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## FOR PERFECT RESULTS

Thank you for choosing this AEG product. We have created it to give you impeccable performance for many years, with innovative technologies that help make life simpler features you might not find on ordinary appliances. Please spend a few minutes reading to get the very best from it.

Visit our website for:



Get usage advice, brochures, trouble shooter, service information:  
[www.aeg.com](http://www.aeg.com)



Register your product for better service:  
[www.registeraeg.com](http://www.registeraeg.com)

## CUSTOMER CARE AND SERVICE

Always use original spare parts.

When contacting our Authorised Service Centre, ensure that you have the following data available: Model, PNC, Serial Number.

The information can be found on the rating plate.



Warning / Caution-Safety information



General information and tips



Environmental information

Subject to change without notice.

## 1. SAFETY INFORMATION

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible if an incorrect installation and use causes injuries and damages. Always keep the instructions with the appliance for future reference.

### 1.1 Children and vulnerable people safety

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Do not let children play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- Keep all packaging away from children.

### 1.2 General Safety

- This appliance is intended to be used in household and similar applications such as:
  - Farm houses; staff kitchen areas in shops, offices and other working environments
  - By clients in hotels, motels, bed and breakfast and other residential type environments
- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

- Do not use water spray and steam to clean the appliance.
- Clean the appliance with a moist soft cloth. Only use neutral detergents. Do not use abrasive products, abrasive cleaning pads, solvents or metal objects.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its Authorised Service Centre or similarly qualified persons in order to avoid a hazard.

## 2. SAFETY INSTRUCTIONS

### 2.1 Installation



#### WARNING!

Only a qualified person must install this appliance.

- Remove all the packaging.
- Do not install or use a damaged appliance.
- Obey the installation instruction supplied with the appliance.
- Always be careful when you move the appliance because it is heavy. Always wear safety gloves.
- Make sure the air can circulate around the appliance.
- Wait at least 4 hours before connecting the appliance to the power supply. This is to allow the oil to flow back in the compressor.
- Do not install the appliance close to radiators or cookers, oven or hobs.
- The rear of the appliance must stand against the wall.
- Do not install the appliance where there is direct sunlight.
- Do not install this appliance in areas that are too humid or too colds, such as the construction appendices, garages or wine cellars.
- When you move the appliance, lift it by the front edge to avoid scratching the floor.

### 2.2 Electrical connection



#### WARNING!

Risk of fire and electrical shock.

- The appliance must be earthed.
- Make sure that the electrical information on the rating plate agrees with the power supply. If not, contact an electrician.
- Always use a correctly installed shockproof socket.
- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the electrical components (e.g. mains plug, mains cable, compressor). Contact the Authorised Service Centre or an electrician to change the electrical components.
- The mains cable must stay below the level of the mains plug.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.

### 2.3 Use



#### WARNING!

Risk of injury, burns, electrical shock or fire.

- Do not change the specification of this appliance.
- Do not put electrical appliances (e.g. ice cream makers) in the appliance unless they are stated applicable by the manufacturer.
- Be careful not to cause damage to the refrigerant circuit. It contains isobutane (R600a), a natural gas with a high level of environmental compatibility. This gas is flammable.
- If damage occurs to the refrigerant circuit, make sure that there are no flames and sources of ignition in the room. Ventilate the room.
- Do not let hot items to touch the plastic parts of the appliance.
- Do not put soft drinks in the freezer compartment. This will create pressure on the drink container.
- Do not store flammable gas and liquid in the appliance.
- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.
- Do not touch the compressor or the condenser. They are hot.
- Do not remove or touch items from the freezer compartment if your hands are wet or damp.
- Do not freeze again food that has been thawed.
- Obey the storage instructions on the packaging of frozen food.

## 2.4 Care and cleaning



### WARNING!

Risk of injury or damage to the appliance.

- Before maintenance, deactivate the appliance and disconnect the mains plug from the mains socket.
- This appliance contains hydrocarbons in the cooling unit. Only a qualified person must do the maintenance and the recharging of the unit.
- Regularly examine the drain of the appliance and if necessary, clean it. If the drain is blocked, defrosted water collects in the bottom of the appliance.

## 2.5 Disposal



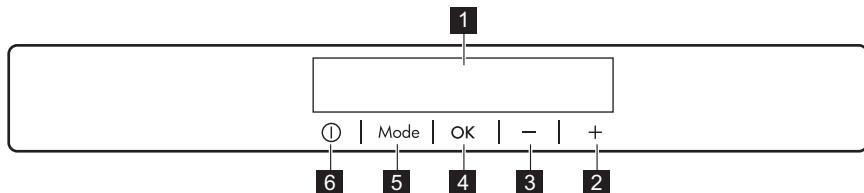
### WARNING!

Risk of injury or suffocation.

- Disconnect the appliance from the mains supply.
- Cut off the mains cable and discard it.
- Remove the door to prevent children and pets to be closed inside of the appliance.
- The refrigerant circuit and the insulation materials of this appliance are ozone-friendly.
- The insulation foam contains flammable gas. Contact your municipal authority for information on how to discard the appliance correctly.
- Do not cause damage to the part of the cooling unit that is near the heat exchanger.

### 3. OPERATION

#### 3.1 Control Panel



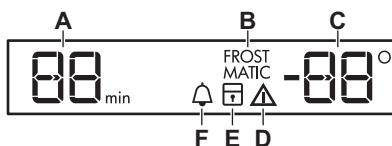
- 1 Display
- 2 Temperature warmer button
- 3 Temperature colder button
- 4 OK

- 5 Mode
- 6 ON/OFF

It is possible to change predefined sound of buttons to a loudly one by pressing together Mode and

temperature colder button for some seconds. Change is reversible.

#### 3.2 Display



- A) Timer indicator
- B) FROSTMATIC function
- C) Temperature indicator
- D) Alarm indicator
- E) ChildLock function
- F) MinuteMinder function

#### 3.3 Switching on

1. Connect the mains plug to the power socket.
2. Press the appliance ON/OFF if the display is off. The temperature indicators show the set default temperature.

**i** The alarm buzzer could operate after few seconds. To reset the alarm refer to "High temperature alarm".

To select a different set temperature refer to "Temperature regulation".

If "dEMo" appears on the display, refer to "Troubleshooting".

#### 3.4 Switching off

1. Press the appliance ON/OFF for 5 seconds. The display switches off.
2. Disconnect the mains plug from the power socket.

#### 3.5 Temperature regulation

Set the temperature of the appliance by pressing the temperature regulators. Default set temperature:

- -18°C for the freezer

The temperature indicators show the set temperature.

**i** The set temperature will be reached within 24 hours. After a power failure the set temperature remains stored.

## 3.6 High temperature alarm

An increase in the temperature in the freezer compartment (for example due to an earlier power failure) is indicated by flashing the alarm icon and freezer temperature indicators, and sounding of buzzer.

Press any button.

The buzzer switches off.

The freezer temperature indicator shows the highest temperature reached for a few seconds, then displays the set temperature again.



The alarm indicator continues to flash until the normal conditions are restored.

## 3.7 FROSTMATIC function

The FROSTMATIC function accelerates the freezing of fresh food and, at the same time, protects foodstuffs already stored from undesirable warming.

1. Press the Mode button until the corresponding icon appears.  
The FROSTMATIC indicator flashes.
2. Press the OK button to confirm.  
The FROSTMATIC indicator is shown.  
This function stops automatically after 28 hours.

To switch off the function before its automatic end repeat the procedure until the FROSTMATIC indicator goes off.



The function switches off by selecting a different set temperature.

## 3.8 Door open alarm

An acoustic alarm will sound if the door is left open for a few minutes. The door open alarm conditions are indicated by:

- a flashing Alarm indicator;
- an acoustic buzzer.

When normal conditions are restored (door closed), the alarm will stop. The buzzer can also be switched off by pressing any button.

## 3.9 ChildLock function

Activate the ChildLock function to lock the buttons from unintentional operation.

1. Press Mode until the corresponding icon appears.

The ChildLock indicator flashes.

2. Press OK to confirm.

The ChildLock indicator is shown.

To deactivate the ChildLock function, repeat the procedure until the ChildLock indicator goes off.

## 3.10 MinuteMinder function

The MinuteMinder function is to be used to set an acoustic alarm at the preferred time, useful for example when a recipe requires to cool down food products for a certain period of time.

It is also useful when a reminder is needed in order not to forget the bottles placed in the freezer for fast cooling.

1. Press Mode until the corresponding icon appears.

The MinuteMinder indicator flashes.

The Timer shows the set value (30 minutes) for a few seconds.

2. Press the Timer regulator to change the Timer set value from 1 to 90 minutes.

3. Press OK to confirm.

The MinuteMinder indicator is shown.

The Timer start to flash (min).

At the end of the countdown the MinuteMinder indicator flashes and an audible alarm sounds. Press OK to switch off the sound and terminate the function.

To switch off the function repeat the procedure until the MinuteMinder goes off.



It is possible to change the time at any time during the countdown and at the end by pressing the Temperature colder button and the Temperature warmer button.

## 4. FIRST USE

### 4.1 Cleaning the interior

Before using the appliance for the first time, the interior and all internal accessories should be washed with lukewarm water and some neutral soap to remove the typical smell of a brand-new product, then dried thoroughly.



#### CAUTION!

Do not use detergents or abrasive powders, as these will damage the finish.

## 5. DAILY USE



#### WARNING!

Refer to Safety chapters.

### 5.1 Freezing fresh food

The freezer compartment is suitable for freezing fresh food and storing frozen and deep-frozen food for a long time.

To freeze fresh food activate the FROSTMATIC function and place the food to be frozen in the freezer compartment.

The maximum amount of food that can be frozen in 24 hours is specified on the **rating plate**, a label located on the inside of the appliance.

The freezing process lasts 24 hours: during this period do not add other food to be frozen.

When the freezing process is completed, return to the required temperature (see "FROSTMATIC Function").

### 5.2 Storage of frozen food

When first starting-up or after a period out of use, before putting the products in the compartment let the appliance run at least 2 hours on the higher settings.



#### WARNING!

In the event of accidental defrosting, for example due to a power failure, if the power has been off for longer than the value shown in the technical characteristics chart under "rising time", the defrosted food must be consumed quickly or cooked immediately and then re-frozen (after cooling).

### 5.3 Thawing

Deep-frozen or frozen food, prior to being used, can be thawed in the refrigerator compartment or at room temperature, depending on the time available for this operation.

Small pieces may even be cooked still frozen, directly from the freezer: in this case, cooking will take longer.

### 5.4 Ice-cube production

This appliance is equipped with one or more trays for the production of ice-cubes.



Do not use metallic instruments to remove the trays from the freezer.

1. Fill these trays with water
2. Put the ice trays in the freezer compartment.

## 5.5 Cold accumulators

The freezer contains at least one cold accumulator which increases storage

time in the event of a power cut or breakdown.

# 6. HINTS AND TIPS

## 6.1 Normal operating sounds

The following sounds are normal during operation:

- A faint gurgling and bubbling sound from coils sound when refrigerant is pumped.
- A whirring and pulsating sound from the compressor when refrigerant is pumped.
- A sudden cracking noise from inside appliance caused by thermic dilatation (a natural and not dangerous physical phenomenon).
- A faint click noise from the temperature regulator when the compressor switches on or off.

## 6.2 Hints for energy saving

- Do not open the door frequently or leave it open longer than absolutely necessary.
- If foreseen, do not remove the cold accumulators from the freezer basket.

## 6.3 Hints for freezing

To help you make the most of the freezing process, here are some important hints:

- the maximum quantity of food which can be frozen in 24 hours is shown on the rating plate;
- the freezing process takes 24 hours no further food to be frozen should be added during this period;
- freeze only top quality, fresh and thoroughly cleaned, foodstuffs;
- prepare food in small portions to enable it to be rapidly and completely

frozen and to make it possible subsequently to thaw only the quantity required;

- wrap up the food in aluminium foil or polythene and make sure that the packages are airtight;
- do not allow fresh, unfrozen food to touch food which is already frozen, thus avoiding a rise in temperature of the latter;
- lean foods store better and longer than fatty ones; salt reduces the storage life of food;
- water ices, if consumed immediately after removal from the freezer compartment, can possibly cause the skin to be freeze burnt;
- it is advisable to show the freezing in date on each individual pack to enable you to keep tab of the storage time.

## 6.4 Hints for storage of frozen food

To obtain the best performance from this appliance, you should:

- make sure that the commercially frozen foodstuffs were adequately stored by the retailer;
- be sure that frozen foodstuffs are transferred from the foodstore to the freezer in the shortest possible time;
- not open the door frequently or leave it open longer than absolutely necessary;
- once defrosted, food deteriorates rapidly and cannot be refrozen;
- do not exceed the storage period indicated by the food manufacturer.

# 7. CARE AND CLEANING



## WARNING!

Refer to Safety chapters.

## 7.1 General warnings



### CAUTION!

Unplug the appliance before carrying out any maintenance operation.



This appliance contains hydrocarbons in its cooling unit; maintenance and recharging must therefore only be carried out by authorized technicians.



The accessories and parts of the appliance are not suitable for washing in a dishwasher.

- Regularly check the door seals and wipe clean to ensure they are clean and free from debris.
- Rinse and dry thoroughly.
- If accessible, clean the condenser and the compressor at the back of the appliance with a brush. This operation will improve the performance of the appliance and save electricity consumption.

## 7.3 Defrosting the freezer

The freezer compartment is frost free. This means that there is no build up of frost when it is in operation, neither on the internal walls nor on the foods.

The absence of frost is due to the continuous circulation of cold air inside the compartment, driven by an automatically controlled fan.

## 7.2 Periodic cleaning



### CAUTION!

Do not pull, move or damage any pipes and/or cables inside the cabinet.



### CAUTION!

Take care of not to damage the cooling system.



### CAUTION!

When moving the cabinet, lift it by the front edge to avoid scratching the floor.

The equipment has to be cleaned regularly:

- Clean the inside and accessories with lukewarm water and some neutral soap.

## 7.4 Periods of non-operation

When the appliance is not in use for long periods, take the following precautions:

- Disconnect the appliance from electricity supply.
- Remove all food.
- Clean the appliance and all accessories.
- Leave the door/doors open to prevent unpleasant smells.



### WARNING!

If the cabinet will be kept on, ask somebody to check it once in a while to prevent the food inside from spoiling in case of a power failure.

## 8. TROUBLESHOOTING



### WARNING!

Refer to Safety chapters.

## 8.1 What to do if...

Problem	Possible cause	Solution
The appliance does not operate.	The appliance is switched off.	Switch on the appliance.

Problem	Possible cause	Solution
	The mains plug is not connected to the mains socket correctly.	Connect the mains plug to the mains socket correctly.
	There is no voltage in the mains socket.	Connect a different electrical appliance to the mains socket. Contact a qualified electrician.
The appliance is noisy.	The appliance is not supported properly.	Check if the appliance stands stable.
Audible or visual alarm is on.	The cabinet has been recently switched on or the temperature is still too high.	Refer to "Door Open Alarm" or "High Temperature Alarm".
	The temperature in the appliance is too high.	Refer to "Door Open Alarm" or "High Temperature Alarm".
	The door is left open.	Close the door.
	The temperature in the appliance is too high.	Contact a qualified electrician or contact the nearest Authorised Service Centre.
A rectangular symbol is shown instead of numbers on the Temperature Display.	Temperature sensor problem.	Contact the nearest Authorised Service Centre (the cooling system will continue to keep food products cold, but temperature adjustment will not be possible).
The compressor operates continually.	Temperature is set incorrectly.	Refer to "Operation" chapter.
	Many food products were put in at the same time.	Wait some hours and then check the temperature again.
	The room temperature is too high.	Refer to climate class chart on the rating plate.
	Food products placed in the appliance were too warm.	Allow food products to cool to room temperature before storing.
	The door is not closed correctly.	Refer to "Closing the door".
	The FROSTMATIC function is switched on.	Refer to "FROSTMATIC function".
There is too much frost and ice.	The door is not closed correctly or the gasket is deformed/dirty.	Refer to "Closing the door".

Problem	Possible cause	Solution
The compressor does not start immediately after pressing the FROSTMATIC, or after changing the temperature.	This is normal, no error has occurred.	The compressor starts after a period of time.
Water flows on the floor.	The melting water outlet is not connected to the evaporative tray above the compressor.	Attach the melting water outlet to the evaporative tray.
Temperature cannot be set.	The FROSTMATIC or COOLMATIC function is switched on.	Switch off FROSTMATIC or COOLMATIC manually, or wait until the function resets automatically to set the temperature. Refer to "FROSTMATIC or COOLMATIC function".
dEMo appears on the display.	The appliance is in demonstration mode.	Keep the OK pressed for approximately 10 seconds until a long sound is heard and display shuts off for a short time.
The temperature in the appliance is too low/too high.	The temperature regulator is not set correctly.	Set a higher/lower temperature.
	The food products' temperature is too high.	Let the food products temperature decrease to room temperature before storage.
	The door has been opened often.	Open the door only if necessary.
	The FROSTMATIC function is switched on.	Refer to "FROSTMATIC function".
	There is no cold air circulation in the appliance.	Make sure that there is cold air circulation in the appliance.



If the advice does not lead to the desired result, contact the nearest Authorised Service Centre.

2. If necessary, adjust the door. Refer to "Installation".
3. If necessary, replace the defective door gaskets. Contact the Authorised Service Centre.

## 8.2 Closing the door

1. Clean the door gaskets.

## 9. INSTALLATION

### 9.1 Positioning

This appliance can be installed in a dry, well ventilated indoor where the ambient temperature corresponds to the climate class indicated on the rating plate of the appliance:

Climate class	Ambient temperature
SN	+10°C to + 32°C
N	+16°C to + 32°C
ST	+16°C to + 38°C
T	+16°C to + 43°C



Some functional problems might occur for some types of models when operating outside of that range. The correct operation can only be guaranteed within the specified temperature range. If you have any doubts regarding where to install the appliance, please turn to the vendor, to our customer service or to the nearest Authorised Service Centre.

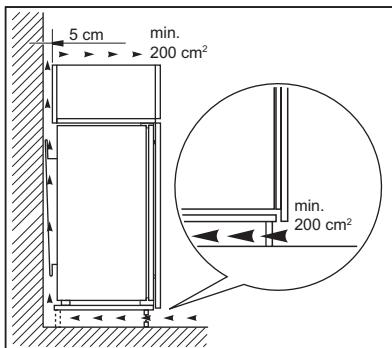
### 9.2 Electrical connection

- Before plugging in, ensure that the voltage and frequency shown on the rating plate correspond to your domestic power supply.

- The appliance must be earthed. The power supply cable plug is provided with a contact for this purpose. If the domestic power supply socket is not earthed, connect the appliance to a separate earth in compliance with current regulations, consulting a qualified electrician.
- The manufacturer declines all responsibility if the above safety precautions are not observed.
- This appliance complies with the E.E.C. Directives.

### 9.3 Ventilation requirements

The airflow behind the appliance must be sufficient.

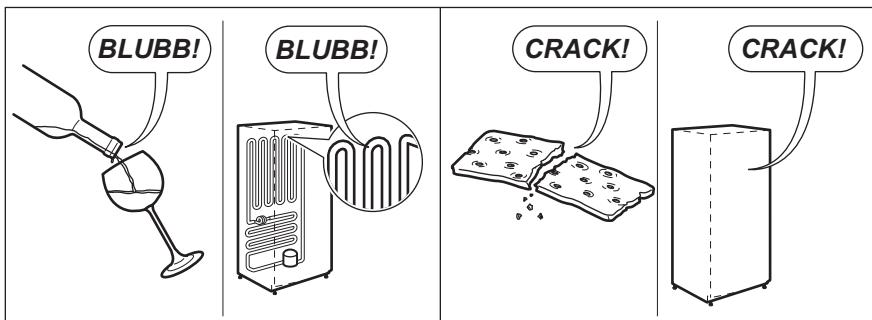
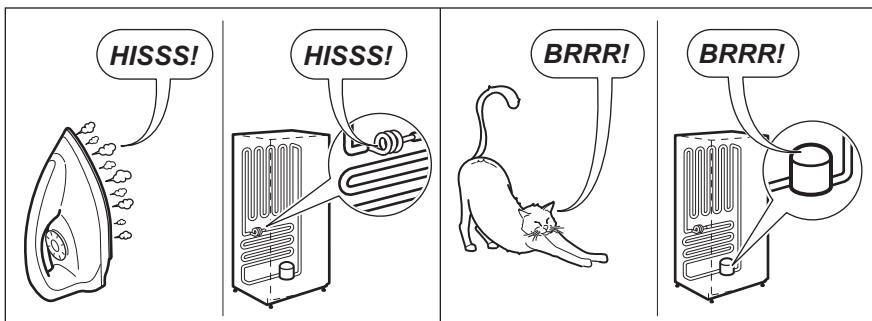
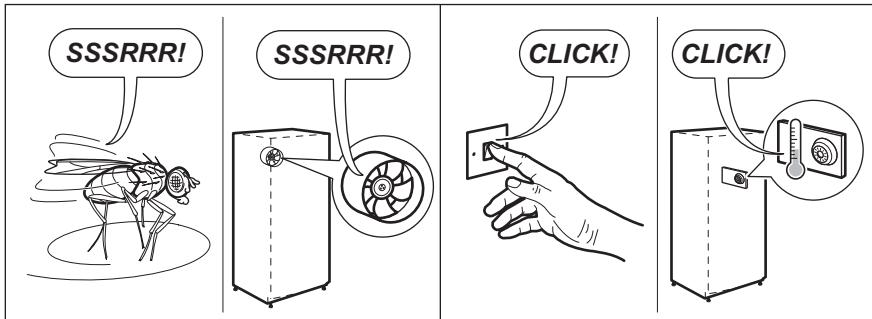
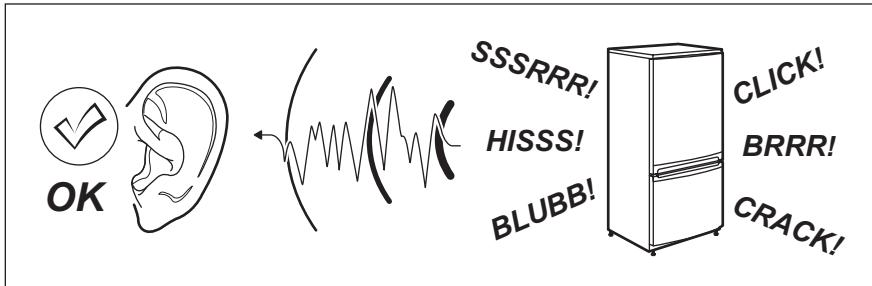


#### CAUTION!

Refer to the assembly instructions for the installation.

## 10. NOISES

There are some sounds during normal running (compressor, refrigerant circulation).



## 11. TECHNICAL INFORMATION

### 11.1 Technical data

Dimensions of the recess		
Height	mm	1780
Width	mm	560
Depth	mm	550
Rising time	Hours	24
Voltage	Volts	230 - 240
Frequency	Hz	50

The technical information are situated in the rating plate, on the external or

internal side of the appliance and in the energy label.

## ENVIRONMENT CONCERNS

Recycle the materials with the symbol . Put the packaging in applicable containers to recycle it. Help protect the environment and human health and to recycle waste of electrical and electronic appliances. Do not dispose appliances

marked with the symbol  with the household waste. Return the product to your local recycling facility or contact your municipal office.





# AEG Warranty

FOR SALES IN AUSTRALIA AND NEW ZEALAND  
ALL AEG BRANDED APPLIANCES

**This document sets out the terms and conditions of the product warranties for AEG Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Appliance.**

1. In this warranty:
  - (a) 'acceptable quality' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL;
  - (b) 'ACL' means Schedule 2 to the Competition and Consumer Act 2010;
  - (c) 'Appliance' means any AEG product purchased by you and accompanied by this document;
  - (d) 'ASC' means AEG authorised service centres;
  - (e) AEG is the brand controlled by Electrolux Home Products Pty Ltd of 163 O'Riordan Street, Mascot NSW 2020, ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited (collectively 'Electrolux') of 3-5 Niall Burgess Road, Mount Wellington, in respect of Appliances purchased in New Zealand;
  - (f) 'major failure' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL and includes a situation when an Appliance cannot be repaired or it is uneconomic for Electrolux, at its discretion, to repair an Appliance during the Warranty Period;
  - (g) 'Warranty Period' means the Appliance is warranted against manufacturing defects in Australia and New Zealand for 60 months, following the date of original purchase of the Appliance;
  - (h) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
2. This warranty only applies to Appliances purchased and used in Australia or New Zealand in normal domestic applications and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia or New Zealand.
3. During the Warranty Period Electrolux or its ASC will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Electrolux or its ASC may use remanufactured parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Electrolux. This warranty does not apply to light globes, batteries, filters or similar perishable parts.
4. Parts and Appliances not supplied by Electrolux are not covered by this warranty.
5. To the extent permitted by law, you will bear the cost of transportation, travel and delivery of the Appliance to and from Electrolux or its ASC. If you reside outside of the service area, you will bear the cost of:
  - (a) travel of an authorised representative;
  - (b) transportation and delivery of the Appliance to and from Electrolux or its ASC.In all instances, unless the Appliance is transported by Electrolux or an AEG authorised representative, the Appliance is transported at the owner's cost and risk while in transit to and from Electrolux or its ASC.
6. Proof of purchase is required before you can make a claim under this warranty.
7. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Electrolux is not liable in the following situations (which are not exhaustive):
  - (a) the Appliance is damaged by:
    - (i) accident
    - (ii) misuse or abuse, including failure to properly maintain or service
    - (iii) normal wear and tear
    - (iv) power surges, electrical storm damage or incorrect power supply
    - (v) incomplete or improper installation
    - (vi) incorrect, improper or inappropriate operation
    - (vii) insect or vermin infestation
    - (viii) failure to comply with any additional instructions supplied with the Appliance;
  - (b) the Appliance is modified without authority from Electrolux in writing;
  - (c) the Appliance's serial number or warranty seal has been removed or defaced;
  - (d) the Appliance was serviced or repaired by anyone other than Electrolux, an authorised repairer or ASC.
8. This warranty, the contract to which it relates and the relationship between you and Electrolux are governed by the law applicable where the Appliance was purchased. Where the Appliance was purchased in New Zealand for commercial purposes the Consumer Guarantee Act does not apply.
9. To the extent permitted by law and subject to your non-excludable statutory rights and warranties, AEG excludes all warranties and liabilities (other than as contained in this document) including liability for any loss or damage whether direct or indirect arising from your purchase, use or non use of the Appliance.
10. For AEG Appliances and services in Australia, the Appliances come with a guarantee that cannot be excluded under the ACL. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the Appliances or services to which the warranty relates.
11. At all times during the Warranty Period, Electrolux shall, at its discretion, determine whether repair, replacement or refund will apply if an Appliance has a valid warranty claim applicable to it.
12. For Appliances and services provided in New Zealand, the Appliances come with a guarantee pursuant to the provisions of the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act.
13. To enquire about claiming under this warranty, please follow these steps:
  - (a) carefully check the operating instructions, user manual and the terms of this warranty;
  - (b) have the model and serial number of the Appliance available;
  - (c) have the proof of purchase (e.g. an invoice) available;
  - (d) telephone the numbers shown below.
14. You accept that if you make a warranty claim, Electrolux and its ASC may exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

## Important Notice

Before calling for service, please ensure that the steps listed in clause 13 above have been followed.

<p><b>FOR SERVICE</b> or to find the address of your nearest state service centre in Australia <b>PLEASE CALL 1300 363 664</b> <b>OR EMAIL</b> <a href="mailto:customercare@aegaustralia.com.au">customercare@aegaustralia.com.au</a> For the cost of a local call (Australia only)</p>	<p><b>SERVICE AUSTRALIA</b></p> <p><b>AEG</b> <a href="http://aeg.com.au">aeg.com.au</a></p>	<p><b>FOR SPARE PARTS</b> or to find the address of your nearest state spare parts centre in Australia <b>PLEASE CALL 13 13 50</b> <b>OR EMAIL</b> <a href="mailto:customercare@aegaustralia.com.au">customercare@aegaustralia.com.au</a> For the cost of a local call (Australia only)</p>
<p><b>FOR SERVICE</b> or to find the address of your nearest authorised service centre in New Zealand <b>FREE CALL 0800 10 66 10</b> <b>OR EMAIL</b> <a href="mailto:customercare@electrolux.co.nz">customercare@electrolux.co.nz</a> (New Zealand only)</p>	<p><b>SERVICE NEW ZEALAND</b></p> <p><b>AEG</b> <a href="http://aeg.co.nz">aeg.co.nz</a></p>	<p><b>FOR SPARE PARTS</b> or to find the address of your nearest state spare parts centre in New Zealand <b>FREE CALL 0800 10 66 20</b> <b>OR EMAIL</b> <a href="mailto:customercare@electrolux.co.nz">customercare@electrolux.co.nz</a> (New Zealand only)</p>

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