



INSTALLATION AND OPERATION INSTRUCTIONS FOR

WM-SLIM-55 (SM-X190055-1/EU2)

WM-SLIM-65 (SM-X190065-1/EU2)



SAFETY INFORMATION



WARNING

If the information in these instructions are not followed exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other

INSTALLER: LEAVE THIS MANUAL WITH THE APPLIANCE.

CONSUMER: RETAIN THIS MANUAL FOR FUTURE REFERENCE.

TABLE OF CONTENTS

Please read and carefully follow all of the instruction found in this manual. The instructions included here will assure that you have many years of dependable and enjoyable service from your Remii Electric Fireplace.

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IMPORTANT INSTRUCTIONS

PLEASE RETAIN THIS USER GUIDE FOR FUTURE REFERENCE

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- 1) Read all instructions before using this fireplace
- 2) The fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Keep combustible material such as furniture, cushions, bedding, paper, clothes, curtains at least 3 feet from the front of the unit
- 3) Extreme caution is necessary when any heater is used near children and whenever the unit is left operating and unattended.
- 4) Do not operate a fireplace with a damaged cord or plug, or if the heater has malfunctioned, the fireplace has drooped or damaged in any manner
- 5) Not all fireplaces are suitable for use in bathrooms or laundry facilities. Please consult with individual product literature to confirm suitability
- 6) Do not run the cord under carpeting. Do not cover cord with throw rugs, runners or the like. Arrange the cord away from traffic area and where it will not be tripped over
- 7) Do not modify this fireplace. Use it as described in the manual. Any other use not recommended by the manufacture may cause fire, shock or injury to persons
- 8) Do not use this heater with programmer, timer, separate remote-control system or any other device that switches the heater on automatically, since a fire risk exists if the heater is covered or positioned incorrectly
- 9) Disconnect all power supply before cleaning, maintenance or relocation of the fireplace
- 10) Keep the heater clean. Do not allow any objects to enter any ventilation or exhaust opening as this may cause electric shock, fire or damage to the heater
- 11) Do not immerse the cord, plug or any part of the appliance in water or any other liquid
- 12) In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device

SAVE THESE INSTRUCTIONS

CAUTION: Procedures and techniques, which, if not carefully followed, will result in damage to the equipment.

WARNING: Procedures and techniques, which, if not carefully followed, will expose the user to the risk of fire, serious injury, illness or death.

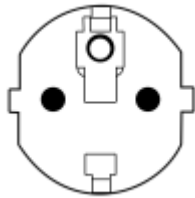
PLUG INSTALLATION

Your power cord will come separate from the unit, please locate it when unpacking your fireplace. The plug contained inside the box is predetermined at the factory and according to orders placed by authorized dealers.

Available are UK, European, Swiss & Australian plugs. Should you require any of these options please contact your dealer for purchase. You will be required to give them the correct part number as listed below.



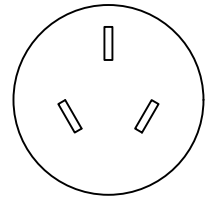
UK plug
10103060E



European plug
10103030E



Swiss plug
10103109E



Australian plug
10103088E

Please following the instructions to correctly install the plug into your fireplace.

1. Included in the box will be a power cord similar to the one pictured below. See Picture 1.



Picture 1



Picture 2

2. Hold the male plug and insert it into the female receptacle. The receptacle is located on the left side of the fireplace.



3. Please make sure the plugs are firmly connected. See Picture 2 above.

UNPACKING AND TESTING THE APPLIANCE

Carefully remove the appliance from the box.

Prior to installing the appliance, test to make sure the appliance operates properly by plugging the power supply cord into a conveniently located 240 Volt grounded outlet.

Test all aspects of its operation (manual switches, remote and heater) to make sure all components operate correctly.

As with most electronic devices, your new electric fireplace has been designed to operate at temperatures between 5°C (41°F) and 35°C (95°F). During the cold winter months, allow the fireplace to reach room temperature before turning it on.

NOTE: There may be traces of odor during the first few minutes of initial use. This is harmless and normal and will never occur again.

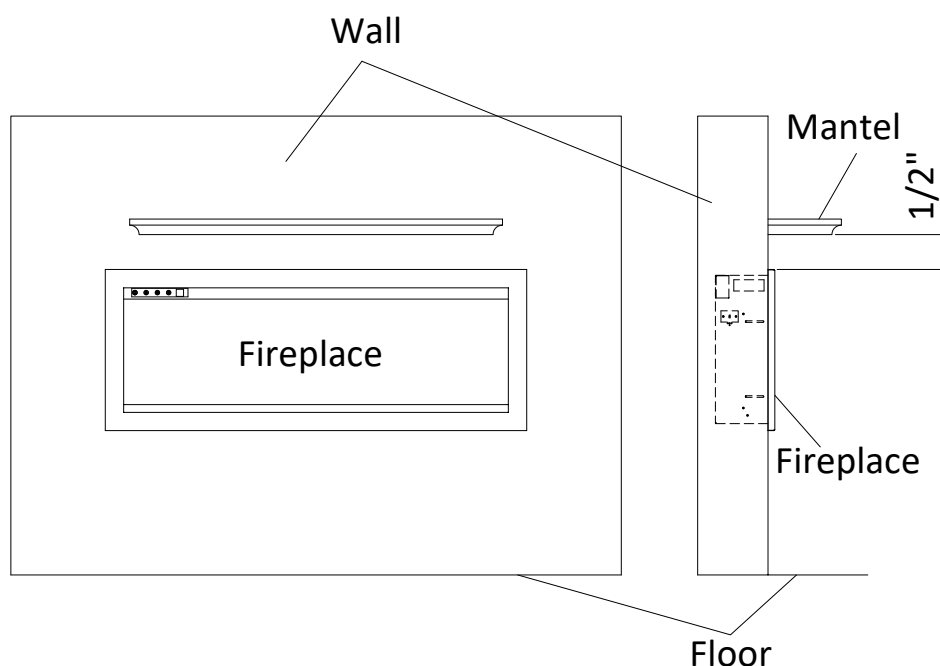
CHOOSING FIREPLACE LOCATION

Plan where to locate and frame the fireplace. This will save time and money later when you install the fireplace. Before installation consider the following:

1. Where the fireplace is located must allow for wall and ceiling clearances.
2. Consider a location where the fireplace screen will not be exposed to direct sunlight from windows or doors.
3. A 15 ampere, 240 Volt, 50 Hz branch circuit with proper ground must be available at the location. Preferably a dedicated branch circuit should be provided to avoid circuit breakers to trip or fuses to blow.

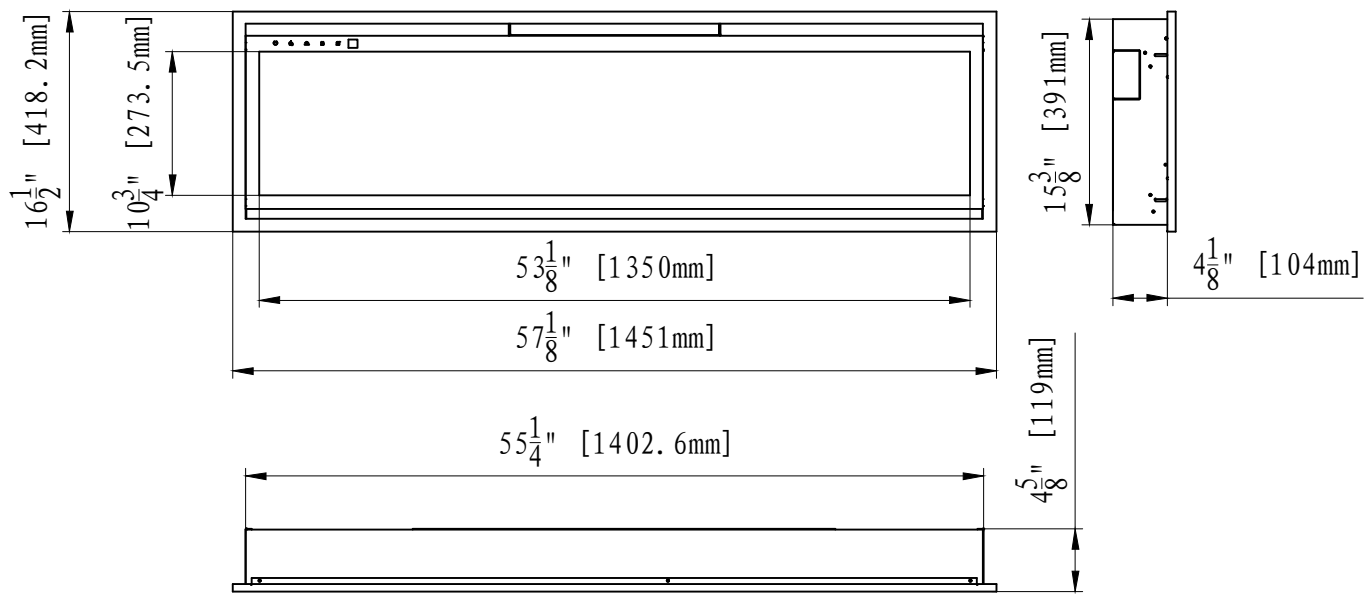
MANTEL CLEARANCE

The clearance to the mantel should be 1/2" minimum when a mantel is applied (Measurement is taken from the trim).



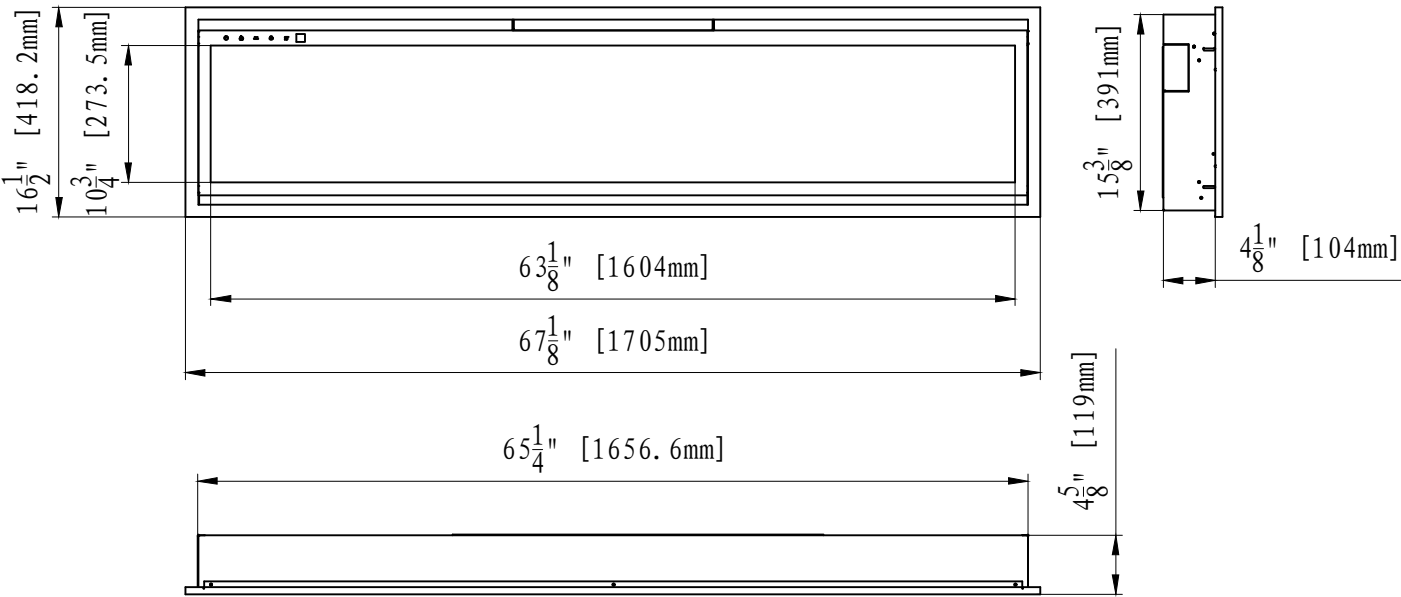
WM-55-XS (SM-X190055-1/EU2)

| Description | Built-in Appliance |
|-------------------------|--|
| Voltage | 220-240V AC 50-60Hz |
| Watts | 1900W Max |
| NO HEATER | 28W |
| MOTOR HEATER | 19W |
| Appliance Width | 55 1/4" or 140.34 cm |
| Appliance Height | 15 3/8 " or 39.1 cm |
| Appliance Depth | 4 1/8" or 10.4 cm |
| Gross Weight | 77.60 lbs or 35.2 kgs |
| Plug Location | Left side |
| Cord Length | 70 7/8" or 180 cm |
| Rough Wall Opening Size | 55 1/2"× 15 5/8" or 140.97 cm× 39.688 cm |
| BTU | 6500 |



WM-65-XS (SM-X190065-1/EU2)

| Description | Built-in Appliance |
|-------------------------|--|
| Voltage | 220-240V AC 50-60Hz |
| Watts | 1900W Max |
| NO HEATER | 33W |
| MOTOR HEATER | 19W |
| Appliance Width | 65 1/4" or 165.66 cm |
| Appliance Height | 15 3/8 " or 39.1 cm |
| Appliance Depth | 4 1/8" or 10.4 cm |
| Gross Weight | 90.83 lbs or 41.2 kgs |
| Plug Location | Left side |
| Cord Length | 70 7/8" or 180 cm |
| Rough Wall Opening Size | 65 1/2"× 15 5/8" or 166.37 cm× 39.688 cm |
| BTU | 6500 |



WALL MOUNT INSTALLATION

NOTE: Due to the many different materials used to build walls, it is highly recommended that you consult your local builder before you install this appliance on a wall.

1. Select a location that is not prone to moisture and is located at least 0.91 m or 3 feet away from combustible materials such as curtains or drapes, furniture, bedding, paper, etc.
2. Using a spirit level to select a position in which to mount the heater horizontally. See Figure 1.

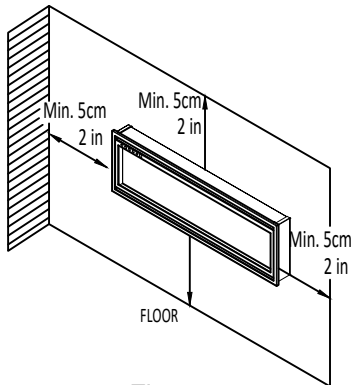


Fig 1

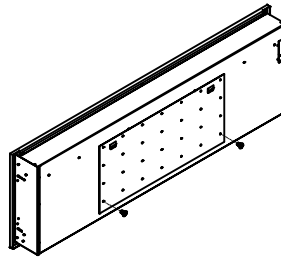


Fig 2

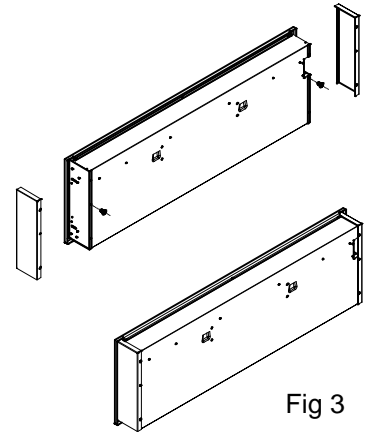


Fig 3

3. Check the wall to ensure there is no wiring, pipe wires etc in the area to be drilled. Drill 8 or more holes depending on the size of the unit purchased, (8mm diameter & 40mm depth) using a suitable size drill bit and insert the wall plugs into the holes.
4. Remove the hanger from the fireplace by removing the screws. See Figure 2.
5. Screw the left and right side steel panel to the left and right side to cover the screws. See Figure 3.
6. Fasten the hanger to the wall (See Figure 4.). Hang the fireplace onto the hanger (See Figure 5.).
7. To prevent fireplace from moving, use the provided safety screw to fasten the fireplace to the wall. See Figure 6.

WARNING: Be sure that the bolts have been fixed firmly enough to withstand the weight!

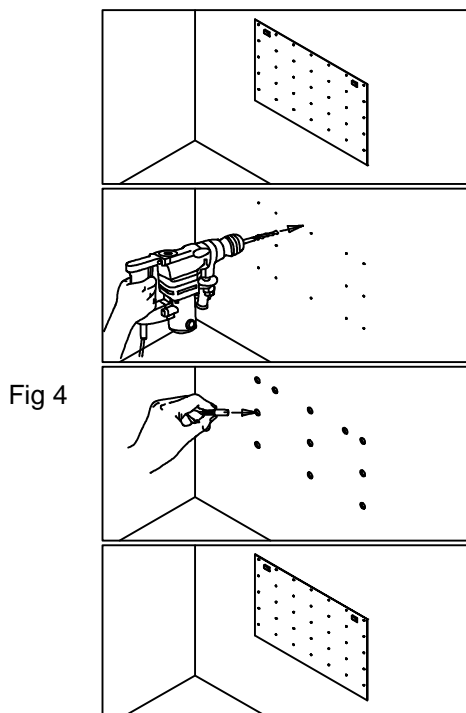


Fig 4

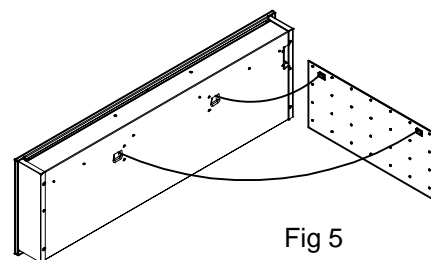


Fig 5

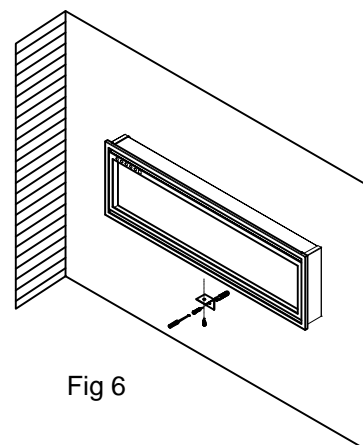


Fig 6

BUILT IN INSTALLATION

NOTE: Due to the many different materials used to build walls, it is highly recommended that you consult your local builder before you install this appliance on a wall.

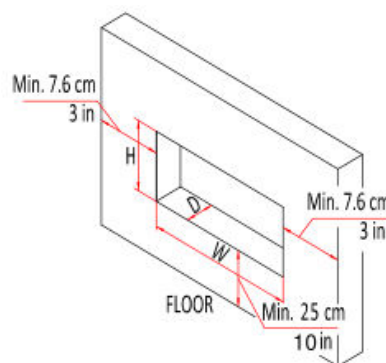
Preparation

1. Select a location that is not prone to moisture and is located at least 0.91m or 3 feet away from combustible materials such as curtains, drapes, furniture, bedding, paper, etc.
2. Mark the desired location on the floor and store the appliance in a safe, dry and dust free place.
3. Prepare a wall with a framed opening to accommodate the size of your unit. Leave at least 1/4" (6mm) around the edge of the appliance. Any new wiring must be done in compliance with local and national codes and other applicable regulations.

Prior to installing, test the appliance to make sure the appliance is fully operational by plugging the power supply cord into a 240 Volt grounded outlet.

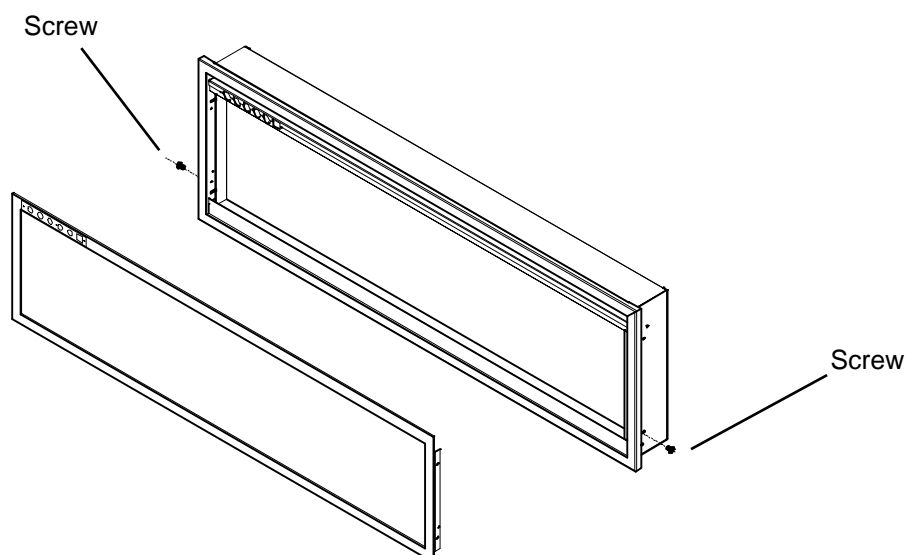
The rough wall opening size of the fireplace:

| | W(") | D(") | H(") |
|----------------------------------|--------|-------|--------|
| WM-SLIM-55 (SM-X190055-1/EU2) | 55 1/2 | 4 3/8 | 15 5/8 |
| WM-SLIM-65 (SM-X190065-1/EU2) | 65 1/2 | 4 3/8 | 15 5/8 |

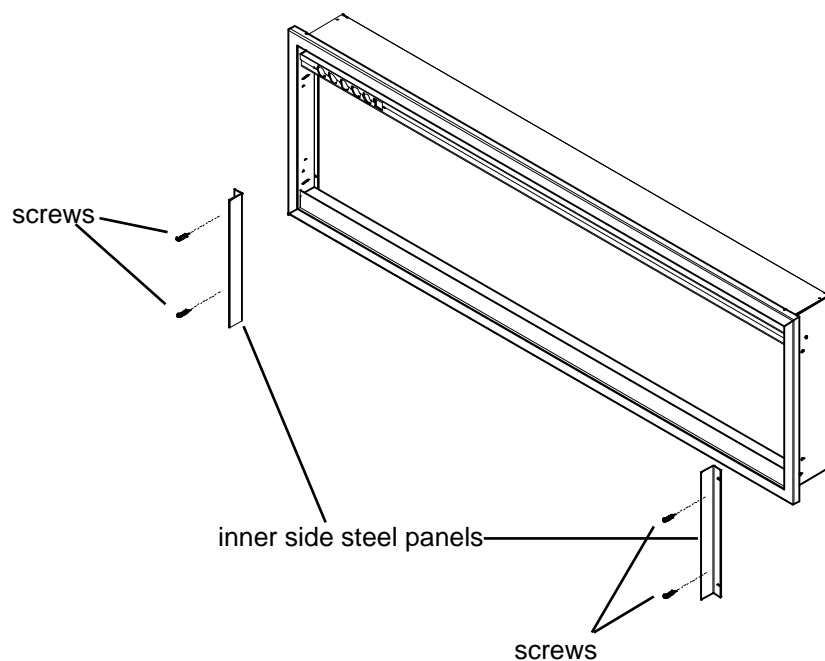


INSTALLATION

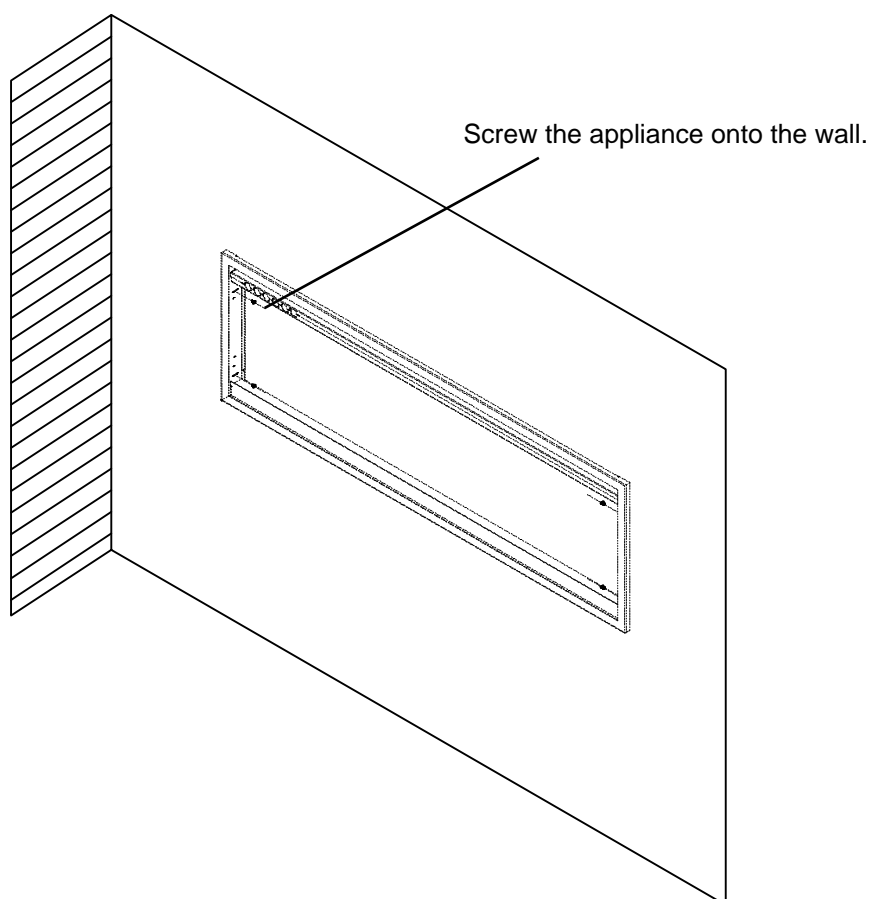
1. Unscrew 1 screw on each left and right side and push the front glass panel upward a bit to take it off. (The screws are only for protection during transportation.)



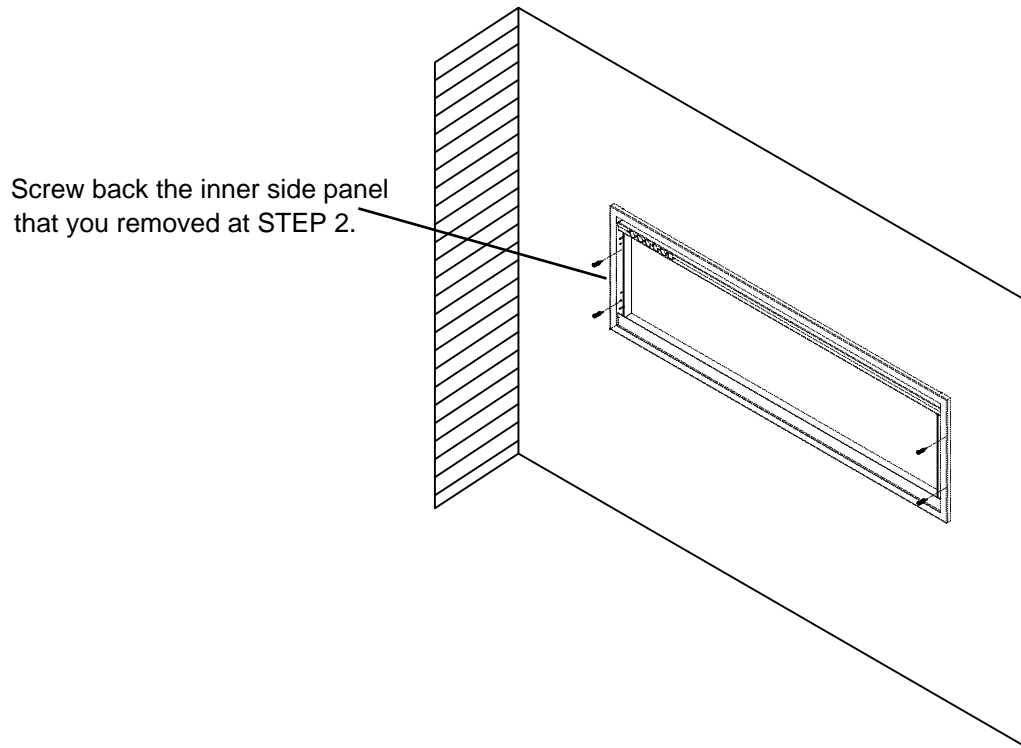
2. Unscrew the 2 screws located on each side and take off the inner side steel panels.



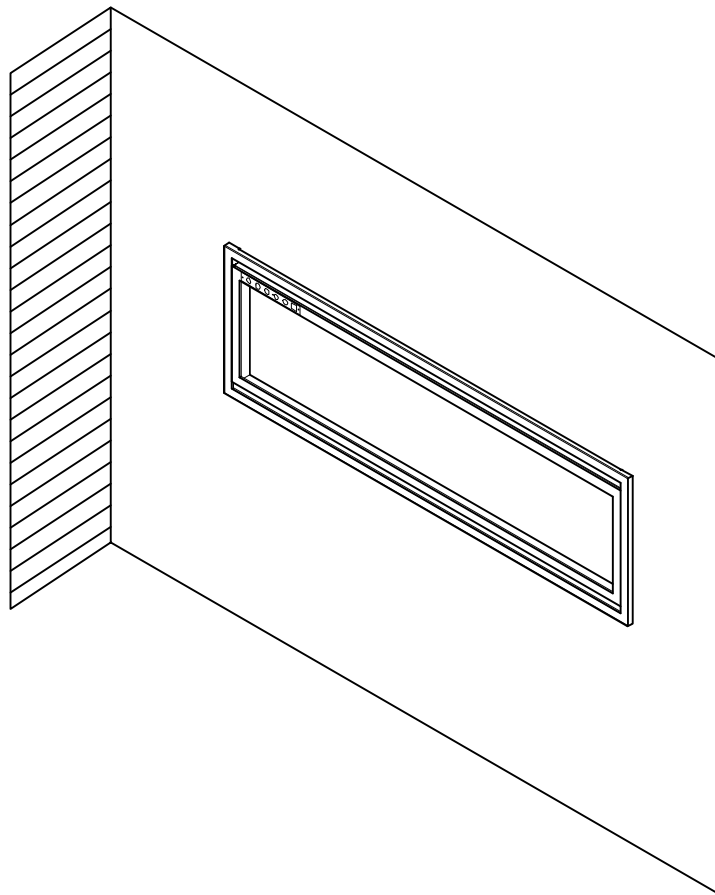
3. Put the fireplace into the wall opening and fix it to be the wall.



4. Screw back the inner side steel panel.

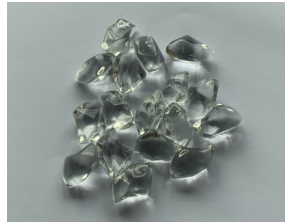


5. Put back the front glass panel after you finish the media decoration.



MEDIA OPTIONS

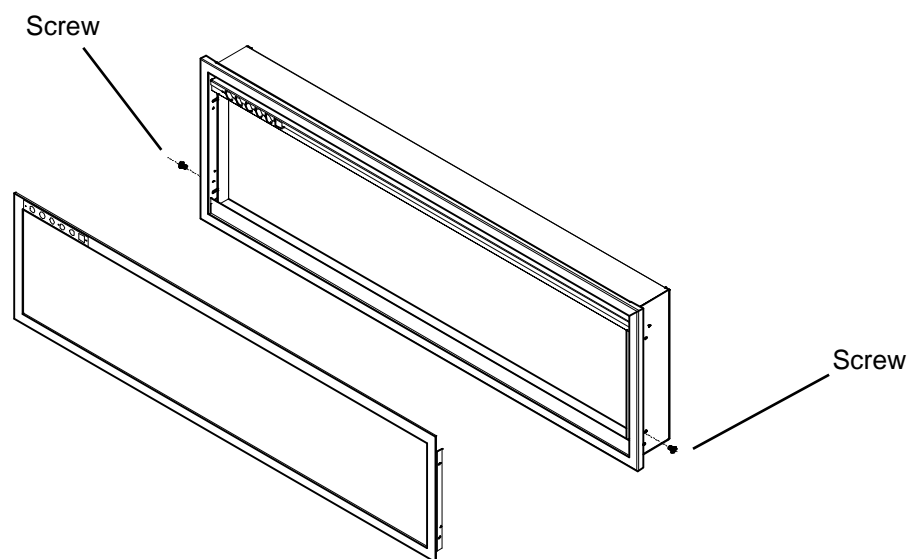
The only media that comes with this appliance is 'Clear glass'. Consumers may purchase optional decorative media if they choose. See dealer for more details.



Clear glass

DECORATIVE MEDIA INSTALLATION

Unscrew 1 screw on each left and right side and push the front glass panel upward a bit to take it off.



INSTALLING THE DECORATIVE MEDIA

Pour the fire glass media into the tray. Feel free to use any combination of the fire glass media that you find most appealing. Put back the trim and front glass after you finish installing the fire glass.





OPERATION




The Fireplace operates by using either the touch panel located on the upper left hand corner or by remote control.


Plug the fireplace into a 15 Amp wall socket.

MANUAL OPERATION



1. Press  to turn on and off the fireplace.
2. Press  to adjust the flame brightness. There are 6 brightness levels (L6-L1) and an off(OFF) position. Each time the flame button is pressed, the brightness of the flame decrease.

press the flame button for 10 seconds, the timing indicator light on and will rapidly blinks, at this time, You can use the TuyaSmart APP to connect to the fireplace.
3.  is void in this model.
4. Press  to set the turn-off time, 30min-1h-2h-3h-4h-5h-6h-7h-8h-t0. The indicator light the current timing. If the timing in off position, the second press will show 30. Multiple times to set operating duration to OF, 30 min, 1h, 2h, 3h, 4h, 5h, 6h, 7h, 8h.
5. Press  or the first time to display the current setting temperature, press the button again to clear the current temperature. If the heater in off position, the second press will show 22℃(72℉).Multiple times to set ambient temperatures at 22℃(72 ℉) , 23℃(74 ℉) ,24℃(76 ℉) , 25℃(78 ℉) , 26℃(80 ℉) , 27℃(82 ℉) , 28℃(84 ℉) ,15℃(52 ℉) , 16℃(54 ℉) , 17℃(56 ℉) ,18℃(58 ℉) , 19℃(60 ℉) , 20℃(62 ℉) , 21℃(64 ℉) .












Temperature unit convert functionZ When the heater is on, press and hold the “” Button for 5 seconds, current temperature unit display will convert to another temperature unit.

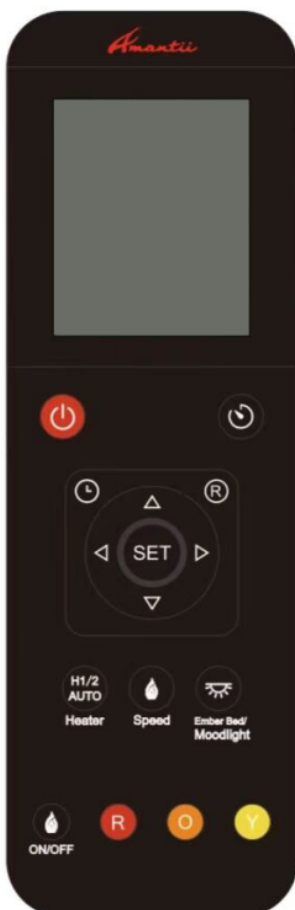
REMOTE CONTROL OPERATION

For remote to function make sure the fireplace is plugged in and the remote has batteries.

Important: When operating the remote make sure you point the remote to the center of the fireplace. Each time you press the button, the buzzer inside the unit will beep once. It takes some time for the receiver to respond to the transmitter. Do not PRESS the buttons more than once within two seconds for correct operation.


Set the current time of the remote control

Press the  to activate the remote control and press to set  the time and date. When one of the “Sun” “Mon” “Tue” “Wed” “Thu” “Fri” “Sat” is flashing, press  or  to set the day of the week, press  to confirm day of the week and then enter hour setting. Press  or  to set the hour, press  to confirm the hour and then enter minute setting. Press  or  to set the minute and press  to confirm the minute and finish time setting.



Press this Power button to turn on and off the fireplace.







Press this Timer button to set the time to turn off the fireplace. The available settings range from 30 minutes to 8 hours. As shown in the following: 0:30 - 1:00 - 1:30 - 2:00 - 2:30 - 3:00 - 3:30 - 4:00 - 4:30 - 5:00 - 5:30 - 6:00 - 6:30 - 7:00 - 7:30 - 8:00. Once you have set the timer, the  icon will be displayed on the LCD screen of the remote control. Press this button again to cancel the timer setting and the icon disappears.



Each time the Heater Button is pressed, the power of the heater will change. As shown the following: H1- H2- AUTO (22°C) - OFF (no display)

H1 means the fireplace on Low Heat/950W

H2 means the fireplace on High Heat/1900W

AUTO means fireplace can automatically adjust to the temperature you set. When in AUTO, you can set the desired temperature with  or  keys. You can switch temperature between Celsius and Fahrenheit with  or  keys. When it is on Auto mode, fireplace operate at 1900W.






Press this button to adjust the speed of the flame. There are 3 options: High-Medium- Low.














This button is void in this model.








Press the Flame button to turn on and off the Flame. When in ON position, the LCD screen of the remote control shows 6 6 6. Press  or  or  to change the brightness of each color flame.







7 Day Timer Function

Press  once, 7 days from Monday to Sunday will display on the LCD screen of the remote control, press  within 5 seconds to enter 7 day timer function. When “Sun” flashes, press  or  to select the day that you want to set, press  to confirm your setting. Then “ON” will be display on the LCD screen of the remote control, at the same time, digital of time hour flashes, press  or  to set the time to turn the fireplace on. After setting the startup time, “OFF” will be displayed on the LCD screen and press  or  to set the shutdown time. When the shutdown time’s set, “AUTO” will be displayed on the LCD screen of the remote control and the digital of temperature flashes. At this time, you can set the temperature by  or . Now, you have finished setting of this function.

When the 7 day timer’s set, the icon  will be displayed on the LCD screen of the remote control. Press  again to cancel the 7 day timer and the icon  will disappears.

NOTE: If the 7 day timing  and the general timing  are set at the same time, the system will respond to an earlier shutdown time.



Press Refer button to check the settings of 7 day timer. Press  or  to see the settings of the day of the week and  or  the settings of the startup and shutdown time.

WIFI OPERATION

INSTALL TuyaSmart life

There are 2 ways to install TuyaSmart;

1. Search for “TuyaSmart life” in the APP store on your phone, download and install.
2. Scan the QR code below with your mobile phone.



WIFI SETTING AND FIREPLACE OPERATION

1. Create an account and log in.
2. When you log in, touch “+” (FIG.1) to enter in FIG.2. Touch “others” on the left corner first and then choose “Connector (Wi-fi)” to enter in FIG.3 to set your Wi-fi account and password.

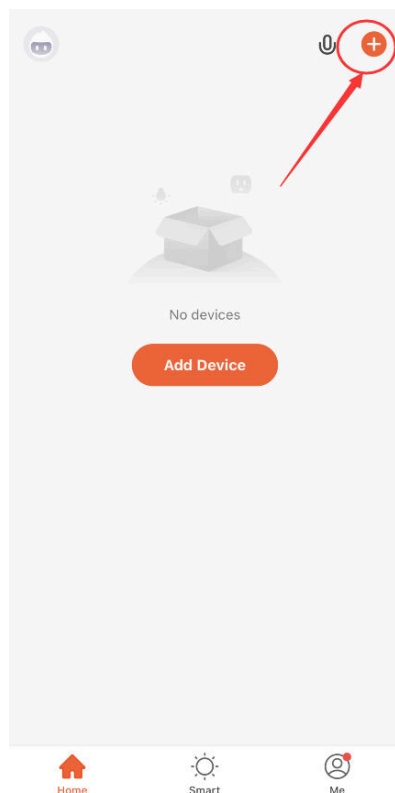


FIG.1



FIG. 2

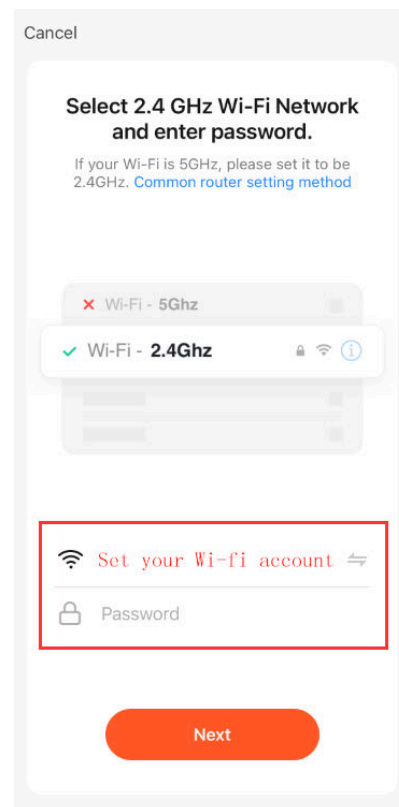




FIG.3



FIG.4

3. Press  (flame button) on the touch panel of the fireplace for more than 5 seconds when the fireplace is in standby mode. There will be 2 beeps come out from the fireplace and the  (flame button) will flash as well indicating that Wi-fi is in EZ mode. Then please confirm to go next. (FIG.5)
4. The APP will scan (FIG.6) and add the fireplace to APP (FIG.7) automatically. Please make sure the Wi-fi account and password you set are correct and Wi-fi signal is good.
5. Touch “Done” to finish Wi-fi setting.(FIG.7)

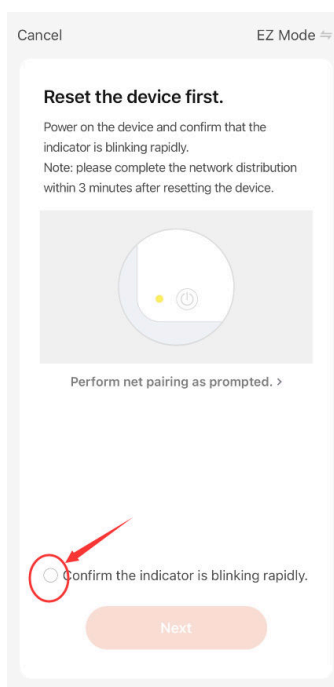


FIG.5

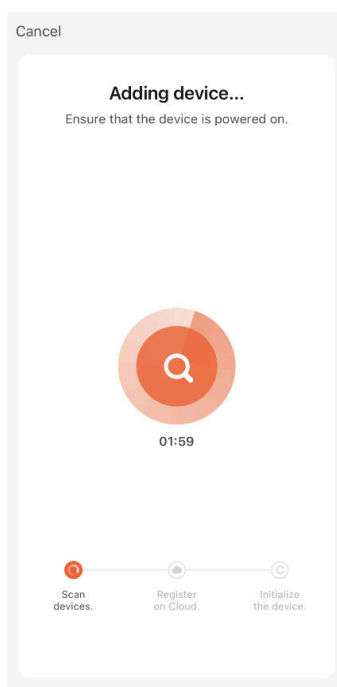


FIG.6

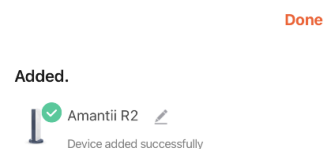


FIG.7

6. Now you are in the interface like FIG.7. You can operate the fireplace via Wi-fi.

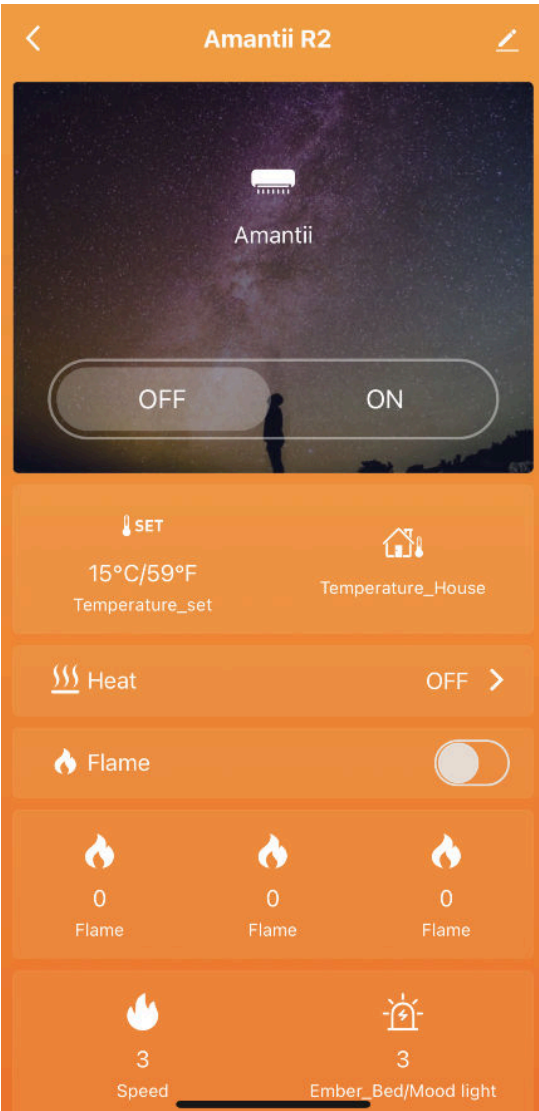


FIG.7

NOTE: Turn off the flashing blue Wifi indicator light



Touch the  (power button) once, the blue light will stop flashing.

CARE AND MAINTENANCE

1. Switch off and unplug from the power supply before cleaning.
2. Using a soft, moist cloth, with or without a mild soap solution, carefully clean the exterior surface of the products.

CAUTION: Allow the product to completely cool before handling or cleaning it.

3. Do not allow water or other liquids to run into the interior of the product, as this could create a fire and/or electrical hazard.
4. We also recommend the periodic cleaning of this appliance by lightly running a vacuum cleaner nozzle over the guards to remove any dust or dirt that may have accumulated inside or on the unit.

CAUTION: Do not use harsh detergents, chemical cleaners or solvents as they may damage the surface finish of the plastic components.

CONFORMITY WITH DIRECTIVES

Conforms to all relevant European directives



ENVIRONMENTAL PROTECTION



Recycling

This symbol is known as the 'Crossed-out Wheelie Bin Symbol'. When this symbol is marked on a product or battery, it means that it should not be disposed of with your general household waste. Some chemicals contained within electrical/electronic products or batteries can be harmful to health and the environment.

Only dispose of electrical/electronic/battery items in separate collection schemes, which cater for the recovery and recycling of materials contained within. Your co-operation is vital to ensure the success of these schemes and for the protection of the environment.

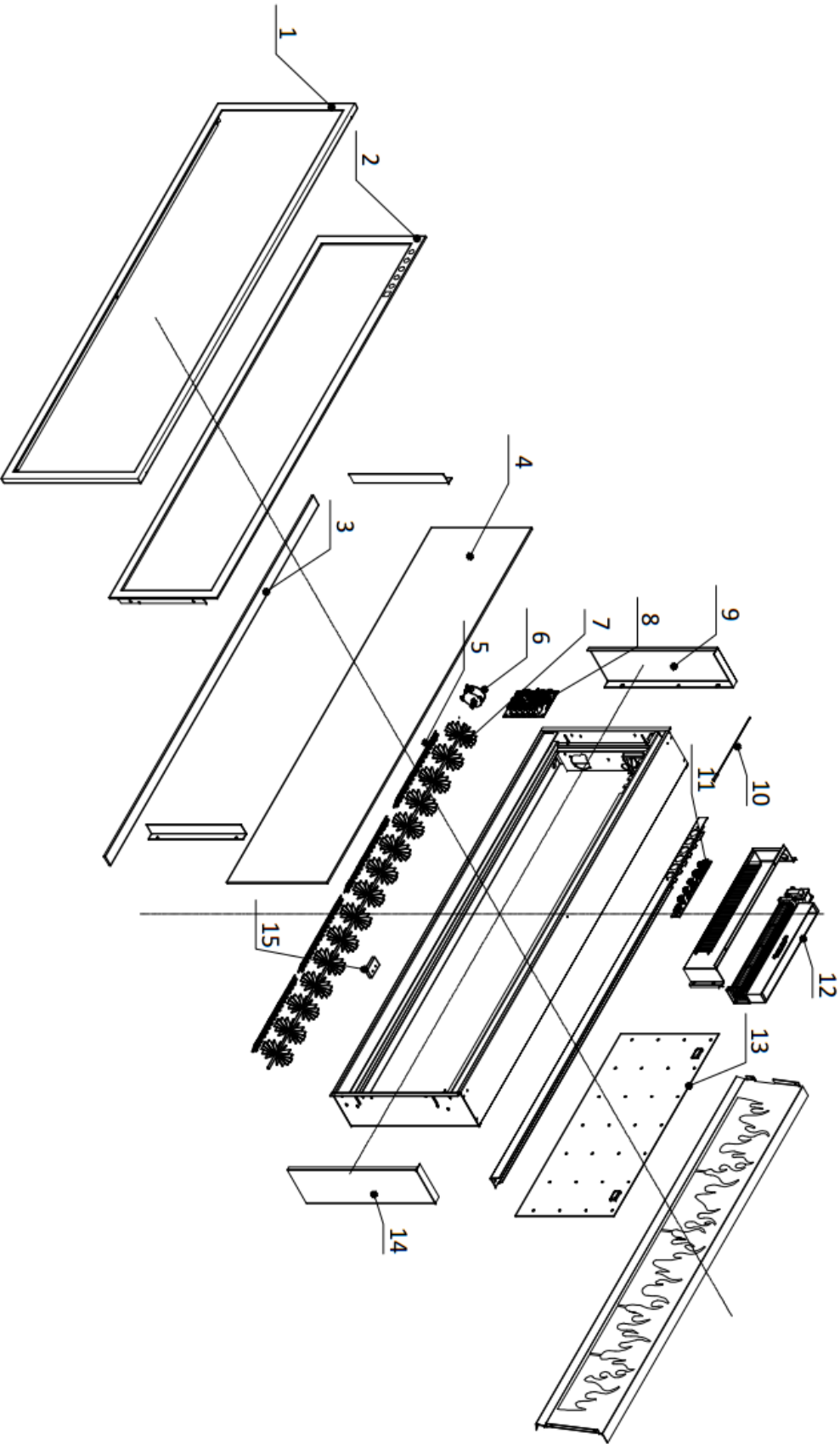
REPLACEMENT PARTS

| NO | DESCRIPTION | QTY | PART NUMBER | |
|----|----------------------------------|--|----------------------------------|----------------------------------|
| | | | WM-SLIM-55 (SM-X190055-1/EU2) | WM-SLIM-65 (SM-X190065-1/EU2) |
| 1 | TRIM | 1 | 3238503 | 3240503 |
| 2 | FRONT GLASS ASSEMBLY | 1 | 3238507 | 3240507 |
| 3 | TRAY GLASS | 1 | 107022382 | 107022402 |
| 4 | BACK GLASS | 1 | 107022381 | 107022401 |
| 5 | LED STRIP LIGHT FOR FLAME | Qty Required Based on Size of Unit | 601144 - Qty 4 | 601144 - Qty 5 |
| 6 | FLAME MOTOR | 1 | 10101501 | 10101501 |
| 7 | FLICKER ASSEMBLY | 1 | 3238505 | 3240505 |
| 8 | CIRCUIT BOARD | 1 | 10124129 | 10124129 |
| 9 | METAL SIDE PANEL (RIGHT SIDE) | 1 | 3236010 | 3236010 |
| 10 | TEMPERATURE SENSOR | 1 | 10114001B | 10114001B |
| 11 | TOUCH PANEL | 1 | 10124003 | 10124003 |
| 12 | BLOWER AND HEATER ASSEMBLY | 1 | 602131C | 602131C |
| 13 | HANGER | 1 | 3236007 | 3236007 |
| 14 | METAL SIDE PANEL (LEFT SIDE) | 1 | 3236009 | 3236009 |
| 15 | SIGNAL RECEIVER | 1 | 3001506B | 3001506B |
| 16 | TRAY LIGHT | 1 | 10125027 | 10125028 |
| 17 | WIFI CARD | 1 | 212051 | 212051 |
| 18 | REMOTE CONTROL | 1 | 10105501 | 10105501 |

*Remote control and tray light are not shown at the exploded view

*Items may not appear exactly as illustrated

EXPLODED VIEW



TROUBLE SHOOTING

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|---|--|---|
| Dim or no flame | Flame LED's are burnt out | Inspect the LED's and replace them if necessary |
| | Back black cloth is falling off and roll the flicker | Change a new flicker and back black cloth |
| Ember bed is not glowing or dimming | Ember LED's are burnt out | Inspect the ember bed LED's and replace them if necessary |
| Appliance turns off and will not turn on | Appliance has overheated and safety device has caused the thermal switch to disconnect | Turn off the main switch, allow appliance to cool for 10 minutes, then turn it on |
| | House circuit breaker has tripped | Reset house circuit breaker |
| | Appliance's fuse has blown | Replace the fuse |
| Appliance will not come on when switch is flipped to ON | Appliance is not plugged into an electrical outlet | Check plug and plug in |
| | Appliance has overheated and safety device has caused the thermal switch to disconnect | Turn off the main switch, allow appliance to cool for 10 minutes, then turn on |
| | Circuit board is burnt out | Inspect the circuit board and replace if necessary |
| No warm air coming out of appliance | Heater is burnt out | Inspect the burner and heater assembly and replace if necessary |
| Flame sputters | Flame motor is defective | Call a qualified service technician and replace flame motor |
| Remote Control does not work | Low batteries Unit switch in "O" position | Replace AAA batteries in remote control Turn the switch in "I" position |
| Flame is fixed | Wiring may be loose or the flame motor may be defective | |

SERVICE HISTORY

This heater must be serviced annually depending on usage.

| Date | Dealer Name | Service Technician Name | Service Performed | Special Concerns |
|------|-------------|-------------------------|-------------------|------------------|
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NOTES:

WARRANTY

Remii Electric Fireplaces ("Remii") warrants that your newly purchased Remii electric fireplace is free from manufacturing and material defects for a period of two (2) years from the date of the first purchase, subject to the conditions and limitations contained below.

Warranty Application & Exclusions

This limited warranty applies to your newly purchased Remii electric fireplace; the limited warranty's application is limited to purchases made in any province of Canada or in any of the 52 States of the United States of America, including the District of Columbia. Only the original purchaser of the product is eligible for coverage under this limited warranty; the warranty is not transferable.

Products excluded from this limited warranty

Light bulbs are not covered by this limited warranty and are the sole responsibility of the owner/purchaser. Remii does not cover service or labor charges.

Warranty Coverage and Term

Products covered by this limited warranty have been tested and inspected prior to shipment and, subject to the provisions of this warranty, Remii warrants such products to be free from defects in material and workmanship for a period of two (2) years from the date of the first purchase of such products.

The limited two (2) year warranty period for products also applies to any implied warranties that may exist under applicable law. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to the purchaser.

All other warranties—expressed or implied—with respect to the product, its components and accessories or any obligation/liabilities on the part of Remii are hereby expressly excluded.

Limitations to Coverage Under Limited Warranty

This limited warranty does not apply to products that have been repaired, or otherwise altered. This limited warranty further does not apply to defects resulting from misuse, abuse, accident, neglect, incorrect installation, improper maintenance or handling, or operation with an incorrect power source. Products made by other manufacturers, sold with the product or thereafter, are not covered by this limited warranty. The use of unauthorized components will render this warranty null and void.

Outdoor Rated Units

All units that are installed outdoors or in moisture intense conditions must use the stainless steel cover/and or be installed with appropriate shelter. Proof of purchase of the cover and/or shelter is required for any warranty claims.

Defects

Defects must be brought to the attention of the selling dealer. Please have your proof of purchase, catalogue/model and serial numbers available when contacting dealer; any and all service under the limited warranty requires a proof of purchase of the product. Should a product or part covered by this limited warranty be proven to be defective, in material or workmanship, and during the two (2) year limited warranty period, Remii will replace such defective product or part without charge. If Remii is unable to replace such part, or if replacement is not commercially practicable or cannot be timely done, in its sole discretion Remii may, in lieu of replacement, choose to refund the purchase price for such product or part. Remii does not cover labor or service charges to replace said parts.

Limitations

In no event will Remii, including without limitation any of its directors, officers, shareholders, employees, consultants, agents, heirs, executors, administrators and assigns, be liable to the purchaser or any third party, whether in contract, in tort, or on any other basis for any indirect, special, punitive, exemplary, consequential, or incidental loss, cost or damage arising out of or in connection with the sale, maintenance, use or inability to use the product, even if Remii, including without limitation any of its directors, officers, shareholders, employees, consultants, agents, heirs, executors, administrators and assigns, have been advised of the possibility of such losses, costs or damages, or if such losses, costs or damages are foreseeable. In no event will Remii, including without limitation any of its directors, officers, shareholders, employees, consultants, agents, heirs, executors, administrators and assigns, be liable for any direct losses, costs or damages that exceed the purchase price of the product.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the purchaser.

Application of Provincial and State Law

This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction. The provisions of the United Nations Convention on Contracts for the Sale of Goods shall not apply to this limited warranty or the sale of products covered by this limited warranty.

General

Remii reserves the right to make changes at any time without notice, in design, material, specifications, prices and the right to discontinue styles and products.