



CERAMIC COOKTOPS

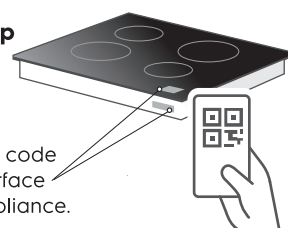
User Manual

**Enjoy peace of mind.
Register your appliance today.**

Stay updated on better living services,
safety notices and shop for accessories.

- 1. Open the camera app
on your smartphone
and point at the QR
code to scan.**

Product Registration QR code
is located on the top surface
or underside of your appliance.



- 2. Tap the notification or link to open the
registration form.**

- 3. Complete your details and enjoy peace
of mind.**

MODELS

CHC6402BD, CHC942BB

CONGRATULATIONS

Congratulations and thank you for choosing our Ceramic Cooktop. We are sure you will find your new appliance a pleasure to use and a great asset to your cooking. Before you use the appliance, we recommend that you read through the whole user manual which provides a description of the product and its functions.

To avoid the risks that are always present when you use a cooking appliance, it is important that the appliance is installed correctly and that you read the safety instructions carefully to avoid misuse and hazards. For future reference, please store this booklet in a safe place. This appliance complies to the requirements of Australian Standard AS4551.

CONDITIONS OF USE

This appliance is intended to be used in household and similar applications such as:

- Staff kitchen areas in shops, offices and other working environments
- Farm houses
- By clients in hotels, motels and other residential type environments
- Bed and breakfast type environments

Record model and serial number here:

Model:

Serial number:

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general safety

Please comply with these instructions. If you do not, any damage resulting is not covered by the warranty.

General safety

- This appliance may only be installed and connected by trained, registered service engineers.
- Built-in appliances may only be used after they have built-in units and work surfaces that meet standards.
- In the event of faults with the appliance or damage to the glass ceramic (cracks, scratches or splits), the appliance must be switched off and disconnected from the electrical supply, to prevent the possibility of an electric shock.
- Repairs to the appliance must only be carried out by trained registered service engineers.

Children’s safety

- The cooking zones will become hot when you cook. Therefore, always keep small children away from the appliance.
- The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

Correct use

- This appliance should be used only for normal domestic cooking and frying of food.
- The appliance must not be used as a work surface or as a storage surface.
- Additions or modifications to the appliance are not permitted.
- Do not place or store flammable liquids, highly inflammable materials or fusible objects (e.g. plastic film, plastic, aluminium) on or near the appliance.

Safety during use

- Remove stickers and film from the glass ceramic.
- There is the risk of burns from the appliance if used carelessly.
- Cables from electrical appliances must not touch the hot surfaces of the appliance or hot cookware.
- Overheated fats and oils can ignite very quickly. When cooking with fat or oil (e.g. Chips) do not leave the appliance unattended.
- Switch the cooking zones off after each use.

Safety when cleaning

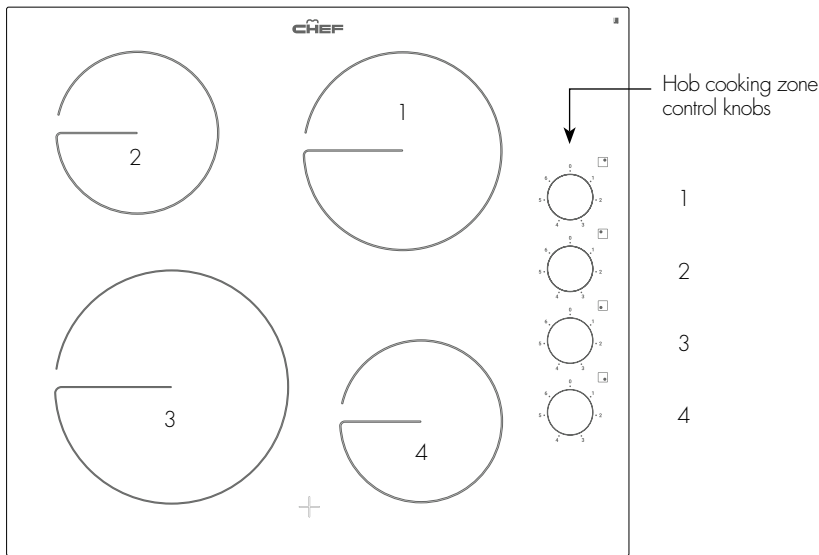
- For cleaning, the appliance must be switched off and cooled down.
- For safety reasons, the cleaning of the appliance with steam jet or high pressure cleaning equipment is not permitted.

How to avoid damage to the appliance

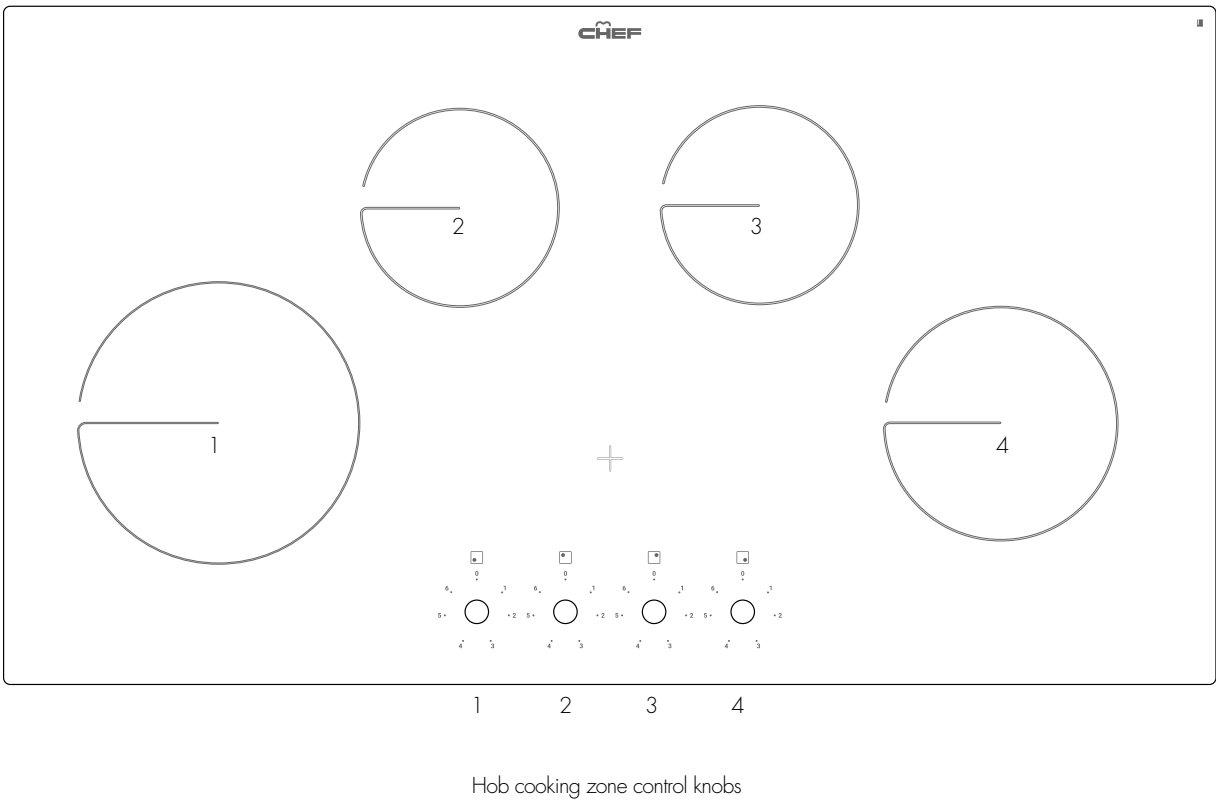
- The glass ceramic can be damaged by objects falling onto it.
- The edge of the glass ceramic can be damaged by being knocked by the cookware.
- Cookware made of cast iron, cast aluminum or with damaged bottoms can scratch the glass ceramic if pushed across the surface.
- Objects that melt and things that boil over can burn onto the glass ceramic and should be removed straightaway.
- To avoid damaging cookware and glass ceramics, do not allow saucepans or frying pans to boil dry.
- Do not use the cooking zones with empty cookware or without cookware.

description

Cooking surface layout
CHC6402BD



CHC942BB



description

Control knobs
The cooking power can be set anywhere between level 0 and 6

0 and 6	
6	Highest
0	Off position

Residual heat indicator
The residual heat indicator lights up, as soon as the corresponding zone is hot.

 **warning**
Risk of burns from residual heat. After being switched off, the cooking zones need some time to cool down. Look at the residual heat indicator.

 **environmental tips**
Residual heat can be used for melting and keeping food warm.

operating the appliance

 **tips & information**
When a cooking zone is switched on, it may hum briefly. This is a characteristic of all ceramic glass cooking zones and does not impair either the function or the life of the appliance.

Setting the heat setting
The residual heat indicator lights up, as soon as the corresponding zone is hot.

HEAT SETTING	RING CONTROL KNOB	KNOB SETTING
To increase	Turn clockwise	Low – High
To increase	Turn clockwise	0 - 6
To reduce	Off	6 - 0

1. When boiling water/searing food, select a high heat setting.
2. As soon as steam forms or the fat or oil is hot, set a lower heat setting.
3. To end the cooking process, turn to the off position.

cooking and frying

i tips & information

According to the latest scientific knowledge, intensive browning of food, especially in products containing starch, can constitute a health risk due to acrylamides. Therefore we recommend cooking at the lowest possible temperatures and not browning foods too much.

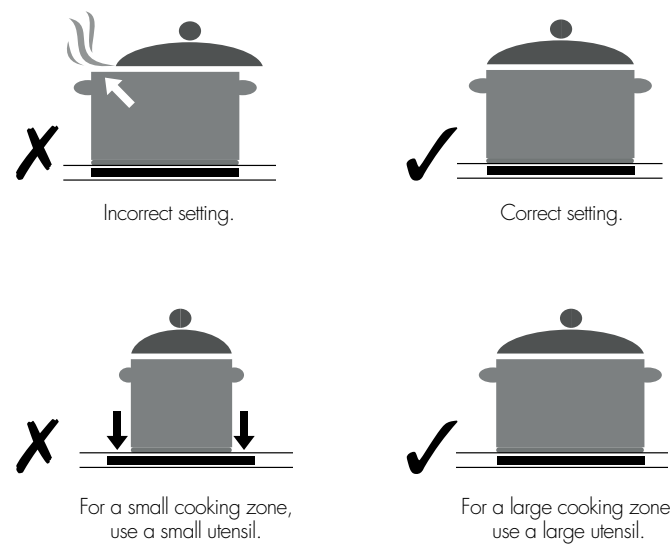
Cookware

The residual heat indicator lights up, as soon as the corresponding zone is hot.

energy saving

🌿 environmental tips

Always place cookware on the coking zone before it is switched on.
If possible, always place lids on the pans.
Switch cooking zones off before the end of the cooking time, to take advantage of residual heat.
Bottom of pans and cooking zones should be the same size.



cleaning and care

⚠ warning

Risk of burns from residual heat.

⚠ warning

Sharp objects and abrasive cleaning materials will damage the appliance. Clean with water and washing up liquid.

⚠ warning

Residues from cleaning agents will damage the appliance. Remove residues with water and washing up liquid.

Cleaning the appliance after each use

- 1. Wipe the appliance with a damp cloth and a little washing up liquid.
- 2. Rub the appliance dry using a clean cloth.

Removing deposits

- 1. Place a scraper on the glass ceramic surface at an angle.
- 2. Remove residues by sliding the blade over the surface.
- 3. Wipe the appliance with a damp cloth and a little washing up liquid.
- 4. Rub the appliance dry using a clean cloth.

	REMOVE		
TYPE	IMMEDIATELY	AFTER COOLING	USE
Sugar, food containing sugar	yes	–	a scraper*
Plastics, tin foil	yes	–	a scraper*
Limescale and water rings	–	yes	cleaner for glass ceramic or stainless steel*
Fat splashes	–	yes	cleaner for glass ceramic or stainless steel
Shiny, metallic discoloration	–	yes	cleaner for glass ceramic or stainless steel

*Scrapers and cleaners for glass and stainless steel can be purchase in specialist shops.

i tips & information

Remove stubborn residues with a cleaner for glass ceramic or stainless steel.
Scratches or dark stains on the glass ceramic that cannot be removed do not however affect the functioning of the appliance.

Ceramic Cooktop Cleaning

IMPORTANT

Sometimes SURFACE stains appear to be a “bubble” mark under the ceramic glass. These can be cleaned off with a razor blade scraper and ceramic cleaner.

Keeping the ceramic cooktop clean and protected will keep it in good condition and help avoid breakage.



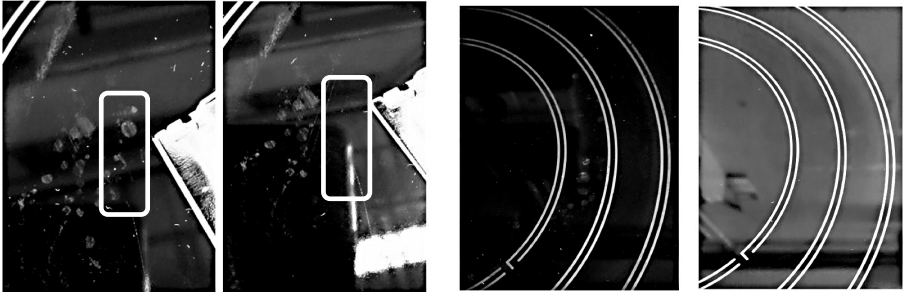
- If the deposit is minimal, simply wipe off with a dry cloth.
- If the deposit is more stubborn, clean off with a moist soapy sponge then rinse off.
- If the deposit still does not clean off easily, use a non-abrasive nylon scratch pad and special purpose ceramic glass cleaning agent such as Cerapol cleaner (ACC019 - Available from our web shop).
- If the deposits are still burnt on and above methods did not work, use a specially designed ceramic glass scraper(0383001001 - Available from our web shop).

After having successful cleaned the cooktop, apply a ceramic glass conditioner Ceraseal protector (ACC018 - Available from our web shop). The conditioner will leave a protective coating that will help prevent future stains from becoming baked on. Marks which appear to be bubbles under the ceramic will also clean off. Use Ceraseal (ACC018) to help protect the ceramic and allow for easier cleaning. Polish on with a dry clean cloth.

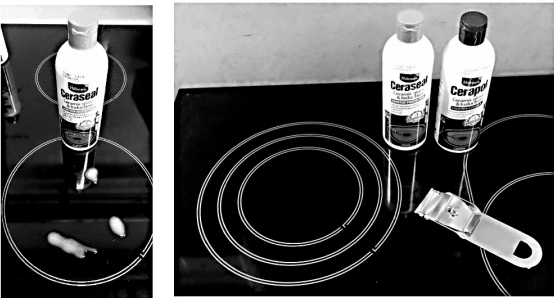
Available at the following web shops:
<https://shop.westinghouse.com.au>



Marks which appear to be bubbles under the ceramic will also clean off.



Use Ceraseal (ACC018) to help protect the ceramic and allow for easier cleaning. Polish on with a dry clean cloth.



troubleshooting

PROBLEM	POSSIBLE CAUSE	REMEDY
The cooking zones are not functioning.	The desired heat setting is not set.	Set the heat setting.
	The fuse in the house's electrical wiring (fuse box) has been tripped.	Check the fuse. If the fuses trip a number of times, please call an authorised electrician.
The residual heat indicator is not displaying anything.	The cooking zone was only on for a short time and is therefore not hot.	If the cooking zone is supposed to be hot, call the customer service department.
Red rings, limescale or water rings, shiny metallic or other discoloration, scratches/shadows, bubbles or other miscellaneous marks or stains on ceramic glass cooktop surface	Cooktop surface has not been cleaned correctly. Cleaning of the cooktop surface is not covered under warranty. If a service call is places to clean the cooktop you will be charged for the visit.	Use a ceramic glass cleaner such as Cerapol.

If you are unable to remedy the problem by following the above suggestions, please contact your dealer or the customer service department.

warning

Repairs to the appliance are only to be carried out by qualified service engineers. Considerable danger to the user may result from improper repairs.

tips & information

If the appliance has been wrongly operated, the visit from the customer service technician or dealer may not take place free of charge, even during the warranty period.

disposal

environmental tips

Packaging material

The packaging materials are environmentally friendly and can be recycled. The plastic components are identified by markings e.g. >PE<, >PS<, etc. Please dispose of the packaging materials in the appropriate container at the community waste disposal facilities.

environmental tips

Old appliance

The symbol  on the product or on its packaging indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product, please contact your local city office, your household waste disposal service of the shop where you purchased the product.

technical data

MODEL	CHC6402BD		CHC942BB	
PNC	949163540		949163420	
Product dimensions (w x d) mm	590 x 520		930 x 520	
Cut-out dimenisons (w x d) mm	560 x 490 (485)		880 x 490 (485)	
Voltage (volts)	220 - 240v		220 - 240v	
Cycles (Hz)	50 - 60Hz		50 - 60Hz	
Service cord	not fitted		not fitted	
Elements	No. zones	Watts	No. zones	Watts
front left	1	2300	1	2300
Rear left	1	1200	1	1200
Front right	1	1200	1	1200
Rear right	1	1800	1	1800
Total		6500		6500

installation

Safety instructions

The laws, ordinances, directives and standards in force in the country of use are to be followed (safety regulations, proper recycling in accordance with he regulations, etc.)

Installation may only be carried out by a qualified electrician. The minimum distances to other appliances and units are to be observed. Anti-shock protection must be provided by the installation, for example drawers may only be installed with a protective floor directly underneath the appliance. The cut surfaces of the workshop are to be protected against moisture using a suitable sealant. The sealant seals the appliance to the worktop with no gap. Avoid installing the appliance next to doors and under windows. Otherwise hot cookware may be knocked off the rings when doors are opened.

⚠ warning

- Risk of injury from electrical current.
- The electrical mains terminal is live.
 - Make electrical mains terminal free of voltage.
 - Observe connection schematic.
 - Observe electrical safety rules.
 - Ensure anti-shock protection through correct installation by a qualified electrician.
 - The appliance must be connected to the electrical supply by a qualified electrician.

⚠ warning

- Risk of injury from electrical current.
- Loose and inappropriate plug and socket connections can make the terminal overheat.
- Have the clamping joints correctly installed by a qualified electrician.
 - Use strain relief clamp on cable.
 - CAUTION: The surface temperature exceeds 95°C. To avoid a hazard, underbench access must be restricted.
 - Supply cords must have a temperature rating not less than 105°C.

electrical connection

Before connecting, check that the nominal voltage of the appliance, that is the voltage stated on the rating plate, corresponds to the available supply voltage.

The rating plate is located on the lower casting of the hob.

The heating element voltage is AC230V~. The appliance also works perfectly on networks with AC220V~ or AC240V~.

The hob is to be connected to the mains using a device that allows the appliance to be disconnected from the mains at all poles with a contact opening width of at least 3mm, e.g. automatic line protecting cut-out, earth leakage trips or fuse. A cable with minimum temperature rating of V90HT or one with a higher grade must be used as the mains connecting cable. The connection must be carried out as shown in the diagram. The connecting links should be fitted according to the appropriate connection diagram. The earth lead must be longer than leads carrying electric current.

The cable connections must be made in accordance with regulations and the terminal screws tightened securely.

Finally, the connecting cable is to be secured with the mains cable cleat and the covering closed by pressing firmly (lock into place). Before switching on for the first time, any protective foil or stickers must be removed from the glass ceramic surface.

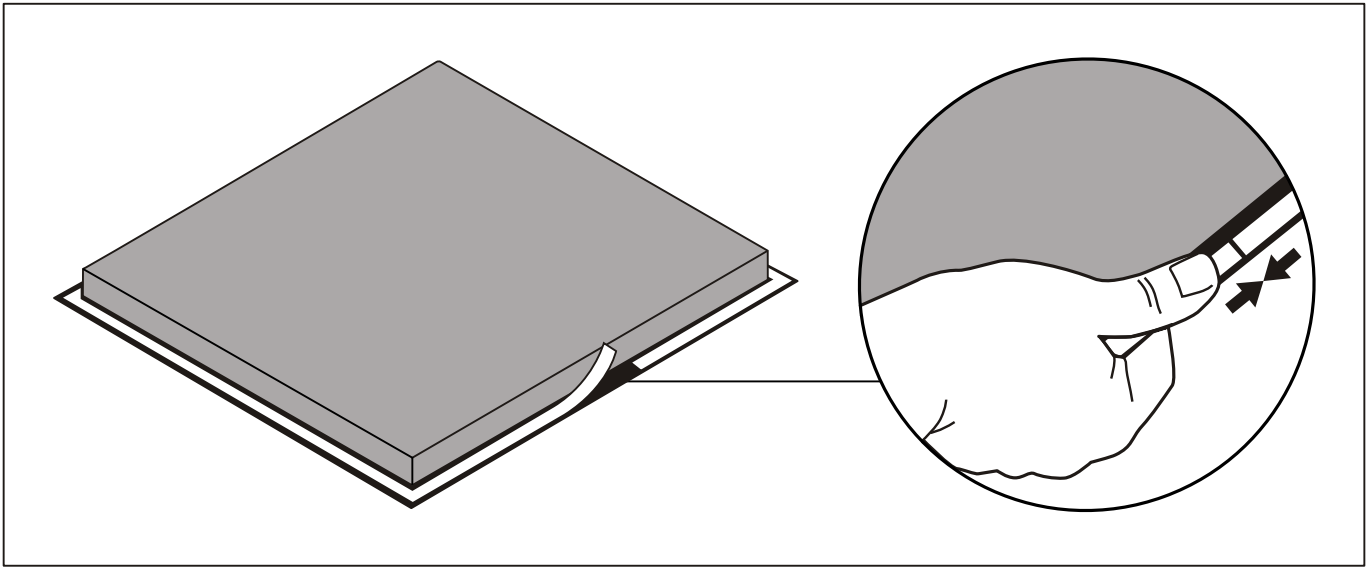
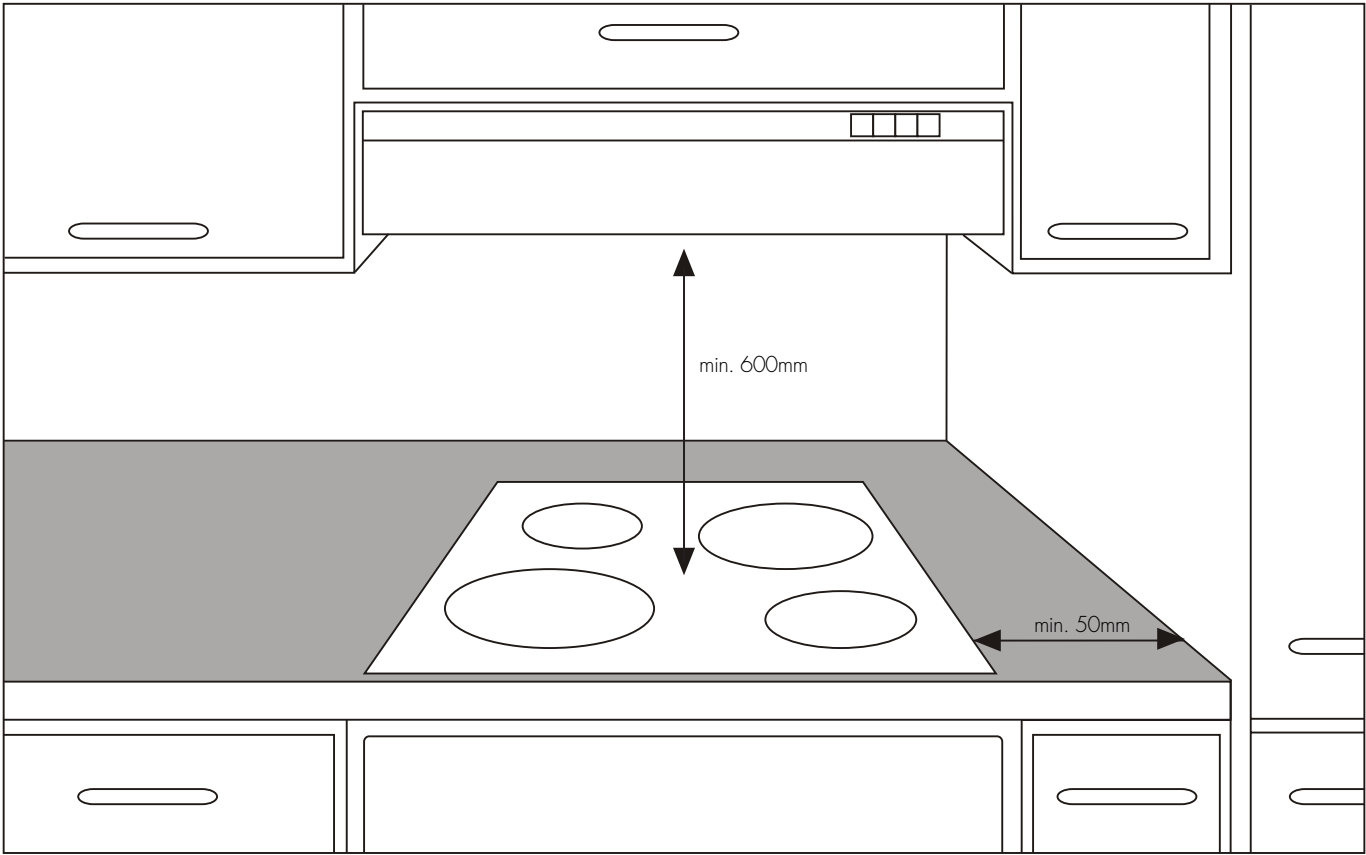
⚠ caution

- Once connected to the mains supply check that all cooking zones are ready for use by briefly switching each on in turn at the maximum setting.
- Sticking on the seal
- Clean the worktop around the cutout area.
 - Stick the single-sided adhesive sealing tape provided on the underside of the hob around the outside edge ensuring that it is not stretched. The two ends of the tape should join in the middle of one side. After trimming the tape (allow it to overlap by 2–3mm), press the two ends together.

i tips & information

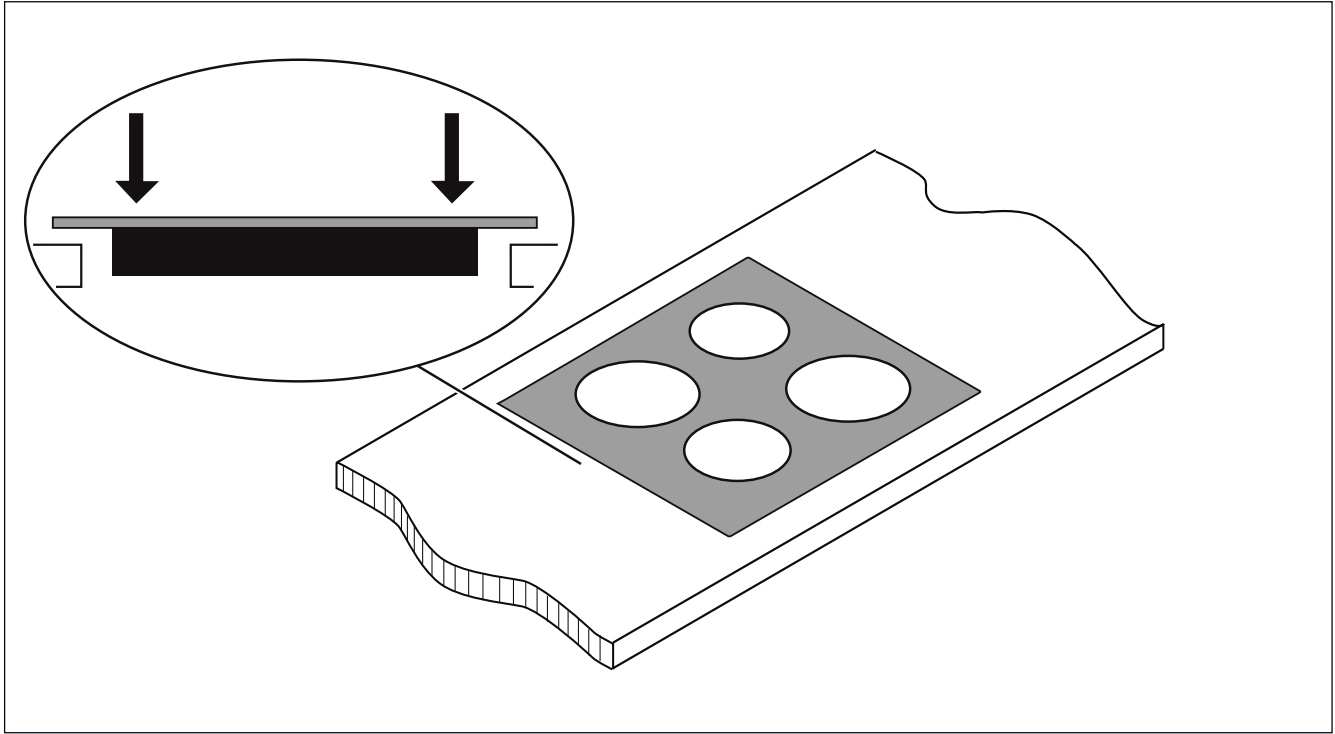
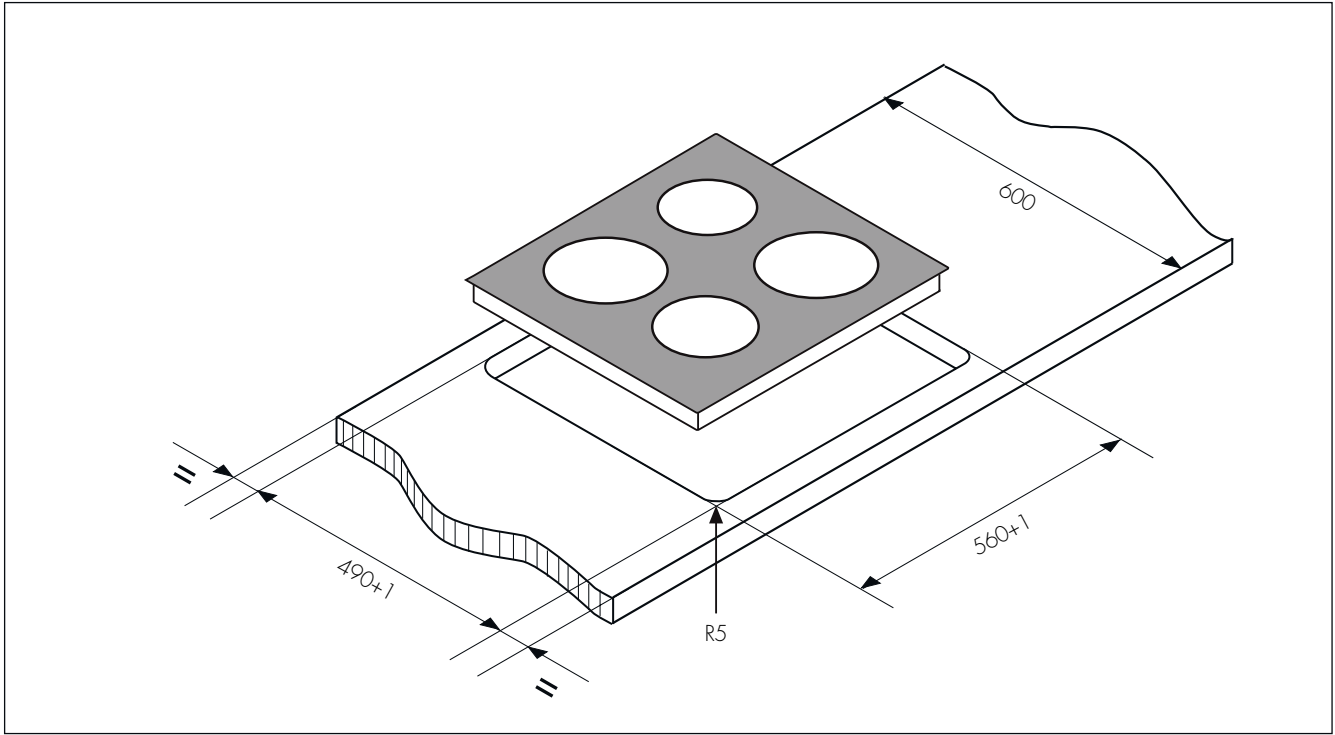
The cut-out section in the worktop is illustrated in the drawing with the dimensions 560 x 490 / 880 x 490mm. The appliance can also be built into a shorter cut-out section with the dimensions 560 x 485 / 880 x 485 mm.

assembly

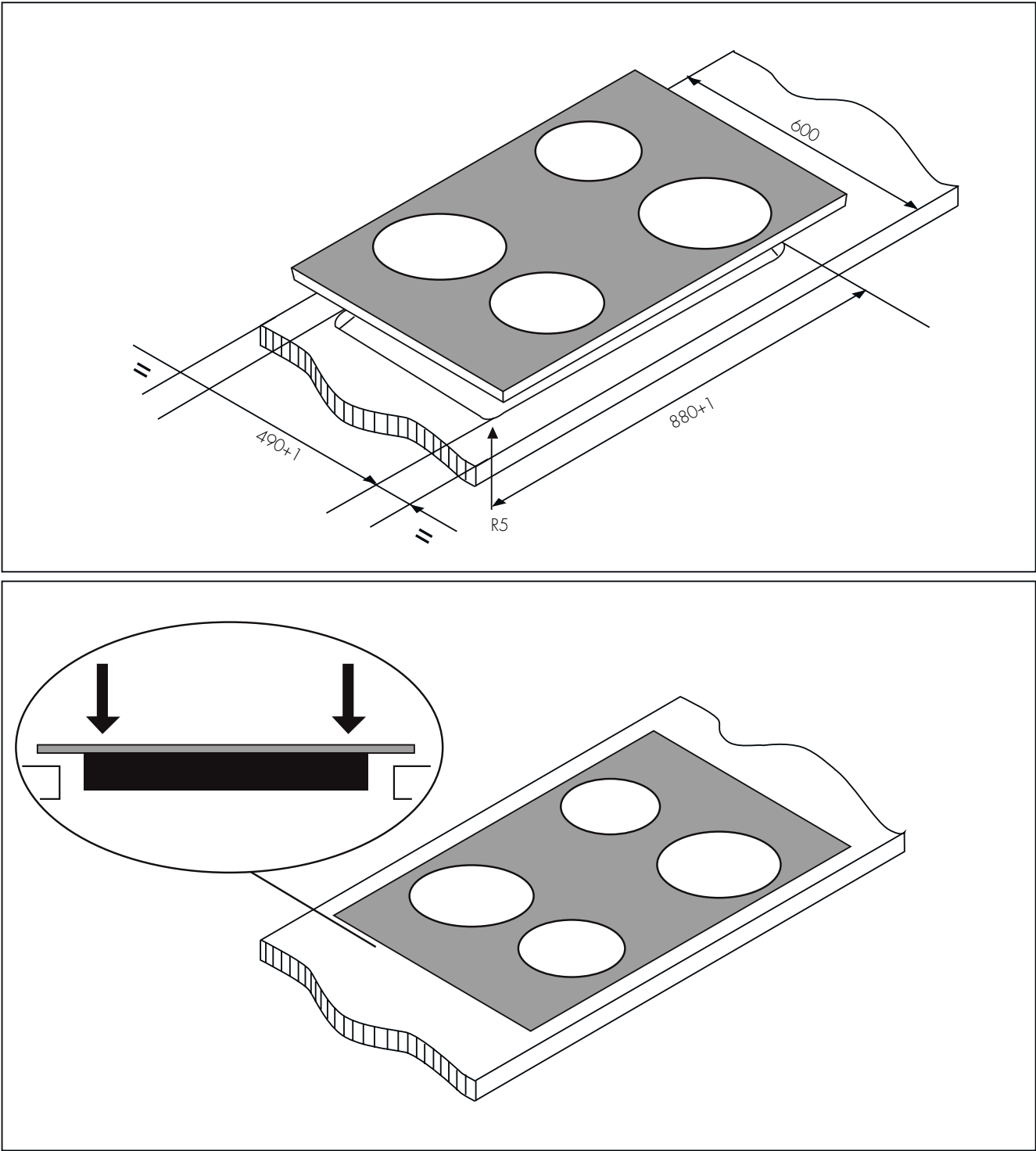


assembly

CHC6402BD

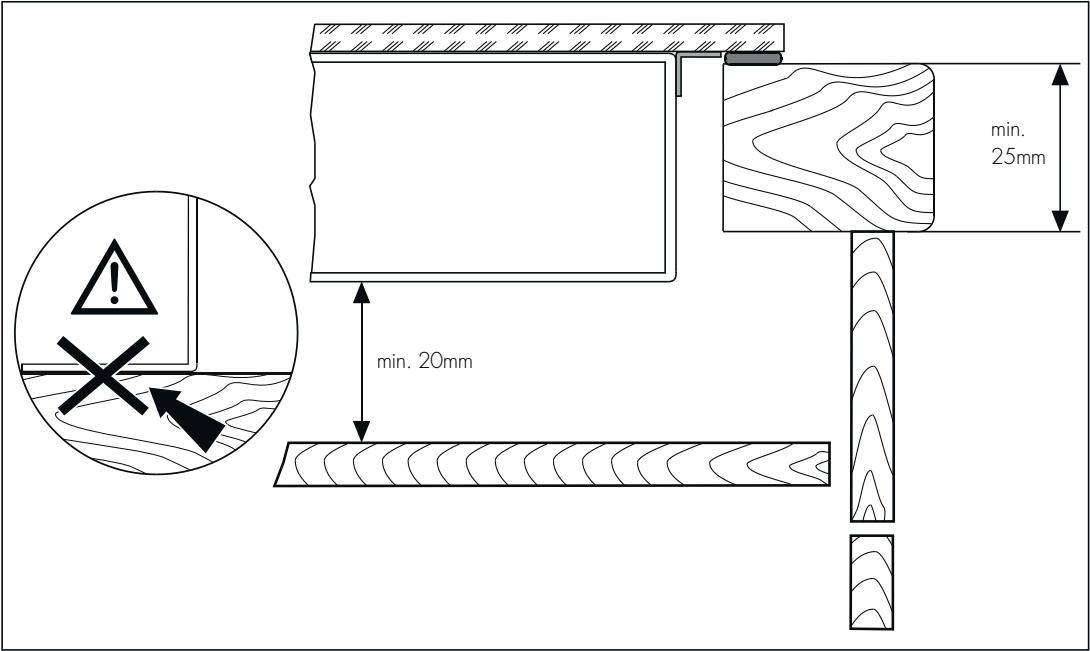


CHC942BB



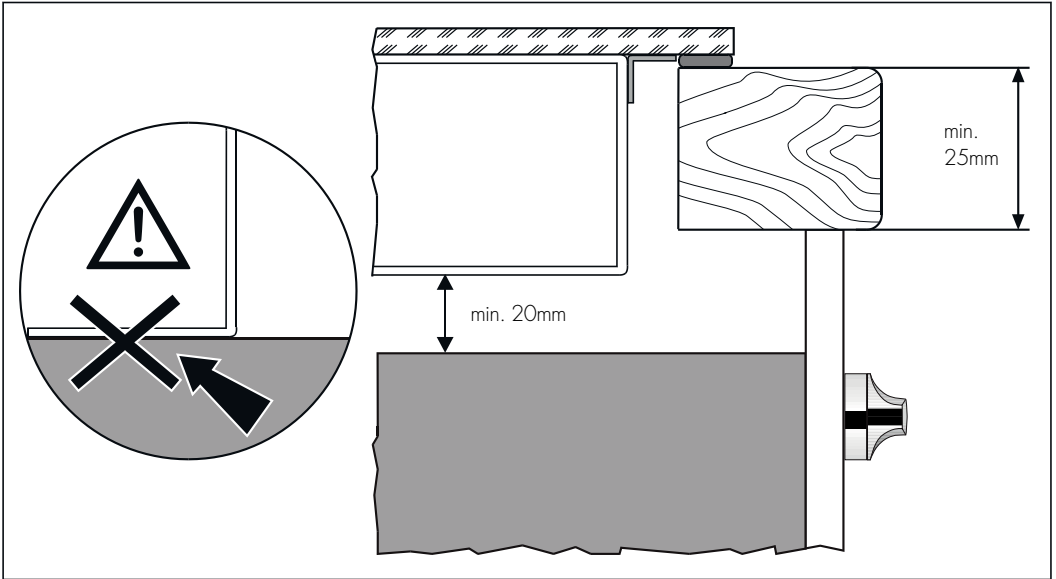
Installation above cupboards or drawers

Under hob access must be restricted by the addition of a board mounted at least 20mm from underside of hob.



Installation above cupboards or drawers

Under hob access must be mounted at least 20mm from top of appliance.



[illegible]

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.



This document sets out the terms and conditions of the product warranties for Chef Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should there be a manufacturing defect in your Appliance. This warranty is in addition to other rights you may have under the Australian Consumer Law.

1. In this warranty:

- (a) 'ACL' or 'Australian Consumer Law' means Schedule 2 to the Competition and Consumer Act 2010;
- (b) 'Appliance' means any Electrolux product purchased by you and accompanied by this document;
- (c) 'ASC' means Electrolux's authorised serviced centres;
- (d) 'Chef' is the brand controlled by Electrolux Home Products Pty Ltd of 163 O'Riordan Street, Mascot NSW 2020, ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited (collectively "Electrolux") of 3-5 Niall Burgess Road, Mount Wellington, in respect of Appliances purchased in New Zealand;
- (e) 'Warranty Period' means the period specified in clause 3 of this warranty;
- (f) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.

2. Application: This warranty only applies to new Appliances, purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) other rights and remedies under a law to which the Appliances or services relate, including any non-excludable statutory guarantees in Australia and New Zealand.

3. Warranty Period: Subject to these terms and conditions, this warranty continues in Australia for a period of 24 months and in New Zealand for a period of 24 months, following the date of original purchase of the Appliance.

4. Repair or replace warranty: During the Warranty Period, Electrolux or its ASC will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Electrolux may, in its absolute discretion, choose whether the remedy offered for a valid warranty claim is repair or replacement. Electrolux or its ASC may use refurbished parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Electrolux.

5. Travel and transportation costs: Subject to clause 7, Electrolux will bear the reasonable cost of transportation, travel and delivery of the Appliance to and from Electrolux or its ASC. Travel and transportation will be arranged by Electrolux as part of any valid warranty claim.

6. Proof of purchase is required before you can make a claim under this warranty.

7. Exclusions: You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. This warranty does not cover:

- (a) light globes, batteries, filters or similar perishable parts;
- (b) parts and Appliances not supplied by Electrolux;
- (c) cosmetic damage which does not affect the operation of the Appliance;

- (d) damage to the Appliance caused by:
- (i) negligence or accident;
 - (ii) misuse or abuse, including failure to properly maintain or service;
 - (iii) improper, negligent or faulty servicing or repair works done by anyone other than an Electrolux authorised repairer or ASC;
 - (iv) normal wear and tear;
 - (v) power surges, electrical storm damage or incorrect power supply;
 - (vi) incomplete or improper installation;
 - (vii) incorrect, improper or inappropriate operation;
 - (viii) insect or vermin infestation;
 - (ix) failure to comply with any additional instructions supplied with the Appliance;

In addition, Electrolux is not liable under this warranty if:

- (a) the Appliance has been, or Electrolux reasonably believes that the Appliance has been, used for purposes other than those for which the Appliance was intended, including where the Appliance has been used for any non-domestic purpose;
- (b) the Appliance is modified without authority from Electrolux in writing;
- (c) the Appliance's serial number or warranty seal has been removed or defaced

8. How to claim under this warranty: To enquire about claiming under this warranty, please follow these steps:

- (a) carefully check the operating instructions, user manual and the terms of this warranty;
- (b) have the model and serial number of the Appliance available;
- (c) have the proof of purchase (e.g. an invoice) available;
- (d) telephone the numbers shown below.

9. Australia: For Appliances and services provided by Electrolux in Australia: Electrolux goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. 'Acceptable quality' and 'major failure' have the same meaning as referred to in the ACL.

10. New Zealand: For Appliances and services provided by Electrolux in New Zealand, the Appliances come with a guarantee by Electrolux pursuant to the provisions of the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act. Where the Appliance was purchased in New Zealand for commercial purposes the Consumer Guarantee Act does not apply.

11. Confidentiality: You accept that if you make a warranty claim, Electrolux and its agents including ASC may exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

Important Notice

Before calling for service, please ensure that the steps listed in clause 8 above have been followed.

AUSTRALIA	FOR SERVICE or to find the address of your nearest authorised service centre in Australia PLEASE CALL 13 13 49 For the cost of a local call	FOR SPARE PARTS or to find the address of your nearest spare parts centre in Australia PLEASE CALL 13 13 50 For the cost of a local call
NEW ZEALAND	FOR SERVICE or to find the address of your nearest authorised service centre in New Zealand PLEASE CALL 0800 10 66 10	FOR SPARE PARTS or to find the address of your nearest spare parts centre in New Zealand PLEASE CALL 0800 10 66 20

LIKE TO KNOW MORE?



Customer Care Centre

Contact us if you need more help

Australia

phone: 13 13 49
email:customercare@electrolux.com.au
website:chef.com.au

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TO ADD A TOUCH OF PROFESSIONAL INSPIRATION
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