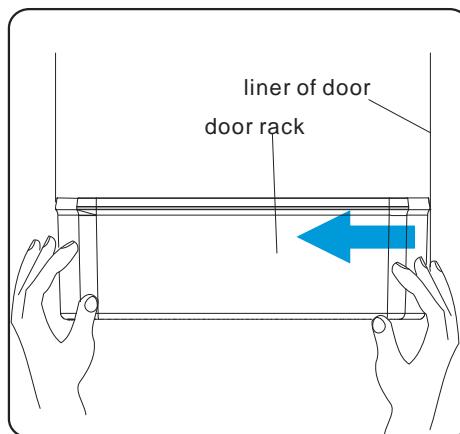
### Bottle Holder Removal/Installation

**Removal:** Hold both sides of the door bottle holder and push inward firmly. Once the edge clips detach from the inner liner slots, the holder can be removed.

**Installation:** Hold both sides of the holder, first secure the clip on the protruding side into place, then gently push the other side inward until it snaps into position.



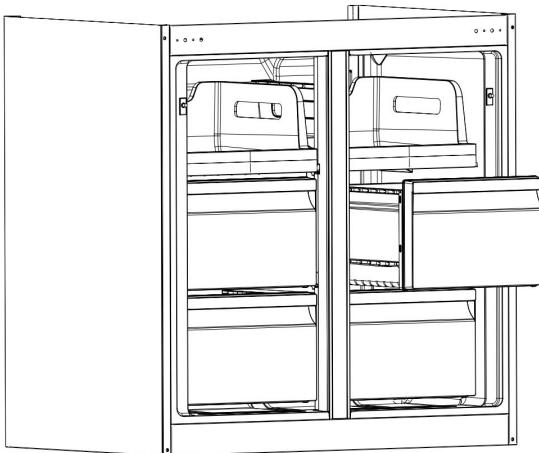
Avoid using excessive force during removal to prevent cracking the door bottle holder.



## 5.5 Freezer storage

### Removing Freezer Drawers:

- Fully open the door and locate the drawer.
- Pull the drawer out and lift it to remove from the compartment.
- To reinstall, reverse the above steps.



### ! NOTE!

The replacement of lighting components such as the surface light source panel, top running lights, and freezer compartment ceiling lights should be performed by the manufacturer or its authorized after-sales service professionals.

## 6. CARE AND CLEANING



### WARNING!

Before cleaning: Turn appliance off at the power point, then remove power cord from socket. This will make sure there is no chance of getting an electric shock.

### 6.1 Doors and exterior

You should only clean the doors with lukewarm soapy water and a soft cloth. Rinse with clean water and then wipe the surface with clean water and a soft clean



### CAUTION!

Clean the control panel with a moist cloth. Do not use any detergents. After cleaning, wipe the control panel dry with a soft cloth.

### 6.2 Interior

You should clean the appliance interior regularly. It will be easiest to clean when the food supply is low. Wash the interior with a soft cloth and use an unscented mild soap with luke-warm water.

Thoroughly dry all surfaces and removable parts. Avoid getting water on appliance controls. If you have taken out any removable parts, replace them and switch the power on before re-stocking the appliance with food. Naturally, you should keep the interior of your appliance hygienic by promptly and thoroughly wiping up any food spills.



### CAUTION!

Do not use detergents, abrasive powders, chlorine or oil-based cleaners as they will damage the finish.



### CAUTION!

The accessories and parts of the appliance are not suitable for washing in a dishwasher.

## 6.3 Door seals

Take care and ensure to keep door seals clean. Sticky food and drink can cause seals to stick to the cabinet and tear when you open the door.

Wash seal with a mild detergent and warm water. Rinse thoroughly and dry.



### WARNING!

Never use hot water, solvents, commercial kitchen cleaners, aerosol cleaners, metal polishes, caustic or abrasive cleaners, or scourers to clean this appliance, as they will damage it. Many commercially available cleaning products and detergents contain solvents that will damage your refrigerator. When cleaning, use only a soft cloth with an unscented mild soap and lukewarm water.

# 7. HINTS AND TIPS

## 7.1 Hints for energy saving

- Freezer: The internal configuration of the appliance is the one that ensures the most efficient use of energy.
- Fridge: Most efficient use of energy is ensured in the configuration with the drawers in the bottom part of the appliance and shelves evenly distributed. Position of the door bins does not affect energy consumption.
- Do not open the door frequently or leave it open longer than necessary.
- Freezer: The colder the temperature setting, the higher the energy consumption.
- Fridge: Do not set too high temperature to save energy unless it is required by the characteristics of the food.
- If the ambient temperature is high and the temperature control is set to low temperature and the appliance is fully loaded, the compressor may run continuously, causing frost or ice formation on the evaporator. In this case, set the temperature control toward higher temperature to allow automatic defrosting and to save energy this way.
- Ensure a good ventilation. Do not cover the ventilation grilles or holes.
- Make sure that food products inside the appliance allow air circulation through dedicated holes in the rear

## 7.2 Hints for freezing

- Activate Extra Freeze function at least 20 hours before placing the food inside the freezer compartment.
- Before freezing wrap and seal fresh food in: aluminium foil, plastic film or bags, airtight containers with lid.
- For more efficient freezing and thawing divide food into small portions.
- It is recommended to put labels and dates on all your frozen food. This will help to identify foods and to know when they should be used before their deterioration.
- The food should be fresh when being frozen to preserve good quality. Especially fruits and vegetables should be frozen after the harvest to preserve all of their nutrients.
- Do not freeze bottles or cans with liquids, in particular drinks containing carbon dioxide - they may explode during freezing.
- Do not put hot food in the freezer compartment. Cool it down at room temperature before placing it inside the compartment.
- To avoid increase in temperature of already frozen food, do not place fresh unfrozen food directly next to it. Place food at room temperature in the part of the freezer compartment where there is no frozen food.

- Do not eat ice cubes, water ices or ice lollies immediately after taking them out of the freezer. Risk of frostbites.
- Do not re-freeze defrosted food. If the food has defrosted, cook it, cool it down and then freeze it.

### 7.3 Hints for storage of frozen food

- Freezer compartment is the one marked with  .
- Good temperature setting that ensures preservation of frozen food products is a temperature less than or equal to -18°C. Higher temperature setting inside the appliance may lead to shorter shelf life.
- The whole freezer compartment is suitable for storage of frozen food products.
- Leave enough space around the food to allow air to circulate freely.
- For adequate storage refer to food packaging label to see the shelf life of food.
- It is important to wrap the food in such a way that prevents water, humidity or condensation from getting inside.

### 7.4 Shopping tips

After grocery shopping:

- Ensure that the packaging is not damaged - the food could be deteriorated. If the package is swollen or wet, it might have not been stored in the optimal conditions and defrosting may have already started.
- To limit the defrosting process buy frozen goods at the end of your grocery shopping and transport them in a thermal and insulated cool bag.
- Place the frozen foods immediately in the freezer after coming back from the shop.
- If food has defrosted even partially, do not re-freeze it. Consume it as soon as possible.
- Respect the expiry date and the storage information on the package.

## 7.5 Shelf life for refrigerator and freezer compartment

Category	Product	Refrigerator	Freezer	Storage tips
Meat	Sausages and mince	1-2 Days	2-3 Months	Keep cold meat at the back of the refrigerator where it is coldest.
	Chops and steak	3-4 Days	4-6 Months	
	Cold meats	3-5 Days	4-6 Months	Plastic can cause meat to sweat if stored in refrigerator for more than a day.
	Roasts	3-5 Days	12 Months	Roast can take up to 48 hours to defrost properly, transfer frozen roast to the refrigerator 2 days before use.
Poultry	Chicken	1-2 Days	2 Months	If poultry takes on a smell or colour you are unsure about it is best to throw it out.
	Roast Chicken	3-5 Days	12 Months	
	Eggs	6 Weeks	Not Suitable	Whole eggs are not suitable for freezing, slightly beaten eggs may be frozen for four months.
Seafood	Whole fish and fillets	2-3 Days	2 Months	Store in an airtight container or foil.
	Lobster and crabs	1-2 Days	2 Months	
	Prawns	1-2 Days	2 Months	Never freeze prawns in salty water as this will dehydrate the flesh.
Dairy	Milk	Until Expiry Date	Not Suitable	If dairy takes on a smell or colour and you are unsure about it, it is best to throw it out.
	Yoghurt	7-10 Days	Not Suitable	
	Hard Cheeses	2 Weeks-2 Months	2 Months (Grated)	Depending on the variety hard cheese can last from 2 weeks to 2 months.
	Soft Cheeses	1-2 Weeks	Not Suitable	
	Butter	8 Weeks	12 Months	
Fruit& Vegetables	Every fruit and vegetable has a different shelf life. Some stay fresh for a couple of days e.g beans, others can last for a couple of months e.g. onions		8-12 Months When freezing chop and blanch in small portions.	Keep vegetables in the crisper and away from the air vents to avoid freezing.
Left overs	Homemade meals	3-4 Days	2-6 Months	Store in sealed container. Freeze meals in small portion sizes to limit wastage.

## **❶ IMPORTANT**

Please note, use this information as a guide only, actual storage times will vary depending on how you use your refrigerator, climatic conditions and the freshness of the food.

# 8. TROUBLESHOOTING



## **WARNING!**

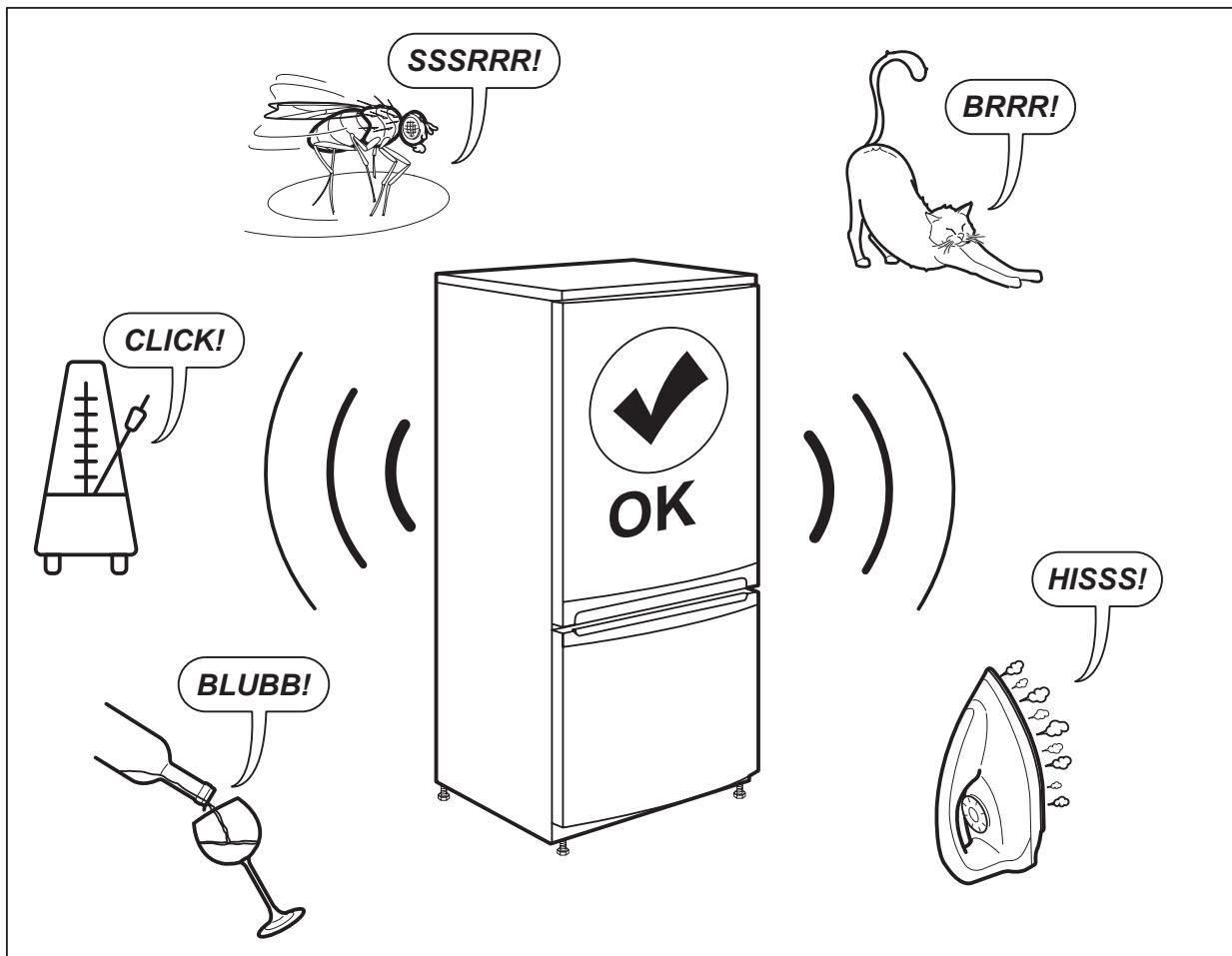
Refer to Safety chapters.

### 8.1 What to do if...

Problem	Solution
When your appliance is not operating	<ul style="list-style-type: none"> <li>● Make sure that the power cord is plugged into the power outlet properly and that the outlet is switched 'ON'.</li> <li>● Try running another appliance from the power outlet. If no power is coming from the outlet you may have blown a fuse or tripped a circuit of your household power supply.</li> <li>● Try adjusting the temperature control to a slightly "colder" position.</li> <li>● It is normal for the freezer fan NOT to operate during the automatic defrost cycle, or for a short time after the appliance is switched on.</li> </ul>
When there is refrigerator/freezer noise	<p>Modern refrigerators/freezers with increased storage capacity use high speed compressors. These can provide a seemingly high level of sound which is quite normal. Normal operational sounds include:</p> <ul style="list-style-type: none"> <li>● Occasional gurgling, similar to water boiling.</li> <li>● Air flow noise (air circulates because of a small fan).</li> <li>● A popping noise heard during automatic defrost.</li> </ul> <p>Other strange sounds may mean that you need to check and take action. For example, noises may mean that:</p> <ul style="list-style-type: none"> <li>● The cabinet is not level.</li> <li>● The door is uneven or weak.</li> <li>● Bottles are badly placed and rattling.</li> <li>● There are vibrations from an object on top of or behind or beside the refrigerator.</li> <li>● The back of the refrigerator cabinet is touching the wall.</li> </ul> <p>Remember it is quite normal for noise to seem louder when the refrigerator starts operating, or during quieter periods such as night time.</p>
If there are odours inside the appliance	<ul style="list-style-type: none"> <li>● The interior may need cleaning.</li> <li>● Some food produce odours.</li> <li>● Some containers and wrapping can cause odours.</li> <li>● Ask yourself if the odour started about the same time you started storing something unusual.</li> </ul>

When the motor seems to run more than expected	<p>Your new appliance provides you with large capacities in both the refrigerator section and the separate freezer. It is normal for the motor to operate frequently. However, to keep operation to a minimum, check the following:</p> <ul style="list-style-type: none"> <li>● Are doors kept open too long or too often?</li> <li>● Are controls set too cold? refer to "Using the control panel" for how to adjust.</li> <li>● Have large amounts of warm food just recently been stored? Summer, festive seasons and holidays usually mean a lot more work for your appliance.</li> <li>● If the day is hot or the room is very warm, the appliance will need to run more than normal.</li> <li>● The appliance will run more than normal just after you install it or when it has been turned off for a long time.</li> </ul>
If the temperature in the refrigerator is too cold	<ul style="list-style-type: none"> <li>● Refer to "Using the control panel" for how to adjust.</li> <li>● Increase the temperature to avoid high energy consumption.</li> </ul>
If heavy frosting occurs in the freezer	<p>Make sure you fully close the freezer and fridge doors. If the doors are left partly open a heavy frost will coat the inside of the freezer. If a frost develops, move the refrigerator properly so the doors are closed and the frost will not reoccur.</p>
If water drips on the floor	<p>The defrost water tray, (located at the back of the cabinet), may not be properly positioned, or the drain tube may not be properly positioned to direct water into this tray. You may need to pull the refrigerator away from the wall to check the tray and tube.</p>
Freezer Door opens after closing fridge door	<p>It is normal for the freezer door to momentarily open and re-close when the food compartment door is closed. If the freezer door stays open, it indicates that the refrigerator cabinet needs to be tilted backwards a little further. If you call a service person to solve this problem, you will be charged for the cost of a service call, as this is not a warranty fault.</p>
When temperature is hot/warm on the outside and rear side of the Fridge	<p>In normal operation, the fridge transfers heat from inside to outside of the cabinet. It is normal for the side and rear of the fridge to feel warm/hot while operating. This will be more noticeable during start up and hot ambient conditions.</p>

## 9. NOISES



## 10. TECHNICAL DATA

Dimensions of the recess	
Height	1930 mm
Width	598 mm
Depth	908 mm
Voltage	220 - 240 V

Frequency	50 Hz
Rising time	10 h

The technical information is situated in the rating plate, on the external or internal side of the appliance and on the energy label.

## 11. INFORMATION FOR TEST INSTITUTES

Installation and preparation of the appliance for any performance verification shall be compliant with AS/NZS 4474:2018+A1:2019.

Ventilation requirements, recess dimensions and minimum rear clearances shall be as stated in this User Manual in "Installation". Please contact the manufacturer for any other further information, including loading plans.

# 12. AUSTRALIA / NEW ZEALAND - CUSTOMER SERVICE

## AEG Warranty

FOR SALES IN AUSTRALIA AND NEW ZEALAND  
ALL AEG BRANDED APPLIANCES

**This document sets out the terms and conditions of the product warranties for AEG Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should there be a manufacturing defect in your Appliance. This warranty is in addition to other rights you may have under the Australian Consumer Law.**

**1. In this warranty:**

- (a) 'ACL' or 'Australian Consumer Law' means Schedule 2 to the Competition and Consumer Act 2010;
- (b) 'Appliance' means any Electrolux product purchased by you and accompanied by this document;
- (c) 'ASC' means Electrolux's authorised serviced centres;
- (d) 'AEG' is the brand controlled by Electrolux Home Products Pty Ltd of 163 O'Riordan Street, Mascot NSW 2020, ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited (collectively "Electrolux") of 3-5 Niall Burgess Road, Mount Wellington, in respect of Appliances purchased in New Zealand;
- (e) 'Warranty Period' means the period specified in clause 3 of this warranty;
- (f) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.

**2. Application:** This warranty only applies to new Appliances, purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) other rights and remedies under a law to which the Appliances or services relate, including any non-excludable statutory guarantees in Australia and New Zealand.

**3. Warranty Period:** Subject to these terms and conditions, this warranty continues for in Australia for a period of 60 months and in New Zealand for a period of 60 months, following the date of original purchase of the Appliance.

**4. Repair or replace warranty:** During the Warranty Period, Electrolux or its ASC will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Electrolux may, in its absolute discretion, choose whether the remedy offered for a valid warranty claim is repair or replacement. Electrolux or its ASC may use refurbished parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Electrolux.

**5. Travel and transportation costs:** Subject to clause 7, Electrolux will bear the reasonable cost of transportation, travel and delivery of the Appliance to and from Electrolux or its ASC. Travel and transportation will be arranged by Electrolux as part of any valid warranty claim.

**6. Proof of purchase** is required before you can make a claim under this warranty.

**7. Exclusions:** You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. This warranty does not cover:

- (a) light globes, batteries, filters or similar perishable parts;
- (b) parts and Appliances not supplied by Electrolux;

- (c) cosmetic damage which does not affect the operation of the Appliance;
- (d) damage to the Appliance caused by:
  - (i) negligence or accident;
  - (ii) misuse or abuse, including failure to properly maintain or service;
  - (iii) improper, negligent or faulty servicing or repair works done by anyone other than an Electrolux authorised repairer or ASC;
  - (iv) normal wear and tear;
  - (v) power surges, electrical storm damage or incorrect power supply;
  - (vi) incomplete or improper installation;
  - (vii) incorrect, improper or inappropriate operation;
  - (viii) insect or vermin infestation;
  - (ix) failure to comply with any additional instructions supplied with the Appliance;

In addition, Electrolux is not liable under this warranty if:

- (a) the Appliance has been, or Electrolux reasonably believes that the Appliance has been, used for purposes other than those for which the Appliance was intended, including where the Appliance has been used for any non-domestic purpose;
- (b) the Appliance is modified without authority from Electrolux in writing;
- (c) the Appliance's serial number or warranty seal has been removed or defaced.

**8. How to claim under this warranty:** To enquire about claiming under this warranty, please follow these steps:

- (a) carefully check the operating instructions, user manual and the terms of this warranty;
- (b) have the model and serial number of the Appliance available;
- (c) have the proof of purchase (e.g. an invoice) available;
- (d) telephone the numbers shown below.

**9. Australia:** For Appliances and services provided by Electrolux in Australia: Electrolux goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. 'Acceptable quality' and 'major failure' have the same meaning as referred to in the ACL.

**10. New Zealand:** For Appliances and services provided by Electrolux in New Zealand, the Appliances come with a guarantee by Electrolux pursuant to the provisions of the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act. Where the Appliance was purchased in New Zealand for commercial purposes the Consumer Guarantee Act does not apply.

**11. Confidentiality:** You accept that if you make a warranty claim, Electrolux and its agents including ASC may exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

### Important Notice

Before calling for service, please ensure that the steps listed in clause 8 above have been followed.

<p><b>FOR SERVICE</b> or to find the address of your nearest authorised service centre in Australia</p> <p><b>PLEASE CALL 1300 363 664 OR EMAIL</b> customercare@aegaustralia.com.au For the cost of a local call (Australia only)</p>	<p><b>SERVICE AUSTRALIA</b> <b>AEG</b> aeg.com/au</p>	<p><b>FOR SPARE PARTS</b> or to find the address of your nearest spare parts centre in Australia</p> <p><b>PLEASE CALL 13 13 50 OR EMAIL</b> customercare@aegaustralia.com.au For the cost of a local call (Australia only)</p>
<p><b>FOR SERVICE</b> or to find the address of your nearest authorised service centre in New Zealand</p> <p><b>PLEASE CALL 0800 234 234 OR EMAIL</b> customercare@electrolux.co.nz (New Zealand only)</p>	<p><b>SERVICE NEW ZEALAND</b> <b>AEG</b> aegnewzealand.co.nz</p>	<p><b>FOR SPARE PARTS</b> or to find the address of your nearest spare parts centre in New Zealand</p> <p><b>PLEASE CALL 0800 10 66 20 OR EMAIL</b> customercare@electrolux.co.nz (New Zealand only)</p>

## 13. ENVIRONMENTAL CONCERNS

Most of the packing materials are recyclable.

Please dispose of those materials through your local recycling depot or by placing them in appropriate collection containers.

If you wish to discard this refrigerator, please contact your local authorities and ask for the correct method of disposal.

Local authorities will have the latest information regarding safe disposal of the product.

Incorrect disposal may expose the user to injury from sharp objects, flammable gases or cause environmental damage. Refrigerant gases within the unit should only be discharged by qualified persons. A licence may be required by your local authorities to discharge or reclaim the refrigerant gases. Incorrect discharge of gases may expose the user to injury from flammable gases or cause environmental damage.

[www.aeg.com/shop](http://www.aeg.com/shop)



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