Speed Queen

BLACK FRIDAY

TAKEOVER

& CYBER MONDAY SALE

10 DAYS

21-30 NOVEMBER 2026

$200 OFF

ALL Speed Queen WASHERS, DRYERS AND STACK UNITS

+ BONUS 90 DAY MONEY BACK GUARANTEE

QUALITY
BUILT TO LAST

RELIABILITY
TRUSTED EVERYDAY

PEACE OF MIND
5 YEAR PARTS & LABOUR WARRANTY*

*Terms and conditions apply. $200 Off any Speed Queen washing machine, dryer or stack washer/dryer purchased between 21st November 2026 up to and including 30th November 2026. Offer limited to single 'A' range Speed Queen washing machines, dryers or Speed Queen stack washer/dryer purchases. Offer does not apply to pack prices. Packs specials are available, please ask in-store for more details. $200 off listed price applies at time of sale. No deposits will be accepted, discount on full payment price only. Full payment due at time of purchase. 90 Days money back guarantee from date of purchase. Please see T&C's for this promotion available on www.speedqueenhome.com.au Please call 1300washer (1300 927 437) for more information.

SPEED QUEEN - BLACK FRIDAY TAKEOVER
$200 OFF - 90 DAYS MONEY BACK GUARANTEE
21ST - 30TH NOVEMBER 2026



TERMS AND CONDITIONS

If at any time you are not happy with your new washing machine, please call 1300Washer 1300 927 437 and speak to a Speed Queen customer consultant.

The Promoter reserves the right to verify the validity of claims and claimants (including a claimant's identity, age and address) and reserves the right to reject any claim if, in the Promoter's reasonable belief the claim is false, invalid, tampered with or ineligible or which is not in accordance with these Conditions of Entry.

1. We, us, our, promoter means: If the Product is purchased in Australia – relating to this offer: 1300Washer Pty. Ltd. ACN 165 902 474 T/A - Speed Queen PO Box 3409 Darra QLD 4076 E: admin@1300washer.com.au P: 1300WASHER - 1300 927 437.
2. You, your, yours means you, the purchaser, if you are a resident of Australia.
3. If you: have purchased a new Product directly from us (through a recognised agent) within the promotional period; is used in Australia for domestic / home use only; you can make a claim for the Offer within 90 days of that purchase date.
4. Offer means our 90-Day Money Back Guarantee, which is offered to you under these Terms and Conditions.
5. Period of Promotion from 21st - 30th November 2026.
6. Promotion only applicable to new purchases during above promotional period. The 90 day period within which you are eligible to make a claim under this offer commences on the date that you accept delivery of your Product. Where there is no proof of delivery, this date will be assumed to be 3 business days from the date of dispatch of the Product.
7. $200 Off any Speed Queen washing machine, dryer or stack washer/dryer purchased between 21st November 2026 up to and including 30th November 2026. Offer limited to single 'A' range Speed Queen washing machines, dryers or Speed Queen stack washer/dryer purchases. Offer does not apply to pack prices. Pack specials are available, please ask in-store for more details. $200 Off listed price applies at time of sale. No deposits will be accepted, discount on full payment price only. Full payment due at time of purchase.

Claiming the offer

8. If at any time during the first 90 days of ownership you are not happy with your new washing machine, please call 1300Washer 1300 927 437 and speak to a Speed Queen Customer consultant.
    a. You must provide us in writing with the following information to validate your claim: your name; purchase details & invoice number; the Product model number and serial number; the reason that you're claiming the Offer.
9. Any charges that you incur in contacting us about the Offer are your responsibility.
10. No responsibility accepted for lost, late or misdirected claims.
11. Prior to a refund being actioned, Speed Queen may require that the customer allows further product familiarisation & training to clearly ascertain or assist with the area of concern.
12. We are providing you with this Offer because we stand behind our products and know that they'll help make your life easier. If for some reason our Product is not for you, then you'll get your money back. Please note though, that if you haven't complied with our Product Terms of Use, or if in our opinion you are trying to obtain benefits from the Offer that you're not reasonably entitled to, your Offer claim won't be accepted.
13. If the product concern is related to incorrect installation by an approved Speed Queen Representative, the customer will allow 48hours for this to be corrected. After which the application will be reviewed jointly with Speed Queen to make sure operation is correct.
14. If the product concern is related to incorrect installation by individual or un-certified personnel, the customer will allow 7 days for Speed Queen to assist in correcting the installation. After which the application will be reviewed jointly with Speed Queen to make sure operation is correct.
15. To ensure you qualify to return an item under this Policy, products must be in their original condition, along with all included accessories, and must not be damaged in any way by you during the time the product is in your possession. The product is deemed to be in your possession until the product is received by us pursuant to this Policy.
16. Standard Speed Queen Warranty applies to all purchases. Full warranty details available for download at **www.speedqueenhome.com.au** or found on the footer of your Speed Queen sales invoice. The warranties and product support that we offer and provide pursuant to our Terms and Conditions are in addition to the consumer warranties and guarantees under the Australian Consumer Law.
17. Any returns or refunds will be at the discretion of the local Speed Queen State Manager in consultation with the customer. If you have any questions or require any further information call 1300Washer (1300 927 437) and speak to one of our customer care team.

Once a claim has been accepted

18. The Product must be able to be returned to Speed Queen within 10 business days of your request to return your Product under this Policy. We will arrange within our normal business trading hours for retrieval of the Product from the delivery address indicated on the original invoice.
19. If the product is in an alternate location, you must return the Product for which you are seeking a store credit or refund at your own cost and you must comply with the directions for returning the Product that Speed Queen Staff provide to you. The goods will remain your responsibility during transit until such time as they are received at the address as supplied by Speed Queen staff. Speed Queen will accept no liability for any loss or damage which may occur during transit.
20. After receiving the returned Product, Speed Queen will issue a refund or store credit as soon as is reasonably practicable and you will be provided with e-mail acknowledgement.
21. We (1300WASHER PTY LTD) reserve the right to make changes to this Returns Policy without notice.

Speed Queen®

