



# USER MANUAL

## Washer

AWM8000W  
AWM8000GB

Warning notices: Before using this product, please read this manual carefully and keep it for future reference. The design and specifications are subject to change without prior notice for product improvement. Consult with your dealer or manufacturer for details.  
The diagram above is just for reference. Please take the appearance of the actual product as the standard.

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# SAFETY INSTRUCTIONS

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## ■ Safety Instructions

Please read the following safety information thoroughly and follow it strictly to minimize the risk of fire or explosion, electric shock and to prevent property damage, personal injury or loss of life. Failing to follow these instructions shall void any warranty.

**This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.**

### Warning!

This combination of symbol and signal word indicates a potentially dangerous situation which may result in death or serious injuries unless it's avoided.

### Caution!

This combination of symbol and signal word indicates a potentially dangerous situation which may result in slight or minor injuries or damage to property and the environment.

### Note!

This combination of symbol and signal word indicates a potentially dangerous situation which may result in slight or minor injuries.

### Warning!

#### ELECTRIC SHOCK HAZARD

- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
  - If the machine is damaged, it must not be operated unless repaired by the manufacturer, its service agent or similarly qualified persons.
- Risk of electric shock!

# SAFETY INSTRUCTIONS

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- The appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Children should be supervised that they do not play with the appliance.
- Children 3 years and under shall be kept away from the appliance or continuously supervised.
- Animals and children may climb into the machine. Check the machine before every operation.
- Do not climb or sit on the appliance.

## INSTALLATION LOCATION AND SURROUNDING

- All washing and additional substances are to be kept in a safe place out of the reach of children.
- Do not install the machine on a carpet floor. The obstruction of the openings by a carpet can damage the machine.
- Keep the appliance clear from heating sources and direct sunlight to avoid plastic and rubber parts to corrode.
- Do not use the appliance in humid environments or rooms containing explosive or caustic gas. In case of water leakage or water splashes let the appliance dry in the open air.
- The appliance must not be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the washing machine.

# SAFETY INSTRUCTIONS

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- Do not operate the machine in rooms with a temperature of below 5°C. This can cause damages to parts of it. If it is unavoidable, make sure to drain the water completely from the appliance after every use (see „Maintenance - Cleaning of drain pump filter“) to avoid damages caused by frost.
- Never use flammable sprays or substances in the immediate proximity of the appliance.

## INSTALLATION

- Remove all packaging material and transport bolts before using the appliance. Otherwise, serious damage may result.
- This appliance is equipped with a single inlet valve and can be connected to the cold water supply only.
- Mains plug must be accessible after installation.
- Before washing clothes for the first time, the product shall be operated once throughout all the procedures without any clothes inside.
- Before using the washing machine, the product shall be calibrated.
- Do not put any excessively heavy objects on the appliance, like water containers or heating devices.
- The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.
- Max. Inlet water pressure 1 MPa. Min. inlet water pressure 0.05 MPa.

## ELECTRICAL CONNECTION

- Make sure the supply cable is not trapped by the machine, it can get damaged.
- Connect the product to a grounded outlet protected by a fuse complying with the values in the “ Technical specifications ” table. The grounding installation has to be made by a qualified electrician. Ensure that the machine is installed in accordance with the local regulations.

# SAFETY INSTRUCTIONS

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•Water and electrical connections must be carried out by a qualified technician in accordance with the manufacturer's instructions and local safety regulations.

## Warning!

- Don't use multiple plugs or extension cords.
- The appliance must not have an external switching device such as a timer or connected to a circuit that is regularly switched on and off.
- Do not pull the plug out of the mains outlet if there is flammable gas around.
- Never pull out power plug with wet hands.
- Always pull at the plug, not at the cable.
- Always unplug the appliance if it is not being used.

## WATER CONNECTIONS

- Check the connections of the water inlet tubes, the water tap and the outlet hose for possible problems due to changes of water pressure. If the connections loosen or leak close the water tap and get it repaired. Do not use the appliance before the pipes and hoses are installed properly by qualified persons.
- Glass door may become very hot during the operation. Keep children and pets far away from the machine while it is operating.
- The water inlet and outlet hoses have to be safely installed and remain undamaged. Otherwise, water leakage can occur.
- Do not remove the drain pump filter while there is still water in the appliance. Big quantities of water can leak out, and there is a risk of scalding due to hot water.

# SAFETY INSTRUCTIONS

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## OPERATION AND MAINTENANCE

- Never use any flammable, explosive or toxic solvents. Do not use gasoline and alcohol etc. as detergents. Only select detergents that are suitable for machine washing.
- Make sure that all pockets are emptied. Sharp and rigid items such as coins, brooches, nails, screws, stones etc. may cause serious damages to this machine.
- Remove all objects from pockets such as lighters and matches before use the appliance.
- Thoroughly rinse items that have been washed by hand.
- Items that have been soiled with substances such as cooking oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, wax and wax removers should be washed in hot with an extra amount of detergent before being dried in the appliance.
- Items containing foam rubber (latex foam), shower caps, water proof textiles, rubber backed articles and clothes or pillows fitted with foam rubber pads should not be dried in the machine
- Fabric softeners or similar products should be used as recommended in their instructions.
- Never try to open the door forcefully. The door will unlock shortly after the end of a cycle.
- Please do not close the door with excessive force. If it is found difficult to close the door, please check if the clothes are properly inserted and distributed.

# SAFETY INSTRUCTIONS

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- Always unplug the appliance and close the water tap before cleaning and maintenance and after each use.
- Never pour water over the appliance for cleaning purpose. Risk of electric shock!
- Repairs shall only be carried out by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard. The producer will not be responsible for damages caused by the intervention of not authorized persons.

## TRANSPORT

- Before Transport:
  - Bolts shall be reinstalled to the machine by a specialized person
  - Accumulated water shall be drained out of the machine
- This appliance is heavy. Transport with care. Never hold any protruding part of the machine when lifting. The machine door cannot be used as a handle.

## INTENDED USE

The product is intended only for home use and for textiles in household amounts suitable for machine washing and drying. This appliance is for indoor use only and not intended for built in use. Only use according to these instructions. The appliance is not intended for commercial use.

Any other use is considered as improper use. The producer is not responsible for any damage or injuries that may result of it.

- This appliance is intended to be used in household and similar applications such as:
  - Staff kitchen areas in shops, offices and other working environments;
  - Farm houses;
  - By clients in hotels, motels and other residential type environments;
  - Bed and breakfast type environments;
  - Areas for communal use in blocks of flats or in launderettes.

# SAFETY INSTRUCTIONS

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## Packaging/Old appliance

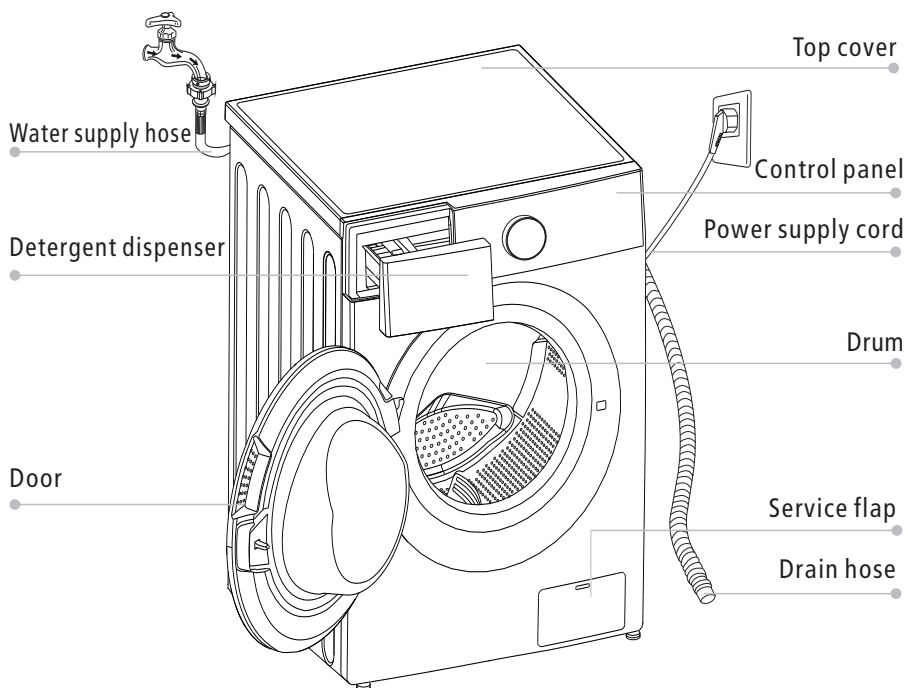


This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the collection systems or contact the retailer where the product was purchased. They return and can take this product for environmental safe recycling.

| Model                | Washing Capacity |
|----------------------|------------------|
| AWM8000W / AWM8000GB | 8.0kg            |

# INSTALLATION

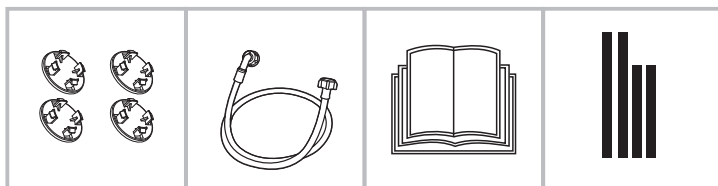
## ■ Product Description



### Note!

- The product picture is for illustration only, please refer to real product as reference.

## Accessories



4 x Cover caps

1 x Supply hose  
cold water

1 x Owner's manual

Acoustic sponge  
(optional)

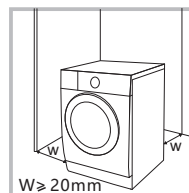
# INSTALLATION

## ■ Installation

### Installation area

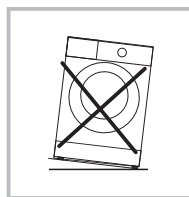
#### ⚠ Warning!

- Stability is important to prevent the product from wandering! Make sure the machine is standing leveled and stable.
- Make sure that the product does not stand onto the power cord.
- Make sure to maintain the minimum distances from the walls as shown in the picture



Before installing the machine, the location characterized as follows shall be selected:

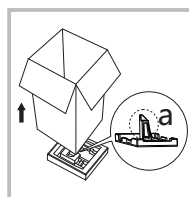
1. Rigid, dry, and level surface
2. Avoid direct sunlight
3. Sufficient ventilation
4. Room temperature is above 5°C
5. Keep far away from the heat sources such as coal or gas burning appliances.



### Unpacking the washing machine

#### ⚠ Warning!

- Packaging material (e.g. Films, Styrofoam) can be dangerous for children.
- There is a risk of suffocation ! Keep all packaging well away from children.



1. Remove the cardboard box and styrofoam packing.
2. Lift the washing machine and remove the base packaging. Make sure the small triangle foam (a) is removed with the bottom packaging together. If not, lay the unit down on the side surface and remove it manually.
3. Remove the tape securing the power supply cord and drain hose.
4. Remove the inlet hose from the drum.

# INSTALLATION

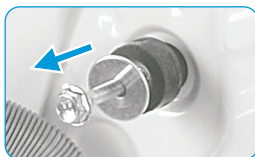
## Remove transport bolts

### ⚠ Warning!

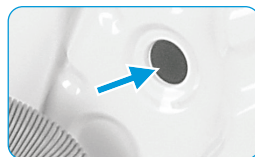
- You must remove the transport bolts from the backside before using the product.



Loosen the 4 transport bolts with a spanner.



Remove the bolts including the rubber parts and keep them for future use.

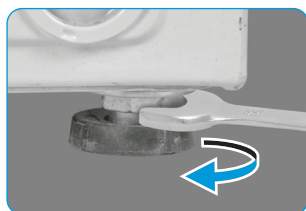


Close the holes using the cover caps.

## Levelling the washing machine

### ⚠ Warning!

- The lock nuts on all four feet must be screwed tightly against the housing.



1. Loosen the lock nut.
2. Turn the foot until it reaches the floor.
3. Adjust the legs and lock the nuts with a spanner. Make sure the machine is level and steady.

## Connect the water supply hose

### ⚠ Warning!

To prevent leakage or water damage, follow the instructions in this chapter

- Do not kink, crush or modify water inlet hose.



Connect the water supply hose to the water inlet valve and a water tap with cold water as indicated.



### 🔧 Note!

- Connect manually, do not use tools. Check if the connections are tight.

# INSTALLATION

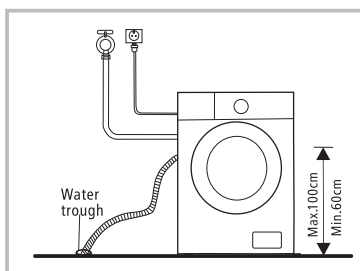
## Drain Hose

### ⚠ Warning!

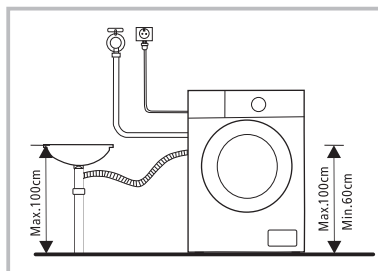
- Do not kink or protract the drain hose.
- Position drain hose properly ,otherwise damage might result of water leakage.

There are two ways to place the end of drain hose:

1.Put it into the water trough.



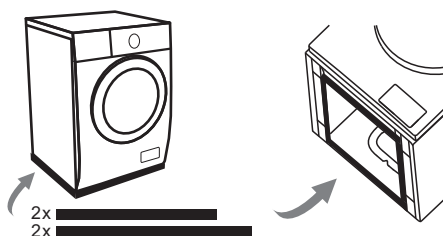
2.Connect it to the branch drain pipe of the trough.



## Acoustic Sponge

### 📌 Note!

- Please make sure to assemble the acoustic sponges/panel, which can effectively reduce the noise caused by the machine while working, in order to provide you with a more peaceful and quiet living environment.



1. Get the machine laid on the floor, using some soft material like foam or clothes between the machine and floor for a protection;
2. Stick the longer sponges to the longer bottom edges of machine, and the shorter sponges to the shorter bottom edges.

# OPERATION

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## ■ Quick Start

### ⚠ Caution!

- Before washing, please make sure the washing machine is installed properly.
- Your appliance was thoroughly checked before it left the factory. To remove any residual water and to neutralize potential odors, it's recommended to clean your appliance before first use. For this reason, start the Drum Clean without laundry and detergent.

### 📌 Calibration

It's recommended to calibrate the machine, so that provide the best performance. The appliance is able to detect the amount of laundry loaded. This function is optimizing the product performance by minimizing energy and water consumption, saving you money and time. For this reason it's recommended to calibrate the appliance for best use.

1- Remove all accessories from the drum and close the door;

2- Insert the mains plug to the socket;

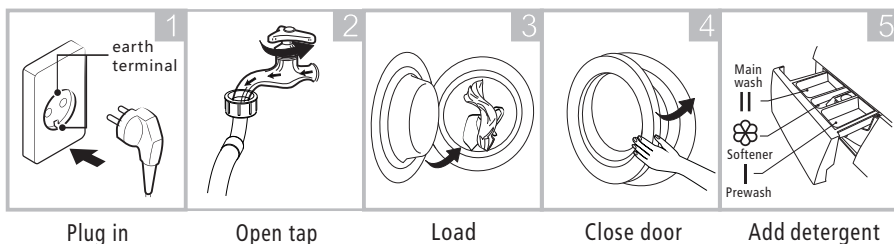
3- Switch on the washing machine and within 10 seconds, press "Temp." and "Boost" simultaneously until "t19" is displayed;

NOTE: Before calibration, Ensure that there is no load or water inside the drum.

4- Press [▷||] to start the appliance and wait till "\*\*\*\*\*" is displayed.

# OPERATION

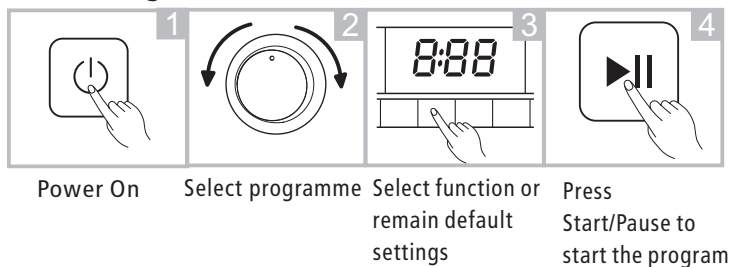
## 1. Before Washing



### Note!

- Detergent need to be added in compartment I if the Pre Wash function is selected.
- Do not put laundry beads into the detergent dispenser.

## 2. Washing



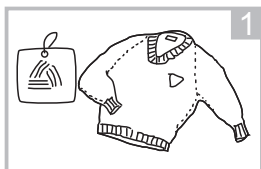
## 3. After Washing

Buzzer beep and "End" on display.

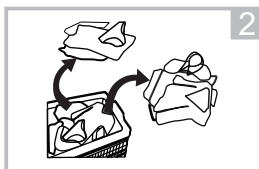
# OPERATION

## ■ Before Each Washing

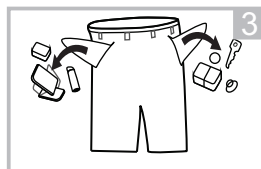
- The ambient temperature of the washing machine should be 5°C-40°C. If used under 0°C, the inlet valve and draining system may be damaged. If the machine is installed under freezing conditions, it should be transferred to normal ambient temperature to ensure the water supply hose and drain hose can unfreeze before use.
- Please check your laundry care labels and the detergent use instructions before wash. Use non-foaming or less-foaming detergent suitable for machine washing properly.



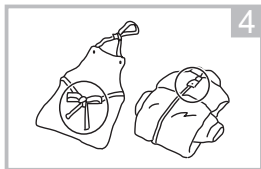
Check the care label



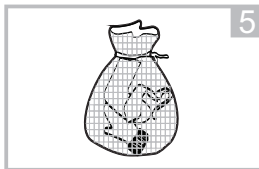
Sort laundry according to color and textile type



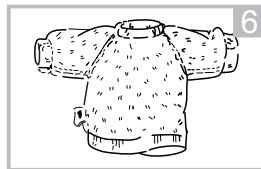
Take all items out of the pockets



Tie together long textile strips and belts, close zips and button



Put small items into a laundry bag



Turn easy-pilling and long-pile fabric inside out

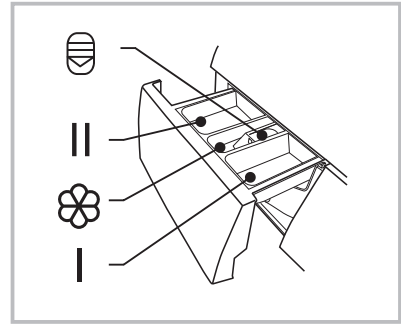
### ⚠ Warning!

- When washing a single clothes, it may easily cause great eccentricity and give alarm due to great unbalance. Therefore it is suggested to add one or two more clothes to be washed together so that draining can be done smoothly.
- Don't washing the clothes touching with kerosene, gasoline, alcohol and other flammable materials.
- Do not wash, or spin water-proof seats, mats or clothing.

# OPERATION

## ■ Detergent Dispenser

- I Pre Wash
- II Main Wash
- ☼ Softener
- ☼ Release button to pull out the dispenser



### ⚠ Caution!

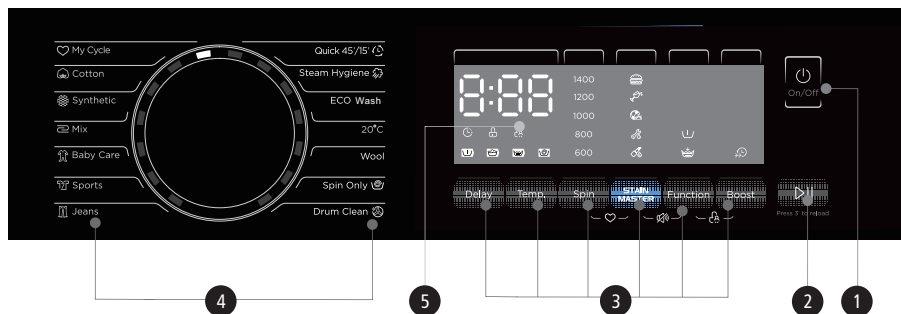
- Detergent only need to be added in "compartment I "after selecting Pre Wash function.
- Do not put laundry beads into the detergent dispenser.

| Programme | I | II / △ | ☼ | Programme     | I | II / △ | ☼ |
|-----------|---|--------|---|---------------|---|--------|---|
| Cotton    | ○ | ●      | ○ | Quick 45'/15' |   | ●      | ○ |
| Synthetic | ○ | ●      | ○ | Steam Hygiene | ○ | ●      | ○ |
| Mix       | ○ | ●      | ○ | ECO Wash      |   | ●      | ○ |
| Baby Care | ○ | ●      | ○ | 20°C          |   | ●      | ○ |
| Sports    | ○ | ●      | ○ | Wool          |   | ●      | ○ |
| Jeans     | ○ | ●      | ○ | Spin Only     |   |        |   |
|           |   |        |   | Drum Clean    |   |        |   |

● Means must      ○ Means optional

# OPERATION

## ■ Control Panel



### 1 Power

Product is on/off.

### 2 Start/Pause

Press the button to start or pause the washing cycle.

### 3 Option

This allows you to select an additional function.

### 4 Programmes

Available according to the laundry type.

### 5 Display

The display shows the settings, estimated time remaining, options, and status messages for your washer. The display will remain on through the cycle.

The detailed diagram shows the control panel with lettered callouts: A points to the digital display, B points to the Pre Wash button, C points to the Door Lock button, D points to the Child Lock button, E points to the Delay button, F points to the Boost button, G points to the Stain Master button, H points to the Extra Rinse button, and I points to the Pre Wash-Wash-Rinse-Spin button.

**A Display**

|           |            |
|-----------|------------|
| Wash Time | Delay Time |
| 125       | 2H         |
| Speed     | Error      |
| 600       | E30        |
| End       | Temp.      |
| End       | 30         |

**B Pre Wash    C Door Lock**

**D Child Lock    E Delay**

**F Boost    G Stain Master**

**H Extra Rinse**

**I Pre Wash-Wash-Rinse-Spin**

# OPERATION

## ■ Option

Temp.

### Temp.

When needed, the washing temperature can be adjusted by pressing the temperature button in the following steps: Cold - 20°C - 30°C - 40°C - 60°C - 90°C.

Spin

### Spin

When needed, the spinning speed can be adjusted pressing the Speed button in the following steps: 1400-0-600-800-1000-1200-1400

| Programme     | Default Speed(rpm) | Programme | Default Speed(rpm) |
|---------------|--------------------|-----------|--------------------|
| Quick 45'/15' | 800                | Jeans     | 800                |
| Steam Hygiene | 1000               | Sports    | 800                |
| ECO Wash      | 1000               | Baby Care | 1000               |
| 20°C          | 1000               | Mix       | 1000               |
| Wool          | 600                | Synthetic | 1000               |
| Spin Only     | 1000               | Cotton    | 1000               |
| Drum Clean    | --                 |           |                    |

Delay

### Delay

1. Select a programme
2. Press the Delay button to choose the delaying time 0-24H
3. Press [Start/Pause] to start the delay operation



Choose programme



Setting time



Start

To cancel the Delay function, press the "Delay" button before starting the program until the display shows 0 H. If the program has already started, switch the appliance off and afterwards on and select a new programme.



### Pre Wash

Extra washing function before the main washing cycle starts to increase the washing performance.

Note: Detergent needs to be added to the compartment I.



### Extra Rinse

The laundry will undergo an extra rinse after selecting this function.



### Boost

The function can decrease the washing time.

# OPERATION



## STAIN MASTER

STAIN MASTER offers specific treatments for five scenarios(Food, Drinks, Sports & Fitness, Outdoor & Workers, Health & Beauty) to professionally solve according to laundry problems.

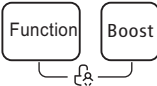
| STAIN MASTER | scenarios         | Wash Cycles                             | Typical stain                             |
|--------------|-------------------|-----------------------------------------|-------------------------------------------|
|              | Food              | Cotton,Synthetic, Mix ,Baby Care ,Jeans | Fresh Vegetables, Fresh Juice, Food Sauce |
|              | Drinks            | Cotton, Synthetic, Mix ,Baby Care       | Red wine, hot drink, soft drink           |
|              | Sports & Fitness  | Cotton, Synthetic, Mix, Sports          | Grass Stains, Dust, Sweat Stains          |
|              | Outdoor & Workers | Cotton , Synthetic, Mix , Sports ,Jeans | Grease, Mud Stain, Carbon Pigment         |
|              | Health & Beauty   | Cotton, Synthetic, Mix                  | Cosmetics, Blood, Drugs                   |

| Programme      | Additional functions | Programme | Additional functions |
|----------------|----------------------|-----------|----------------------|
| Quick 45'/'15' |                      | Jeans     |                      |
| Steam Hygiene  |                      | Sports    |                      |
| ECO Wash       |                      | Baby Care |                      |
| 20°C           |                      | Mix       |                      |
| Wool           |                      | Synthetic |                      |
| Spin Only      |                      | Cotton    |                      |
| Drum Clean     |                      |           |                      |



## Child Lock

This function is meant to keep children from misusing the controls.



Press [Function] and [Boost] simultaneously for 3 sec until the buzzer beep. The child lock indicator switches on.

## ! Caution!

When the Child Lock is activated, the display will alternately show "CL" and the remaining time.

Pressing any other button will cause the Child Lock indicator to flash.

When the program ends, "CL" and "End" will alternate on the display.

The Child Lock deactivates the function of all buttons except the On/Off button and the Child lock button!

Only the simultaneous pressing of the two buttons [Function] and [Boost] can deactivate the Child Lock!

Please deactivate the Child Lock before selecting a new program!

# OPERATION



## My Cycle

To memory the frequently used programme.



After choosing the programme and setting the options, press [Spin] and [STAIN MASTER] button 3 sec. before start to wash. The default setting course is Cotton.



## Reload

This operation can be executed during the washing progress. When the drum is still rolling and there is large amount of water with high temperature in the drum. The state is unsafe and the door cannot be opened forcefully. To press [Start/Pause] for 3 sec. to reload, and start the clothes adding in the midway function. Please follow the steps as bellow:

- 1.Wait until the drum stops rotation.
- 2.The door lock is unlocked.
- 3.Close the door when the clothes are reloaded and press the [ >|| ] button.



Press[ >|| ]3sec.



Reload the clothes



Start

## ⚠ Caution!

- Don't use the Reload function when the water level over the edge of the inner tub or the temperature is higher.



## Mute the buzzer



Choose the Programme



Press the [STAIN MASTER] and [Function] button for 3sec.,the buzzer is mute.

To act the buzzer function, press the button again for 3 seconds. The setting will be kept until the next reset.

## ⚠ Caution!

- After Muting the buzzer function, the sounds will not be activated any more.

# OPERATION

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## ■ Programmes

Programmes are available according to the laundry type.

| Programmes    |                                                                                                                                                                                                                                                                                                                                                                                                             |
|---------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Cotton        | Hard-wearing textiles, heat-resistant textiles made of cotton or linen.                                                                                                                                                                                                                                                                                                                                     |
| Synthetic     | Wash synthetic articles, for example: shirts, coats, blending. While washing the knitting textiles, detergent quantity shall be reduced due to its loose string construction and easily forming bubbles.                                                                                                                                                                                                    |
| Baby Care     | Washing the baby's clothes, it can make the baby's wear cleaner and make the rinse performance better to protect the baby skin.                                                                                                                                                                                                                                                                             |
| Mix           | Mixed load consisting of textiles made of cotton and synthetics.                                                                                                                                                                                                                                                                                                                                            |
| 20°C          | Able to clean lightly soiled cotton laundry, at a nominal temperature of 20 °C.                                                                                                                                                                                                                                                                                                                             |
| ECO Wash      | The standard washing programs, they are suitable to clean normally soiled cotton laundry efficiently.                                                                                                                                                                                                                                                                                                       |
| Steam Hygiene | Steam is applicable for daily laundries. The steam can deeply penetrate the fiber, which effectively eliminate bacterias and germs, preventing odors and protecting your health.                                                                                                                                                                                                                            |
| Quick 45'/15' | This procedure defaults to 45', press the "Boost" to switch to 15', which is suitable for washing few and not very dirty clothes quickly. Sometimes, after the Quick 15' procedure is completed, the moisture content of clothes is high.                                                                                                                                                                   |
| Jeans         | Specially for jeans.                                                                                                                                                                                                                                                                                                                                                                                        |
| Sports        | Washing the activewear.                                                                                                                                                                                                                                                                                                                                                                                     |
| Drum Clean    | Specially set in this machine to clean the drum and tube. It applies 90 °C high temperature sterilization to make the clothes washing more green. When this programme is performed, the clothes or other washing cannot be added. When proper amount of chlorine bleaching agent is put in, the barrel cleaning effect will be better. The customer can use this programme regularly according to the need. |
| Wool          | Hand or machine-washable wool or richwool textiles. Especially gentle wash programme to prevent shrinkage, longer programme pauses (textiles rest in wash liquor).                                                                                                                                                                                                                                          |
| Spin Only     | Spins and drains the water.                                                                                                                                                                                                                                                                                                                                                                                 |

# OPERATION

## ■ Washing Programmes Table

| Programme     | Load(kg) | Default Temp.(°C) | Default Time |
|---------------|----------|-------------------|--------------|
|               | 8.0      |                   |              |
| Quick 45'/15' | 2.0      | 20                | 0:45         |
| Steam Hygiene | 4.0      | 60                | 2:28         |
| ECO Wash      | 8.0      | 30                | 0:59         |
| 20°C          | 4.0      | 20                | 1:01         |
| Wool          | 2.0      | 40                | 1:07         |
| Spin Only     | 8.0      | —                 | 0:12         |
| Drum Clean    | —        | 90                | 1:18         |
| Jeans         | 8.0      | 30                | 1:35         |
| Sports        | 4.0      | 20                | 0:47         |
| Baby Care     | 8.0      | 60                | 2:01         |
| Mix           | 8.0      | 40                | 0:58         |
| Synthetic     | 4.0      | 40                | 1:25         |
| Cotton        | 8.0      | 40                | 1:28         |

- Cotton, Mix, Synthetic are auto Weighting programs. When these 3 programs are selected, the washing machine will automatically adjust the appropriate water level and wash time according to the weight of the laundry during the washing process.
- Energy test program: ECO Wash .  
Speed: the highest speed; Temp. : 60°C, Other as the default.  
Half load for 8.0kg machine: 4.0kg.
- "ECO Wash " is the standard washing programs to which the information in the label and the fiche relates, and they are suitable to clean normally soiled cotton laundry and that they are the most efficient programmes in terms of combined energy and water consumptions for washing that type of cotton laundry, that the actual water temperature may differ from the declared cycle temperature.

### Note!

- The parameters in this table are only for user's reference. The actual parameters maybe different with the parameters in above mentioned table.

# MAINTENANCE

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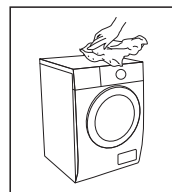
## ■ Cleaning and Care

### ⚠ Warning!

- Always unplug the appliance and close the water tap before cleaning and maintenance.

### Cleaning the Cabinet

Proper maintenance on the washing machine can extend its working life. The surface can be cleaned with diluted non-abrasive neutral detergents when necessary. If there is any water overflow, use a cloth to wipe it off immediately. Never use sharp items to clean the appliance.



### ⚠ Caution!

- Never use abrasive or caustic agents, formic acids or its diluted solvents or similar substances, like alcohol or chemical products.

### Cleaning the Drum

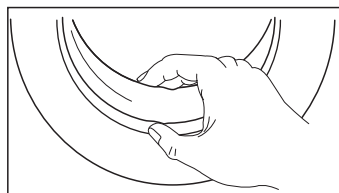
Any rust stains left inside the drum by metal articles must be removed immediately using chlorine-free detergents. Never use steel wool for cleaning the drum!

### 📌 Note!

- Keep any laundry away from the machine while cleaning the drum.

### Cleaning the Door Seal and Glass

Wipe the glass and seal after each wash to remove lint and stains. If lint builds up it can cause leakages. Remove any coins, buttons and other objects from the seal after each wash. Clean the Door Seal and Glass every month to ensure the normal operation of the appliance.



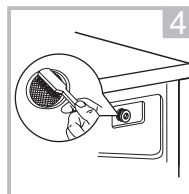
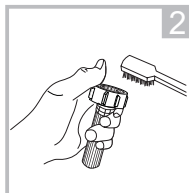
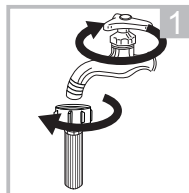
# MAINTENANCE

## Cleaning the Inlet Filter

### Note!

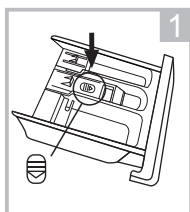
- Diminishing water flow is a sign that the filter need to be cleaned.

1. Close the tap and remove the water supply hose from it.
2. Clean the filter with a brush.
3. Unscrew the water supply hose from the backside of the machine. Pull out the filter with long nose pliers.
4. Use a brush to clean the filter.
5. Reinstall the filter to the water inlet and reconnect the water supply hose.
6. Clean the Inlet filter every 3 months to ensure the normal operation of the appliance.

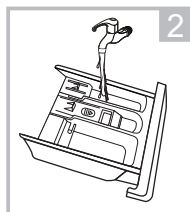


## Clean The Detergent Dispenser

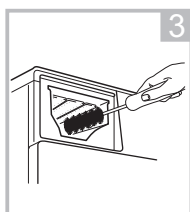
1. Press down the release [  ] on the softener cover and pull the dispenser drawer out of the recess. Clean the inside of the recess with a brush.
2. Lift the softener cover off the dispenser drawer and wash both items with water.
3. Restore the softener cover and push the drawer back into the recess.



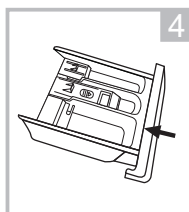
Press the release and remove the dispenser drawer



Clean the dispenser drawer and the softener cover under water



Clean the recess with a soft brush



Insert the dispenser drawer

### Note!

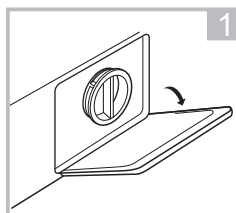
- Do not use abrasive or caustic agents to clean plastic parts.
- Clean the detergent dispenser every 3 months to ensure the normal operation of the appliance.

# MAINTENANCE

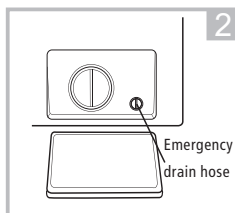
## Cleaning the Drain Pump Filter

### ⚠ Warning!

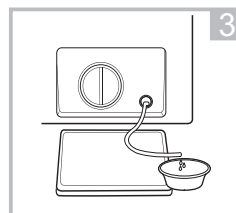
- Make sure that the machine has finished the washing cycle and is empty. Switch it off and unplug it before cleaning the drain pump filter.
- Be careful of hot water. Allow the water to cool down. Risk of scalding!
- Clean the filter periodically every 3 months to ensure the normal operation of the appliance.



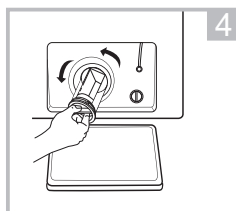
Open the lower cover cap



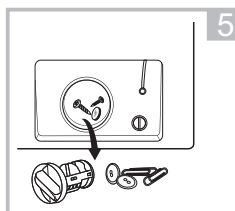
Rotate 90°C and pull out the emergency drain hose, and take off the hose cap



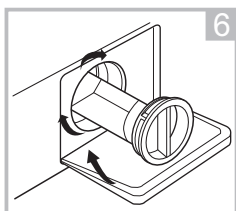
After water runs out, reset the drain hose



Open the filter by turning to the counter clockwise



Remove extraneous matter



Close the lower cover cap

### ⚠ Caution!

- Make sure that valve cap and emergency drain hose are reinstalled properly, cap plates should be inserted aligning to hole plates otherwise water may leak.
- Some machines don't have emergency drain hose, so step 2 and step 3 can be skipped. Rotate lower cover cap directly to make water run into basin.
- When the appliance is in use and depending on the programme selected there can be hot water in the pump. Never remove the pump cover during a wash cycle, always wait until the appliance has finished the cycle, and is empty. When replacing the cover, ensure it is securely re-tightened.

# MAINTENANCE

## ■ Trouble Shooting

Whenever there is a problem with the appliance, check if you can solve it following the tables below. If the problem persists, please contact the customer service.

| Description                                   | Possible cause                                               | Solution                                                                                                        |
|-----------------------------------------------|--------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|
| Appliance does not start                      | Door is not closed properly.<br>Clothes are stuck.           | Close the door properly and restart.<br>Check the laundry.                                                      |
| Door can't be opened                          | Safety protection is activated.                              | Disconnect the power and restart.                                                                               |
| Water leakage                                 | Connections are not tight enough.                            | Check and fasten the water inlet pipe.<br>Check and clean the outlet hose.                                      |
| Detergent residues in the detergent dispenser | Detergent is damp and/or clotted.                            | Clean and wipe the detergent dispenser dry.                                                                     |
| Indicator or display does not work            | PC board or harness have connection problems.                | Switch off the power and check if the mains plug is connected properly.                                         |
| Abnormal noise                                | Fixing bolts still in place.<br>Floor is not solid or level. | Check if the fixing bolts have been removed<br>Make sure the appliance is installed on a solid and level floor. |

## Error Codes

| Description | Possible cause                             | Solution                                                                                                   |
|-------------|--------------------------------------------|------------------------------------------------------------------------------------------------------------|
| <b>E30</b>  | Door is not closed properly                | Close the door properly and restart.                                                                       |
| <b>E10</b>  | Water injecting problem during wash cycle. | Check if the water pressure is high enough.<br>Straighten the water pipe.<br>Clean the inlet valve filter. |
| <b>E21</b>  | Overtime water draining                    | Check the drain hose for blockage.                                                                         |
| <b>E12</b>  | Water overflow                             | Restart the appliance.                                                                                     |
| <b>EXX</b>  | Others                                     | Restart the appliance. If problem persists, please contact the customer service.                           |

# MAINTENANCE

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## ■ Customer Service

Spare part for your appliance are available for a minimum of 10 years.

In case of questions please contact our customer service at:

### Warning!

Risk of electric shock

- Never try repair an appliance which is defective or presumed to be defective.  
You may put your own and future users' lives in danger. Only authorised specialists are allowed to carry out this repair work.
- Improper repair will void the warranty and subsequent damages can't be recognized!

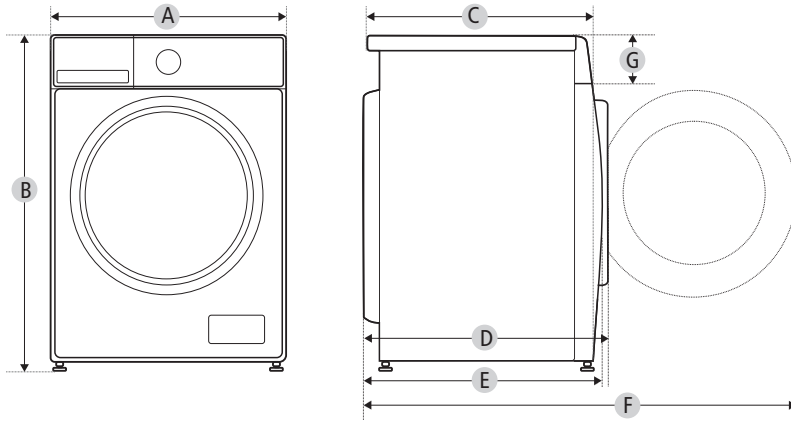
## Transport

### IMPORTANT STEPS WHEN MOVING THE APPLIANCE

- Unplug the appliance and close the water inlet tap.
- Check, if the door and the detergent dispenser are closed properly.
- Remove the water inlet pipe and the outlet hose from the house installations.
- Let the water drain completely from the appliance (see "Maintenance Cleaning the drain pump filter")
- Important: Re-install the 4 transport bolts in the back of the appliance.
- This appliance is heavy. Transport with care. Never hold any protruding part of the machine when lifting. The machine door cannot be used as a handle.

# MAINTENANCE

## ■ Technical Specifications



|                         |                     |
|-------------------------|---------------------|
| Model                   | AWM8000W/ AWM8000GB |
| Power Supply            | 220-240V~,50Hz      |
| MAX.Current             | 10A                 |
| Standard Water Pressure | 0.05MPa~1MPa        |
| Washing Capacity        | 8.0kg               |
| Dimension               |                     |
| A                       | 595mm               |
| B                       | 850mm               |
| C                       | 475mm               |
| Weight                  | 63kg                |
| Rated Power             | 1950W               |
| Reference Dimension     |                     |
| D                       | 540mm               |
| E                       | 521mm               |
| F                       | 985mm               |
| G                       | 135mm               |

# MAINTENANCE

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## ■ Testing Methods

Model: AWM8000W/ AWM8000GB

ADDITIONAL INFORMATION FOR Standard performance TESTING:(AS/NZS 2040.1:2021 +A1:2025)

1. Water connections: Cold water connection
2. Water supply pressure: 320 kPa
3. Energy Warm wash Program: ECO Wash, 60°C, Speed 1400, Display: 6:29
4. Detergent type: Drum detergent
5. Detergent quantity: Default
6. Adding detergent:  
The detergent is dissolved and added as Paragraph B7.3 of AS/NZS 2040.1  
The detergent shall be dissolved in 1 L of water
7. Anti-sudsing agent: Max
8. Test load mass: 8.0kg
9. Water consumption: 68L
10. Test Voltage: 220-240V~, 50Hz

# Warranty Card

artusi.com.au

## Worldwide Appliances Pty Limited

A.B.N. 45868077422

48-50 Moore Street, Leichhardt N.S.W 2040  
Post:

Locked Bag 3000, Annandale, N.S.W 2038

P: 1300 694 583

## WARRANTY REGISTRATION

Your ongoing satisfaction with your artusi product is important to us. We ask that you complete the enclosed Warranty Registration Card and return it to us so that we have a record of the artusi product purchased by you.

## PRIVACY

Worldwide Appliances respects your privacy and is committed to handling your personal information in accordance with the National Privacy Principles and the Privacy Act 1988 (Cth). A copy of the Worldwide Appliances Privacy Policy is available at [www.artusi.com.au](http://www.artusi.com.au). Worldwide Appliances will not disclose any personal information set out in the Warranty Registration Card ("Personal Information") without your consent unless required by:

1. law;
2. any Worldwide Appliances related company;
3. any service provider which provide services to artusi or assist artusi in providing services (including repair and warranty services) to customers. Our purpose in collecting the Personal Information is

to keep a record of the artusi product purchased by you, in order to provide a better warranty service to you in the unlikely event that there is a problem with your artusi product. Worldwide Appliances may contact you at any one or more of the address, email address or telephone numbers set out in the Warranty Registration Card. Please contact artusi on 1300 694 583 should you not wish to be contacted by Worldwide Appliances.

## WARRANTY

### 1. Warranty

Worldwide Appliances warrants that each artusi product will remain, for a period of either 12 months or 24 months of warranty. All Warranties are valid from the original date of purchase, And warranty claims must be accompanied by the proof of purchase.

### 24 months warranty products:

All Built-in Appliances – Limited to Ovens, Gas, Induction and Electric Cooktops, and All Rangehoods. Freestanding Cookers - Gas and Electric Models (900mm Width).

Dishwashers - Freestanding, Fully Integrated, Semi Integrated and built-in. All Wine coolers. All Dryers. Freestanding Cookers - Gas and Electric Models in 50cm, 54cm and 60cm Widths

Portable Appliances\* – Benchtop Models and Portable Gas Models

### 2. What is not Covered by the Warranty.

The Warranty does not apply if an artusi product is defective by a factor other than a defect arising in the manufacture of the artusi product, including but not limited to:

- (a) damage through misuse (including failure to maintain, service or use with proper care), neglect, accident or ordinary wear and tear (including deterioration of parts and accessories and glass breakage);
- (b) use for purpose for which the artusi product was not sold or designed;
- (c) use or installation which is not in accordance with any specified instructions for use or installation;
- (d) use or operation after a defect has occurred or been discovered;
- (e) damage through freight, transportation or handling in transit (other than when Worldwide Appliances is responsible);
- (f) damage through exposure to chemicals, dusts, residues, excessive voltage, heat, atmospheric conditions or other forces or environmental factors outside the control of Worldwide Appliances;
- (g) repair, modification or tampering by the purchaser or any person other than Worldwide Appliances, an employee of Worldwide Appliances or an authorised artusi service contractor\*;
- (h) use of parts, components or accessories which have not been supplied or specifically approved by artusi.
- (i) damage to surface coatings caused by cleaning or maintenance using products not recommended in the artusi product handbook provided to the purchaser upon purchase of the artusi product;
- (j) damage to the base of an electric oven due to items having been placed on the base of the oven cavity or covering the base, such as aluminium foil (this impedes the transfer of heat from the element to the oven cavity and can result in irreparable damage); or
- (k) damages, dents or other cosmetic imperfections not affecting the performance of the artusi in respect of an artusi product purchased as a "factory second" or from display

The Warranty does not extend to light globes used in artusi products.

### 3. Domestic Use

Each artusi product is made for domestic use. This Warranty may not extend to artusi products used for commercial purposes.

**Continued over...**

#### 4. Time for Claim under the Warranty

You must make any claim under this Warranty within twenty eight (28) days after the occurrence of an event which gives rise to a claim pursuant to the Warranty, by booking a service call on the telephone number below.

#### 5. Proof of Purchase

Customers must retain proof of purchase in order to be eligible to make a warranty claim in respect of an artusi product.

#### 6. Claiming under the Warranty

Customers will bear the cost of claiming under this Warranty unless Worldwide Appliances determines the expenses are reasonable, in which case the customer must claim those expenses by providing written evidence of each expense to Worldwide Appliances at the address on the Warranty Registration Card.

#### 7. Statutory Rights

(a) These terms and conditions do not affect your statutory rights.

(b) The limitations on the Warranty set out in this document do not exclude or limit the application of the consumer guarantees set out in the Act or any other equivalent or corresponding legislation in the relevant jurisdiction where to do so would:

(i) contravene the law of the relevant jurisdiction; or

(ii) cause any part of the Warranty to be void.

(c) Worldwide Appliances excludes indirect or consequential loss of any kind (including, without limitation, loss of use of the artusi product) and (other than expressly provided for in these terms and conditions) subject to all terms, conditions and warranties implied by custom, the general law, the Act or other statute.

(d) The liability of Worldwide Appliances to you

for a breach of any express or non-excludable implied term, condition or warranty is limited at the option of Worldwide Appliances to:

(i) replacing or repairing the defective part of the artusi product;

(ii) paying the cost of replacing or repairing the defective part of the artusi product;

(iii) replacing the artusi product; or

(iv) paying the cost of replacing the artusi product.

(e) Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

#### 8. Defects

Any part of an artusi product deemed to be defective and replaced by Worldwide Appliances is the property of Worldwide Appliances. Worldwide Appliances reserves the right to inspect and test artusi products in order to determine the extent of any defect and the validity of a claim under the Warranty.

**All warranty service calls must be booked via the online service request form:**

**[www.com.au/#asr](http://www.com.au/#asr)**

**01082016**

**DON'T FORGET TO REGISTER YOUR WARRANTY ONLINE NOW AT:**  
**[www.com.au/warranty-registration](http://www.com.au/warranty-registration)**

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## NOTES

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/au.linkedin.com/company/worldwideappliances

**artusi.com.au**

Australia National Telephone Number 1300 694 583

Our showrooms opening hours in each state are available on our website

**NSW & ACT (Head Office)**

48-50 Moore Street  
Leichhardt

**Victoria**

2r/131 Church Street  
Hawthorn

**QLD**

Contact  
head office

**WA & NT**

Contact  
head office

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