

EN User Manual | Fridge Freezer

OSC8M18ADC



## Important Information that may impact your Manufacturer's Warranty

Adherence to the directions for use in this manual is extremely important for health and safety. Failure to strictly adhere to the requirements in this manual may result in personal injury, property damage and affect your ability to make a claim under the AEG manufacturer's warranty provided with your product. Products must be used, installed and operated in accordance with this manual. You may not be able to claim on the AEG manufacturer's warranty in the event that your product fault is due to failure to adhere to this manual.

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## 1. SAFETY INFORMATION

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible for any injuries or damage that are the result of incorrect installation or usage. Always keep the instructions in a safe and accessible location for future reference.

## **1.1 Children and vulnerable people safety**

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children aged from 3 to 8 years and persons with very extensive and complex disabilities are allowed to load and unload the appliance provided that they have been properly instructed. Children of less than 3 years of age should be kept away from the appliance unless continuously supervised.
- Children should be supervised to ensure that they do not play with the appliance.
- Children shall not carry out cleaning and user maintenance of the appliance without supervision.
- Keep all packaging away from children and dispose of it appropriately.

## **1.2 General Safety**

- This appliance is for storing food and beverages only.
- This appliance is designed for single household domestic use in an indoor environment.
- This appliance may be used in, offices, hotel guest rooms, bed & breakfast guest rooms, farm guest houses and other similar accommodation where such use does not exceed (average) domestic usage levels.
- To avoid contamination of food respect the following instructions:
  - do not open the door for long periods;
  - clean regularly surfaces that can come in contact with food and accessible drainage systems;
  - store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.

- **WARNING:** Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- **WARNING:** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- **WARNING:** Do not damage the refrigerant circuit.
- **WARNING:** Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Do not use water spray and steam to clean the appliance.
- Clean the appliance with a moist soft cloth. Only use neutral detergents. Do not use abrasive products, abrasive cleaning pads, solvents or metal objects.
- When the appliance is empty for long period, switch it off, defrost, clean, dry and leave the door open to prevent mould from developing within the appliance.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its Authorised Service Centre or similarly qualified persons in order to avoid a hazard.

## 2. SAFETY INSTRUCTIONS

### 2.1 Installation

#### **WARNING!**

Only a qualified person must install this appliance.

- Remove all the packaging.
- Do not install or use a damaged appliance.
- Do not use the appliance before installing it in the built-in structure due to safety manner.
- Follow the installation instructions supplied with the appliance.
- Always take care when moving the appliance as it is heavy. Always use safety gloves and enclosed footwear.

- Make sure the air can circulate around the appliance.
- At first installation or after reversing the door wait at least 4 hours before connecting the appliance to the power supply. This is to allow the oil to flow back in the compressor.
- Before carrying out any operations on the appliance (e.g. reversing the door), remove the plug from the power socket.
- Do not install the appliance close to radiators or cookers, ovens, or hobs, unless otherwise specified in the installation instructions.
- Do not expose the appliance to the rain.
- Do not install the appliance where there is direct sunlight.
- Do not install this appliance in areas that are too humid or too cold.

- When you move the appliance, lift it by the front edge to avoid scratching the floor.
- The appliance contains a bag of desiccant. This is not a toy. This is not food. Please dispose of it immediately.

## 2.2 Electrical connection

### **WARNING!**

Risk of fire and electric shock.

### **WARNING!**

When positioning the appliance, ensure the supply cord is not trapped or damaged.

### **WARNING!**

Do not use multi-plug adapters and extension cables.

- The appliance must be earthed.
- Make sure that the parameters on the rating plate are compatible with the electrical ratings of the mains power supply.
- Always use a correctly installed shockproof socket.
- Make sure not to cause damage to the electrical components (e.g. mains plug, mains cable, compressor). Contact the Authorised Service Centre or an electrician to change the electrical components.
- The mains cable must stay below the level of the mains plug.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.

## 2.3 Use

### **WARNING!**

Risk of injury, burns, electric shock or fire.



The appliance contains flammable gas, isobutane (R600a), a natural gas with a high

level of environmental compatibility. Be careful not to cause damage to the refrigerant circuit containing isobutane.

- Do not change the specification of this appliance.
- Any use of the built-in product as free-standing is strictly prohibited.
- Do not put electrical appliances (e.g. ice cream makers) in the appliance unless they are stated applicable by the manufacturer.
- If damage occurs to the refrigerant circuit, make sure that there are no flames and sources of ignition in the room. Ventilate the room.
- Do not let hot items to touch the plastic parts of the appliance.
- Do not put soft drinks in the freezer compartment. This will create pressure on the drink container.
- Do not store flammable gas and liquid in the appliance.
- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.
- Do not touch the compressor or the condenser. They are hot.
- Do not remove or touch items from the freezer compartment if your hands are wet or damp.
- Do not freeze again food that has been thawed.
- Follow the storage instructions on the packaging of frozen food.
- Wrap the food in any food contact material before putting it in the freezer compartment.
- Do not allow food to come in contact with the inner walls of the appliance compartments.

## 2.4 Internal lighting

### **WARNING!**

Risk of electric shock.

- Concerning the lamp(s) inside this product and spare part lamps sold separately: These lamps are intended to withstand extreme physical conditions in household appliances, such as temperature, vibration, humidity, or are intended to signal information about the operational

status of the appliance. They are not intended to be used in other applications and are not suitable for household room illumination.

## 2.5 Care and cleaning

### **WARNING!**

Risk of injury or damage to the appliance.

- Before maintenance, deactivate the appliance and disconnect the mains plug from the mains socket.
- This appliance contains hydrocarbons in the cooling unit. Only a qualified person must do the maintenance and the recharging of the unit.
- Regularly examine the drain of the appliance and if necessary, clean it. If the drain is blocked, defrosted water collects in the bottom of the appliance.

## 2.6 Service

- To repair the appliance contact the Authorised Service Centre. Use original spare parts only.

## 3. INSTALLATION

### **WARNING!**

Refer to Safety chapters.

### **WARNING!**

Refer to installation instruction document to install your appliance.

- Please note that self-repair or non-professional repair can have safety consequences and might void the guarantee.

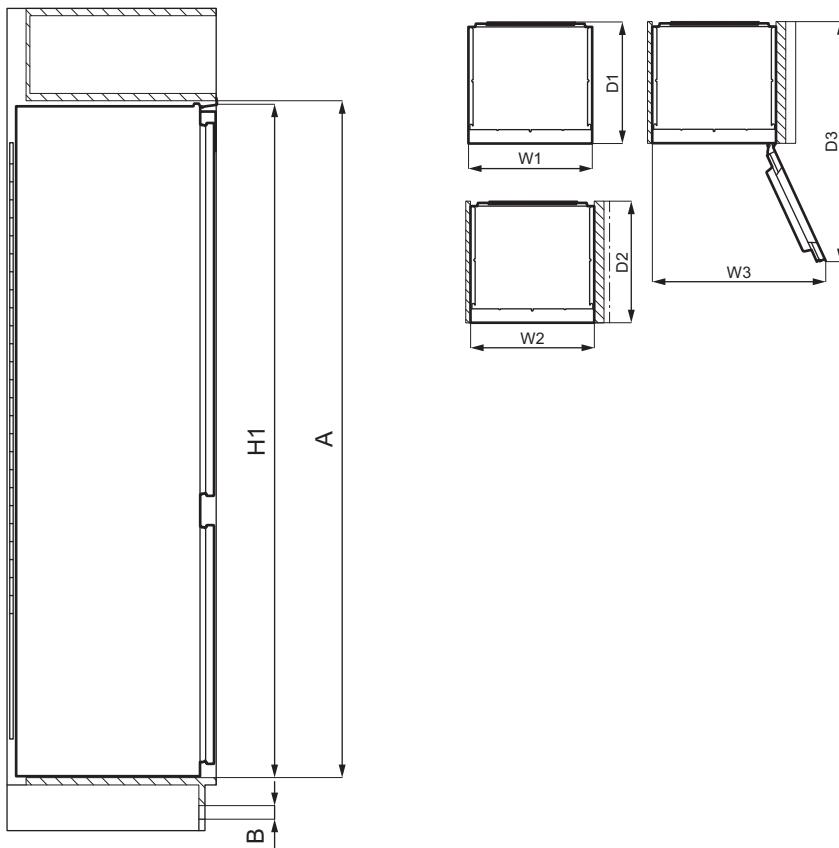
## 2.7 Disposal

### **WARNING!**

Risk of injury or suffocation.

- Disconnect the appliance from the mains supply.
- Cut off the mains cable and discard it.
- Remove the door to prevent children and pets to be closed inside of the appliance.
- The refrigerant circuit and the insulation materials of this appliance are ozone-friendly.
- The insulation foam contains flammable gas. Contact your municipal authority for information on how to discard the appliance correctly.
- Do not cause damage to the part of the cooling unit that is near the heat exchanger.

### 3.1 Dimensions



#### Overall dimensions <sup>1</sup>

H1	mm	1769
W1	mm	557
D1	mm	549

<sup>1</sup> the height, width and depth of the appliance without the handle

#### Space required in use <sup>2</sup>

H2 (A+B)	mm	1816
W2	mm	560

#### Space required in use <sup>2</sup>

D2	mm	551
A	mm	1780
B	mm	36

<sup>2</sup> the height, width and depth of the appliance including the handle, plus the space necessary for free circulation of the cooling air

Overall space required in use <sup>3</sup>		
H3 (A+B)	mm	1816
W3	mm	779
D3	mm	1085

<sup>3</sup> the height, width and depth of the appliance including the handle, plus the space necessary for free circulation of the cooling air, plus the space necessary to allow door opening to the minimum angle permitting removal of all internal equipment

### 3.2 Location

To ensure appliance's best functionality, you should not install the appliance in a place with direct sunlight. Do not install the appliance close to radiators or cookers, ovens, or hobs, unless otherwise specified in the installation instructions.

Make sure that air can circulate freely around the back of the cabinet.

This appliance should be installed in a dry, well ventilated indoor position.

This appliance is intended to be used at ambient temperature ranging from 10°C to 43°C.



The correct operation of the appliance can only be guaranteed within the specified temperature range.



If you have any doubts regarding where to install the appliance, please turn to the vendor, to our customer service or to the nearest Authorised Service Centre.



It must be possible to disconnect the appliance from the mains power supply. The plug must therefore be easily accessible after installation.

### 3.3 Electrical connection

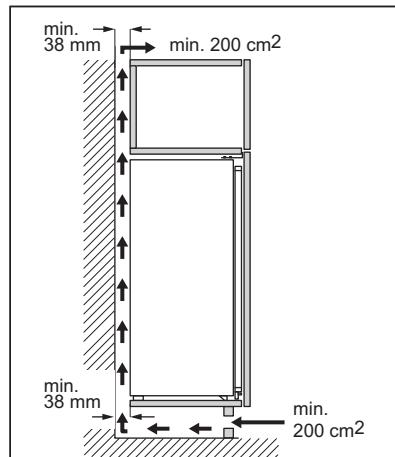
- Before plugging in, ensure that the voltage and frequency shown on the rating plate

correspond to your domestic power supply.

- The appliance must be earthed. The power supply cable plug is provided with a contact for this purpose. If the domestic power supply socket is not earthed, connect the appliance to a separate earth in compliance with current regulations, consulting a qualified electrician.
- The manufacturer declines all responsibility if the above safety precautions are not observed.

### 3.4 Ventilation requirements

The airflow behind the appliance must be sufficient.



**CAUTION!**  
Refer to the installation instructions for the installation.

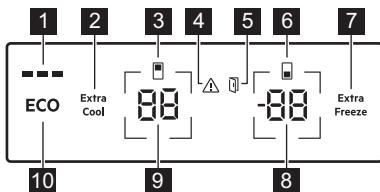
### 3.5 Door reversibility

Please refer to the separate document with instructions on installation and door reversal.



**CAUTION!**  
At every stage of reversing the door protect the floor from scratching with a durable material.

## 4. CONTROL PANEL



- 1 ECOMETER indicator
- 2 Extra Cool button / indicator
- 3 Fridge compartment indicator
- 4 Alarm indicator
- 5 Door open alarm indicator
- 6 Freezer compartment indicator
- 7 Extra Freeze button / indicator
- 8 Freezer temperature button / indicator
- 9 Fridge temperature button / indicator
- 10 ECO button

### 4.1 Switching on

Connect the mains plug to the power socket.

To select a different set temperature, refer to "Temperature regulation".

If **DE** **on** appears on the display, refer to "Troubleshooting".

### 4.2 Switching off

1. Once the appliance is switched off, the display reads **OF**.
2. Disconnect the mains plug from the power socket.

### 4.3 Temperature regulation

The temperature range may vary between -15°C and -24°C for freezer and between 2°C and 8°C for fridge.

Press the temperature buttons to set the temperature of the appliance.

The recommended set temperature is:

- +4°C for the fridge
- -18°C for the freezer

You may set the recommended temperature manually with temperature buttons or by switching on the ECO function. Refer to "ECO function" for more information

The temperature indicators show the set temperature.



The set temperature will be reached within 24 hours.

After a power failure, the appliance goes back to the set temperature.

### 4.4 Switching off the fridge

It is possible to switch off only the fridge compartment leaving the freezer compartment on.

1. Press and hold the fridge temperature button for 5 seconds.

The display shows blinking **OF**.

2. Once the fridge compartment is switched off, the display reads **OF**.

### 4.5 Switching on the fridge

To switch on the fridge:

1. Press and hold the fridge temperature button for 5 seconds.

The display shows blinking **On**.

2. The fridge compartment is switched on and the previous set temperature is restored.



To adjust the temperature, refer to "Temperature regulation".

### 4.6 ECO function

The ECO function sets the optimal temperature to ensure food preservation while minimizing energy consumption.

1. To activate the function press the ECO button.

The fridge temperature is set to +4°C and the freezer temperature to -18°C.

2. To deactivate the function, press the ECO button again or select a different set temperature (refer to "Temperature regulation").

After deactivating the ECO function, the fridge temperature is set to +2°C and the freezer temperature to -20°C.



Activation of the ECO deactivates Extra Cool and Extra Freeze functions.



The ECOMETER indicator shows the appliance's current energy consumption. Three fully lit bars indicate the most energy-efficient setup.

## 4.7 Extra Cool function

With the Extra Cool function, you may rapidly cool large amounts of warm food, for example after doing grocery shopping, without warming food already stored in the fridge compartment.

To activate the function, press the Extra Cool button.

The Extra Cool indicator lights up. When the Extra Cool function is on, the fan may work automatically.

This function stops automatically after approximately 6 hours. Once the function is off, the Extra Cool indicator goes out.

Press the Extra Cool button to deactivate the Extra Cool function before it automatically ends.



To set a different fridge temperature, switch off the Extra Cool function and refer to "Temperature regulation".

## 4.8 Extra Freeze function

Extra Freeze function is used to pre-freeze and fast freeze in sequence in the freezer compartment. This function accelerates the freezing of fresh food and, at the same time, protects foodstuffs already stored from undesirable warming.



To freeze fresh food, activate the Extra Freeze function at least 24 hours before placing the food to complete pre-freezing.

To activate this function, press the Extra Freeze button.

The Extra Freeze indicator lights up. The Extra Freeze function stops automatically after a maximum of 52 hours.

Press the Extra Freeze button to deactivate the Extra Freeze function before it automatically ends.

## 4.9 High temperature alarm

When the temperature in the freezer compartment increases (for example due to an earlier power failure), the alarm indicator flashes, the freezer temperature indicator shows H° and blinks and the sound is on. To deactivate the alarm, press any button.

The alarm indicator and sound go off. The freezer temperature indicator shows H° for 5 seconds before indicating the freezer temperature again.



The alarm restarts one hour after deactivation until the normal conditions are restored.

If you do not press any button, the sound switches off automatically after around one hour to avoid disturbing.

## 4.10 Door open alarm

If the fridge door is left open for approximately 5 minutes or if the freezer door is left open for approximately 80 seconds, the sound is on and the door open alarm indicator turns on. The internal fridge light may also start flashing.

The alarm stops after closing the door. Press any button to switch off the sound.



If you do not press any button, the sound switches off automatically after around one hour to avoid disturbing.

## 4.11 Setting mode

The Setting mode allows you to:

- Enable or disable the ECOMETER indicator
- Enable or disable the button sounds
- Change the temperature units from °C to °F
- Reset the appliance to factory settings

### Activating the Setting mode

To activate the Setting mode:

1. Press and hold the ECO button for approximately 3 seconds. When the Setting mode is being activated, the display shows a blinking **SE** **EE**.
2. Once the Setting mode is switched on, the display shows **PE** **On**.

To deactivate the Setting mode, press and hold the ECO button for approximately 3 seconds.

The Setting mode deactivates automatically if you do not interact with the control panel for 60 seconds.

### Navigating the Setting mode

1. Activate the Setting mode (refer to "Activating the Setting mode").  
The display shows **PE** **On**.
2. Tap the fridge temperature button (on the left) to change the parameter. Tap the freezer temperature button (on the right) to change the parameter value.

Display	Default parameters
<b>PE</b> <b>On</b>	ECOMETER indicator
<b>EE</b> <b>On</b>	Button sounds
<b>CF</b> <b>°C</b>	Temperature units
<b>FS</b> <b>03</b>	Factory settings

### ECOMETER indicator

In order to switch the ECOMETER on or off:

1. Activate the Setting mode (refer to "Activating the Setting mode").  
The display shows **PE** **On**.

2. Tap **On** repeatedly. The indicator will show respectively **On** for the enabled or **Off** for the disabled ECOMETER indicator.
3. Press and hold the ECO button for approximately 3 seconds to exit the Setting mode.

### Button sounds

You can enable or disable the button sounds in the Setting mode. To enable or disable the sounds:

1. Activate the Setting mode (refer to "Activating the Setting mode").  
The display shows **PE** **On**.
2. Tap **PE** repeatedly until you see **EE**. Tap **On** to switch the sounds either on or off.  
The indicator will change to **On** for the enabled or **Off** for the disabled sounds.
3. Press and hold the ECO button for approximately 3 seconds to exit the Setting mode.

### Temperature units

Using the Setting mode, you can change the temperature unit displayed on the control panel from Celsius to Fahrenheit. To change the temperature unit:

1. Activate the Setting mode (refer to "Activating the Setting mode").  
The display shows **PE** **On**.
2. Tap **PE** repeatedly until you see **CF** and **°C**. Tap the indicator showing the unit to select between **°C** for Celsius and **°F** for Fahrenheit.
3. Press and hold the ECO button for approximately 3 seconds to exit the Setting mode.

### Factory settings

This function restores each setting to the factory default settings. To restore the factory default settings:

1. Activate the Setting mode (refer to "Activating the Setting mode").  
The display shows **PE** **On**.

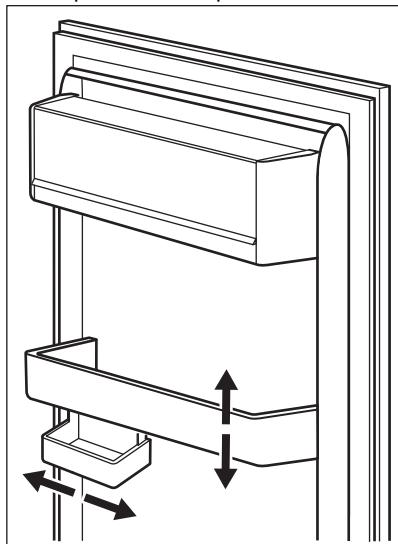
2. Tap **PF** repeatedly until you see **F5** and **03**. Tap **03** repeatedly until you see **01**. **01** turns into blinking **F5** and then into solid **03**, which indicates that factory settings are restored.

## 5. DAILY USE

### 5.1 Positioning the door shelves

To permit storage of food packages of various sizes, the door shelves can be placed at different heights.

1. Gradually pull the shelf up until it comes free.
2. Reposition as required.



This model is equipped with a variable storage box which can be moved sideways.

### 5.2 Movable shelves

The walls of the refrigerator are equipped with a series of runners so that the shelves can be positioned as desired.

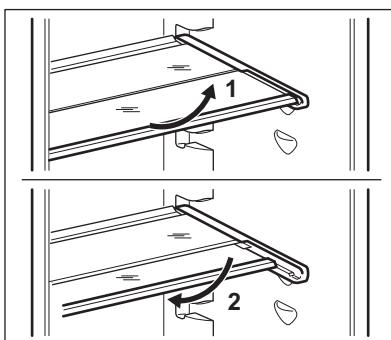
This appliance is also equipped with a shelf consisting of two parts. The front half of the

3. Press and hold the ECO button for approximately 3 seconds to exit the Setting mode.

shelf can be placed under the second half to make better use of space.

To fold the shelf:

1. Take out the front half gently.
2. Slide it into the lower rail and under the second half.



Do not move the glass shelf above the vegetable drawer to ensure correct air circulation.

### 5.3 GreenZone drawer

There is a pull-out drawer in the bottom part of the refrigerator compartment.

The glass shelf of the GreenZone is fitted with a device that regulates its sealing and provides for optimal humidity inside the drawer.

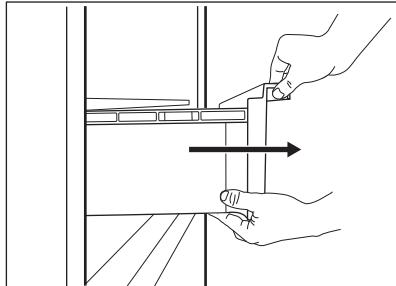
### 5.4 Removing GreenZone drawer



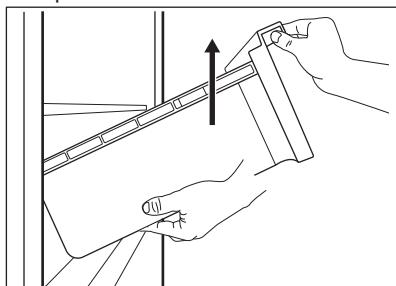
It is recommended to empty the drawer before removing it from the refrigerator.

To remove the drawer:

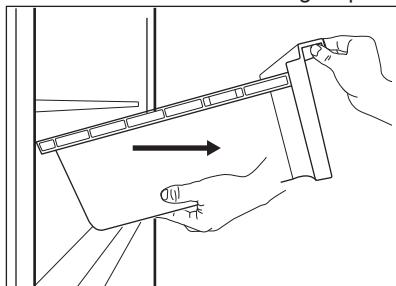
1. Pull out the drawer from the refrigerator.



2. Lift up the front of the drawer.

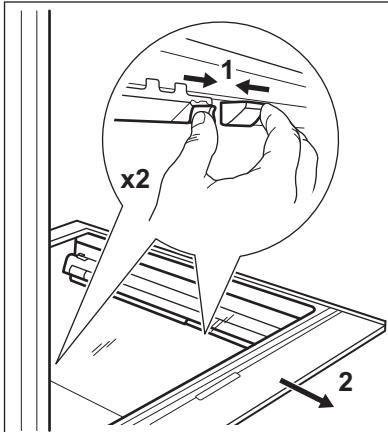


3. Pull the drawer out while lifting it up.

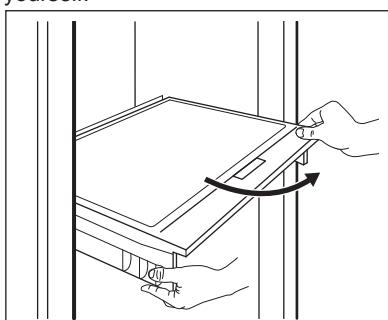


To remove the glass cover of the GreenZone drawer:

1. Unlock lateral gripping from both sides simultaneously.



2. Pull the glass shelf support towards yourself.

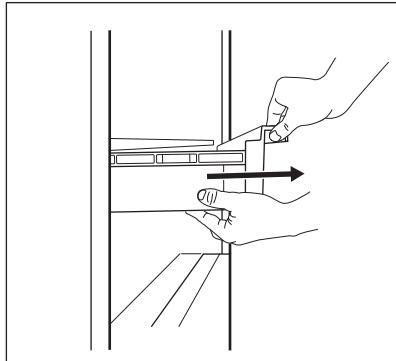


## 5.5 Removing ExtraChill

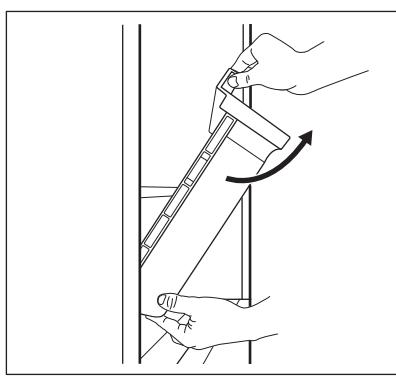
There is a drawer above the GreenZone drawer.

To remove the drawer:

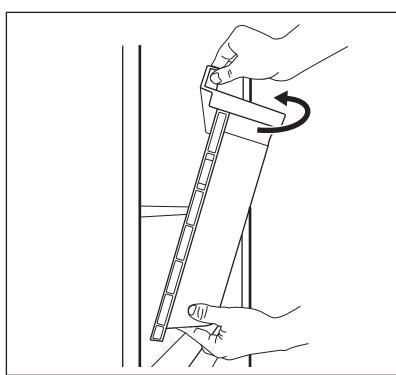
1. Pull out the drawer from the refrigerator.



2. Lift up the front of the drawer.

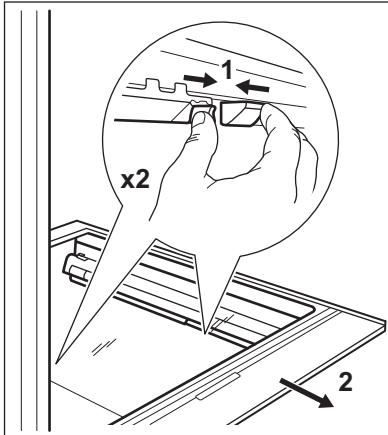


3. Lift and turn the drawer to pull it out of the appliance.

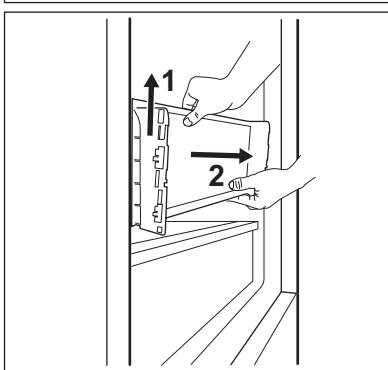
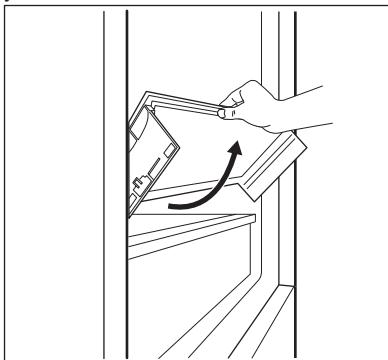


To remove the glass cover of the ExtraZone drawer:

1. Unlock lateral gripping from both sides simultaneously.



2. Pull the glass shelf support towards yourself.

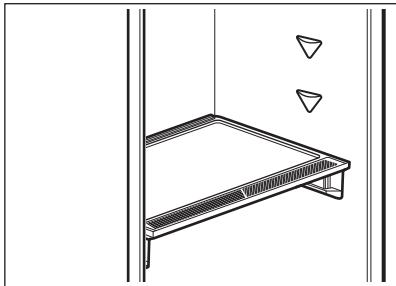


## 5.6 Humidity control

The glass shelf of the GreenZone drawer features a device that regulates its sealing and provides for optimal humidity inside the drawer.

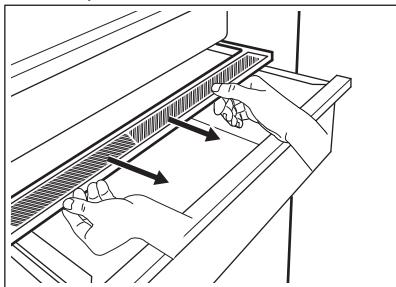


Do not place any food products on the humidity control device.

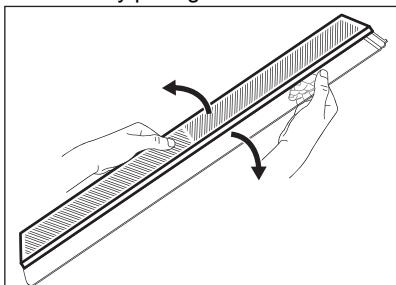


To remove the humidity control device:

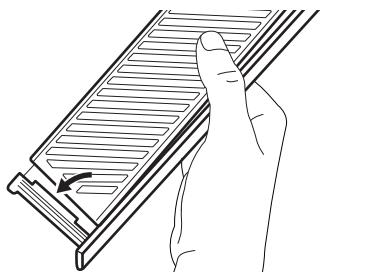
1. Open the drawer below the glass shelf and pull out the cover.



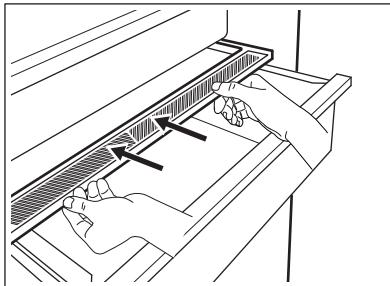
2. If you need to replace the device's white membrane, grab the device in the middle and separate the membrane from the cover by pulling the cover.



3. Assemble a new membrane into the cover by pressing the edge of the membrane into the cover.



4. Reassemble the humidity control back on the drawer.



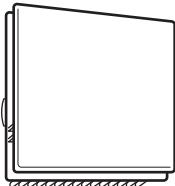
Depending on the quantity and condition of fruit and vegetables stored in the GreenZone drawer, condensation may occur.

In such a case, remove the condensation using a soft cloth.

## 5.7 MULTIFLOW

The refrigerator compartment is equipped with the MULTIFLOW device that allows for rapid and more effective cooling of food and maintaining a more uniform temperature in each part of the refrigerator compartment.

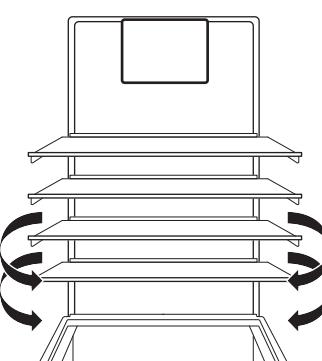
This device activates automatically when needed.



MULTIFLOW operates only when the door is closed.



Do not block the air vents to allow better cooling.



Do not remove the MULTIFLOW panel. Do not use water spray or steam to clean the appliance. For cleaning instructions, refer to the "Care and cleaning" chapter.

## 5.8 Freezing fresh food

The freezer compartment is suitable for freezing fresh food and storing frozen and deep-frozen food for a long time.

To freeze fresh food activate the Extra Freeze function at least 24 hours before placing the food to be frozen in the freezer compartment.

Store the fresh food evenly distributed in the first compartment or drawer from the top.

The maximum amount of food that can be frozen without adding other fresh food during 24 hours is specified on the rating plate (a label located inside the appliance).

When the freezing process is complete, the appliance automatically returns to the previous temperature setting (see "Extra Freeze function").

For more information refer to "Hints for freezing".

## 5.9 Storage of frozen food

When activating an appliance for the first time or after a period out of use, before putting the products in the compartment let the appliance run at least 3 hours with the Extra Freeze function switched on.

The freezer drawers ensure that it is quick and easy to find the food package you want.

If large quantities of food are to be stored, remove all drawers and place the food on shelves.

Keep the food no closer than 15 mm from the door.

### CAUTION!

In the event of accidental defrosting, for example due to a power failure, if the power has been off for longer than the value shown on rating plate under "rising time", the defrosted food must be consumed quickly or cooked immediately then cooled and then re-frozen. Refer to "High temperature alarm".

## 5.10 Thawing

Deep-frozen or frozen food, prior to being consumed, can be thawed in the refrigerator or inside a plastic bag under cold water.

This operation depends on the time available and on the type of food. Small pieces may even be cooked still frozen.

# 6. HINTS AND TIPS

## 6.1 Hints for energy saving

- Freezer: The internal configuration of the appliance is the one that ensures the most efficient use of energy.
- Fridge: Most efficient use of energy is ensured in the configuration with the drawers in the bottom part of the appliance and shelves evenly distributed. Position of the door bins does not affect energy consumption.
- Do not open the door frequently or leave it open longer than necessary.
- Freezer: The colder the temperature setting, the higher the energy consumption.
- Fridge: Do not set too high temperature to save energy unless it is required by the characteristics of the food.
- If the ambient temperature is high and the temperature control is set to low temperature and the appliance is fully loaded, the compressor may run continuously, causing frost or ice formation on the evaporator. In this case, set the temperature control toward higher temperature to allow automatic defrosting and to save energy this way.
- Ensure a good ventilation. Do not cover the ventilation grilles or holes.
- Make sure that food products inside the appliance allow air circulation through dedicated holes in the rear interior of the appliance.

## 6.2 Hints for freezing

- Activate Extra Freeze function at least 24 hours before placing the food inside the freezer compartment.
- Before freezing wrap and seal fresh food in: aluminium foil, plastic film or bags, airtight containers with lid.
- For more efficient freezing and thawing divide food into small portions.
- It is recommended to put labels and dates on all your frozen food. This will help to identify foods and to know when they should be used before their deterioration.
- The food should be fresh when being frozen to preserve good quality. Especially fruits and vegetables should be frozen after the harvest to preserve all of their nutrients.

- Do not freeze bottles or cans with liquids, in particular drinks containing carbon dioxide - they may explode during freezing.
- Do not put hot food in the freezer compartment. Cool it down at room temperature before placing it inside the compartment.
- To avoid increase in temperature of already frozen food, do not place fresh unfrozen food directly next to it. Place food at room temperature in the part of the freezer compartment where there is no frozen food.
- Do not eat ice cubes, water ices or ice lollies immediately after taking them out of the freezer. Risk of frostbites.
- Do not re-freeze defrosted food. If the food has defrosted, cook it, cool it down and then freeze it.

## 6.3 Hints for storage of frozen food

- Freezer compartment is the one marked with  \*\*\*.
- Good temperature setting that ensures preservation of frozen food products is a temperature less than or equal to -18°C. Higher temperature setting inside the appliance may lead to shorter shelf life.
- The whole freezer compartment is suitable for storage of frozen food products.
- Leave enough space around the food to allow air to circulate freely.
- For adequate storage refer to food packaging label to see the shelf life of food.
- It is important to wrap the food in such a way that prevents water, humidity or condensation from getting inside.

## 6.4 Shopping tips

After grocery shopping:

- Ensure that the packaging is not damaged - the food could be deteriorated. If the package is swollen or wet, it might have not been stored in the optimal conditions and defrosting may have already started.
- To limit the defrosting process buy frozen goods at the end of your grocery shopping and transport them in a thermal and insulated cool bag.

- Place the frozen foods immediately in the freezer after coming back from the shop.
- If food has defrosted even partially, do not re-freeze it. Consume it as soon as possible.
- Respect the expiry date and the storage information on the package.

## 6.5 Shelf life for freezer compartment

Type of food	Shelf life (months)
Bread	3
Fruits (except citrus)	6 - 12
Vegetables	8 - 10
Leftovers without meat	1 - 2
<b>Dairy food:</b>	
Butter	6 - 9
Soft cheese (e.g. mozzarella)	3 - 4
Hard cheese (e.g. parmesan, cheddar)	6
<b>Seafood:</b>	
Fatty fish (e.g. salmon, mackerel)	2 - 3
Lean fish (e.g. cod, flounder)	4 - 6
Shrimps	12
Shucked clams and mussels	3 - 4
Cooked fish	1 - 2
<b>Meat:</b>	
Poultry	9 - 12
Beef	6 - 12
Pork	4 - 6
Lamb	6 - 9
Sausage	1 - 2
Ham	1 - 2
Leftovers with meat	2 - 3

## 6.6 Hints for fresh food refrigeration

- Good temperature setting that ensures preservation of fresh food is a temperature less than or equal to +4°C.

Higher temperature setting inside the appliance may lead to shorter shelf life of food.

- Cover the food with packaging to preserve its freshness and aroma.
- Always use closed containers for liquids and for food, to avoid flavours or odours in the compartment.
- To avoid the cross-contamination between cooked and raw food, cover the cooked food and separate it from the raw one.
- It is recommended to defrost the food inside the fridge.
- Do not insert hot food inside the appliance. Make sure it has cooled down at room temperature before inserting it.
- To prevent food waste the new stock of food should always be placed behind the old one.

## 6.7 Hints for food refrigeration

- Fresh food compartment is the one marked with  .
- Meat (all types): wrap in a suitable packaging and place it on the glass shelf above the vegetable drawer. Store meat for at most 1-2 days.
- Fruit and vegetables: clean thoroughly (eliminate the soil) and place in a special drawer (vegetable drawer).
- It is advisable not to keep the exotic fruits like bananas, mangos, papayas etc. in the refrigerator.
- Vegetables like tomatoes, potatoes, onions, and garlic should not be kept in the refrigerator.
- Butter and cheese: place in an airtight container or wrap in an aluminium foil or a polythene bag to exclude as much air as possible.
- Bottles: close them with a cap and place them on the door bottle shelf, or (if available) on the bottle rack.
- Always refer to the expiry date of the products to know how long to keep them.

## 7. CARE AND CLEANING

### **WARNING!**

Refer to Safety chapters.

### 7.1 Cleaning the interior

Before using the appliance for the first time, the interior and all internal accessories should be washed with lukewarm water and some neutral soap to remove the typical smell of a brand-new product, then dried thoroughly.

### **CAUTION!**

Do not use detergents, abrasive powders, chlorine or oil-based cleaners as they will damage the finish.

### **CAUTION!**

The accessories and parts of the appliance are not suitable for washing in a dishwasher.

### **CAUTION!**

Clean the control panel with a moist cloth. Do not use any detergents. After cleaning, wipe the control panel dry with a soft cloth.

### 7.2 Periodic cleaning

The equipment has to be cleaned regularly:

1. Clean the inside and accessories with lukewarm water and some neutral soap.
2. Regularly check the door seals and wipe them clean to ensure they are clean and free from debris.
3. Rinse and dry thoroughly.

### 7.3 Defrosting of the refrigerator

Defrosting of the fridge compartment is automatic. The water that condenses flows into a recipient on the compressor and evaporates. The recipient cannot be removed.

### 7.4 Defrosting of the freezer

The freezer compartment is frost free. This means that there is no build up of frost when it is in operation, neither on the internal walls, nor on the foods.

### 7.5 Period of non-operation

When the appliance is not in use for long period, take the following precautions:

1. Disconnect the appliance from electricity supply.
2. Remove all food.
3. Clean the appliance and all accessories.
4. Leave the doors open to prevent unpleasant smells.

## 8. TROUBLESHOOTING

### **WARNING!**

Refer to Safety chapters.

### 8.1 What to do if...

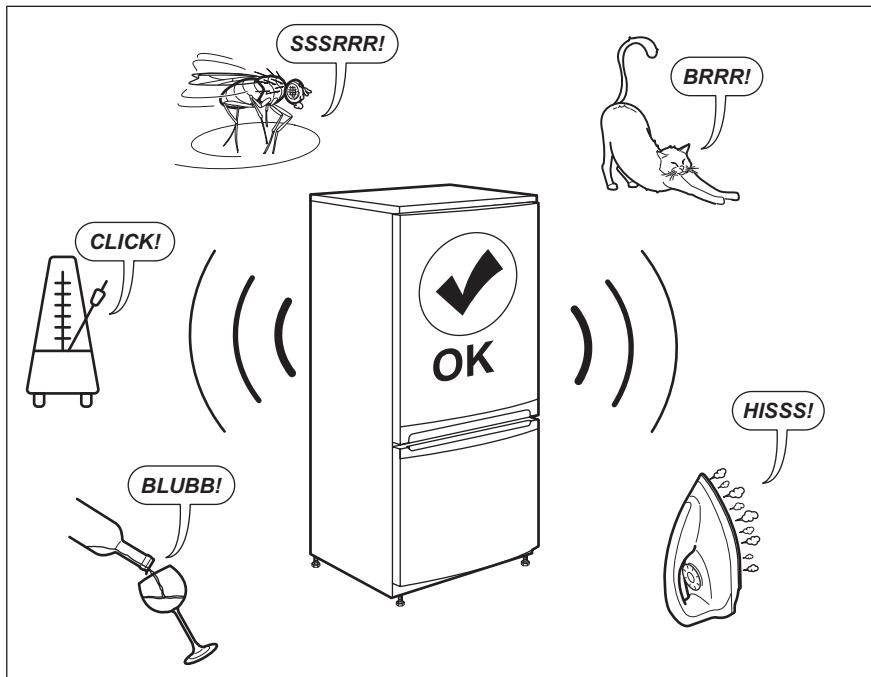
Problem	Possible cause	Solution
The appliance does not operate.	The appliance is switched off.	Switch on the appliance.
	The mains plug is not connected to the mains socket correctly.	Connect the mains plug to the mains socket correctly.

Problem	Possible cause	Solution
	There is no voltage in the mains socket.	Connect a different electrical appliance to the mains socket. Contact a qualified electrician.
The appliance is noisy.	The appliance is not supported properly.	Check if the appliance stands stable.
Acoustic or visual alarm is on.	The cabinet has been recently switched on.	Refer to "High temperature alarm" or "Door open alarm".
	The temperature in the appliance is too high.	Refer to "High temperature alarm" or "Door open alarm".
	The door is left open.	Close the door.
The compressor operates continually.	Temperature is set incorrectly.	Refer to "Control panel" chapter.
	Many food products were put in at the same time.	Wait a few hours and then check the temperature again.
	The room temperature is too high.	Refer to "Installation" chapter.
	Food products placed in the appliance were too warm.	Allow food products to cool to room temperature before storing.
	The door is not closed correctly.	Refer to "Closing the door" section.
	The Extra Freeze function is switched on.	Refer to "Extra Freeze function" section.
	The Extra Cool function is switched on.	Refer to "Extra Cool function" section.
The compressor does not start immediately after pressing the "Extra Freeze" or "Extra Cool", or after changing the temperature.	The compressor starts after a period of time.	This is normal, no error has occurred.
Door is misaligned or interferes with ventilation grill.	The appliance is not levelled.	Refer to installation instructions.
Door does not open easily.	You attempted to re-open the door immediately after closing.	Wait a few seconds between closing and re-opening of the door.
The lamp does not work.	The lamp is in stand-by mode.	Close and open the door.
	The lamp is defective.	Contact the nearest Authorized Service Centre.
There is too much frost and ice.	The door is not closed correctly.	Refer to "Closing the door" section.
	The gasket is deformed or dirty.	Refer to "Closing the door" section.
	Food products are not wrapped properly.	Wrap the food products better.
	Temperature is set incorrectly.	Refer to "Control panel" chapter.
	Appliance is fully loaded and is set to the lowest temperature.	Set a higher temperature. Refer to "Control panel" chapter.

Problem	Possible cause	Solution
	Temperature set in the appliance is too low and the ambient temperature is too high.	Set a higher temperature. Refer to "Control panel" chapter.
Water flows on the rear plate of the refrigerator.	During the automatic defrosting process, frost melts on the rear plate.	This is correct.
There is too much condensed water on the rear wall of the refrigerator.	Door was opened too frequently.	Open the door only when necessary.
	Door was not closed completely.	Make sure the door is closed completely.
	Stored food was not wrapped.	Wrap food in suitable packaging before storing it in the appliance.
Water flows on the floor.	The melting water outlet is not connected to the evaporative tray above the compressor.	Attach the melting water outlet to the evaporative tray.
Temperature cannot be set.	The Extra Freeze function or Extra Cool function is switched on.	Switch off Extra Freeze function or Extra Cool function manually, or wait until the function deactivates automatically to set the temperature. Refer to "Extra Freeze function" or "Extra Cool function" section.
The temperature in the appliance is too low/too high.	The temperature is not set correctly.	Set a higher/lower temperature.
	The door is not closed correctly.	Refer to "Closing the door" section.
	The food products' temperature is too high.	Let the food products temperature decrease to room temperature before storage.
	Many food products are stored at the same time.	Store less food products at the same time.
	The door has been opened often.	Open the door only if necessary.
	The Extra Freeze function is switched on.	Refer to "Extra Freeze function" section.
	The Extra Cool function is switched on.	Refer to "Extra Cool function" section.
	There is no cold air circulation in the appliance.	Make sure that there is cold air circulation in the appliance. Refer to "Hints and tips" chapter.
  appears on the display.	The appliance is in the demonstration mode.	To exit the demonstration mode, press and hold the Extra Cool and ECO buttons for approximately 10 seconds until you hear 3 short beeps.

Problem	Possible cause	Solution
The <b>Er EE</b> symbol appears and the alarm indicator is on.	Communication problem.	Contact the nearest Authorised Service Centre. The cooling system will continue to keep food products cold, but temperature adjustment will not be possible.
The <b>Er E1</b> or <b>Er E3</b> or <b>Er E5</b> symbol and the current setting appear alternately every 5 seconds and the alarm indicator is on.	Temperature sensor problem.	Contact the nearest Authorised Service Centre. The cooling system will continue to keep food products cold, but temperature adjustment will not be possible.
<p><b>i</b></p> <p>If the advice does not lead to the desired result, call the nearest Authorized Service Centre.</p>		
<h2>8.2 Replacing the lamp</h2> <p>The appliance is equipped with a longlife LED interior light.</p> <p>Only service is allowed to replace the lighting device. Contact your Authorised Service Centre.</p>		
<h2>8.3 Closing the door</h2> <ol style="list-style-type: none"> <li>1. Clean the door gaskets.</li> <li>2. If necessary, adjust the door. Refer to installation instructions.</li> <li>3. If necessary, replace the defective door gaskets. Contact the Authorised Service Centre.</li> </ol>		

## 9. NOISES



## 10. TECHNICAL DATA

The technical information is situated in the rating plate on the internal side of the appliance and on the energy label.

## 11. WARRANTY - AUSTRALIA AND NEW ZEALAND

FOR SALES IN AUSTRALIA AND NEW ZEALAND

ALL AEG BRANDED APPLIANCES

This document sets out the terms and conditions of the product warranties for AEG Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should there be a manufacturing defect in your Appliance. This warranty is in addition to other rights

you may have under the Australian Consumer Law.

**1. In this warranty:**

- a) 'ACL' or 'Australian Consumer Law' means Schedule 2 to the Competition and Consumer Act 2010;
- b) 'Appliance' means any Electrolux product purchased by you and accompanied by this document;
- c) 'ASC' means Electrolux's authorised serviced centres;

d) 'AEG' is the brand controlled by Electrolux Home Products Pty Ltd of 163 O'Riordan Street, Mascot NSW 2020, ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited (collectively "Electrolux") of 3-5 Niall Burgess Road, Mount Wellington, in respect of Appliances purchased in New Zealand;

e) 'Warranty Period' means the period specified in clause 3 of this warranty;

f) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.

2. **Application:** This warranty only applies to new Appliances, purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) other rights and remedies under a law to which the Appliances or services relate, including any non-excludable statutory guarantees in Australia and New Zealand.

3. **Warranty Period:** Subject to these terms and conditions, this warranty continues for in Australia for a period of 60 months and in New Zealand for a period of 60 months, following the date of original purchase of the Appliance.

4. **Repair or replace warranty:** During the Warranty Period, Electrolux or its ASC will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Electrolux may, in its absolute discretion, choose whether the remedy offered for a valid warranty claim is repair or replacement. Electrolux or its ASC may use refurbished parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Electrolux.

5. **Travel and transportation costs:** Subject to clause 7, Electrolux will bear the reasonable cost of transportation, travel and delivery of the Appliance to and from Electrolux or its ASC. Travel and transportation will be arranged by Electrolux as part of any valid warranty claim.

6. **Proof of purchase** is required before you can make a claim under this warranty.

7. **Exclusions:** You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. This warranty does not cover:

- a) light globes, batteries, filters or similar perishable parts;
- b) parts and Appliances not supplied by Electrolux;
- c) cosmetic damage which does not affect the operation of the Appliance;
- d) damage to the Appliance caused by:
  - negligence or accident;
  - misuse or abuse, including failure to properly maintain or service;
  - improper, negligent or faulty servicing or repair works done by anyone other than an Electrolux authorised repairer or ASC;
  - normal wear and tear;
  - power surges, electrical storm damage or incorrect power supply;
  - incomplete or improper installation;
  - incorrect, improper or inappropriate operation;
  - insect or vermin infestation;
  - failure to comply with any additional instructions supplied with the Appliance;

In addition, Electrolux is not liable under this warranty if:

- the Appliance has been, or Electrolux reasonably believes that the Appliance has been, used for purposes other than those for which the Appliance was intended, including where the Appliance has been used for any non-domestic purpose;
- the Appliance is modified without authority from Electrolux in writing;
- the Appliance's serial number or warranty seal has been removed or defaced.

8. **How to claim under this warranty:** To enquire about claiming under this warranty, please follow these steps:

- a. carefully check the operating instructions, user manual and the terms of this warranty;

b. have the model and serial number of the Appliance available;

c. have the proof of purchase (e.g. an invoice) available;

d. telephone the numbers shown below.

**9. Australia:** For Appliances and services provided by Electrolux in Australia: Electrolux goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. 'Acceptable quality' and 'major failure' have the same meaning as referred to in the ACL.

**10. New Zealand:** For Appliances and services provided by Electrolux in New Zealand, the Appliances come with a guarantee by Electrolux pursuant to the provisions of the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act. Where the Appliance was purchased in New Zealand for commercial purposes the Consumer Guarantee Act does not apply.

**11. Confidentiality:** You accept that if you make a warranty claim, Electrolux and its agents including ASC may exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

#### Important Notice

Before calling for service, please ensure that the steps listed in clause 8 above have been followed.

#### SERVICE AUSTRALIA

[aeg.com.au](http://aeg.com.au)

##### FOR SERVICE

or to find the address of your nearest authorised service centre in Australia

**PLEASE CALL 1300 363 664**

**OR EMAIL**

**customercare@aegaustralia.com.au**

For the cost of a local call (Australia only)

##### FOR SPARE PARTS

or to find the address of your nearest spare parts centre in Australia

**PLEASE CALL 13 13 50**

**OR EMAIL**

**customercare@aegaustralia.com.au**

For the cost of a local call (Australia only)

#### SERVICE NEW ZEALAND

[aegnewzealand.co.nz](http://aegnewzealand.co.nz)

##### FOR SERVICE

or to find the address of your nearest authorised service centre in New Zealand

**PLEASE CALL 0800 234 234**

**OR EMAIL**

**customercare@electrolux.co.nz**

(New Zealand only)

##### FOR SPARE PARTS

or to find the address of your nearest spare parts centre in New Zealand

**PLEASE CALL 0800 10 66 20**

**OR EMAIL**

**customercare@electrolux.co.nz**

(New Zealand only)

AEG\_Warr\_May\_17

## 12. ENVIRONMENTAL CONCERNS

Recycle materials with the symbol . Put the packaging in relevant containers to recycle it.

Help protect the environment and human health by recycling waste of electrical and

electronic appliances. Do not dispose of appliances marked with the symbol  with the household waste. Return the product to

your local recycling facility or contact your municipal office.



**aeg.com**

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